

Privacy Notice

March 28th 2020

The File Analysis Suite collects your information during your use of this application. File Analysis Suite is operated by Micro Focus. This privacy notice applies to the information collected and used by this Application (referred to as File Analysis Suite, "FAS", Data Discovery, "we" or "us"). Please read this privacy notice carefully before you download, install, or use the File Analysis Suite software and other accompanying software (referred to as the File Analysis Suite software or "this Application").

Please note that it is a matter entirely for your discretion whether to install or use this Application on your personal device or computer. You show your thorough understanding of and consent to all the clauses in this privacy notice by selecting "Agree" or by downloading, installing or using the File Analysis Suite. Otherwise, please select "Reject" and stop any download, installation, or use activity.

This privacy notice provides you with clear information about the following:

1. Which information does this Application collect and process;
2. How does this Application use the collected information;
3. Will this Application disclose your personal information;
4. How does this Application protect your personal information;
5. How does this Application retain your personal information;
6. How to access and update your personal information;
7. How this privacy notice is updated;
8. Your obligation to personal information and,
9. Contact information.

1. Which information does this Application collect and process

Computer or Device information

We collect information about your device or computer, including OS version, network information of the device or computer, source IP address, other metadata, in order to provide you with the product support related to File Analysis Suite software.

Information you proactively provide to use specific services

FAS provides file analysis, review, and control of data within on-premises and cloud unstructured data repositories, personal data may be used for the following purposes:

- Enabling and optimizing the performance of the software application.
- Managing system access and monitoring user account usage.
- License administration monitoring.
- Providing support or debugging assistance.
- Research and development such as system improvements.
- Combating actual or potential fraudulent, criminal, illegal or unauthorized activity.
- For any other purpose with your consent

Log information

When you use our services, we will collect the log information of the File Analysis Suite software, which may contain the following information: device IP address, fault log information and FAS operation log information (which may include access data and time, the viewed and used application function, and application fault).

2. How does this Application use the collected information?

To provide you with secure, smooth, effective and customised experience, FAS uses the collected information and data as necessary to:

- Provide customer support and troubleshooting services;
- Notify you of the service updates and fault information;
- Authenticate your identity;
- Settle disputes;
- Improve user experiences and service quality;

3. Will this Application disclose your personal information?

FAS will not provide your personal data to third parties through selling, leasing, or trading, or by other means, without your explicit consent, except in the following scenarios or to satisfy obligations of applicable laws or requirements of legal procedures.

We may disclose your personal information when it is necessary to fulfil the following purposes to the extent that is allowed by applicable laws:

- Comply with applicable laws or respond to effective procedures of authorities (including law enforcement organisations or other government organisations).
- Protect the security and availability of Micro Focus information systems, for example, by preventing junk emails or attempts to cheat users, helping avoiding personal injuries or serious harms, or preventing attacks on our computer systems or networks.
- Protect Micro Focus intellectual property rights, information assets, and other properties and rights.

4. How does this Application protect your personal information?

This Application uses reasonable security measures, including but not limited to physical, technical and organisational measures, to protect your information from unauthorised browsing, disclosure, abuse, change, destruction and loss. We are continuously improving these security measures to protect your personal data.

5. How does this Application retain your personal information?

The File Analysis Suite will retain your information within a period necessary to fulfil all purposes listed in this privacy notice.

Information collected by this Application may be stored on and processed by resources and computer servers that are located in Ireland.

Therefore, your personal information may be transmitted to other countries or regions than the countries or regions where you use our services. In these countries or regions, there may be no law specifically in place to protect your personal data or the related laws may not be adequate as in the countries or regions where you are. In such cases, we will take proper measures to work with the appropriate data protection Supervisory Authority to ensure adequate information management measures to protect the information collected under this privacy notice are implemented.

6. How to access and update your personal information?

If you need to access or update your personal information, access the information via the personal account function of this Application. We may need to authenticate your identity before providing you access and personal information updating means.

7. How this privacy notice is updated?

This Application will modify or update this privacy notice from time to time. In this case, we will provide explicit notice and adopt feasible channels and means to notify you of the updates. You are welcomed to access this privacy notice anytime for latest changes. You can access this privacy notice via your computer or device settings option.

8. Your obligation to personal information?

It is your responsibility to ensure that any disclosure by you to Micro Focus of personal information of your users or third parties, is in compliance with applicable privacy laws.

9. Contact information

If you have any questions, comments or suggestions, please contact us by sending an email to Jason.Brown@microfocus.com