

# **Support Matrix**

# **Virtualization Platforms**

### **Nutanix AHV**

Supported backup strategies: Disk attachment

| Supported versions  | 5.5, 5.6, 5.8, 5.9, 5.10, 5.11, 5.15, 5.16, 5.17, 5,18, 5.19, 5.20, 6.0, 6.1, 6.5, 6.6, 6.7, 6.8 |  |
|---|--|--|
| The last snapshot is kept on the hypervisor for incremental backups | Yes  |  |
| Access to hypervisor OS required                                    | No   |  |
| Proxy VM required   | Yes  |  |

| Full backup                         | Supported   |
|-------------------------------------|-------------|
| Incremental backup                  | Supported   |
| Restore                             | Supported   |
| File-level restore                  | Supported   |
| VM disk exclusion                   | Supported   |
| Quiesced snapshots                  | Supported   |
| Snapshots management                | Supported   |
| Pre/post command execution          | Supported   |
| Access to VM disk backup over iSCSI | Supported   |
| VM name-based policy assignment     | Supported   |
| VM tag-based policy assignment      | Supported * |
| Power-on VM after restore           | Supported   |

① Backup of virtual machines with vTPM enabled is not supported

## **Proxmox VE**

Supported backup strategies: Export storage repositories, SSH transfer

|   | Export storage repository   | SSH transfer  |
|---|---|---|
| Supported versions  | 5.2, 5.3, 5.4, 6.0, 6.1, 6.2,<br>6.3, 6.3, 6.4, 7.0, 7.1, 7.2, 7.3,<br>7.4, 8.0, 8.1, 8.2 | 5.2, 5.3, 5.4, 6.0, 6.1, 6.2,<br>6.3, 6.3, 6.4, 7.0, 7.1, 7.2, 7.3,<br>7.4, 8.0, 8.1, 8.2 |
| The last snapshot is kept on the hypervisor for incremental backups | Yes   | Yes   |
| Access to hypervisor OS required                                    | Yes   | Yes   |
| Proxy VM required   | Yes   | No  |
|   | Export storage repository   | SSH transfer  |

|                            | Export storage repository | SSH transfer |
|----------------------------|---------------------------|--------------|
| Full backup                | Supported                 | Supported    |
| Incremental backup         | Not supported             | Supported    |
| Restore                    | Supported                 | Supported    |
| File-level restore         | Supported                 | Supported    |
| VM disk exclusion          | Not supported             | Supported    |
| Quiesced snapshots         | Supported                 | Supported    |
| Snapshots management       | Supported                 | Supported    |
| Pre/post command execution | Supported                 | Supported    |

| Access to VM disk backup over iSCSI | Not supported | Supported     |
|-------------------------------------|---------------|---------------|
| VM name-based policy assignment     | Supported     | Supported     |
| VM tag-based policy assignment      | Not supported | Not supported |
| Power-on VM after restore           | Supported     | Supported     |

# OpenNebula

**Supported backup strategies:** CBT

| Supported versions  | 6.6, 6.7, 6.8, 6.9 |
|---|--------------------|
| The last snapshot is kept on the hypervisor for incremental backups | No                 |
| Access to hypervisor OS required                                    | No                 |
| Proxy VM required   | Yes                |

| Full backup                         | Supported |
|-------------------------------------|-----------|
| Incremental backup                  | Supported |
| Restore                             | Supported |
| File-level restore                  | Supported |
| VM disk exclusion                   | Supported |
| Quiesced snapshots                  | Supported |
| Snapshots management                | Supported |
| Pre/post command execution          | Supported |
| Access to VM disk backup over iSCSI | Supported |
| VM name-based policy assignment     | Supported |

| VM tag-based policy assignment | Supported                 |
|--------------------------------|---------------------------|
| Power-on VM after restore      | Not Supported (always on) |

i During the data export phase, the hypervisor may experience higher CPU usage

# **OpenStack**

Supported backup strategies: Disk attachment, Image transfer, CBT

|   | Disk attachment   | CBT   | SSH Transfer  |
|---|---|---|---|
| Supported versions  | Queens, Rocky,<br>Stein, Train, Ussuri,<br>Victoria, Wallaby,<br>Xena, Yoga, Zed,<br>Antelope, Bobcat,<br>Caracal | Queens, Rocky,<br>Stein, Train, Ussuri,<br>Victoria, Wallaby,<br>Xena, Yoga, Zed,<br>Antelope, Bobcat,<br>Caracal | Queens, Rocky,<br>Stein, Train, Ussuri,<br>Victoria, Wallaby,<br>Xena, Yoga, Zed,<br>Antelope, Bobcat,<br>Caracal |
| The last snapshot is kept on the hypervisor for incremental backups | Yes   | No  | Yes   |
| Access to<br>hypervisor OS<br>required                              | No  | No  | Yes   |
| Proxy VM required   | Yes   | Yes   | No  |

|                    | Disk attachment | СВТ       | SSH Transfer |
|--------------------|-----------------|-----------|--------------|
| Full backup        | Supported *     | Supported | Supported    |
| Incremental backup | Not supported   | Supported | Supported    |
| Restore            | Supported       | Supported | Supported    |
| File-level restore | Supported       | Supported | Supported    |

| VM disk exclusion                   | Supported                 | Supported                 | Supported                 |
|-------------------------------------|---------------------------|---------------------------|---------------------------|
| Quiesced<br>snapshots               | Supported **              | Supported **              | Supported **              |
| Snapshots<br>management             | Supported ***             | Supported ***             | Not supported             |
| Pre/post command execution          | Supported                 | Supported                 | Supported                 |
| Access to VM disk backup over iSCSI | Supported                 | Supported                 | Supported ****            |
| VM name-based policy assignment     | Supported                 | Supported                 | Supported                 |
| VM tag-based policy assignment      | Supported                 | Supported                 | Supported                 |
| Power-on VM after restore           | Not supported (always on) | Not supported (always on) | Not supported (always on) |

<sup>\*</sup> Ceph RBD volumes only

# **Oracle Linux Virtualization Manager**

Supported backup strategies: Disk attachment, Image transfer, CBT

|   | Disk attachment | Image transfer | СВТ      |
|---|-----------------|----------------|----------|
| Supported versions  | 4.3, 4.4, 4.5   | 4.3, 4.4, 4.5  | 4.4, 4.5 |
| The last snapshot is kept on the hypervisor for incremental backups | No              | Yes            | No       |

<sup>\*\*</sup> Hypervisor dependent

<sup>\*\*\*</sup> Without snapshot revert

<sup>\*\*\*\*</sup> RAW/LVM disks only

| Access to<br>hypervisor OS<br>required | No  | No | No |
|--|-----|----|----|
| Proxy VM required                      | Yes | No | No |

|                                     | Disk attachment | Image Transfer | СВТ       |
|-------------------------------------|-----------------|----------------|-----------|
| Full backup                         | Supported       | Supported      | Supported |
| Incremental backup                  | Not supported   | Supported      | Supported |
| Restore                             | Supported       | Supported      | Supported |
| File-level restore                  | Supported       | Supported      | Supported |
| VM disk exclusion                   | Supported       | Supported      | Supported |
| Quiesced<br>snapshots               | Supported       | Supported      | Supported |
| Snapshots<br>management             | Supported       | Supported      | Supported |
| Pre/post command execution          | Supported       | Supported      | Supported |
| Access to VM disk backup over iSCSI | Supported       | Supported *    | Supported |
| VM name-based policy assignment     | Supported       | Supported      | Supported |
| VM tag-based policy assignment      | Supported       | Supported      | Supported |
| Power-on VM after restore           | Supported       | Supported      | Supported |

<sup>\*</sup> Only for RAW disk types

① Direct LUN disks are not supported

### **Oracle VM**

### **Supported backup strategies:** Export storage repository

| Supported versions  | 3.4           |
|---|---------------|
| The last snapshot is kept on the hypervisor for incremental backups | n/a           |
| Access to hypervisor OS required                                    | No            |
| Proxy VM required   | No            |
| Full backup   | Supported     |
| Incremental backup  | Not supported |
| Restore   | Supported     |
| File-level restore  | Supported     |
| VM disk exclusion   | Supported     |
| Quiesced snapshots  | Not supported |
| Snapshots management  | Not supported |
| Pre/post command execution  | Not supported |
| Access to VM disk backup over iSCSI                                 | Supported     |
| VM name-based policy assignment                                     | Not supported |
| VM tag-based policy assignment                                      | Supported     |

Not Supported

## **oVirt**

Power-on VM after restore

Supported backup strategies: Disk attachment, Image transfer, CBT

|   | Disk attachment                 | Image transfer | CBT      |
|---|---------------------------------|----------------|----------|
| Supported versions  | 4.0, 4.1, 4.2, 4.3,<br>4.4, 4.5 | 4.3, 4.4, 4.5  | 4.4, 4.5 |
| The last snapshot is kept on the hypervisor for incremental backups | No                              | Yes            | No       |
| Access to<br>hypervisor OS<br>required                              | No                              | No             | No       |
| Proxy VM required   | Yes                             | No             | No       |

|                                     | Disk attachment | Image Transfer | СВТ       |
|-------------------------------------|-----------------|----------------|-----------|
| Full backup                         | Supported       | Supported      | Supported |
| Incremental backup                  | Not supported   | Supported      | Supported |
| Restore                             | Supported       | Supported      | Supported |
| File-level restore                  | Supported       | Supported      | Supported |
| VM disk exclusion                   | Supported       | Supported      | Supported |
| Quiesced<br>snapshots               | Supported       | Supported      | Supported |
| Snapshots<br>management             | Supported       | Supported      | Supported |
| Pre/post command execution          | Supported       | Supported      | Supported |
| Access to VM disk backup over iSCSI | Supported       | Supported *    | Supported |
| VM name-based policy assignment     | Supported       | Supported      | Supported |
| VM tag-based policy assignment      | Supported       | Supported      | Supported |

<sup>\*</sup> Only for RAW disk types

## **Red Hat Virtualization**

Supported backup strategies: Disk attachment, Image transfer, CBT

|   | Disk attachment    | Image transfer | CBT |
|---|--------------------|----------------|-----|
| Supported versions  | 4.0, 4.1, 4.2, 4.3 | 4.3, 4.4       | 4.4 |
| The last snapshot is kept on the hypervisor for incremental backups | No                 | Yes            | No  |
| Access to<br>hypervisor OS<br>required                              | No                 | No             | No  |
| Proxy VM required   | Yes                | No             | No  |

|                         | Disk attachment | Image Transfer | CBT       |
|-------------------------|-----------------|----------------|-----------|
| Full backup             | Supported       | Supported      | Supported |
| Incremental backup      | Not supported   | Supported      | Supported |
| Restore                 | Supported       | Supported      | Supported |
| File-level restore      | Supported       | Supported      | Supported |
| VM disk exclusion       | Supported       | Supported      | Supported |
| Quiesced<br>snapshots   | Supported       | Supported      | Supported |
| Snapshots<br>management | Supported       | Supported      | Supported |

| Pre/post command execution          | Supported | Supported   | Supported |
|-------------------------------------|-----------|-------------|-----------|
| Access to VM disk backup over iSCSI | Supported | Supported * | Supported |
| VM name-based policy assignment     | Supported | Supported   | Supported |
| VM tag-based policy assignment      | Supported | Supported   | Supported |
| Power-on VM after restore           | Supported | Supported   | Supported |

<sup>\*</sup> Only for RAW disk types

# SC//Platform

Supported backup strategies: Export storage domain, disk attachment

|   | Export storage domain | Disk attachment |
|---|-----------------------|-----------------|
| Supported versions  | 8.9                   | 8.9             |
| The last snapshot is kept on the hypervisor for incremental backups | No                    | Yes             |
| Access to hypervisor OS required                                    | No                    | No              |
| Proxy VM required   | No                    | Yes             |

|                    | Export storage repository | SSH transfer |
|--------------------|---------------------------|--------------|
| Full backup        | Supported                 | Supported    |
| Incremental backup | Not supported             | Supported    |
| Restore            | Supported                 | Supported    |

| File-level restore                  | Not supported | Supported     |
|-------------------------------------|---------------|---------------|
| VM disk exclusion                   | Supported     | Supported     |
| Quiesced snapshots                  | Not supported | Not supported |
| Snapshots management                | Supported     | Supported     |
| Pre/post command execution          | Supported     | Supported     |
| Access to VM disk backup over iSCSI | Supported     | Supported     |
| VM name-based policy assignment     | Supported     | Supported     |
| VM tag-based policy assignment      | Supported     | Supported     |
| Power-on VM after restore           | Supported     | Supported     |

## Virtuozzo

Supported backup strategies: Disk attachment

| Supported versions  | 4.7, 5.0, 5.2, 5.3, 5.4, 6.0, 6.1, 6.2 |
|---|--|
| The last snapshot is kept on the hypervisor for incremental backups | Yes                                    |
| Access to hypervisor OS required                                    | No                                     |
| Proxy VM required   | Yes                                    |

| Full backup        | Supported |
|--------------------|-----------|
| Incremental backup | Supported |
| Restore            | Supported |
| File-level restore | Supported |

| VM disk exclusion                   | Supported                 |
|-------------------------------------|---------------------------|
| Quiesced snapshots                  | Supported *               |
| Snapshots management                | Supported **              |
| Pre/post command execution          | Supported                 |
| Access to VM disk backup over iSCSI | Supported                 |
| VM name-based policy assignment     | Supported                 |
| VM tag-based policy assignment      | Supported                 |
| Power-on VM after restore           | Not Supported (always on) |

<sup>\*</sup> Hypervisor dependent

# XCP-ng

Supported backup strategies: Single image (XVA), CBT

|   | Single image (XVA)                | СВТ                               |
|---|-----------------------------------|-----------------------------------|
| Supported versions  | 7.4, 7.5, 7.6, 8.0, 8.1, 8.2, 8.3 | 7.4, 7.5, 7.6, 8.0, 8.1, 8.2, 8.3 |
| The last snapshot is kept on the hypervisor for incremental backups | Yes                               | Yes                               |
| Access to hypervisor OS required                                    | No                                | Yes                               |
| Proxy VM required   | No                                | No                                |
|   | Single image (XVA)                | СВТ                               |
| Full backup   | Supported                         | Supported                         |
| Incremental backup  | Supported *                       | Supported                         |

<sup>\*\*</sup> Without snapshot revert

| Restore                             | Supported     | Supported |
|-------------------------------------|---------------|-----------|
| File-level restore                  | Not supported | Supported |
| VM disk exclusion                   | Not supported | Supported |
| Quiesced snapshots                  | Supported     | Supported |
| Snapshots management                | Supported     | Supported |
| Pre/post command execution          | Supported     | Supported |
| Access to VM disk backup over iSCSI | Not supported | Supported |
| VM name-based policy assignment     | Supported     | Supported |
| VM tag-based policy assignment      | Supported     | Supported |
| Power-on VM after restore           | Supported     | Supported |

<sup>\*</sup> Not supported when using a synthetic backup destination

# **XenServer (Citrix Hypervisor)**

Supported backup strategies: Single image (XVA), CBT

|   | Single image (XVA)                                    | СВТ   |
|---|---|---|
| Supported versions  | 6.5, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, 8.0, 8.1, 8.2 | 6.5, 7.0, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, 8.0, 8.1, 8.2 |
| The last snapshot is kept on the hypervisor for incremental backups | Yes   | Yes   |
| Access to hypervisor OS required                                    | No  | Yes   |
| Proxy VM required   | No  | No  |

|                                     | Single image (XVA) | СВТ         |
|-------------------------------------|--------------------|-------------|
| Full backup                         | Supported          | Supported   |
| Incremental backup                  | Supported          | Supported * |
| Restore                             | Supported          | Supported   |
| File-level restore                  | Not supported      | Supported   |
| VM disk exclusion                   | Not supported      | Supported   |
| Quiesced snapshots                  | Supported          | Supported   |
| Snapshots management                | Supported          | Supported   |
| Pre/post command execution          | Supported          | Supported   |
| Access to VM disk backup over iSCSI | Not supported      | Supported   |
| VM name-based policy assignment     | Supported          | Supported   |
| VM tag-based policy assignment      | Supported          | Supported   |
| Power-on VM after restore           | Supported          | Supported   |

<sup>\*</sup> Requires XenServer 7.3 or higher

# **Containers**

## **Kubernetes**

Supported backup strategies: Helper pod, Ceph RBD

|                 | Helper pod | Ceph RBD |
|-----------------|------------|----------|
| Minimal version | 1.10       | 1.10     |

| The last snapshot is kept on the system for incremental backups | Yes | Yes |
|---|-----|-----|
| Access to OS required   | No  | No  |
| Proxy VM required   | No  | No  |

|                                     | Helper pod    | Ceph RBD      |
|-------------------------------------|---------------|---------------|
| Full backup                         | Supported     | Supported     |
| Incremental backup                  | Not supportd  | Supported *   |
| Restore                             | Supported     | Supported     |
| File-level restore                  | Not supported | Supported *   |
| Volume exclusion                    | Supported     | Supported     |
| Quiesced snapshots                  | Supported **  | Supported **  |
| Snapshots management                | Not supported | Not supported |
| Pre/post command execution          | Supported *** | Supported *** |
| Access to VM disk backup over iSCSI | Not supported | Supported *   |
| Name-based policy assignment        | Supported     | Supported     |
| Tag-based policy assignment         | Supported     | Supported     |
| Power-on after restore              | Supported     | Supported     |
| StatefulSet                         | Supported     | Supported     |

<sup>\*</sup> When using Ceph RBD as Persistent Volume

<sup>\*\*</sup> Deployment pause

<sup>\*\*\*</sup> Only 'post'

## **Proxmox VE**

### Supported backup strategies: Export storage repository

| Supported versions  | 5.2, 5.3, 5.4, 6.0, 6.1, 6.2, 6.3, 6.3, 6.4, 7.0, 7.1, 7.2, 7.3, 7.4, 8.0, 8.1, 8.2 |
|---|---|
| The last snapshot is kept on the hypervisor for incremental backups | Yes   |
| Access to hypervisor OS required                                    | No  |
| Proxy VM required   | Yes   |

| Full backup                         | Supported   |
|-------------------------------------|-------------|
| Incremental backup                  | Supported   |
| Restore                             | Supported   |
| File-level restore                  | Supported   |
| VM disk exclusion                   | Supported   |
| Quiesced snapshots                  | Supported   |
| Snapshots management                | Supported   |
| Pre/post command execution          | Supported   |
| Access to VM disk backup over iSCSI | Supported   |
| VM name-based policy assignment     | Supported   |
| VM tag-based policy assignment      | Supported * |
| Power-on after restore              | Supported   |

<sup>\*</sup> When using Prism Central

# **Red Hat OpenShift**

### Supported backup strategies: Helper pod, Ceph RBD

StatfuSet

|   | Helper pod    | Ceph RBD      |
|---|---------------|---------------|
| Minimal version   | 4.10          | 4.10          |
| The last snapshot is kept on the system for incremental backups | Yes           | Yes           |
| Access to OS required   | No            | No            |
| Proxy VM required   | No            | No            |
|   | Helper pod    | Ceph RBD      |
| Full backup   | Supported     | Supported     |
| Incremental backup  | Not supportd  | Supported *   |
| Restore   | Supported     | Supported     |
| File-level restore  | Not supported | Supported *   |
| Volume exclusion  | Supported     | Supported     |
| Quiesced snapshots  | Supported **  | Supported **  |
| Snapshots management  | Not supported | Not supported |
| Pre/post command execution                                      | Supported *** | Supported *** |
| Access to VM disk backup over iSCSI                             | Not supported | Supported *   |
| Name-based policy assignment                                    | Supported     | Supported     |
| Tag-based policy assignment                                     | Supported     | Supported     |
| Power-on after restore  | Supported     | Supported     |

Supported

Supported

\* When using Ceph RBD as Persistent Volume

\*\* Deployment pause

\*\*\* Only 'post'

# Cloud

## **Amazon EC2**

Supported backup strategies: Disk attachment, CBT

|   | Disk attachement | СВТ |
|---|------------------|-----|
| The last snapshot is kept on the hypervisor for incremental backups | No               | No  |
| Access to hypervisor OS required                                    | No               | No  |
| Proxy VM required   | Yes              | Yes |

|                      | Disk attachement | СВТ           |
|----------------------|------------------|---------------|
| Full backup          | Supported        | Supported     |
| Incremental backup   | Not supported    | Supported     |
| Restore              | Supported        | Supported     |
| File-level restore   | Supported        | Supported     |
| VM disk exclusion    | Supported        | Supported     |
| Quiesced snapshots   | Not supported    | Not supported |
| Snapshots management | Supported        | Supported     |

| Pre/post command execution          | Supported | Supported |
|-------------------------------------|-----------|-----------|
| Access to VM disk backup over iSCSI | Supported | Supported |
| VM name-based policy assignment     | Supported | Supported |
| VM tag-based policy assignment      | Supported | Supported |
| Power-on VM after restore           | Supported | Supported |

# **Microsoft Azure**

Supported backup strategies: Disk attachment, CBT

|   | Disk attachement                    | CBT                 |
|---|-------------------------------------|---------------------|
| The last snapshot is kept on the hypervisor for incremental backups | No                                  | No                  |
| Access to hypervisor OS required                                    | No                                  | No                  |
| Proxy VM required   | Yes                                 | Yes                 |
|   | Disk attachement                    | СВТ                 |
|   | Disk ditachement                    | OBT                 |
| Full backup   | Supported                           | Supported           |
| Full backup  Incremental backup                                     |                                     |                     |
|   | Supported                           | Supported           |
| Incremental backup  | Supported  Not supported            | Supported Supported |
| Incremental backup Restore  | Supported  Not supported  Supported | Supported Supported |

| Snapshots management                | Not supported             | Not supported             |
|-------------------------------------|---------------------------|---------------------------|
| Pre/post command execution          | Supported                 | Supported                 |
| Access to VM disk backup over iSCSI | Supported                 | Supported                 |
| VM name-based policy assignment     | Supported                 | Supported                 |
| VM tag-based policy assignment      | Supported                 | Supported                 |
| Power-on VM after restore           | Not supported (always on) | Not supported (always on) |

## Microsoft 365

## Mailbox messages

| Full backup                | Supported |
|----------------------------|-----------|
| Incremental backup         | Supported |
| Restore                    | Supported |
| Single item restore        | Supported |
| Restore to another path    | Supported |
| Restore to another account | Supported |
| Local restore (raw data)   | Supported |
| Restore to PST             | Supported |

# Mailbox messages archive

| Full backup        | Supported |
|--------------------|-----------|
| Incremental backup | Supported |

| Restore                    | Supported |
|----------------------------|-----------|
| Single item restore        | Supported |
| Restore to another path    | Supported |
| Restore to another account | Supported |
| Local restore (raw data)   | Supported |
| Restore to PST             | Supported |

### Contacts

| Full backup                | Supported     |
|----------------------------|---------------|
| Incremental backup         | Supported     |
| Restore                    | Supported     |
| Single item restore        | Supported     |
| Restore to another path    | Supported     |
| Restore to another account | Supported     |
| Local restore (raw data)   | Supported     |
| Restore to PST             | Not supported |

### Calendars

| Full backup                 | Supported |
|-----------------------------|-----------|
| Incremental backup          | Supported |
| Restore                     | Supported |
| Single item restore         | Supported |
| Restore to another calendar | Supported |
| Restore to another account  | Supported |

| Local restore (raw data) | Supported     |
|--------------------------|---------------|
| Restore to PST           | Not supported |

### **OneDrive for Business**

| Full backup                | Supported |
|----------------------------|-----------|
| Incremental backup         | Supported |
| Restore                    | Supported |
| Single item restore        | Supported |
| Restore to another path    | Supported |
| Restore to another account | Supported |
| Local restore (raw data)   | Supported |

# **Sharepoint sites**

| Full backup              | Supported     |
|--------------------------|---------------|
| Incremental backup       | Supported     |
| Restore                  | Supported     |
| Single item restore      | Supported     |
| Restore to another path  | Supported     |
| Restore to another site  | Not supported |
| Local restore (raw data) | Supported     |

## **Sharepoint pages**

| Full backup        | Supported |
|--------------------|-----------|
| Incremental backup | Supported |

| Restore                  | Supported     |
|--------------------------|---------------|
| Single item restore      | Supported     |
| Restore to another path  | Supported     |
| Restore to another site  | Not supported |
| Local restore (raw data) | Supported     |

## **Sharepoint list items**

| Full backup              | Supported     |
|--------------------------|---------------|
| Incremental backup       | Supported     |
| Restore                  | Supported     |
| Single item restore      | Supported     |
| Restore to another path  | Supported     |
| Restore to another site  | Not supported |
| Local restore (raw data) | Supported     |

# **Sharepoint document libraries**

| Full backup              | Supported     |
|--------------------------|---------------|
| Incremental backup       | Supported     |
| Restore                  | Supported     |
| Single item restore      | Supported     |
| Restore to another path  | Supported     |
| Restore to another site  | Not supported |
| Local restore (raw data) | Supported     |

### **Teams channel**

| Full backup                      | Supported     |
|----------------------------------|---------------|
| Incremental backup               | Supported     |
| Restore                          | Supported     |
| Single item restore              | Not supported |
| Restore to another team          | Not supported |
| Local restore (messeges history) | Supported     |

### Teams 1on1 chat

| Full backup                      | Supported     |
|----------------------------------|---------------|
| Incremental backup               | Supported     |
| Restore                          | Supported     |
| Single item restore              | Not supported |
| Restore to another team          | Not supported |
| Local restore (messeges history) | Supported     |

### **Teams files**

| Full backup              | Supported     |
|--------------------------|---------------|
| Incremental backup       | Supported     |
| Restore                  | Supported     |
| Single item restore      | Supported     |
| Restore to another team  | Not supported |
| Local restore (raw data) | Supported     |

Storware Backup and Recovery uses <u>Microsoft Teams Export API</u> → to export Teams data.

Utilizing the Microsoft Teams Export API generates <u>additional costs</u> ¬ for Microsoft tenant.

# **Storage Providers**

## Ceph RBD

Source type: RBD Volume (RBD Export/RBD-NBD).

Requires Red Hat Ceph Storage version 4.0 or newer or Ceph v14.2.0 Nautilus or newer

| Full backup                       | Supported                 |
|-----------------------------------|---------------------------|
| Incremental backup                | Supported (RBD snap-diff) |
| Restore                           | Supported                 |
| Single item restore               | Supported                 |
| Access to files backup over iSCSI | Supported                 |
| Name-based policy assignment      | Supported                 |

## **Nutanix Files (AFS)**

Source type: NFS and Samba shares

| Full backup                       | Supported           |
|-----------------------------------|---------------------|
| Incremental backup                | Supported (CFT API) |
| Restore                           | Supported           |
| Single item restore               | Supported           |
| Access to files backup over iSCSI | Supported           |

| Name-based policy assignment | Supported |
|------------------------------|-----------|
| Name-based policy assignment | Supported |

# **Nutanix Volume Groups**

Source type: Disk attachment

| Full backup                       | Supported           |
|-----------------------------------|---------------------|
| Incremental backup                | Supported (CBT API) |
| Restore                           | Supported           |
| Single item restore               | Supported           |
| Snapshot management               | Supported           |
| Access to files backup over iSCSI | Supported           |
| Name-based policy assignment      | Supported           |

## Ceph RBD

Source type: RBD Volume (RBD Export/RBD-NBD).

Requires Red Hat Ceph Storage version 4.0 or newer or Ceph v14.2.0 Nautilus or newer

| Full backup                       | Supported                 |
|-----------------------------------|---------------------------|
| Incremental backup                | Supported (RBD snap-diff) |
| Restore                           | Supported                 |
| Single item restore               | Supported                 |
| Access to files backup over iSCSI | Supported                 |
| Name-based policy assignment      | Supported                 |

# **Backup destinations**

# **Filesystem**

### **Generic filesystem**

| Supported version          | n/a           |
|----------------------------|---------------|
| Syntetic backup            | Not supported |
| Random Access              | Supported     |
| Deduplication              | Supported *   |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

<sup>\*</sup> When using VDO

### XFS filesystem

| Supported version          | Linux 4.15 and newer, xfsprogs 4.17 and newer |
|----------------------------|---|
| Syntetic backup            | Supported                                     |
| Random Access              | Supported                                     |
| Deduplication              | Supported *                                   |
| Encryption                 | Not supported                                 |
| Pre/post command execution | Supported                                     |

<sup>\*</sup> When using VDO

# **Object storages**

## Amazon S3/S3-comatible

| Syntetic backup            | Not supported |
|----------------------------|---------------|
| Random Access              | Not supported |
| Deduplication              | n/a           |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

## **Impossible Cloud**

| Syntetic backup            | Not supported |
|----------------------------|---------------|
| Random Access              | Not supported |
| Deduplication              | n/a           |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

## **Google Cloud Storage**

| Syntetic backup            | Not supported |
|----------------------------|---------------|
| Random Access              | Not supported |
| Deduplication              | n/a           |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

## **Microsoft Azure Blob Storage**

| Syntetic backup            | Not supported |
|----------------------------|---------------|
| Random Access              | Not supported |
| Deduplication              | n/a           |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

## **OpenStack Swift**

| Syntetic backup            | Not supported |
|----------------------------|---------------|
| Random Access              | Not supported |
| Deduplication              | n/a           |
| Encryption                 | Supported     |
| Pre/post command execution | Supported     |

# **Enterprise backup providers**

# **OpenText Data Protector**

| Supported version          | 25.1               |
|----------------------------|--------------------|
| Syntetic backup            | Not supported      |
| Random Access              | Not supported      |
| Deduplication              | Supported          |
| Encryption                 | Provider dependent |
| Pre/post command execution | Supported          |

# **Integration plugins**

| Red Hat Virtualization UI plugin                 | oVirt we admin 4.3 and newer |
|--|------------------------------|
| oVirt UI Plugin                                  | oVirt we admin 4.3 and newer |
| Oracle Linux Virtualization Manager UI<br>Plugin | oVirt we admin 4.3 and newer |
| OpenStack UI Plugin                              | Horizon 17.0.0 and never     |

# **Platform Requirements**

# System requirements

### **Operating System**

#### **CentOS**

- CentOS Linux Stream 8
- CentOS Linux Stream 9

### **Red Hat Enterprise Linux**

- Red Hat Enterprise Linux 8.8
- Red Hat Enterprise Linux 8.9
- Red Hat Enterprise Linux 8.10
- Red Hat Enterprise Linux 9.0
- Red Hat Enterprise Linux 9.1
- Red Hat Enterprise Linux 9.2
- Red Hat Enterprise Linux 9.3
- Red Hat Enterprise Linux 9.4
- Red Hat Enterprise Linux 9.5

### **SUSE Linux Enterprise Server**

- SUSE Linux Enterprise Server 15 SP3
- SUSE Linux Enterprise Server 15 SP4
- SUSE Linux Enterprise Server 15 SP5
- Using Red Hat Enterprise Linux requires an active subscription.

Minimal installation is required.

### **Supported browsers**

Administrative UI supports the following browsers. We recommend that you use the most up-to-date browser that's compatible with your operating system.

Chrome (latest version)

### **MariaDB**

Data Protector for Cloud Workloads server requires a MariaDB database server.

- Minimum supported MariaDB version: 10.6
- Latest supported MariaDB version: 10.11

We recommend installing MariaDB from the official repository *¬*.

i If you need to install MariaDB packages without accessing an external repository during installation you also can download RPMs and install them manually as described here >

# **Hardware Requirements**

Minimum requirements for all-in-one installation (server and node on the same host):

- 64-bit 8 cores processor
- 10 GB RAM
- 20GB free disk space for the operating system and installation
- Free disk space for data staging

You can estimate the free space requirement using the following equation:
 (Size of the biggest virtual machine) \* (number of parallel backup threads)

### Minimum requirements for server (standalone installation):

- 64-bit 4 cores processor
- 4 GB RAM
- 20GB free disk space for the operating system and Storware Backup and Recovery installation

### Minimum requirements for node (standalone installation):

- 64-bit 4 cores processor
- 6 GB RAM
- 20GB free disk space for the operating system and installation
- Free disk space for data staging
  - You can estimate the free space requirement using the following equation:
     (Size of the biggest virtual machine) \* (number of parallel backup threads)

# **Network requirements**

### Communication between node and server

| Source | Destination | Ports   | Description   |
|--------|-------------|---|---|
| Node   | Server      | 443/tcp or 8181/tcp                               | Node ↔ Server communication over HTTPS (port 443 or 8181) |
|        |             | 111/tcp, 111/UDP,<br>2049/tcp,<br>2049/UDP, ports |   |



### **Network consideration**

- Depending on where the node is located you need to verify if data will not pass via low-bandwidth links.
- Access to the internet network from the node may be required in the following scenarios:
  - Installation, when using the external repositories
  - Backup and restore of Amazon EC2, Google Cloud Platform, Azure Cloud and M365
- Node requires connectivity with backup destinations
- Node needs connectivity with the Hypervisor or Hypervisor Manager.
- If a netcat transfer is used for Red Hat Virtuallization/oVirt/Oracle Linux VM/Proxmox VE/KVM stand-alone environments - 16000-16999 ports must be reachable from the hypervisors to the node which is responsible for those hypervisors.

### **Nutanix AHV**

#### Disk attachment

**Connection URL:** https://PRISM\_HOST:9440/api/nutanix/v3 (Prism Central or Prism Elements)

**Note:** when connecting via Prism Central, the same credentials will be used to access all Prism Elements

| Source | Destination   | Ports    | Description                          |
|--------|---|----------|--------------------------------------|
| Node   | Prism Elements (and optionally Prism Central if used) | 9440/tcp | API access to the<br>Nutanix manager |

### **Network Ports**

### **OpenStack**

#### **Disk attachment**

Connection URL: https://KEYSTONE\_HOST:5000/v3

| Source | Destination                       | Ports  | Description   |
|--------|-----------------------------------|--|---|
| Node   | Keystone, Nova,<br>Glance, Cinder | ports that were<br>defined in<br>endpoints for<br>OpenStack services | API access to the OpenStack management services - using endpoint type that has been specified in hypervisor manager details |
| Node   | Ceph monitors                     | 3300/tcp, 6789/tcp   | if Ceph RBD is used<br>as the backend<br>storage - used to<br>collect changed-<br>blocks lists from<br>Ceph                 |

### **SSH** transfer

Connection URL: https://KEYSTONE\_HOST:5000/v3

**Note:** You also must provide SSH credentials to all hypervisors that have been detected during inventory sync

| Source     | Destination   | Ports   | Description  |
|------------|---------------|---|--|
| Node       | Hypervisor    | 22/tcp  | SSH access   |
| Hypervisor | Node          | netcat port range<br>defined in node<br>configuration - by<br>default 16000-<br>16999/tcp | optional netcat<br>access for data<br>transfer   |
| Node       | Ceph monitors | 3300/tcp, 6789/tcp,<br>10809/tcp  | if Ceph RBD is used<br>as the backend<br>storage - used for<br>data transfer over<br>NBD |

### **OpenNebula**

### **Disk attachment**

Connection URL: https://MANAGER\_HOST

| Source | Destination  | Ports                                     | Description                                      |
|--------|--------------|---|--|
| Node   | Manager Host | XML-RPC API port -<br>2633/tcp by default | API access to the OpenNebula management services |

### oVirt/RHV/OLVM

### **Export storage domain**

Connection URL: [https://RHV\_MGR\_HOST/ovirt-engine/api]

| Source  | Destination               | Ports  | Description  |
|---|---------------------------|--|--|
| Node  | oVirt/RHV/OLVM<br>manager | 443/tcp  | oVirt/RHV/OLVM<br>API access   |
| oVirt/RHV/OLVM<br>host selected in<br>export storage<br>domain<br>configuration | Node                      | If Node is hosting staging space: 111/tcp, 111/UDP, 2049/tcp, 2049/UDP, ports specified in /etc/sysconfig/nf s - variables MOUNTD_PORT (TCP and UDP), STATD_PORT (TCP and UDP), LOCKD_TCPPORT (TCP), LOCKD_UDPPORT (UDP), otherwise check the documentation of your NFS storage provider | if staging space<br>(export storage<br>domain) is hosted<br>on the Node - NFS<br>access              |
| Node and oVirt/RHV/OLVM host selected in export storage domain configuration    | shared NFS storage        | check the<br>documentation of<br>your NFS storage<br>provider  | if staging space<br>(export storage<br>domain) is hosted<br>on the shared<br>storage - NFS<br>access |

### **Disk attachment**

Connection URL: [https://MANAGER\_HOST/ovirt-engine/api]

| Source | Destination               | Ports   | Description                  |
|--------|---------------------------|---------|------------------------------|
| Node   | oVirt/RHV/OLVM<br>manager | 443/tcp | oVirt/RHV/OLVM<br>API access |

### **Disk Image Transfer**

**Connection URL:** https://MANAGER\_HOST/ovirt-engine/api

| Source | Destination                  | Ports     | Description   |
|--------|------------------------------|-----------|---|
| Node   | oVirt/RHV/OLVM<br>manager    | 443/tcp   | oVirt/RHV/OLVM<br>API access  |
| Node   | oVirt/RHV/OLVM<br>hypervisor | 54322/tcp | oVirt/RHV/OLVM<br>ImageIO services -<br>for data transfer<br>(primary source)               |
| Node   | oVirt/RHV/OLVM<br>manager    | 54323/tcp | oVirt/RHV/OLVM<br>ImageIO services -<br>for data transfer<br>(fallback to ImageIO<br>Proxy) |

#### **SSH Transfer**

Connection URL: https://MANAGER\_HOST/ovirt-engine/api

**Note:** You also must provide SSH credentials to all hypervisors that have been detected during inventory sync

| Source                       | Destination                  | Ports   | Description                                    |
|------------------------------|------------------------------|---|--|
| Node                         | oVirt/RHV/OLVM<br>manager    | 443/tcp   | oVirt/RHV/OLVM<br>API access                   |
| Node                         | oVirt/RHV/OLVM<br>hypervisor | 22/tcp  | SSH access for data transfer                   |
| oVirt/RHV/OLVM<br>hypervisor | Node                         | netcat port range<br>defined in node<br>configuration - by<br>default 16000-<br>16999/tcp | optional netcat<br>access for data<br>transfer |

### **Change-Block Tracking**

Connection URL: https://MANAGER\_HOST/ovirt-engine/api

| Source | Destination                  | Ports     | Description   |
|--------|------------------------------|-----------|---|
| Node   | oVirt/RHV/OLVM<br>manager    | 443/tcp   | oVirt/RHV/OLVM<br>API access  |
| Node   | oVirt/RHV/OLVM<br>hypervisor | 54322/tcp | oVirt/RHV/OLVM<br>ImageIO services -<br>for data transfer<br>(primary source)               |
| Node   | oVirt/RHV/OLVM<br>manager    | 54323/tcp | oVirt/RHV/OLVM<br>ImageIO services -<br>for data transfer<br>(fallback to ImageIO<br>Proxy) |

### Oracle VM

### **Export storage domain**

**Connection URL:** https://MANAGER\_HOST:7002

| Source     | Destination | Ports  | Description   |
|------------|-------------|--|---|
| Node       | OVM manager | 7002/tcp   | OVM API access  |
| Hypervisor | Node        | If Node is hosting staging space: 111/tcp, 111/UDP, 2049/tcp, 2049/UDP, ports specified in /etc/sysconfig/nf s - variables MOUNTD_PORT (TCP and UDP), STATD_PORT (TCP and UDP), LOCKD_TCPPORT (TCP), LOCKD_UDPPORT | if staging space<br>(export storage<br>repository) is<br>hosted on the Node<br>- NFS access |

|                        |                    | (UDP), otherwise check the documentation of your NFS storage provider |  |
|------------------------|--------------------|---|--|
| Node and<br>hypervisor | shared NFS storage | check the<br>documentation of<br>your NFS storage<br>provider         | if staging space<br>(export storage<br>repository) is<br>hosted on the<br>shared storage -<br>NFS access |

## Citrix XenServer/xcp-ng

Note: all hosts in the pool must be defined

### Single image (XVA-based)

| Source | Destination | Ports   | Description   |
|--------|-------------|---------|---|
| Node   | Hypervisor  | 443/tcp | API access (for data transfer management IP is used, unless transfer NIC parameter is configured in hypervisor details) |

### **Changed-Block Tracking**

| Source | Destination | Ports   | Description   |
|--------|-------------|---------|---|
| Node   | Hypervisor  | 443/tcp | API access (for data transfer management IP is used, unless transfer NIC parameter is |

|      |            |           | configured in hypervisor details)                       |
|------|------------|-----------|---|
| Node | Hypervisor | 10809/tcp | NBD access (data transfer IP is returned by hypervisor) |

## KVM/Xen stand-alone

### **SSH transfer**

| Source     | Destination   | Ports   | Description  |
|------------|---------------|---|--|
| Node       | Hypervisor    | 22/tcp  | SSH access   |
| Hypervisor | Node          | netcat port range<br>defined in node<br>configuration - by<br>default 16000-<br>16999/tcp | optional netcat<br>access for data<br>transfer   |
| Node       | Ceph monitors | 3300/tcp, 6789/tcp,<br>10809/tcp  | if Ceph RBD is used<br>as the backend<br>storage - used for<br>data transfer over<br>NBD |

### **Proxmox VE**

### **Export storage repository**

| Source | Destination | Ports  | Description |
|--------|-------------|--|-------------|
| Node   | Hypervisor  | 22/tcp   | SSH access  |
|        |             | If Node is hosting staging space: 111/tcp, 111/UDP, 2049/tcp, 2049/UDP, ports specified in |             |

| Hypervisor             | Node               | /etc/sysconfig/nf s - variables MOUNTD_PORT (TCP and UDP), STATD_PORT (TCP and UDP), LOCKD_TCPPORT (TCP), LOCKD_UDPPORT (UDP), otherwise check the documentation of your NFS storage provider | if staging space<br>(export storage<br>domain) is hosted<br>on the Node - NFS<br>access              |
|------------------------|--------------------|---|--|
| Node and<br>hypervisor | shared NFS storage | check the<br>documentation of<br>your NFS storage<br>provider   | if staging space<br>(export storage<br>domain) is hosted<br>on the shared<br>storage - NFS<br>access |

### SSH transfer

| Source     | Destination | Ports   | Description                                    |
|------------|-------------|---|--|
| Node       | Hypervisor  | 22/tcp  | SSH access                                     |
| Hypervisor | Node        | netcat port range<br>defined in node<br>configuration - by<br>default 16000-<br>16999/tcp | optional netcat<br>access for data<br>transfer |

### Microsoft 365

| Source | Destination   | Ports   | Description              |
|--------|---------------|---------|--------------------------|
| Node   | Microsoft 365 | 443/tcp | Microsoft 365 API access |

You can find more detailed description about Office 365 URLs and IP address ranges on this page  $\pi$ .

To successfully synchronize M365 user account, it must fulfill following requirements:

- has an email,
- is not filtered by location, country or office location (user filter in UI),
- field user type is set to Member,
- has a license or is a shared mailbox.

## **Security Requirements**

### **User Permissions**

User vprotect must be a member of group "disk".

Sudo privileges are required for the following commands:

### **Data Protector for Cloud Workloads Node:**

- /usr/bin/targetcli
- /usr/sbin/exportfs
- /usr/sbin/kpartx
- /usr/sbin/dmsetup
- /usr/bin/qemu-nbd
- /usr/bin/guestmount
- /usr/bin/fusermount
- /bin/mount
- /bin/umount
- /usr/sbin/parted
- /usr/sbin/nbd-client
- /usr/bin/tee

- /opt/vprotect/scripts/vs/privileged.sh
- /usr/bin/yum
- /usr/sbin/mkfs.xfs
- /usr/sbin/fstrim
- /usr/sbin/xfs\_growfs
- /usr/bin/docker
- /usr/bin/rbd
- /usr/bin/chown
- /usr/sbin/nvme
- /bin/cp
- /sbin/depmod
- /usr/sbin/modprobe
- /bin/bash
- /usr/local/sbin/nbd-client
- /bin/make

#### **Data Protector for Cloud Workloads Server:**

- /opt/vprotect/scripts/application/vp\_license.sh
- /bin/umount
- /bin/mount

### **SELinux**

PERMISSIVE - currently it interferes with the mountable backups (file-level restore) mechanism. Optionally can be changed to ENFORCING if the file-level restore is not required.