



# ArcSight SmartConnector

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## Configuration Guide for VMware ESXi Syslog SmartConnector

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# Configuration Guide for VMware ESXi Syslog SmartConnector

This guide provides information for installing the SmartConnector for VMware ESXi Syslog and configuring the device for event collection. For supported devices and versions, see [Technical Requirements](#).

## Intended Audience

This guide provides information for IT administrators who are responsible for managing the ArcSight software and its environment.

## Additional Documentation

The ArcSight SmartConnector documentation library includes the following resources:

- [Technical Requirements Guide for SmartConnector](#), which provides information about operating system, appliance, browser, and other support details for SmartConnector.
- [Installation and User Guide for SmartConnectors](#), which provides detailed information about installing SmartConnectors.
- [Configuration Guides for ArcSight SmartConnectors](#), which provides information about configuring SmartConnectors to collect events from different sources.
- [Configuration Guide for SmartConnector Load Balancer](#), which provides detailed information about installing Load Balancer.

For the most recent version of this guide and other ArcSight SmartConnector documentation resources, visit the [documentation site for ArcSight SmartConnectors 8.4](#).

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# Product Overview

VMware ESXi provides the foundation for building and managing a virtualized IT infrastructure. Processor, memory, storage and networking resources are abstracted into multiple virtual machines that run unmodified operating systems and applications.

# Configuration

The following table lists the supported modules by version:

Module Name	5.5	6.0	6.5	7.0
#024			✓	
additionaldata.eventType			✓	
addVob			✓	
apiForwarder				✓
amesiac			✓	
amshelper			✓	
bootstop		✓	✓	
cfgAgent				✓
cimslp	✓	✓		
Clomd				✓
create-statsstore			✓	
dcbd		✓	✓	
DCUI			✓	
dhclient	✓	✓		
dhclient-uw			✓	
EPSecMux	✓			
ESXShell			✓	
esxtokend				✓
esxupdate	✓		✓	
fdm				✓
hostd	✓		✓	✓
hostd-probe	✓	✓	✓	✓
hostd-icm			✓	
hotdCgiServer			✓	
mf-ams	✓			
ImageConfigManager	✓	✓	✓	

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Module Name	5.5	6.0	6.5	7.0
iofilterd-vmwarecrypt			✓	
iofiltered-spm			✓	
iofilterdvpd			✓	
jumpstart			✓	
kmtx				✓
localcli				✓
mark			✓	
nfsd			✓	
nestdb-server				✓
nsxavim				✓
nsx-exporter				✓
nsx-opsagent				✓
nsx-sfhc				✓
nsx-proxy				✓
nsx-sha				✓
ntpd_intres	✓			
openwsmand		✓		
osfsd				✓
PyVmomiServer			✓	
rabbitmqproxy			✓	
Rhttpproxy	✓	✓	✓	✓
rhttpproxy-upgrade-config			✓	
sdrsInjector			✓	
sensord			✓	✓
sfcdb	✓	✓		
sfcdb-init			✓	
sfcdb-config			✓	
sfcdb-CIMXML-Processor	✓		✓	
sfcdb-hhrc	✓			
sfcdb-ProviderManager	✓			

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## Configuration

Module Name	5.5	6.0	6.5	7.0
sfcdb-sfcdb			✓	
sfcdb-vmware_base,sfcdbd	✓	✓		
sfcdb-vmware_init			✓	
sfcdb-*			✓	
slpd		✓	✓	
smartd			✓	✓
sntp			✓	
swapobjd			✓	
storageRM			✓	
Unknown	✓			
usbarb			✓	
usbarbitrator			✓	
vfcd			✓	
vitd			✓	
VITLOADER			✓	
vmauthd	✓		✓	
vmfstracegd			✓	
vmkdevmgr			✓	
vmkernel	✓	✓	✓	✓
vmkeventd			✓	
vmkwarning			✓	✓
vmsvc		✓		
vmware-hostd	✓	✓		
VMware[init]	✓	✓		
VMware[shutdown]			✓	
VMware[startup]			✓	
vobd			✓	
vpax	✓		✓	✓
vsansystem			✓	✓
vsantraced		✓		



Module Name	5.5	6.0	6.5	7.0
VSANMGMTSVC				✓
VVold			✓	
watchdog	✓	✓		
watchdog-dcbd		✓		
watchdog-hostdCgiServer			✓	
watchdog-iofiltervdpd			✓	
watchdog-net-lacp			✓	
watchdog-net-lbt			✓	
watchdog-nfcd			✓	
watchdog-nfsgssd			✓	
watchdog-nsd		✓		
watchdog-ntpd			✓	
watchdog-rabbitmqproxy			✓	
watchdog-rhttpproxy			✓	
watchdog-sdrsInjector			✓	
watchdog-sensord			✓	
watchdog-smartd		✓		
watchdog-storageRM		✓		
watchdog-swapobjd		✓		
watchdog-usbarbitrator			✓	
watchdog-vmfstracedg		✓		
watchdog-vmkeventd			✓	
watchdog-vmtoolsd		✓		
watchdog-vpxa		✓		
watchdog-vsantraced		✓		
watchdog-vsantracedUrgen		✓		
watchdog-vvold			✓	

# Installing the SmartConnector

The following sections provide instructions for installing and configuring your selected SmartConnector.

## Syslog Installation

Install this SmartConnector (on the syslog server or servers identified in the Configuration section) using the SmartConnector Installation Wizard appropriate for your operating system. The wizard will guide you through the installation process. When prompted, select one of the following Syslog connectors (see Configure the Syslog SmartConnectors in this guide for more information):

- Syslog Daemon
- Syslog Pipe
- Syslog File

Because all syslog SmartConnectors are sub-connectors of the main syslog SmartConnector, the name of the specific syslog SmartConnector you are installing is not required during installation.

The syslog daemon connector by default listens on port 514 (configurable) for UDP syslog events; you can configure the port number or use of the TCP protocol manually. The syslog pipe and syslog file connectors read events from a system pipe or file, respectively. Select the one that best fits your syslog infrastructure setup.

## Preparing to Install the SmartConnector

Before you install any SmartConnectors, make sure that the OpenText ArcSight products with which the connectors will communicate have already been installed correctly (such as ArcSight ESM or ArcSight Logger).

For complete product information, refer to the *Administrator's Guide to ArcSight Platform*, available on [ArcSight Documentation](#).

If you are adding a connector to the ArcSight Management Center, see the *ArcSight Management Center Administrator's Guide* available on [ArcSight Documentation](#) for instructions.

Before installing the SmartConnector, make sure that the following are available:

- Local access to the machine where the SmartConnector is to be installed
- Administrator passwords

## Installing and Configuring the SmartConnector

1. Start the installation wizard.
2. Follow the instructions in the wizard to install the core software.
3. Specify the relevant [Global Parameters](#), when prompted.
4. Do one of the following depending on your requirement:
  - Select **Syslog Daemon** from the **Type** drop-down:
    - a. Click **Next**, then specify the following parameters:

Parameters	Description
Network port	The SmartConnector for Syslog Daemon listens for syslog events from this port.
IP Address	The SmartConnector for Syslog Daemon listens for syslog events only from this IP address, apart from the default (ALL) to bind to all available IP addresses.
Protocol	Specify whether to read files in batch mode or real-time mode. In batch mode, all files are read from the beginning.
Forwarder	This option applies to Batch Mode only. Specify <b>None</b> , <b>Rename</b> , or <b>Delete</b> as the action to be performed to the file when the connector finishes reading and reaches end of file. For the real-time mode, retain the default value <b>None</b> .

- b. Click **Next**.
  - Select **Syslog File** from the **Type** drop-down:

a. Click **Next**, then specify the following parameters:

Parameters	Description
Pipe Absolute Path Name	Specify an absolute path to the pipe, or accept the default value: <code>/var/tmp/syspipe</code> .
File Absolute Path Name	<p>Specify the full path name for the file from which this connector will read events. The following are default values:</p> <ul style="list-style-type: none"><li>• <b>Solaris:</b> <code>\var\adm\messages</code></li><li>• <b>Linux:</b> <code>\var\log\messages</code></li></ul> <p>You can use a wildcard pattern in the file name.</p> <p>In the real-time mode, rotation can occur only if the file is over-written or removed from the folder. The real-time processing mode assumes the following external rotation:</p> <ul style="list-style-type: none"><li>• <b>Date format log rotation:</b> The device creates a new log at a specified time in the with the naming convention <code>filename.timestamp.log</code>. The connector detects the new log and terminates the reader thread to the previous log after the processing is complete. The connector then creates a new reader thread to the new <code>filename.timestamp.log</code> and begins processing that file. To enable this log rotation, specify timestamp in <code>yyyy-MM-dd</code> date format. For example, <code>filename.yyyy-MM-dd.log</code></li><li>• <b>Index log rotation:</b> The device writes to indexed files in the following format: <code>filename.log.001</code>, <code>filename.log.002</code>, <code>filename.log.003</code>, and so on. At startup, the connector processes the log with highest index. When the device creates a log with a greater index, the connector terminates the reader thread to the previous log after processing completes, creates a thread to the new log, and begins processing that log. To enable this log rotation, use an index format, as shown in the following example: <code>filename'%d,1,99,true'.log</code>;</li></ul> <p>Specifying <code>true</code> indicates that the index can be skipped. For example, if 5 appears before 4, processing proceeds with 5 and will not read 4. Use of <code>true</code> is optional.</p>

Parameters	Description
Reading Events Real Time or Batch	Specify whether to read files in batch mode or real-time mode. In batch mode, all files are read from the beginning.
Action Upon Reaching EOF	This option applies to Batch Mode only. Specify <b>None</b> , <b>Rename</b> , or <b>Delete</b> as the action to be performed to the file when the connector finishes reading and reaches end of file . For the real-time mode, retain the default value <b>None</b> .
File Extension If Rename Action	This option applies to Batch Mode only. Specify the extension to be added to the file name if the action on reaching the end of file is specified as <b>Rename</b> . The default value is <b>Processed</b> , which adds a <code>.processed</code> extension.

b. Click **Next**.

5. Select a [destination and configure parameters](#).
6. Specify a name for the connector.
7. (Conditional) If you have selected **ArcSight Manager** as the destination, the certificate import window for the ArcSight Manager is displayed. Select **Import the certificate to the connector from destination**, and then click **Next**. The certificate is imported and the **Add connector Summary** window is displayed.



**Note:** If you select Do not import the certificate to connector from destination, the connector installation will end.

8. Select whether you want to install the connector as a service or in the standalone mode.
9. Complete the installation.
10. [Run the SmartConnector](#).

For instructions about upgrading the connector or modifying parameters, see [Installation and User Guide for SmartConnector](#).

## Device Event Mapping to ArcSight Fields

The following table lists the mapping of ArcSight data fields to the device's specific event definitions. See *ArcSight 101* for more information about the ArcSight data fields.



For some UNIX-like messages, the Device Product and Device Vendor fields may contain 'Unix.'

### VMware ESXi Event Mappings to ArcSight Fields

ArcSight ESM Field	Device-Specific Field
Agent (Connector) Severity	Very High = ALERT, alert; High = error, Error, ERROR; Medium = verbose, warn, warning, WARNING, Warning; Low = info, INFO, DEBUG, lowest
Device Custom String 2	opID
Device Custom String 4	PID
Device Custom String 5	sourcePool
Device Event Class ID	Module
Device Host Name	hostname
Device Process Name	Module
Device Product	'ESX'
Device Severity	one of(severity, severity_v6, sourcePool)
Device Vendor	'VMware'
Device Version	5.5/6.0/6.5/7.0
External ID	One of (logID,logID_v6)
Message	Message
Name	All of ('VMware ESX', Module, 'events')
Source Process Id	processid
Source Service Name	One of (serviceContent, serviceContent_v6)
Source User Name	UserName

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