



## How to search the Knowledge Base

The Micro Focus Knowledge Base contains thousands of articles to help you use and troubleshoot your Micro Focus products. There are several ways to find the information you need:

- Use the table of contents
- Enter a search string
- Enter the article number
- Use the *Hot Topics* and *Latest Articles* sections

These are described in more detail below.

### Using the table of contents

The table of contents is displayed on the left side of the Knowledge Base window. The contents are organized by product.

To find the article you want:

1. Click the name of a product or functional area.  
A list of all relevant articles is displayed.

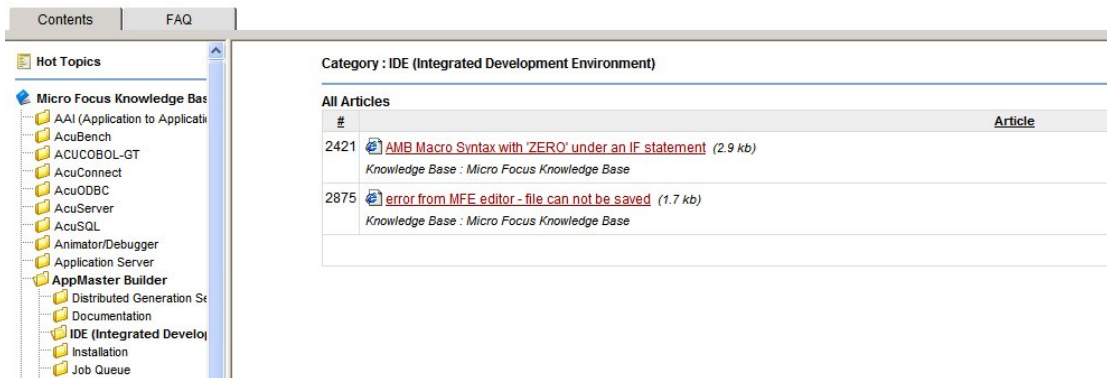
The screenshot shows the Micro Focus Knowledge Base interface. On the left is a 'Contents' pane with a tree view. The 'AppMaster Builder' category is selected. On the right is a list of articles under the heading 'Category: AppMaster Builder'. The table below shows the details of these articles.

Category: AppMaster Builder	
All Articles	
#	Article
2870	<a href="#">ERROR (LEVEL 8) MESSAGE#IG-PARSE-16100-00-E</a> (3.8 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2889	<a href="#">ALPHA statement in MFS generation causes warnings. how can they be suppressed?</a> (2.4 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2530	<a href="#">AMB - Can't connect to PVCS</a> (2.2 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2618	<a href="#">AMB does not use the DDI if the DBDs have extensions of DBD</a> (1.9 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2888	<a href="#">AMB hides output window</a> (2 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2887	<a href="#">AMB IMS Screen Gen Fails - IMSCONFG not found</a> (2.1 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>
2421	<a href="#">AMB Macro Syntax with 'ZERO' under an IF statement</a> (2.9 kb) <small>Knowledge Base : Micro Focus Knowledge Base</small>

2. Click the name of an article to open it in your browser.

If the list of articles extends beyond one page, you can refine your search using one of the following methods:

- Select a sub-category from the table of contents. Only articles that have been assigned to that sub-category are displayed.



- Type a search string into the **Search this category** field in the top right corner; then click **Search**.



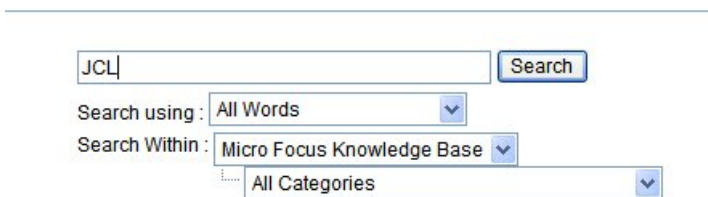
This search is limited to the category you have opened.

- Click **Next** (at the bottom of the page) to scroll through to the next page of articles.

### Searching for an article

The **Search** field is displayed in the center of the screen when you access the Knowledge Base. Use it to search the entire Knowledge Base:

1. Type a search string into the field.



2. Click **Search**.

To refine your search:

- Use the **Search using** list to specify how the Knowledge Base uses the search string you have entered.
- Use the **Search Within** list to limit your search to a category of articles (such as a product or a functional area).

## Searching for a specific article

If you know the article number (ID) of the article you want, type this number into the **Search** field at the top of the page; then click **Search**.

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1092

Search using :

Search Within :

The article is displayed in your browser.

## Hot Topics and Latest Articles

The *Hot Topics* section of the Knowledge Base displays the titles of the most popular (most frequently opened) articles, while the *Latest Articles* section displays the titles of the articles that have been uploaded most recently. Both sections are available from the home page of the Knowledge Base.

Hot Topics	Latest Articles
<ul style="list-style-type: none"><li>• How do I find the URL of an article?</li><li>• Why can't I find any articles about NetManage products?</li><li>• How do I search the Knowledge Base?</li><li>• What's so good about the new Knowledge Base?</li><li>• Why can't I find any articles about Liant products?</li><li>• SQL Option Registry Updates Required for Mainframe Express Installation on Citrix Server</li><li>• Daylight Savings Time and Mainframe Access</li><li>• .NET - unable to open Visual Studio 2005 project - cb\proj</li><li>• Is Mainframe Access supported on z/OS 1.8 on IBM Z9 BC model 2096-C01.?</li><li>• Configuring Server to Server connectivity</li></ul>	<ul style="list-style-type: none"><li>• LMF - 005: You have exceeded the license limit for this product</li><li>• How do I find the URL of an article?</li><li>• Why can't I find any articles about NetManage products?</li><li>• Why can't I find any articles about Liant products?</li><li>• What's so good about the new Knowledge Base?</li><li>• How do I search the Knowledge Base?</li><li>• SQL Option Registry Updates Required for Mainframe Express Installation on Citrix Server</li><li>• How to attach documents to an application / organization view</li><li>• Where is the Source Connected Configuration definitions kept?</li><li>• Daylight Savings Time and Mainframe Access</li></ul>

We recommend you take a few seconds to look at the titles of the articles listed in these sections before you begin a search, for two reasons:

- The article you want might be listed there, in which case you can click the title to open the article in your browser.
- These sections are updated regularly, and so reviewing them is a good way of keeping up to date with the latest developments in the Knowledge Base.