

Connected Mobile App

Software Version 10.0.0

For iOS and Android platforms

Support Matrix



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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/documentation/connected/>.

Support

Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that Micro Focus offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- Search for knowledge documents of interest
- View software vulnerability alerts
- Enter into discussions with other software customers
- Manage software licenses and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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Requirements

This section provides information about the requirements to successfully install and run Micro Focus Connected mobile app 10.0.0 for both Android and iOS. For questions about any of these requirements, contact Micro Focus Support.

Mobile devices

This release provides a new version of the Connected mobile apps for the following platforms.

Android and iOS

Mobile device requirements are as follows:

- **Hardware requirements:**

- **Disk space.** Amount required by the app *plus* enough space to store files that you download to the app Briefcase.

For the exact amount of disk space that a specific app requires, refer to the app information on the App Store or Google Play. The amount of space required to store files in your Briefcase depends on the number and size of files that you download to it.

- **Software requirements:**

- **Operating system.** One of the following:
 - Android 5.0 or later
 - iOS 13.3 or later
- **Screen lock.** If you have not configured a screen lock for your device, you must set one through the Settings menu of your device.
 - For Android devices, set a screen lock pin
 - For iOS devices, set a device passcode

Compatibility

This section provides information about optional software and configurations that are compatible with Connected mobile app 10.0.0 for both Android and iOS. For questions about any of the information in this section, contact Micro Focus Support.

Languages

This release supports English only.

Virtualization products

This release does not support any virtualization products.

Micro Focus software coexistence

This release is compatible with the following Micro Focus software:

- Connected Key Management Server 4.10.1

Other software coexistence

No information about coexistence with other software is available for this release.

Send documentation feedback

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

Feedback on Micro Focus Connected Mobile App 10.0.0 Support Matrix

Add your feedback to the email and click **Send**.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to Connected.DocFeedback@microfocus.com.

We appreciate your feedback!