

# Connected MX

Software Version 4.7.0

## Support Matrix



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### Acknowledgements

This product contains software licensed from Applied Informatics Software Engineering GmbH. Copyright © 2006-2014 by Applied Informatics Software Engineering GmbH.

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org>).

This product includes software written by Eric Young ([eay@cyrtsoft.com](mailto:eay@cyrtsoft.com)).

## Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

You can check for more recent versions of a document through the [MySupport portal](#). Many areas of the portal, including the one for documentation, require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in.

Additionally, if you subscribe to the appropriate product support service, you will receive new or updated editions of documentation. Contact your Micro Focus sales representative for details.

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Visit the [MySupport portal](#) to access contact information and details about the products, services, and support that Micro Focus offers.

This portal also provides customer self-solve capabilities. It gives you a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the MySupport portal to:

- Search for knowledge documents of interest
- Access product documentation
- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in with a Software Passport. If you need a Passport, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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# Requirements

This section provides information about the supported hardware and software that you must have to successfully install and run Micro Focus Connected MX (CMX) 4.7.0.

## Web browsers

The CMX web application supports the following browsers from any computer or mobile device:

- Chrome 53 or later
- Internet Explorer 11 or later
- Firefox 47 or later
- Microsoft Edge
- Safari 7 or later

## Computers

CMX 4.7.0 provides several applications that run on computers.

## Agents

This CMX release provides 4.7.0 versions of the macOS and Windows Agents, which have the following requirements:

### macOS

Agent requirements for macOS-based computers:

- **Hardware requirements:**
  - **Memory (RAM).** 2 GB (minimum)
  - **Processor.** Intel
  - **Disk space.** 250 MB
- **Software requirements:**
  - **Operating system.** Mac OS X v10.11 (El Capitan) or later
  - **Ports.** Two free local TCP/IP ports: one port with a number from 7777 through 7787 and the other from 7788 through 7798

## Windows

Agent requirements for Windows-based computers:

- **Hardware requirements:**

- **Memory (RAM).** 2 GB (minimum)

**NOTE:** Microsoft's recommendations supersede the recommendation listed here.

- **Processor.** See the Microsoft Windows documentation
- **Disk space:** 250 MB *plus* an additional 5-10% free disk space on each NTFS volume that contains Microsoft Outlook .pst and Lotus Notes .nsf files to support their backup with Microsoft Volume Shadow Copy Service (VSS)

- **Software requirements:**

- **Operating system.** Windows 7, Windows 8, Windows 8.1, or Windows 10
- **Microsoft OS updates:**

**IMPORTANT:**

The Agent requires these updates for installation or upgrade. Without them, new installations fail and upgrades retain the current version of the Agent.

- **KB3033929 - Microsoft security update.** (Windows 7 only)

Computers running Windows 7 require this security update to verify the Agent's filter driver, which is signed by a SHA-2 certificate. Computers that automatically update Windows software should have this update installed already. For all other Windows 7 computers, install this update before installing or upgrading the Agent to version 4.0.5 or later. For more information about this update, see [Microsoft Security Advisory 3033929](#).

- **KB2999226 - Update for Universal C Runtime (CRT) in Windows.** (Windows 7, Windows 8, Windows 8.1)

The Agent uses the CRT to provide CMX status badges on items in your sync folder and right-click Agent menu options in Windows Explorer to manage backups. Windows 10 includes the CRT by default; earlier versions do not. For information about this CRT update, including how to install it, see [Update for Universal C Runtime in Windows](#).

**TIP:** Windows 7 only

Microsoft's security update KB4015549 is an important monthly quality rollup for Windows 7 that contains the software installed by both KB3033929 and KB2999226. Computers that automatically update Windows software should have this update installed already. For all other Windows 7 computers, install this update before installing or upgrading the Agent. For information about this critical update, see [KB4015549](#).

- **Microsoft Volume Shadow Copy Service (VSS).**

VSS installed and enabled

- **Browser.** Internet Explorer version 11 or later  
Agents prompt for Connected MX credentials using Internet Explorer; however, it does not have to be your default browser.
- **Ports.** Two free local TCP/IP ports: one port with a number from 7777 through 7787 and the other from 7788 through 7798

## Admin tools

This CMX release provides a 4.7.0 version of the following admin tool.

### ImportUsers tool

The ImportUsers tool has the following requirements:

- **Software requirements**
  - **Operating system.** Any macOS or Windows operating system
  - **Third-party software.** Java SE 8
- **System requirements**
  - **Credentials.** CMX credentials of a user with the bulk importer role.

# Compatibility

This section provides information about optional software and configurations that are compatible with CMX 4.7.0.

## Languages

CMX 4.7.0 supports English only.

## Virtualization products

CMX 4.7.0 does not support any virtualization products.

## Micro Focus software coexistence

CMX 4.7.0 is compatible with the following software that supports customer-managed encryption keys:

- Micro Focus CMX Key Management Server 4.7.0
- Micro Focus CMX Key Management Server 4.6.0

CMX 4.7.0 may be installed on the same device as the following products:

- Micro Focus Connected Backup 8.x
- Micro Focus Connected Mobility 2.x

## Other software coexistence

No coexistence information for CMX 4.7.0 is available.

# Send documentation feedback

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## **Feedback on Support Matrix (Micro Focus Connected MX 4.7.0)**

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We appreciate your feedback!