



ArcSight Intelligence as a Service

Software Version: 24.1 (v6.4.10)

Release Notes for ArcSight Intelligence as a Service

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Open Text Corporation

275 Frank Tompa Drive, Waterloo, Ontario, Canada, N2L 0A1

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The title page of this document contains the following identifying information:

- Software Version number
- Document Release Date, which changes each time the document is updated
- Software Release Date, which indicates the release date of this version of the software

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Introduction

The release notes document for ArcSight Intelligence SaaS includes the following:

- [System Requirements](#)
- [What's New?](#)
- [Known Issues](#)
- [Known Limitations](#)
- [Publication Status](#)

System Requirements

ArcSight Intelligence SaaS supports the following web browsers:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox

What's New?

The following sections outline the key features and the issues resolved in this release:

- [Entity Resolution for the CrowdStrike and Azure AD Data Sources](#)
- [Resolved Issues](#)

Entity Resolution for the CrowdStrike and Azure AD Data Sources

For data from the CrowdStrike and Azure AD data sources, different identifiers of the same entity are resolved into a single representation of the entity before analytics is performed. This resolution enables a consistent view of the entity behavior across multiple data sets ingested from these two data sources.

Resolved Issues

Unable to filter column using special characters

Issue: On the **Events** page, column filters are unable to utilize special characters.

Fix: This issue has been fixed now.

[401269]

Known Issues

OpenText strives to ensure that our products provide quality solutions for your enterprise software needs. The following issues are currently being researched. If you need further assistance with any issue, contact [Open Text Support for Micro Focus products](#).

- [Delay in the display of the crowdstrike_LogDomain field values in the Query Editor](#)
- [Sum total of count of each value of column does not equal event count](#)
- [Tag Management displaying wrong entity count](#)
- [Events column filter limits at 100 values](#)
- [Unable to filter column by special characters](#)

Delay in the display of the crowdstrike_LogDomain field values in the Query Editor

Issue: For a list of events in the **Events** page, when you click **Type to filter raw events** to create queries through the **Query Editor** and type or select the **crowdstrike_LogDomain** field, it takes more than 30 seconds to display the values corresponding to the field instead of a much lesser time. While the delay occurs regularly for the **crowdstrike_LogDomain** field, the issue is sporadic for other fields.

Workaround: There is no workaround at this time.

[613004]

Sum total of count of each value of column does not equal event count

Issue: For a list of events in the **Events** page, when you click the filter symbol of any column and add the count of each of its values, the sum total does not equal the number of events displayed.

Workaround: There is no workaround at this time.

[413014]

Tag Management displaying wrong entity count

Issue: When a tag is selected in the Tag Management modal, the wrong number of "Total entities tagged" is displayed.

Workaround: There is no workaround at this time.

[399302]

Events column filter limits at 100 values

Issue: When utilizing a column filter on the **Events** page, only 100 values are displayed.

Workaround: There is no workaround at this time.

[401587]

Known Limitations

The following item provide a summary of any known limitations with this release of Intelligence:

Search

A Search limitation requires that at least 2 characters be entered after a hyphen split to be able to successfully search events. For example, a search for a workstation named "mac-5" may not produce any results, but a search for a workstation named "mac-45" will produce search results as intended.

Publication Status

Released: Wednesday, January 10, 2024

Support

Contact Information

Phone	A list of phone numbers is available on the Technical Support Page: https://softwaresupport.softwaregrp.com/support-contact-information
Support Web Site	https://softwaresupport.softwaregrp.com/
ArcSight Product Documentation	https://www.microfocus.com/documentation/argsight/

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Feedback on Release Notes for ArcSight Intelligence as a Service (Intelligence as a Service 24.1 (v6.4.10))

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We appreciate your feedback!