



ArcSight SmartConnector

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Configuration Guide for SmartConnector for Raw Syslog

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Configuration Guide for ArcSight SmartConnector for Raw Syslog

This guide provides information to install the SmartConnector for Raw Syslog Daemon and configure the device for event collection.

Intended Audience

This guide provides information for IT administrators who are responsible for managing the ArcSight software and its environment.

Additional Documentation

The ArcSight SmartConnector documentation library includes the following resources:

- [Technical Requirements Guide for SmartConnector](#), which provides information about operating system, appliance, browser, and other support details for SmartConnector.
- [Installation and User Guide for SmartConnectors](#), which provides detailed information about installing SmartConnectors.
- [Configuration Guides for ArcSight SmartConnectors](#), which provides information about configuring SmartConnectors to collect events from different sources.
- [Configuration Guide for SmartConnector Load Balancer](#), which provides detailed information about installing Load Balancer.

For the most recent version of this guide and other ArcSight SmartConnector documentation resources, visit the [documentation site for ArcSight SmartConnectors 8.4](#).

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Product Overview

Although normalized data is faster and easier to parse and access, many IT professionals prefer having the raw data available for review, forensics, and litigation. In conjunction with the Raw Syslog connector destination, the SmartConnector for Raw Syslog Daemon lets you extract and collect raw syslog events from syslog servers using the TLS, Raw TCP, or UDP protocols.

Because this connector neither parses nor processes the raw syslog data, there are no mappings to ArcSight fields.

If you are transporting data to ArcSight Logger, you can use specific configuration parameters to provide minimal normalization of the syslog data (for source and timestamp).

Preparing to Install the SmartConnector

Before you install any SmartConnectors, make sure that the OpenText ArcSight products with which the connectors will communicate have already been installed correctly (such as ArcSight ESM or ArcSight Logger).

For complete product information, refer to the *Administrator's Guide to ArcSight Platform*, available on [ArcSight Documentation](#).

If you are adding a connector to the ArcSight Management Center, see the *ArcSight Management Center Administrator's Guide* available on [ArcSight Documentation](#) for instructions.

Before installing the SmartConnector, make sure that the following are available:

- Local access to the machine where the SmartConnector is to be installed
- Administrator passwords

Installing and Configuring the SmartConnector

1. Start the installation wizard.
2. Follow the instructions in the wizard to install the core software.
3. Specify the relevant [Global Parameters](#), when prompted.
4. Select **Raw Syslog Daemon** and click **Next**.
5. Specify the required SmartConnector parameters to configure the SmartConnector, then click **Next**.

Parameter	Description
Network Port	Specify the port on which the connector must listen for syslog events. The default port is 514.
IP Address	Specify the IP address of the device to which the connector is to listen exclusively, or accept the default value of (ALL) to bind to all available IP addresses.
Protocol	Select UDP, Raw TCP, or TLS as the protocol to be used by the connector to receive incoming messages. The default value is UDP.

Parameter	Description
Metadata Capture Level	<p>Use if metadata (for source and timestamp) will be included in the outgoing messages to ArcSight Logger. The default value is None. Leave the default, if you do not require metadata be sent to ArcSight Logger. Else, select one of these options:</p> <p>Simple: Uses the current machine timestamp and the IP address of the source of the event. No parsing occurs.</p> <p>Header: Uses the timestamp and source information from the event message header. If that data cannot be derived, then the connector uses the Simple option.</p> <p>Custom: Uses the regular expressions provided in the Custom Regex to Capture Source and the Custom Regex to Capture Timestamp fields. If you specify a Metadata Capture Level of Custom, you must use at least one of these fields.</p>
Custom Regex to Capture Source	<p>Custom regular expression to capture source; the capturing group indicates the location of the source IP or host name. This regular expression needs to match the entire raw syslog event, and have at least one capturing group, which tells the connector how to find the source address. For example, this regular expression would find everything between the words “before” and “after:” <code>. *?before(.*)after.*</code></p> <p>For the following event, that regular expression would capture the IP address 192.168.1.2:</p> <p>Hello there before192.168.1.2after and goodbye</p>
Custom Regex to Capture Timestamp	<p>Custom regular expression to capture timestamp; the capturing group indicates the location of the timestamp. Uses the parsing for the <code>__parseMutableTimeStampSilently</code> token operation. See the ArcSight FlexConnector Developer’s Guide for details on token operations.</p>

6. Select **Raw Syslog** as destination and click **Next**.
7. Specify the following destination values, then click **Next**.

Parameter	Description
IP/Host	Enter the IP address or host name to which the connector is to send events.
Port	Specify the port to which the connector is to send events.
Protocol	Select either UDP, Raw TCP, or TLS as the protocol to be used by the connector to send events. The default value is UDP
Enable Metadata For Logger	If you select true, metadata about the source and timestamp is included in the outgoing message for ArcSight Logger. Select this option if you previously selected a level other than None for the Metadata Capture Level parameter.

8. Specify a name for the SmartConnector, then click **Next**.
9. Review the Add Connector Summary and click **Next**.
10. Specify whether you want to run the SmartConnector as a stand-alone process or as a service.
11. To complete the installation, choose **Exit** and click **Next**.

12. Run the smartconnector.

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