Micro Focus Security

Quick Start Guide to Reporting EPS Usage

MICRO FOCUS®

Legal Notices

Copyright Notice

Trademark Notices

Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://community.softwaregrp.com/t5/ArcSight-Product-Documentation/ct-p/productdocs

Contents

About this PDF Version of Online Help

This document is a PDF version of the online help. This PDF file is provided so you can easily print multiple topics from the help information or read the online help in PDF format. Because this content was originally created to be viewed as online help in a web browser, some topics may not be formatted properly. Some interactive topics may not be present in this PDF version. Those topics can be successfully printed from within the online help.

Chapter 1: Welcome to the Partner Pay Per Use Program 2021

Thursday, December 9, 2021

Micro Focus provides a pay-per-use program for Managed Security Service Providers (MSSPs). This program offers our Partners a more affordable "pay as you go" option instead maintaining of a perpetual license that requires a large initial investment.

To help you calculate daily and monthly average EPS (events per second) usage, we provide reports that you can add to the following products:

- "ArcSight Platform " on the next page **NEW!**
- ArcSight ESM
- ArcSight Logger
- NetIQ Sentinel

This quick start guide provides instructions on how to add and run the report in your products, as well as guidance for submitting your monthly reports to Micro Focus.

ArcSight Platform

Available with ArcSight Platform 22.1 or later

The ArcSight Platform provides a unified interface where you can manage your contracts and reports for the Partner Pay-per-use 2021 License Reporting program. In the Platform, you can view daily and monthly average EPS usage and enable the feature to automatically send reports to Micro Focus. You simply enable the Managed Security Services Provider (MSSP) feature, create an MSSP profile, and add your pay-per-use contracts.

- "Getting Started in the ArcSight Platform" below
- "Submit Reports from the ArcSight Platform" on the next page

For more information, see "Managing Your Service Provider Contracts" in the ArcSight Platform Help or in the *User's Guide for Fusion in the ArcSight Platform*.

Getting Started in the ArcSight Platform

For you to use this feature in the ArcSight Platform, you will need to enable the feature and then upload a contract provided by Micro Focus. If you have not received a contract, please contact your Micro Focus representative.

Enabling the Pay-per-Use Program in the ArcSight Platform

To enable ? something about a FLAG

need to update this section

Start Tracking Your Monthly Usage

You will need to create a profile and upload your first contract. To get started, log in to the ArcSight Platform, then select ADMIN > Contract & Usage.

For more information, see "Managing Your Service Provider Contracts" in the ArcSight Platform Help or in the *User's Guide for Fusion in the ArcSight Platform*.

Submit Reports from the ArcSight Platform

You can configure ArcSight to automatically email the monthly report to Micro Focus, as well as to an email distribution list of your choosing. Alternatively, you can have ArcSight remind you to submit the report. Simply create your Profile in the ArcSight Platform, then specify your email preferences. For more information, see "Managing Your Service Provider Contracts" in the Help or in the *User's Guide for Fusion in the ArcSight Platform*.

> **IMPORTANT**: It is possible that the bill you receive from Micro Focus might not match the cost displayed in the monthly report that you send to Micro Focus. The monthly report provides usage information, but Micro Focus could adjust the total cost, which would result in a different invoiced amount. If this occurs or you have any questions about this process, please contact your Micro Focus representative.

> When ArcSight emails the monthly report, the application always includes a signature (SHA) file that Micro Focus staff use for validating the PDF or CSV file. Individuals who receive the reports from in the email list can disregard the SHA file.

Chapter 2: ArcSight ESM

The **Partner Pay-per-use 2021 License Reporting for ESM Package** (the EPS usage report) is a report that displays daily average EPS metrics about events that have been received from ArcSight SmartConnectors during a specified date range.

You can export this report for submission to Micro Focus. In accordance with your MSSP contract with Micro Focus, email the report to msspcyberres@microfocus.com.

The MSSP Reports package contains the following resources:

- **/All Rules/ArcSight Solutions/MSSP Usage Report/Event Counts Detected**

  Writes event counts to an active list when triggered by agent:050 events.

- **/All Active Lists/ArcSight Solutions/MSSP Usage Report/Events Count**

  Stores events counts for each Partner per day.

- **/All Reports/ArcSight Solutions/MSSP Usage Report/Daily EPS Usage for All Customers**

  Displays the daily average events per second (EPS) history for all Partners for the specified time period.

- **/All Reports/ArcSight Solutions/MSSP Usage Report/MSSP Aggregated License Report**

  Displays the aggregated daily average of events per second (EPS). The aggregated value represents the combined average of all days within the specified time period.

ESM generates the EPS usage reports from event counts in the active list, which uses real-time rules. As a result, the report will not include data older than the date that you installed the package.

Supported Platforms

You can run the EPS usage report on the following versions of ArcSight ESM:

- 7.6
- 7.5
- 7.4
- 7.3
- 7.2
- 7.0
- 6.11

Installing the EPS Usage Report for ESM

The installer file is available from the Micro Focus Marketplace.

1. Download the `Partner_Pay-per-Use_2021_License_Reporting_for_ESM.zip` file from the Marketplace to a secure network location.

2. Extract the `Partner Pay-per-Use 2021 License Reporting for ESM.arb` installer file.

3. Log in to the ArcSight Console as an administrator.

4. Import and install the `Partner_Pay-per-Use_2021_License_Reporting_for_ESM.arb` package.

5. On the **Packages** tab of the Navigator, go to **All Packages > ArcSight Solutions > MSSP Usage Report**.

6. Open the MSSP Reports package.

Running the EPS Usage Report for ESM

For your convenience, you can configure ESM to run the EPS Usage Report each month, then automatically email the results to Micro Focus at msspcyberres@microfocus.com.

1. Log in to the ArcSight Console.

2. Click Reports > Navigator > ArcSight Solutions > MSSP Usage Report.

3. (Conditional) To run the monthly, aggregated usage report, select MSSP Aggregated License Report.

4. (Conditional) To check daily EPS usage, select Daily EPS Usage for All Customers.

5. Configure the report's settings.

6. Run the report.

   ESM generates the report from event counts in the active list, which uses real-time rules. As a result, the report will not include data older than the date that you installed the package.

7. Export the report as a PDF file.

8. Submit the report to Micro Focus.

For more information, see the following guides:

- "Running and Viewing Reports" in the *ArcSight Command Center User's Guide for ESM*
- "Running a Report" in the *ArcSight Console User's Guide for ESM*

Chapter 3: ArcSight Logger

The **Partner Pay-per-use 2021 License Reporting for Logger Package** (the EPS usage report) is a report that displays daily average EPS metrics from events that have been received from ArcSight Smart connectors during a specified date range.

You can export this report for submission to Micro Focus. In accordance with your MSSP contract with Micro Focus, email the report to msspcyberres@microfocus.com.

Supported Platforms

You can run the EPS usage report on the following versions of Logger:

- 7.2
- 7.1.2
- 7.1.1
- 7.1

Installing the EPS Usage Report for Logger

The installer file is available from the Micro Focus Marketplace.

1. Download the Partner Pay-per-Use 2021 License Reporting for Logger.cab installer file to a secure network location.
2. In Logger, select Report > Administration > Deploy Report Bundle.
3. Browse to the file Partner Pay-per-Use 2021 License Reporting for Logger.cab.

    The Content Package and the resources are available under **Logger Administration**.

Running the EPS Usage Report for Logger

You can export the report to the following formats:

- Microsoft Excel
- PDF
- CSV
- Text
- Microsoft Word

The following example walks you through running the report and exporting it as a PDF.

1. Under **Logger Administration**, right-click Partner Pay-per-Use 2021 License Report for Logger and then select Run in Smart Format.

2. In the **Filter Data** window, configure the following settings:

   a. Set **Scan Limit** to 0.

   > Setting **Scan Limit** to 0 ensures that the report runs against all of the data. The default setting is 100000.

   b. To display the daily average, set **Start Time** to $Now-x+1d, where x is the number of days.

   For example, if you want the daily average for the last seven days, type $Now-8d.

3. Click **Apply**.

4. In the top right corner, select More > Export.

5. From the **Format** list, select ACROBAT PDF.

6. Click **Export**.

7. Specify the location where you want to save the file.

Chapter 4: NetIQ Sentinel

Partners with a Pay-per-use license for NetIQ Sentinel can import the **Partner Pay per Use License Report**, which is available with the *Solution Pack for Sentinel Core*. This EPS usage report captures the daily average EPS (events per second) ingested by Sentinel over a specified date range.

Run this report monthly on each Sentinel server, then send it to msspcyberres@microfocus.com.

Supported Platforms

You can run the EPS usage report with the following versions of Sentinel:

- 8.5
- 8.4

Installing the EPS Usage Report for Sentinel

The report is bundled with the *NetIQ Sentinel Solution Pack Plug-in for Sentinel Core* version 2011.1r11 or later. To use the content of a Solution Pack in the Sentinel Control Center, you must install the pack or its associated control in a Sentinel system. You can find this report under **License Management** in the Sentinel Management control area.

Solution Packs provide a framework within which sets of content can be packaged into controls, each of which is designed to enforce a specific business or technical policy. The control can use any of the detection, filtering, alerting, and response features of Sentinel, as well as provide documentation on control status and enforcement. When you install either a Solution Pack or an individual control, all of the child nodes are installed.

For this task...	See...
1. (Conditional) If you do not already have the solution pack installed, download it.	ArcSight Marketplace
2. (Conditional) If the solution pack is not installed, install it.	"Installing and Managing Solution Packs" in the *Sentinel Administration Guide*
3. Add the Sentinel Management control to your system.	"Installing Content from Solution Packs" in the *Sentinel Administration Guide*
4. Implement the control.	"Running the EPS Usage Report for Sentinel" on the next page

Running the EPS Usage Report for Sentinel

This report resides within the License Management section of the Sentinel Management control. To run the report, you enable its control with Solutions Manager. For more information, see the instructions in the **Implementation** tab for the control or in "Implementing a Control" in the *NetIQ Sentinel Administration Guide*.

Send Documentation Feedback

If you have comments about this document, you can contact the documentation team by email. If an email client is configured on this computer, click the link above and an email window opens with the following information in the subject line:

Feedback on Quick Start Guide to Reporting EPS Usage ([[[Undefined variable _MFc_Basic_ Variables._MF_Product_Name]]] [[[Undefined variable _MFc_Basic_Variables._MF_Product_ Version]]])

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to Documentation-Feedback@microfocus.com.

We appreciate your feedback!