

# WebSync AutoUpdate

*An easy way to ensure your product has the latest fixes.*

*How often do Support ask you 'Do you have the latest fixes installed?'*

**Now we have provided the ability to help you get all the latest fixes.**

If you have already registered for our Support Line, then follow the steps below. Otherwise, you will need to register - go to our Web site <http://www.microfocus.com/> and click **Support**. At the end of the SupportLine home page click **Register for SupportLine**. NOTE: You will need your serial number.

Log on to the SupportLine, click **Self Service** to expand it then click **Product Updates**. At the top click **AutoUpdate Utility**, AutoUpdate Control Package.

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### 1. Introduction

#### 1.1 System Overview

AutoUpdate is a web-based mechanism used to select individual WebSync packs (FixPacks, AddPacks and Service Packs) for a single 'download and install' product update.

It enables you to determine which WebSync packs are currently installed on your machine, and which WebSync packs are not installed but are available to download and install. These lists relate to the Micro Focus products that are installed on your machine.

You may also "select all" and "deselect all" available WebSync packs for all installed products.

The selected WebSync packs (and any dependent packs, if not also explicitly selected by you) are then collected and placed inside an instance of a WrapPack. You are then presented with a link to download the WrapPack and either save it on your local machine for future installs or distribution, or install it from a temporary directory on the local machine.

WrapPacks are "wrappers" around WebSync packs, and once the contained WebSync packs are installed, the WrapPack ends installation and no record of its install is present on your system.

Your system will then report the installed WebSync packs as if they had been downloaded and installed separately.

NB: You cannot select a WebSync pack for download and install if the product it updates is not installed.

But if no Micro Focus products are installed, all download tables will be displayed

#### 1.2 Scope and Limitations

- AutoUpdate is hosted on the Micro Focus SupportLine web site.
- Micro Focus products and product versions supported by AutoUpdate are as follows:

Product	Version
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## WebSync AutoUpdate

EnterpriseLink	4.0
License Server	4.0
Mainframe Access	2.0
Mainframe Express	2.0
Mainframe Express	2.5
Net Express	3.1
Net Express (+ Japanese Pack)	3.1 J
Net Express Application Server	3.1
Transformation Products Suite	6.1
Transformation Products Suite	6.2

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- If there are no updates available for a product then none will be shown.

### *2. System Walk-Through*

1. From SupportLine click Self Service and click Product Updates. Double click AutoUpdate Utility, AutoUpdate Control Package. AutoUpdate client will then be executed by you.
2. You are taken to the AutoUpdate selection page, showing all available (and already installed) WebSync packs. Selections can then be made, and the Build WrapPack link at the bottom of the page followed.
3. The WrapPack is built and made available for download.
4. The WrapPack can then be downloaded/installed.