

Connected MX ImportUsers Tool

Software Version 4.9.0

Release Notes



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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for updated documentation, visit <https://www.microfocus.com/documentation/connected-mx/>.

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- View software vulnerability alerts
- Enter into discussions with other software customers
- Manage software licenses and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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Release Notes

Connected MX ImportUsers Tool 4.9.0

This document is an overview of the changes made to Micro Focus CMX ImportUsers tool 4.9.0. It contains important information not included in other documentation about the following items:

- [Enhancements, below](#)
- [Resolved issues, below](#)
- [Open issues, on the next page](#)
- [Installation, on page 6](#)

For information about the installation requirements and compatibility of this release with other products, see the associated *Micro Focus Connected MX ImportUsers Tool 4.9.0 Support Matrix*. The support matrix may be updated between releases, so it is available only from the [Connected MX documentation site](#).

Enhancements

This section describes the enhancements in this release. For more information about a specific one, see the ImportUsers Tool Help Center or contact Micro Focus Support.

Simplified workflow. You can now update a user's profile while they are on hold. Also, when you reactivate a user or put them on hold, you can now update other fields at the same time. (TT-30127)

For example, you can place a user on hold and also move them to a different group. Earlier versions of the tool ignored updates to other fields and required a separate row in the CSV file for them.

New tool-specific Help Center. Information about the ImportUsers tool now resides in a tool-specific Help Center, available on [Connected MX documentation site](#). It is no longer included with the Help Center accessible through the CMX web application.

Resolved issues

This section describes the issues resolved in this release. For more information about a specific one, contact, Micro Focus Support.

Issue: ImportUsers tool applications now support the following special characters in email addresses: plus (+), minus (-), underscore (_), and apostrophe (') (TT-21686)

For anyone whose corporate email address contains a special character other than these, you must continue to create an email alias in your environment without those characters. Then, use that alias to create the CMX user.

Open issues

This section describes the open issues in this release. For more information about a specific one, contact Micro Focus Support.

Issue: To delete users, the ImportUsers tool requires you to include the GroupName field in the CSV file even though it ignores any values in that field. (TT-31022)

Workaround: Include the GroupName field in the CSV file's header row but leave its value empty in each row of data.

Installation

You can download the ImportUsers tool from the Downloads page of the CMX web application. For detailed information about the tool, see the ImportUsers Tool Help Center.

To access the CMX web application, use the URL to the server that hosts your CMX environment. Either:

- <https://cmx-us.connected.com>
- <https://cmx-uk.connected.com>

If you aren't sure which URL to use, contact your partner or the software fulfillment group that created your corporate CMX account.