
Micro Focus Security ArcSight Data Platform

Software Version: Supported versions of all ADP products

Support Matrix

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Document Revision History

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.

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Document Changes

Date	Product Version	Description

About this PDF Version of Online Help

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Data Platform Support Matrix

Micro Focus ArcSight Data Platform (ADP) is a next-generation data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution. ADP comprises ArcSight Management Center (ArcMC), ADP Logger, Event Broker, ArcSight SmartConnectors, and SmartConnector Load Balancer.

This document discusses operating system (OS), appliance, browser, and other support details for all ADP products.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

OS Support Policy

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version.

ArcSight will accept support calls and address bugs for installations on the platform.

SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.

- A *supported* operating system means means that ArcSight has performed a general run-through to verify that the platform support works as expected.

ArcSight will accept support calls and address bugs for installations on the platform.

Currently Supported ArcMC Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported ArcMC/CHA version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported ArcMC Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.81	June 2018	C650x C660x	Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome*	2.80
2.80	March 2018	C550x C650x C660x	Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.71 2.70

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.71	December 2017	C550x C650x C660x	RHEL 6.9, 7.3, 7.4 CentOS 6.9, 7.3, 7.4	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.70
2.70	October 2017	L650x L660x	RHEL 6.9, 7.3 CentOS 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6, 2.61
2.61	July 2017	L650x L660x	RHEL 6.8, 6.9, 7.3 CentOS 6.8, 6.9, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.6
2.6	April 2017	L650x L660x	RHEL 6.8, 7.2, 7.3 CentOS 6.8, 7.2, 7.3	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5, 2.5.1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.5 Patch 1	November 2016	L650x L660x	RHEL 6.8 and 7.3 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome *	2.5
2.5	October 2016	L650x L660x	RHEL 6.8 and 7.2 CentOS 6.8 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2. 2.2 P1

Currently Supported ArcMC Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
2.2 Patch 1	June 2016	L650x L660x	RHEL 6.7 and 7.2 CentOS 6.7 and 7.2	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.2, 2.1
2.2	March 2016	L650x L660x	RHEL 6.7 and 7.1 CentOS 6.7 and 7.1	Internet Explorer 11 Microsoft Edge * Firefox ESR * Google Chrome * Safari 9.0.1 (on OS X 10.9)	2.1
2.1	September 2015	L650x	RHEL 6.6 and 7.1 CentOS 6.6 and 7.1	Internet Explorer 10, 11 Firefox ESR 38 Google Chrome * Safari 7.0 (on OS X 10.9)	2.0, 2.0 P2

Currently Supported Logger Versions

The following table lists the supported appliance models, operating systems, supported browsers, and upgrade paths for each currently supported Logger version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Caution: When upgrading Logger be sure to also upgrade to a supported operating system. When upgrading through multiple releases, don't skip the OS upgrade. Refer to the Release Notes for the upgrade version for more information.

Currently Supported Logger Versions

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.61 (L8214)	June 2018	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Certified on : CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3	Internet Explorer 11 Microsoft Edge* Firefox ESR 52 Google Chrome*	6.6 (8204) 6.6 Hotfix-20405 (8208)
6.6 (L8204)	March 2018	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Software Logger: Certified on: CentOS/RHEL Linux 6.9, and 7.4 Supported on: CentOS/RHEL Linux 6.7 and 6.8 CentOS/RHEL Linux 7.2 and 7.3 Logger on VMWare: CentOS, 7.4 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5 6.51 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.51 (L8154)	Dec 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.4 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.3, 7.4 (64-bit) CentOS 6.9, 7.3, 7.4 (64-bit) Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.5 L350X L750X L750X-SAN L7600 series
6.50 (L8152)	Oct 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS, 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4 6.41 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.41 (L8132)	July 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.9 Software Logger: RHEL 6.9, 7.2, 7.3 (64-bit) CentOS 6.9, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox ESR 52 Google Chrome *	6.4 L350X L750X L750X-SAN L7600 series
6.4 (L8117)	April 2017	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.3 Lx50x: RHEL 6.8 Software Logger: RHEL 6.8, 7.2, 7.3 (64-bit) CentOS 6.8, 7.2, 7.3 (64-bit) Logger on VMWare: CentOS 7.3 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3.1 L350X L750X L750X-SAN L7600 series

Currently Supported Logger Versions, continued

Version	Release Date	Appliance Models	Operating Systems	Supported Browsers	Upgrade Path
6.3.1 (L7874)	November 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L760x: RHEL 7.2 Lx50x: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.3 L350X L750X L750X-SAN L7600 series
6.3 (L7861)	September 2016	L7600 L7500/L7505 L7500-SAN/ L7505-SAN L3500/L3505	Logger Appliance: L7600: RHEL 7.2 Lx500: RHEL 6.8 Software Logger: RHEL 6.7, 6.8, 7.1, 7.2 (64-bit) CentOS 6.7, 6.8, 7.1, 7.2 (64-bit) Logger on VMWare: CentOS 7.2 (64-bit)	Internet Explorer 11 Microsoft Edge * Firefox 41, ESR 38.3.0 Google Chrome *	6.2 6.2 Patch 1 6.2 Patch 1 hot-fix L350X L750X L750X-SAN L7600 series

Currently Supported Event Broker Versions

The following section describes the supported operating systems, browsers, supported ArcSight and non-ArcSight product versions, and upgrade path for each currently supported Event Broker version.

An asterisk (*) next to a browser version indicates that the browser version supported is the one current at the date of release.

Currently Supported Event Broker Versions

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.21	July 2018	Certified on: CentOS/RHEL 7.5 Supported on: CentOS/RHEL Linux 7.4 (*) (*) requires kernel upgrade.	Certified: SmartConnector 7.9.0, 7.8.0 Logger 6.61 Investigate 2.20 ESM 7.0 ArcMC 2.81, 2.80 Supported: SmartConnector 7.7.0 Logger 6.60, 6.5. Investigate 2.10 ESM 6.11.0 ArcMC 2.71, 2.70	Apache Kafka 1.1.0 (CP 4.1.0) Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Firefox ESR (version current at time of release) Google Chrome (version current at time of release) Safari 9.0.1 (OS X 10.9).	From EB 2.20 For Single Master to Single Master From multi-master to Multi-master. No upgrade path from single master installation EB2.20 to multi-master EB 2.21.

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.20	April 2018	Certified on: CentOS/RHEL 7.4 Supported on: CentOS/RHEL Linux 7.3 (*) Requires Kernel update. Event Broker Deployment on Kafka Supported on: CentOS/RHEL 7.3 CentOS/RHEL 6.9	SmartConnector 7.9.0, 7.8.0, 7.7.0 Logger 6.60, 6.5, 6.4, 6.3 Investigate 2.10 ESM 7.0, 6.11.0 ArcMC 2.81, 2.80, 2.71, 2.70 Event Broker Deployment on Kafka SmartConnector 7.8.0 Logger 6.60 Investigate 2.10 ESM 7.0, 6.11.0 ArcMC 2.80	Apache Kafka 1.0.0 (CP 4.0.0) Apache Hadoop 2.7.2 Apache Flume 1.6.0 EB Deployment on Kafka Cloudera CDH 5.1.0 with Kafka 1.1.0 and Zookeeper	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome * Safari 9.0.1 (OS X 10.9) Event Broker Deployment on Kafka Not applicable	2.11: For single master configurations only. No upgrade path from single master installation EB2.11 to multi-master EB 2.20. Event Broker Deployment on Kafka Not applicable: First version

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.11	December 2017	RHEL/CentOS 7.3 (Kernel 3.10.0-514.26.2.el7.x86_64 or later) RHEL/CentOS 7.4	SmartConnector 7.7.1 Logger 6.3, 6.4, 6.41, 6.5, 6.51 Investigate 1.0, 2.0, 2.01 ESM 6.11.0 ArcMC 2.6, 2.61, 2.70, 2.71	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.02, 2.10

Currently Supported Event Broker Versions , continued

Version	Release Date	Operating Systems	ArcSight Product Versions	Non-ArcSight Product Versions	Browser	Upgrade Path
2.10	October 2017	RHEL/CentOS 7.3 (Kernel 3.10.0-514.26.2.el7.x86_64 or later) RHEL/CentOS 7.4	SmartConnector 7.7.0 Logger 6.3, 6.4, 6.41, 6.5 Investigate 1.0, 2.0 ESM 6.11.0 ArcMC 2.6, 2.61, 2.70	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	N/A
2.02	July 2017	RHEL 7.3 CentOS 7.3	SmartConnector 7.6.0 Logger 6.3, 6.4, 6.41 Investigate 1.0 ESM 6.11.0 ArcMC 2.6, 2.61	Apache Hadoop 2.7.2 Apache Flume 1.6.0	Internet Explorer 11 Microsoft Edge* Firefox ESR* Google Chrome *	2.01

ArcSight SmartConnectors

The SmartConnector installation platform support is available with the current version of ADP is SmartConnector Release 7.7.1. This support is documented in the following table.

Currently Supported Connector Versions

Version	Certified Operating Systems	Supported Operating Systems
7.9.0	<ul style="list-style-type: none"> CentOS Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.9 and 7.4 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_64) 	<ul style="list-style-type: none"> CentOS Linux 6.7, 6.8, 7.2, and 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64-bit SUSE Linux 11 Enterprise Server 64-bit

Currently Supported Connector Versions , continued

Version	Certified Operating Systems	Supported Operating Systems
7.8.0	<ul style="list-style-type: none"> CentOS/RHEL Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86-64) Oracle Solaris 11, 64-bit (SPARC) 	<ul style="list-style-type: none"> CentOS/RHEL Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11 Enterprise Server 64-bit
7.7.1	<ul style="list-style-type: none"> CentOS Linux 6.9 and 7.3 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86-64) Oracle Solaris 11, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit 	<ul style="list-style-type: none"> CentOS Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit SUSE Linux 11 Enterprise Server 64-bit

SmartConnector Load Balancer Support Matrix

The following section describes the software and platform requirements for all releases of Micro Focus SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.3	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Supported: Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.4 (64-bit only) • Certified: Red Hat Enterprise Linux (RHEL) 7.3 (64-bit only) • Supported: CentOS Linux 6.8, 7.2, and 7.4 (64-bit only) • Certified: CentOS Linux 7.3 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.5.0.7983 or later • SmartConnector for Syslog NG Daemon • File-based SmartConnectors
1.2	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.3 (64-bit only) • CentOS Linux 6.8, 7.2, and 7.3 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors

Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.1	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.14.7475 or later • Syslog daemon SmartConnectors • File-based SmartConnectors
1.0	<ul style="list-style-type: none"> • CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) • RAM: 16 GB • Disk: 60 GB • Number of network interfaces: 1 Dedicated Gig Ethernet interface 	<ul style="list-style-type: none"> • Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) • CentOS Linux 6.6 and 7.0 (64-bit only) 	<ul style="list-style-type: none"> • SmartConnector release 7.13.7445 or later • Syslog daemon SmartConnectors • (beta) File-based SmartConnectors

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Feedback on Support Matrix (Data Platform Supported versions of all ADP products)

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