



## VisiBroker Product Roadmap March 2010

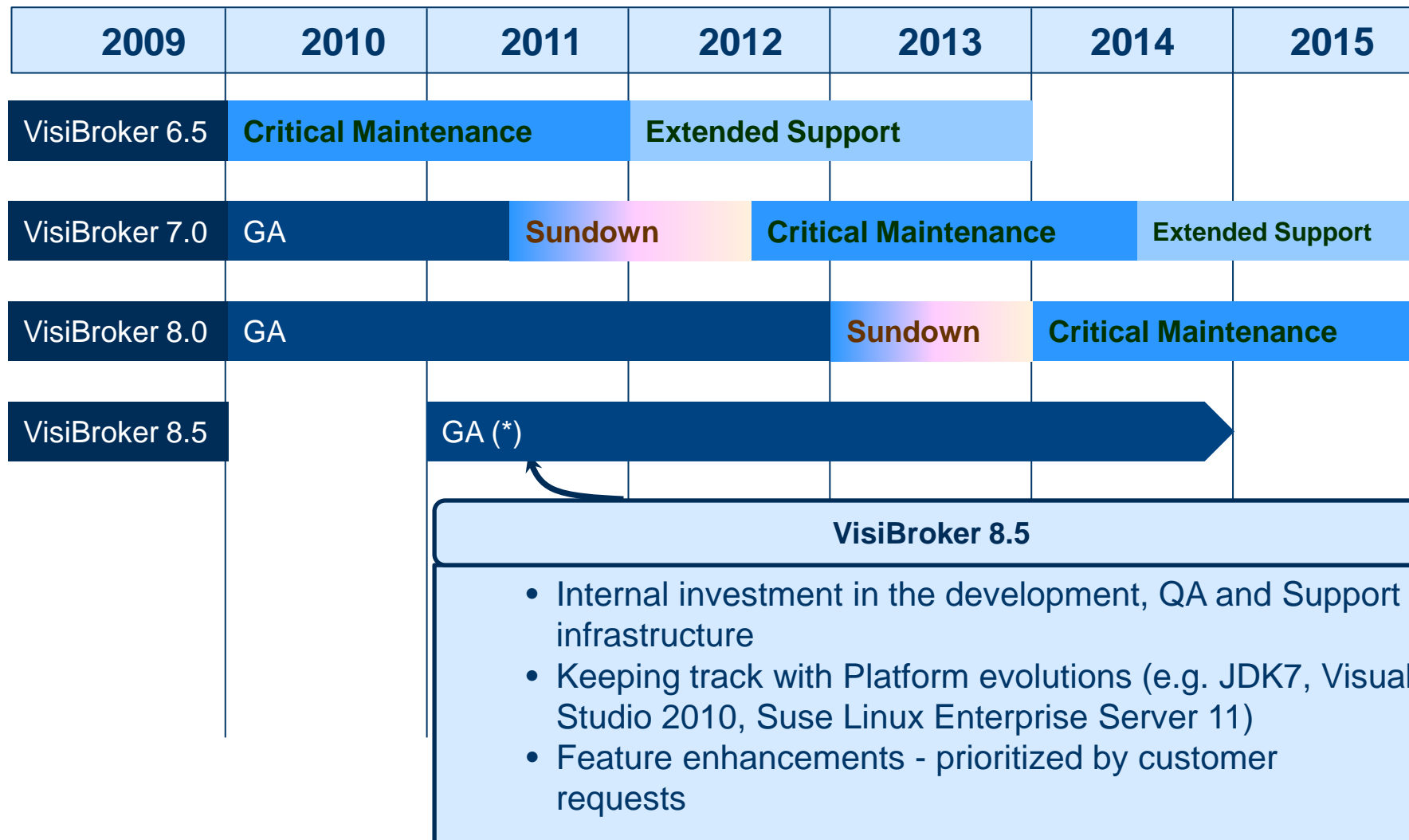
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## Overview

- MF is investing in VisiBroker
- We are planning for a Q4-10 V8.5 release(\*)
- Product support schedules for prior releases is extended
- Roadmap Themes
  - Internal investment in the development, QA and Support infrastructure
  - Improve service pack timeliness
  - Keeping track with Platform evolutions (e.g. JDK7, Visual Studio 2010, Suse Linux Enterprise Server 11)
  - Feature enhancements - prioritized by customer requests

# VisiBroker Roadmap



(\*) Tentative release date, GA for at least 4 years

## Micro Focus Product Lifecycle Definitions

- GA – Generally Available
  - Product is available for general purchase.
  - Telephone & Web Support provided.
  - SLA for expected responsiveness to reported issues (depending on the level of support purchased, e.g. Silver, Gold, Platinum).
  - Regularly scheduled fix packs and WrapPacks (rolled up fix packs).
  - Hot fixes as required.
- Sundown
  - Products in this state are fully supported and customers can run in production with confidence.
  - Hot fixes, Fix packs and WrapPacks are still produced.
  - Where a newer release is available, no sales of this version should be made to new customers, however existing customers can order additional end-user licenses.
- Critical Maintenance
  - Support is limited to specific deployment configurations that are agreed in advance
  - Eligible for showstopper fixes (severity 1) only
- Extended Support
  - No further updates/fixes
  - Advice and avoidance support only
  - No new sales. No additional sales to existing customers without special dispensation.
  - **Requires product management / engineering approval for sale of extended support contract**

### Notes:

1. Platform support - for components of a platform (e.g. Operating System, Compiler or JDK) that are no longer supported by its vendor, Micro Focus will provide patches to work around issues, but will not be able to initiate fixes to the components nor will it be able to access expertise from those vendors to assist in diagnosing problems.
2. For detailed platform support information, go to <http://support.microfocus.com/supportresources/borPlatformInfo.aspx>.
3. The terminology and T&Cs are pending formal approval and publication by Micro Focus.