



# ArcSight ESM

Software Version: 7.7

## ESM Technical Requirements

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Phone	A list of phone numbers is available on the Technical Support Page: <a href="https://softwaresupport.softwaregrp.com/support-contact-information">https://softwaresupport.softwaregrp.com/support-contact-information</a>
Support Web Site	<a href="https://softwaresupport.softwaregrp.com/">https://softwaresupport.softwaregrp.com/</a>
ArcSight Product Documentation	<a href="https://www.microfocus.com/documentation/arcsight/">https://www.microfocus.com/documentation/arcsight/</a>

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# ArcSight Enterprise Security Manager (ESM) Technical Requirements

This document describes current platform support for ArcSight Enterprise Security Manager (ESM) and its components. The components include:

- ArcSight Manager
- ArcSight Console
- Correlation Optimized Retrieval and Retention Engine (CORRE)
- ArcSight Command Center
- Active Passive High Availability module



**Note:** The term **supported** indicates that the product has been sanity-tested on the indicated platform. Micro Focus will accept support calls and address issues with the product and the platform on which it runs.

## End of Product Support Notices

For updated end-of-life schedules for all ArcSight products, including ESM, see the [Product Support Lifecycle](#) page.

## ESM 7.7 Supported Upgrade Paths, Platforms, and Products

Supported upgrade paths, platforms, and products are described below.

### Supported Upgrade Paths



**Note:** These upgrade paths do not apply to ESM with the Active Passive High Availability (APHA) Module. Supported upgrade paths for the APHA module are described in [Upgrade Paths for ESM with the Active Passive High Availability \(APHA\) Module](#).

For ESM 7.5, 7.6, 7.6.4 and release patches, you can upgrade directly to ESM 7.7.

Upgrade paths for earlier versions are as follows:

- 7.4:
  - a. Upgrade to ESM 7.5.
  - b. Upgrade to ESM 7.6.
  - c. Upgrade to ESM 7.6.4.
  - d. Upgrade to ESM 7.7
- 7.3:
  - a. Upgrade to ESM 7.5.
  - b. Upgrade to ESM 7.6.
  - c. Upgrade to ESM 7.6.4.
  - d. Upgrade to ESM 7.7
- 7.2 Service Pack 1:
  - a. Upgrade to ESM 7.3.
  - b. Upgrade to ESM 7.5.
  - c. Upgrade to ESM 7.6.
  - d. Upgrade to ESM 7.6.4.
  - e. Upgrade to ESM 7.7
- 7.0 Patch 1 and Patch 2:
  - a. Upgrade to ESM 7.2.
  - b. Upgrade to ESM 7.4.
  - c. Upgrade to ESM 7.5.
  - d. Upgrade to ESM 7.6.
  - e. Upgrade to ESM 7.6.4.
  - f. Upgrade to ESM 7.7
- ESM 7.0:
  - a. Apply ESM 7.0 Patch 2.
  - b. Upgrade to ESM 7.2.
  - c. Upgrade to ESM 7.4.
  - d. Upgrade to ESM 7.5.
  - e. Upgrade to ESM 7.6.
  - f. Upgrade to ESM 7.6.4.
  - g. Upgrade to ESM 7.7

- ESM 6.11, with or without patches:
  - a. Upgrade to ESM 7.0 Patch 1.
  - b. Upgrade to ESM 7.2.
  - c. Upgrade to ESM 7.4.
  - d. Upgrade to ESM 7.5.
  - e. Upgrade to ESM 7.6.
  - f. Upgrade to ESM 7.6.4.
  - g. Upgrade to ESM 7.7

### **Upgrade Paths for ESM with the Active Passive High Availability (APHA) Module**

For ESM 7.5, 7.6, 7.6.4 and release patches, you can upgrade directly to ESM 7.7.

Upgrade paths for earlier versions are as follows:

- Version 7.4 of ESM and the APHA module:
  - a. Upgrade ESM and the APHA module to version 7.5.
  - b. Upgrade ESM and the APHA module to version 7.6.
  - c. Upgrade ESM and the APHA module to version 7.6.4.
  - d. Upgrade ESM and the APHA module to version 7.7
- Version 7.3 of ESM and the APHA module:
  - a. Upgrade ESM and the APHA module to version 7.5.
  - b. Upgrade ESM and the APHA module to version 7.6.
  - c. Upgrade ESM and the APHA module to version 7.6.4.
  - d. Upgrade ESM and the APHA module to version 7.7
- Version 7.2 Service Pack 1 of ESM and the APHA module:
  - a. Upgrade ESM and the APHA module to version 7.3.
  - b. Upgrade ESM and the APHA module to version 7.5.
  - c. Upgrade ESM and the APHA module to version 7.6.
  - d. Upgrade ESM and the APHA module to version 7.6.4.
  - e. Upgrade ESM and the APHA module to version 7.7
- Version 7.0 of ESM and the APHA module:
  - a. Upgrade ESM and the APHA module to version 7.0 Patch 2.
  - b. Upgrade ESM and the APHA module to version 7.2.
  - c. Upgrade ESM and the APHA module to version 7.4.
  - d. Upgrade ESM and the APHA module to version 7.5.

- e. Upgrade ESM and the APHA module to version 7.6.
- f. Upgrade ESM and the APHA module to version 7.6.4.
- g. Upgrade ESM and the APHA module to version 7.7
- Version 7.0 of the APHA module:
  - a. Upgrade the APHA module to version 7.2.
  - b. Upgrade the APHA module to version 7.4.
  - c. Upgrade ESM and the APHA module to version 7.5.
  - d. Upgrade ESM and the APHA module to version 7.6.
  - e. Upgrade ESM and the APHA module to version 7.6.4.
  - f. Upgrade ESM and the APHA module to version 7.7

## Supported Platforms and Products

<b>GA date</b>	January 2024
<b>Operating systems and browsers:</b>	
<b>Supported operating systems for software ESM -Active Passive High Availability module</b>	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) 7.9, 8.8, and 9.2 with or without FIPS enabled</li> <li>• Community Enterprise Operating System (CentOS) 7.9 with or without FIPS enabled</li> <li>• SUSE Linux Enterprise Server (SLES) 15 Service Pack 3, with or without FIPS enabled</li> <li>• Rocky Linux 8.8 and 9.2 with or without FIPS enabled</li> </ul>
<b>Supported operating systems for software ESM (compact mode and distributed mode)</b> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p><b>Note:</b> In distributed mode, all cluster nodes must be on the same operating system version.</p> </div>	<ul style="list-style-type: none"> <li>• Red Hat Enterprise Linux (RHEL) 7.9, 8.8, and 9.2 with or without FIPS enabled</li> <li>• Community Enterprise Operating System (CentOS) 7.9 with or without FIPS enabled</li> <li>• SUSE Linux Enterprise Server (SLES) 15 Service Pack 3 and 5, with or without FIPS enabled</li> <li>• Rocky Linux 8.8 and 9.2 with or without FIPS enabled</li> </ul>
<b>Supported operating systems for the ArcSight Console</b>	<ul style="list-style-type: none"> <li>• RHEL 7.9, 8.8, and 9.2</li> <li>• CentOS 7.9</li> <li>• SUSE Linux Enterprise Desktop 15 Service Pack 5</li> <li>• Rocky Linux 8.8 and 9.2</li> <li>• macOS Monterey, Ventura, Sonoma</li> <li>• Windows Server 2022</li> <li>• Windows 10 Enterprise (including patches)</li> </ul>

<b>Supported browsers for ArcSight Command Center</b>	The latest version of Chrome, Firefox Extended Support Release, or Microsoft Edge (chromium-based only)
<b>Related components:</b>	
<b>Forwarding Connector</b>	8.4.4.9249.0  You can install the Forwarding Connector on any operating system and version that the ESM 7.7 ArcSight Manager supports.
<b>Active Directory (Actor) Model Import Connector</b>	8.4.4.9244.0  This connector supports the following operating systems: <ul style="list-style-type: none"> <li>• CentOS Linux 7.9</li> <li>• Microsoft Windows Server 2022 Standard 64-bit</li> <li>• Microsoft Windows Server 2019 Standard 64-bit</li> <li>• SUSE Linux Enterprise Server (SLES) 15 SP 2</li> </ul>
<b>Asset Model Import Flex Connector</b>	8.4.4.9245.0  This connector supports the following operating systems: <ul style="list-style-type: none"> <li>• RHEL 8.6, 8.8, 9.0, 9.1, and 9.2</li> <li>• Rocky Linux 8.6, and 8.8</li> <li>• CentOS Linux 7.9</li> <li>• Microsoft Windows Server 2022 Standard 64-bit</li> <li>• Microsoft Windows Server 2019 Standard 64-bit</li> <li>• SUSE Linux Enterprise Server (SLES) 15 SP 2</li> </ul>
<b>ArcSight Platform</b>	2024.1  <b>Note:</b> To use Command Center from the ArcSight Platform, ESM and the ArcSight Platform must run the same version of Command Center.
<b>Transformation Hub</b>	3.7.3
<b>Recon</b>	1.5.6
<b>Miscellaneous:</b>	
<b>Federal Information Processing Standards (FIPS)</b>	140-2
<b>Suite B</b>	128-bit and 192-bit
<b>Common access card (CAC)</b>	Yes
<b>Third-party products:</b>	
<b>ServiceNow®</b>	Quebec version ServiceNow API



# Publication Status

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We appreciate your feedback!