

# Micro Focus Security ArcSight ESM

Software Version: 7.5

## ESM Technical Requirements

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# ArcSight Enterprise Security Manager (ESM) Technical Requirements

This document describes current platform support for ArcSight Enterprise Security Manager (ESM) and its components. The components include:

- ArcSight Manager
- ArcSight Console
- Correlation Optimized Retrieval and Retention Engine (CORRE)
- ArcSight Command Center
- Active Passive High Availability module

**Note:** The term **supported** indicates that the product has been sanity-tested on the indicated platform. Micro Focus will accept support calls and address issues with the product and the platform on which it runs.

## End of Product Support Notices

For updated end-of-life schedules for all ArcSight products, including ESM, see the [Product Support Lifecycle](#) page.

## ESM 7.5 Supported Upgrade Paths, Platforms, and Products

Supported upgrade paths, platforms, and products are described below.

### Supported Upgrade Paths

**Note:** These upgrade paths do not apply to ESM with the Active Passive High Availability (APHA) Module. Supported upgrade paths for the APHA module are described in [Upgrade Paths for ESM with the Active Passive High Availability \(APHA\) Module](#).

You can upgrade to ESM 7.5 from either ESM 7.4 or ESM 7.3.

Upgrade paths for earlier versions are as follows:

- 7.2 Service Pack 1:
  - a. Upgrade to ESM 7.3.
  - b. Upgrade to ESM 7.4.
  - c. Upgrade to ESM 7.5.
- 7.2
  - a. Upgrade to ESM 7.3
  - b. Upgrade to ESM 7.5
- 7.0 Patch 1 and Patch 2:
  - a. Upgrade to ESM 7.2.
  - b. Upgrade to ESM 7.4.
  - c. Upgrade to ESM 7.5.
- ESM 7.0:
  - a. Apply ESM 7.0 Patch 2.
  - b. Upgrade to ESM 7.2.
  - c. Upgrade to ESM 7.4.
  - d. Upgrade to ESM 7.5.
- ESM 6.11, with or without patches:
  - a. Upgrade to ESM 7.0 Patch 1.
  - b. Upgrade to ESM 7.2.
  - c. Upgrade to ESM 7.4.
  - d. Upgrade to ESM 7.5.

### **Upgrade Paths for ESM with the Active Passive High Availability (APHA) Module**

You can upgrade to version 7.5 of ESM and the APHA module from ESM 7.4 or ESM 7.3.

Upgrade paths for earlier versions are as follows:

- Version 7.2 Service Pack 1 of ESM and the APHA module:
  - a. Upgrade ESM and the APHA module to version 7.3.
  - b. Upgrade ESM and the APHA module to version 7.4.
  - c. Upgrade ESM and the APHA module to version 7.5.
- Version 7.0 of ESM:
  - a. Upgrade ESM to version 7.0 Patch 2.
  - b. Upgrade ESM to version 7.2.

- c. Upgrade ESM to version 7.4.
- d. Upgrade ESM to version 7.5.
- Version 7.0 of the APHA module:
  - a. Upgrade the module to version 7.2.
  - b. Upgrade the module to version 7.4.
  - c. Upgrade the module to version 7.5.

## Supported Platforms and Products

<b>GA date</b>	May 2021
<b>Operating systems and browsers:</b>	
<b>Supported operating systems for software ESM (compact mode, distributed mode, and Active Passive High Availability module)</b> <b>Note:</b> In distributed mode, all cluster nodes must be on the same operating system version.	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) Workstation or Community Enterprise Operating System (CentOS) 8.2, 8.1, 7.9, 7.8, or 7.7, with or without FIPS enabled</li> <li>• SUSE Linux Enterprise Server (SLES) 15 Service Pack 1 or 12 Service Pack 5, with or without FIPS enabled</li> </ul>
<b>Supported operating systems for the ArcSight Console</b>	<ul style="list-style-type: none"> <li>• RHEL Workstation or CentOS 8.2, 8.1, 7.9, 7.8, or 7.7</li> <li>• SUSE Linux Enterprise Desktop 15 Service Pack 1</li> <li>• macOS Catalina or Big Sur</li> <li>• Windows Server 2019 and 2016</li> <li>• Windows 10 Enterprise (including patches)</li> </ul>
<b>Supported browsers for ArcSight Command Center</b>	The latest version of Chrome, Firefox Extended Support Release, or Microsoft Edge (chromium-based only)
<b>Related components:</b>	
<b>Forwarding Connector</b>	8.2.0.8445.0  You can install the Forwarding Connector on any operating system and version that the ESM 7.4 ArcSight Manager supports.
<b>Active Directory (Actor) Model Import Connector</b>	8.2.0.8447.0  This connector supports the following operating systems: <ul style="list-style-type: none"> <li>• Windows Server 2019</li> <li>• RHEL or CentOS 8.3 or 8.2</li> <li>• SLES 15 Service Pack 2</li> </ul>

<b>Asset Model Import Flex Connector</b>	8.2.0.8448.0 This connector supports the following operating systems: <ul style="list-style-type: none"><li>• Windows Server 2019</li><li>• RHEL or CentOS 8.3 or 8.2</li><li>• SLES 15 Service Pack 2</li></ul>
<b>ArcSight Platform</b>	2021.1
<b>Transformation Hub</b>	3.5.0 or 3.4.0
<b>Recon</b>	1.2
<b>Miscellaneous:</b>	
<b>Federal Information Processing Standards (FIPS)</b>	140-2
<b>Suite B</b>	128-bit and 192-bit
<b>Common access card (CAC)</b>	Yes
<b>Third-party products:</b>	
<b>ServiceNow®</b>	Quebec version or later with the latest ServiceNow API

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