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# Micro Focus Security

## One ArcSight MSSP Program Quick Start Guide for Usage Reporting

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Support Web Site	<a href="https://softwaresupport.softwaregrp.com/">https://softwaresupport.softwaregrp.com/</a>
ArcSight Product Documentation	<a href="https://www.microfocus.com/documentation/argsight/">https://www.microfocus.com/documentation/argsight/</a>

# Contents

Chapter 1: Welcome to the Usage Reporting Quick Start Guide for the One ArcSight MSSP Program .....	4
ArcSight Platform .....	5
Getting Started in the ArcSight Platform .....	5
Understanding the License for the Program in the ArcSight Platform .....	5
Start Tracking Your Monthly Usage .....	5
Submit Reports from the ArcSight Platform .....	6
Chapter 2: ArcSight ESM .....	7
Supported Platforms .....	7
Installing the One ArcSight MSSP Program Usage Reports Package for ESM .....	8
Running the One ArcSight MSSP Program Usage Reports Package for ESM .....	8
Chapter 3: ArcSight Logger .....	10
Supported Platforms .....	10
Installing the One ArcSight MSSP Program Usage Report Package for Logger .....	10
Running the One ArcSight MSSP Program Usage Report Package for Logger .....	11
Chapter 4: NetIQ Sentinel .....	12
Supported Platforms .....	12
Installing the EPS Usage Report for Sentinel .....	12
Running the EPS Usage Report for Sentinel .....	13
Send Documentation Feedback .....	14

# Chapter 1: Welcome to the Usage Reporting Quick Start Guide for the One ArcSight MSSP Program

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The One ArcSight MSSP Program offers Service Provider Partners a more affordable "pay as you go" subscription option to license ArcSight's product suite. Instead of purchasing a long-term license up-front, a Service Provider Partner can match their licensing costs with actual product usage and pay for usage on an on-going quarterly basis. Product usage is measured as daily average ingested EPS. This guide outlines reports that track product usage in the following products:

- [ArcSight Platform](#)— **NEW!**
- [ArcSight ESM](#)
- [ArcSight Logger](#)
- [NetIQ Sentinel](#)

This quick start guide provides instructions on how to set up and run the reports in your products, as well as guidance for submitting your monthly report to Micro Focus.



The **ArcSight Classic MSSP Program Usage Report** package is not compatible with the reports provided with the **One ArcSight MSSP Program**. Please use the **One ArcSight** report package available in the **MarketPlace > ArcSight Utilities and Tools** directory..

# ArcSight Platform

*Available with ArcSight Platform 22.1 or later*

The ArcSight Platform provides a unified interface where you can manage your contracts and reports for the One ArcSight MSSP Program Usage Reports program. In the Platform, you can view daily and monthly average EPS usage and enable the feature to automatically send reports to Micro Focus. You simply enable the Managed Security Services Provider (MSSP) feature, create an MSSP profile, and add your pay-per-use contracts.

- ["Getting Started in the ArcSight Platform" below](#)
- ["Submit Reports from the ArcSight Platform" on the next page](#)

For more information, see "Managing Your Service Provider Contracts" in the Help or in the [User's Guide for Fusion in the ArcSight Platform](#) or, for a SaaS environment, the [User's Guide to Fusion 1.5.3](#).

## Getting Started in the ArcSight Platform

For you to use this feature in the ArcSight Platform, you must upload a contract provided by Micro Focus and possess a valid license. If you have not received a contract, please contact your Micro Focus representative.

- ["Understanding the License for the Program in the ArcSight Platform" below](#)
- ["Start Tracking Your Monthly Usage" below](#)

## Understanding the License for the Program in the ArcSight Platform

The pay-per-use feature is enabled based on entitlements available with one or more valid licenses for ArcSight Transformation Hub, Intelligence, or Recon.

For more information, see "Installing Your License Key" in the [Administrator's Guide to ArcSight Platform](#).

## Start Tracking Your Monthly Usage

You will need to create a profile and upload your first contract. To get started, log in to the ArcSight Platform, then select ADMIN > Contract & Usage.

For more information, see "Managing Your Service Provider Contracts" in the Help or in the [User's Guide for Fusion in the ArcSight Platform](#) or, for a SaaS environment, the [User's Guide to Fusion 1.5.3](#).

## Submit Reports from the ArcSight Platform

You can configure ArcSight to automatically email the monthly report to Micro Focus, as well as to an email distribution list of your choosing. Alternatively, you can have ArcSight remind you to submit the report. Simply create your Profile in the ArcSight Platform, then specify your email preferences. For more information, see "Managing Your Service Provider Contracts" in the Help or in the [User's Guide for Fusion in the ArcSight Platform](#) or, for a SaaS environment, the [User's Guide to Fusion 1.5.3](#).



**IMPORTANT:** It is possible that the bill you receive from Micro Focus might not match the cost displayed in the monthly report that you send to Micro Focus. The monthly report provides usage information, but Micro Focus could adjust the total cost, which would result in a different invoiced amount. If this occurs or you have any questions about this process, please contact your Micro Focus representative.



When ArcSight emails the monthly report, the application always includes a signature (SHA) file that Micro Focus staff use for validating the PDF or CSV file. Individuals who receive the reports from the email list can disregard the SHA file.

# Chapter 2: ArcSight ESM

The **One ArcSight MSSP Program Usage Reports** display daily average EPS metrics from events that have been received from ArcSight Smart connectors during a specified date range.



The **ArcSight Classic MSSP Program Usage Report** package is not compatible with the reports provided with the **One ArcSight MSSP Program**. Please use the **One ArcSight** report package available in the **MarketPlace > ArcSight Utilities and Tools** directory..

The package contains the following resources:

- **/All Rules/ArcSight Solutions/MSSP Usage Report/Event Counts Detected**  
Writes event counts to an active list when triggered by agent : 050 events.
- **/All Active Lists/ArcSight Solutions/MSSP Usage Report/Events Count**  
Stores events counts for each Partner per day.
- **/All Reports/ArcSight Solutions/MSSP Usage Report/Daily EPS Usage for All Customers**  
Displays the daily average events per second (EPS) history for all Partners for the specified time period.
- **/All Reports/ArcSight Solutions/MSSP Usage Report/One ArcSight MSSP Program Usage Report**  
Displays the aggregated daily average of events per second (EPS). The aggregated value represents the combined average of all days within the specified time period.  
You can export this report for submission to Micro Focus in accordance with your MSSP contract by emailing the report to [msspcyberres@microfocus.com](mailto:msspcyberres@microfocus.com). If you need assistance, [contact Support](#).

ESM generates the EPS usage reports from event counts in the active list, which uses real-time rules. As a result, the report will not include data older than the date that you installed the package.

## Supported Platforms

You can run the **One ArcSight MSSP Program Usage Reports** on the following versions of ArcSight ESM:

- 7.6
- 7.5
- 7.4
- 7.3
- 7.2

- 7.0
- 6.11

## Installing the **One ArcSight MSSP Program Usage Reports** Package for ESM

The installer file is available from the [Micro Focus Marketplace](#).

1. Download the `One_ArcSight_MSSP_Program_Usage_Reports_for_ESM_1.2.zip` file from the Marketplace to a secure network location.
2. Extract the `One_ArcSight_MSSP_Program_Usage_Reports_for_ESM_1.2.arb` installer file.
3. Log in to the ArcSight Console as an administrator.
4. On the Packages tab of the Navigator, click Import to import and install the `One_ArcSight_MSSP_Program_Usage_Reports_for_ESM_1.2.arb` package.
5. On the Packages tab of the Navigator, go to **All Packages > ArcSight Solutions > One ArcSight MSSP Program Usage Report**.
6. Open the MSSP Reports package.

## Running the **One ArcSight MSSP Program Usage Reports** Package for ESM



The **ArcSight Classic MSSP Program Usage Report** package is not compatible with the reports provided with the **One ArcSight MSSP Program**. Please use the **One ArcSight** report package available in the **MarketPlace > ArcSight Utilities and Tools** directory..

For your convenience, you can configure ESM to run the **One ArcSight MSSP Program Usage Report** each month, then automatically email the results to Micro Focus at [msspcyberres@microfocus.com](mailto:msspcyberres@microfocus.com). If you need assistance, [contact Support](#).

1. Log in to the ArcSight Console.
2. Click Reports > Navigator > ArcSight Solutions > One ArcSight MSSP Program Usage Report.
3. To run the monthly, aggregated usage report, select One ArcSight MSSP Program Usage Report.
4. (Conditional) To check daily EPS usage, select Daily EPS Usage for All Customers.
5. Select the time period for the report.



The default time period is the current month.

6. Run the report.

ESM generates the report from event counts in the active list, which uses real-time rules. As a result, the report will not include data older than the date that you installed the package.

7. Export the report as a PDF file.

8. Submit the report to Micro Focus.

For more information, see the following guides:

- "[Running and Viewing Reports](#)" in the *ArcSight Command Center User's Guide for ESM*
- "[Running a Report](#)" in the *ArcSight Console User's Guide for ESM*

# Chapter 3: ArcSight Logger

The **One ArcSight MSSP Program Usage Report** for Logger displays daily average EPS metrics from events that have been received from ArcSight Smart connectors during a specified date range.

You can export this report for submission to Micro Focus in accordance with your MSSP contract by emailing the report to [msspcyberres@microfocus.com](mailto:msspcyberres@microfocus.com).



The **ArcSight Classic MSSP Program Usage Report** package is not compatible with the reports provided with the **One ArcSight MSSP Program**. Please use the **One ArcSight** report package available in the **MarketPlace > ArcSight Utilities and Tools** directory..

["Supported Platforms" below](#)

For installation and execution of the **One ArcSight MSSP Program Usage Report** see:

["Installing the One ArcSight MSSP Program Usage Report Package for Logger" below](#)

["Running the One ArcSight MSSP Program Usage Report Package for Logger" on the next page](#)

## Supported Platforms

You can run the **One ArcSight MSSP Program Usage Report** on the following versions of Logger:

- 7.2.2
- 7.2
- 7.1.2
- 7.1.1
- 7.1

## Installing the One ArcSight MSSP Program Usage Report Package for Logger

The installer file is available from the [Micro Focus Marketplace](#).

1. Download the *One\_ArcSight\_MSSP\_Program\_Usage\_Report\_for\_Logger\_1.1.zip* file from the Marketplace to a secure network location.
2. Extract the *One ArcSight MSSP Usage Reporting for Logger.cab* installer file.
3. In Logger, select Report > Administration > Deploy Report Bundle.

4. Browse for the file One ArcSight MSSP Usage Reporting for Logger.cab.

The Content Package and the resources are available under **Logger Administration**.

## Running the **One ArcSight MSSP Program Usage Report Package for Logger**



The **ArcSight Classic MSSP Program Usage Report** package is not compatible with the reports provided with the **One ArcSight MSSP Program**. Please use the **One ArcSight** report package available in the **MarketPlace > ArcSight Utilities and Tools** directory..

The report can be exported to the following formats:

- Microsoft Excel
- PDF
- CSV
- Text
- Microsoft Word

The following example walks you through running the report and exporting it as a PDF.

1. Under **Logger Administration**, right-click One ArcSight MSSP Usage Reporting for Logger and then select Run in Smart Format.
2. In the **Filter Data** window, configure the following settings:
  - a. Set **Scan Limit** to 0.



Setting **Scan Limit** to 0 ensures that the report runs against all of the data. The default setting is 100000.

- b. To display the daily average, set **Start Time** to \$Now-x+1d, where x is the number of days.  
For example, if you want the daily average for the last seven days, type \$Now-8d.
3. Click **Apply**.
  4. In the top right corner, select More > Export.
  5. From the **Format** list, select ACROBAT PDF.
  6. Click **Export**.
  7. Specify the location where you want to save the One ArcSight MSSP Usage Reporting for Logger.pdf file.

## Chapter 4: NetIQ Sentinel

Partners with a Pay-per-use license for NetIQ Sentinel can import the **Partner Pay per Use License Report**, which is available with the *Solution Pack for Sentinel Core*. This EPS usage report captures the daily average EPS (events per second) ingested by Sentinel over a specified date range.

Run this report monthly on each Sentinel server, then send it to [msspcyberres@microfocus.com](mailto:msspcyberres@microfocus.com).

### Supported Platforms

You can run the EPS usage report with the following versions of Sentinel:

- 8.5
- 8.4

### Installing the EPS Usage Report for Sentinel

The report is bundled with the *NetIQ Sentinel Solution Pack Plug-in for Sentinel Core* version 2011.1r11 or later. To use the content of a Solution Pack in the Sentinel Control Center, you must install the pack or its associated control in a Sentinel system. You can find this report under **License Management** in the Sentinel Management control area.

Solution Packs provide a framework within which sets of content can be packaged into controls, each of which is designed to enforce a specific business or technical policy. The control can use any of the detection, filtering, alerting, and response features of Sentinel, as well as provide documentation on control status and enforcement. When you install either a Solution Pack or an individual control, all of the child nodes are installed.

For this task...	See...
1. (Conditional) If you do not already have the solution pack installed, download it.	<a href="#">ArcSight Marketplace</a>
2. (Conditional) If the solution pack is not installed, install it.	" <a href="#">Installing and Managing Solution Packs</a> " in the <i>Sentinel Administration Guide</i>
3. Add the Sentinel Management control to your system.	" <a href="#">Installing Content from Solution Packs</a> " in the <i>Sentinel Administration Guide</i>
4. Implement the control.	" <a href="#">Running the EPS Usage Report for Sentinel</a> " on the next page

## Running the EPS Usage Report for Sentinel

This report resides within the License Management section of the Sentinel Management control. To run the report, you enable its control with [Solutions Manager](#). For more information, see the instructions in the **Implementation** tab for the control or in "[Implementing a Control](#)" in the *NetIQ Sentinel Administration Guide*.

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