

Access Manager Appliance CE 24.2.2 (v5.1.0.2) Release Notes

January 2025

Access Manager Appliance 5.1.0.2 supersedes Access Manager Access Manager Appliance 5.1.0.1.

If you have suggestions for documentation improvements, click [comment on this topic](#) at the top or bottom of the specific page in the HTML version of the documentation posted on the [Documentation](#) page.

For information about the Access Manager support life cycle, see the [Product Support Life Cycle](#) page.

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Resolved issues

This release includes the following software fixes:

Component	Bug ID	Issue
Administration Console	670145	After upgrading to Access Manager 5.1.0.1, the version page displays incorrect versions for Identity Portal and Access Gateway.
Administration Console	681139	Updating the Access Gateway configuration after replacing the contract of an existing protected resource deletes all reverse proxies.
Administration Console	670112	After upgrading to Access Manager 5.1.0.1, the newly created protected resource is not displayed in Appmarks.
Administration Console	681171	XML validation error occurs on any proxy service configuration after adding a customer contract.

Verifying Version Number Before Upgrading to 5.1.0.2

Before upgrading, verify that the version number of the component is indicated as 5.1.0.1-22. To verify the version number, perform the following steps:

- 1 On the [Home](#) page, click [Troubleshooting > Version](#).
- 2 Verify that the [Version](#) field lists 5.1.0.1-22.

Upgrading to Access Manager 5.1.0.2

IMPORTANT: In a cluster setup, ensure that you install the patch on each node of the Access Manager setup.

- ◆ [“Downloading the Patch” on page 2](#)
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Downloading the Patch

The patch helps in upgrading to the latest version of Access Manager with ease.

NOTE: This patch update is not required for Analytics Server.

IMPORTANT: Ensure that you are currently on Access Manager 5.1 before upgrading to Access Manager 5.1.0.2.

You need to procure the license key from the [Software License and Download](#) portal to register to 5.1.

Upgrading to Access Manager 5.1.0.2

NOTE: Ensure that the Access Gateway cluster(s) is in [Current](#) state. Continuing with the patch upgrade will apply any pending configuration changes.

NOTE: If you get an XML validation error on any proxy service configuration after adding a customer contract or after reverting Access Gateway configuration, see [KM000037029](#).

You can upgrade to Access Manager 5.1.0.2 by using the proceeding steps. This requires few manual interventions to continue the upgrade process.

- 1 Extract the patch file by using the `unzip AM_5102.zip` command.

After extraction, the following files and folders are created in the `AM_5102` folder:

Table 1 Files and folders created in the AM_5102 folder after extracting the patch installer ZIP file

File/Folder Name	Description
rpm	Contains rpm files for the patch.
installPtool.sh	Script to install the patch and the patch tool.
installPatch.sh	Script to install the patch tool and the updated binaries.

2 Log in as the root user.

3 Go to the location where you have extracted the patch files.

4 Run the `installPatch.sh` command.

This command installs the patch and the bundled binaries.

NOTE: To manage the Access Manager patch file, refer to “[Managing the Patch](#)” on page 3.

If the patch is already installed, the installer exits with a message.

Managing the Patch

1. After the patch is installed, go to the following folder:

`/opt/novell/nam/patching/bin`

2. Use the following options to manage the Access Manager patch file:

Option	Description	Command on Linux server
<code>-qa</code>	Lists all installed patches.	<code>./patch -qa</code>
<code>-q</code>	Lists details of an installed patch.	<code>./patch -q</code> Example: <code>./patch -q P1-30</code>
<code>-i</code>	Installs a patch. During the installation of a patch, all running services are stopped temporarily. After a patch is installed, all services are restarted and details of the operation are written to log files.	<code>./patch -i <location and patch name></code> Example: <code>./patch -i /opt/novell/nam/Patches/AM_5102/AM_5102-30.patch</code>
<code>-e</code>	Removes an installed patch. The patch maintains a content relationship among patches. So, if you have installed patch 1 and patch 2, patch 1 cannot be removed without removing patch 2. This is because patch 2 contains details of patch 1 as well. During the patch process, all the running services are stopped temporarily.	<code>./patch -e <patch name></code> Example: <code>./patch -e P1-30</code>

Option	Description	Command on Linux server
-qpl	Lists details of a patch that is not installed. If you want to view the changes that are included in the patch file without installing it on your server, use this option	<pre>./patch -qpl <location and patch name></pre> Example:./patch -qpl /opt/novell/nam/Patches/AM_5102/ AM_5102-30.patch
-v	Verifies integrity of a patch.	<pre>./patch -v <location and patch name></pre> Example:./patch -v /opt/novell/nam/Patches/AM_5102/ AM_5102-30.patch
-t	Verifies if services can be restored by the installer. Use this option to stop/start all services after the installation of patch.	<pre>./patch -t <location and patch name></pre> Example:./patch -t /opt/novell/nam/Patches/AM_5102/ AM_5102-30.patch

Verifying Version Number After Upgrading to 5.1.0.2

After upgrading, verify that the version number of the component is indicated as 5.1.0.2-30. To verify the version number, perform the following steps:

- 1 On the [Home](#) page, click [Troubleshooting > Version](#).
- 2 Verify that the [Version](#) field lists 5.1.0.2-30.

Known Issue

The following issue is currently being researched for Access Manager 5.1.0.2:

Administrator Credentials Are Not Working During Patch Installation

Issue: During patch installation, if the installation stops, the valid administration credentials do not work.

Workaround: Restart the service and reinstall the patch. The administrator credentials will work.

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