



Dynamics Connector

Software Version: 11.6

Administration Guide

Document Release Date: February 2018

Software Release Date: February 2018

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Chapter 1: Introduction

This section provides an overview of the Micro Focus Dynamics Connector.

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Dynamics Connector

Dynamics Connector is an IDOL connector that retrieves information from Microsoft Dynamics. You can use the connector to keep your IDOL Server up-to-date with the information in Microsoft Dynamics.

Features and Capabilities

The Dynamics Connector retrieves information from Microsoft Dynamics.

Repository	Microsoft Dynamics, either on-premise or online (hosted). The connector requires the OData 4.0 API. This is currently available in: <ul style="list-style-type: none">• Dynamics CRM 2016
Data the connector can retrieve	The connector retrieves information from Microsoft Dynamics and creates documents based on a specification that you define. Micro Focus recommends that the connector is configured by a Dynamics administrator who is familiar with your data.
Data the connector cannot retrieve	Due to an API limitation, the connector cannot retrieve information from collections that are only accessible as members of other collections.

Supported Actions

The Dynamics Connector supports the following actions:

Action	Supported	Further Information
Synchronize	✓	Use the Connector, on page 41
Synchronize (identifiers)	✗	
Synchronize Groups	✓	

Collect	X	
Identifiers	X	
Insert	X	
Delete/Remove	X	
Hold/ReleaseHold	X	
Update	X	
Stub	X	
GetURI	X	
View	X	

Connector Framework Server

Connector Framework Server (CFS) processes the information that is retrieved by connectors, and then indexes the information into IDOL.

A single CFS can process information from any number of connectors. For example, a CFS might process files retrieved by a File System Connector, web pages retrieved by a Web Connector, and e-mail messages retrieved by an Exchange Connector.

To use the Dynamics Connector to index documents into IDOL Server, you must have a CFS. When you install the Dynamics Connector, you can choose to install a CFS or point the connector to an existing CFS.

For information about how to configure and use Connector Framework Server, refer to the *Connector Framework Server Administration Guide*.

Filter Documents and Extract Subfiles

The documents that are sent by connectors to CFS contain only metadata extracted from the repository, such as the location of a file or record that the connector has retrieved. CFS uses KeyView to extract the file content and file specific metadata from over 1000 different file types, and adds this information to the documents. This allows IDOL to extract meaning from the information contained in the repository, without needing to process the information in its native format.

CFS also uses KeyView to extract and process sub-files. Sub-files are files that are contained within other files. For example, an e-mail message might contain attachments that you want to index, or a Microsoft Word document might contain embedded objects.

Manipulate and Enrich Documents

CFS provides features to manipulate and enrich documents before they are indexed into IDOL. For example, you can:

- add additional fields to a document.
- divide long documents into multiple sections.
- run tasks including Education, Optical Character Recognition, or Face Recognition, and add the information that is obtained to the document.
- run a custom Lua script to modify a document.

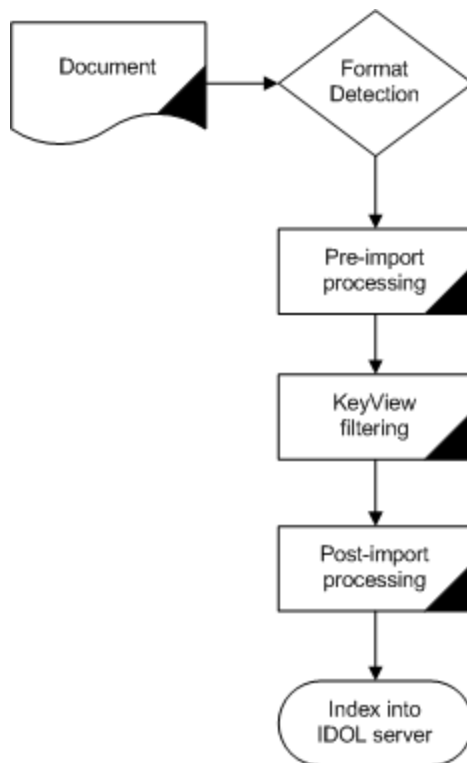
Index Documents

After CFS finishes processing documents, it automatically indexes them into one or more indexes. CFS can index documents into:

- **IDOL Server** (or send them to a *Distributed Index Handler*, so that they can be distributed across multiple IDOL servers).
- **Haven OnDemand**.
- **Vertica**.

Import Process

This section describes the import process for new files that are added to IDOL through CFS.



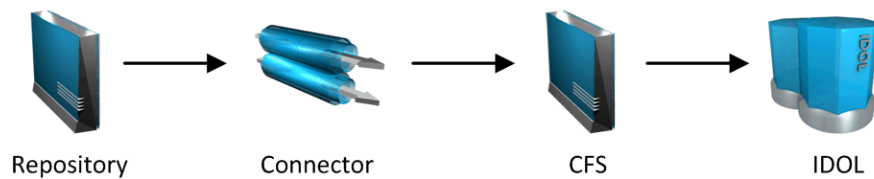
1. Connectors aggregate documents from repositories and send the files to CFS. A single CFS can process documents from multiple connectors. For example, CFS might receive HTML files from HTTP Connectors, e-mail messages from Exchange Connector, and database records from ODBC Connector.
2. CFS runs pre-import tasks. Pre-Import tasks occur before document content and file-specific metadata is extracted by KeyView.
3. KeyView filters the document content, and extracts sub-files.
4. CFS runs post-import tasks. Post-Import tasks occur after KeyView has extracted document content and file-specific metadata.
5. The data is indexed into IDOL.

System Architecture

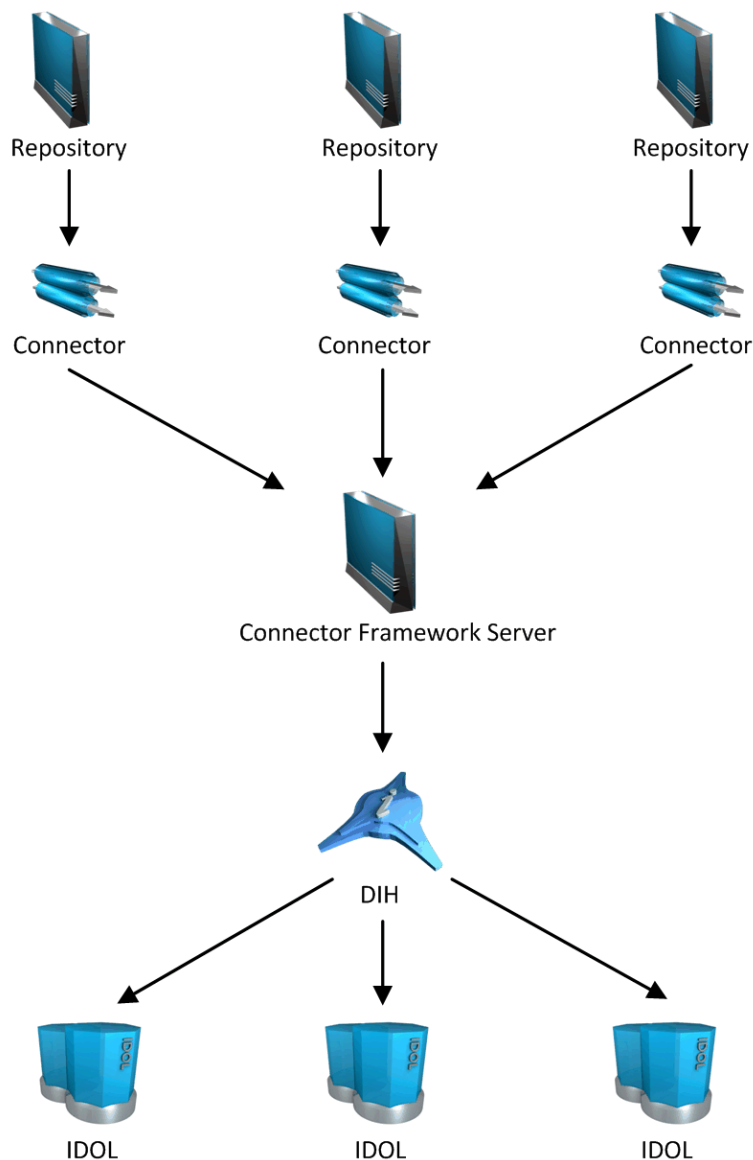
An IDOL infrastructure can include the following components:

- **Connectors.** Connectors aggregate data from repositories and send the data to CFS.
- **Connector Framework Server (CFS).** Connector Framework Server (CFS) processes and enriches the information that is retrieved by connectors.
- **IDOL Server.** IDOL stores and processes the information that is indexed into it by CFS.
- **Distributed Index Handler (DIH).** The Distributed Index Handler distributes data across multiple IDOL servers. Using multiple IDOL servers can increase the availability and scalability of the system.
- **License Server.** The License server licenses multiple products.

These components can be installed in many different configurations. The simplest installation consists of a single connector, a single CFS, and a single IDOL Server.



A more complex configuration might include more than one connector, or use a Distributed Index Handler (DIH) to index content across multiple IDOL Servers.



Chapter 2: Install Dynamics Connector

This section describes how to install the Dynamics Connector.

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System Requirements

Dynamics Connector can be installed as part of a larger system that includes an IDOL Server and an interface for the information stored in IDOL Server. To maximize performance, Micro Focus recommends that you install IDOL Server and the connector on different machines.

For information about the minimum system requirements required to run IDOL components, including Dynamics Connector, refer to the *IDOL Getting Started Guide*.

Install Dynamics Connector on Windows

To install the Dynamics Connector on Windows, use the following procedure.

To install the Dynamics Connector

1. Run the Dynamics Connector installation program.
The installation wizard opens.
2. Read the installation instructions and click **Next**.
The License Agreement dialog box opens.
3. Read the license agreement. If you agree to its terms, click **I accept the agreement** and click **Next**.
The Installation Directory dialog box opens.
4. Choose an installation folder for Dynamics Connector and click **Next**.
The Service Name dialog box opens.
5. In the **Service name** box, type a name to use for the connector's Windows service and click **Next**.
The Service Port and ACI Port dialog box opens.
6. Type the following information, and click **Next**.

Service port The port used by the connector to listen for service actions.

ACI port The port used by the connector to listen for actions.

The License Server Configuration dialog box opens.

7. Type the following information, and click **Next**.

License server host The host name or IP address of your License server.

License server port The ACI port of your License server.

The IDOL database dialog box opens.

8. In the **IDOL database** box, type the name of the IDOL database into which you want to index documents, and click **Next**.

The Proxy Server dialog box opens.

9. If a proxy is required to access Dynamics, type the following information and click **Next**. Otherwise, just click **Next**.

Proxy host The host name or IP address of the proxy server to use to access the repository.

Proxy port The port of the proxy server to use to access the repository.

Proxy username The user name to use to authenticate with the proxy server.

Proxy password The password to use to authenticate with the proxy server.

The Dynamics Connector dialog box opens.

10. Type the root URL of the Dynamics instance that you want to retrieve information from, for example, <http://host/DynamicsCRM>. Then, click **Next**.

The CFS dialog box opens.

11. Choose whether to install a new CFS or use an existing CFS.

- To install a new CFS, select the **Install a new CFS** check box and click **Next**.

The Installation directory dialog box opens. Go to the next step.

- To use an existing CFS, clear the **Install a new CFS** check box and click **Next**.

Type the host name and port of your existing CFS installation. Click **Next** and go to step 16.

12. Choose an installation folder for the Connector Framework Server and then click **Next**.

The Installation name dialog box opens.

13. In the **Service name** box, type a unique name for the Connector Framework service and click **Next**. The name must not contain any spaces.

The CFS dialog box opens.

14. Type the following information, and click **Next**.

Service port The port used by CFS to listen for service actions.

ACI port The port used by CFS to listen for actions.

15. Type the following information and click **Next**.

IDOL Server hostname The host name or IP address of the IDOL server that you want to index documents into.

ACI port The ACI port of the IDOL server.

The Pre-Installation Summary dialog box opens.

16. Review the installation settings. If necessary, click **Back** to go back and change any settings. If you are satisfied with the settings, click **Next**.
The connector is installed.
17. Some Dynamics instances use OAuth authentication. Read the information about configuring OAuth and click **Next**. For more information about configuring OAuth authentication, see [Retrieve Information from Microsoft Dynamics \(OAuth Authentication\)](#), on page 48.
18. Click **Finish**.

Chapter 3: Configure Dynamics Connector

This section describes how to configure the Dynamics Connector.

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Dynamics Connector Configuration File

You can configure the Dynamics Connector by editing the configuration file. The configuration file is located in the connector's installation folder. You can modify the file with a text editor.

The parameters in the configuration file are divided into sections that represent connector functionality.

Some parameters can be set in more than one section of the configuration file. If a parameter is set in more than one section, the value of the parameter located in the most specific section overrides the value of the parameter defined in the other sections. For example, if a parameter can be set in "*TaskName* or *FetchTasks* or *Default*", the value in the *TaskName* section overrides the value in the *FetchTasks* section, which in turn overrides the value in the *Default* section. This means that you can set a default value for a parameter, and then override that value for specific tasks.

For information about the parameters that you can use to configure the Dynamics Connector, refer to the *Dynamics Connector Reference*.

Server Section

The [Server] section specifies the ACI port of the connector. It can also contain parameters that control the way the connector handles ACI requests.

Service Section

The [Service] section specifies the service port of the connector.

Actions Section

The `[Actions]` section contains configuration parameters that specify how the connector processes actions that are sent to the ACI port. For example, you can configure event handlers that run when an action starts, finishes, or encounters an error.

Logging Section

The `[Logging]` section contains configuration parameters that determine how messages are logged. You can use *log streams* to send different types of message to separate log files. The configuration file also contains a section to configure each of the log streams.

Connector Section

The `[Connector]` section contains parameters that control general connector behavior. For example, you can specify a schedule for the fetch tasks that you configure.

Default Section

The `[Default]` section is used to define default settings for configuration parameters. For example, you can specify default settings for the tasks in the `[FetchTasks]` section.

FetchTasks Section

The `[FetchTasks]` section lists the fetch tasks that you want to run. A *fetch task* is a task that retrieves data from a repository. Fetch tasks are usually run automatically by the connector, but you can also run a fetch task by sending an action to the connector's ACI port.

In this section, enter the total number of fetch tasks in the `Number` parameter and then list the tasks in consecutive order starting from 0 (zero). For example:

```
[FetchTasks]
Number=2
0=MyTask0
1=MyTask1
```

`[TaskName]` Section

The `[TaskName]` section contains configuration parameters that apply to a specific task. There must be a `[TaskName]` section for every task listed in the `[FetchTasks]` section.

Ingestion Section

The [Ingestion] section specifies where to send the data that is extracted by the connector.

You can send data to a Connector Framework Server, Haven OnDemand, or another connector. For more information about ingestion, see [Ingestion, on page 76](#).

DistributedConnector Section

The [DistributedConnector] section configures the connector to operate with the Distributed Connector. The Distributed Connector is an ACI server that distributes actions (synchronize, collect and so on) between multiple connectors.

For more information about the Distributed Connector, refer to the *Distributed Connector Administration Guide*.

License Section

The [License] section contains details about the License server (the server on which your license file is located).

Document Tracking Section

The [DocumentTracking] section contains parameters that enable the tracking of documents through import and indexing processes.

Related Topics

- [Modify Configuration Parameter Values, below](#)
- [Customize Logging, on page 91](#)

Modify Configuration Parameter Values

You modify Dynamics Connector configuration parameters by directly editing the parameters in the configuration file. When you set configuration parameter values, you must use UTF-8.

CAUTION:

You must stop and restart Dynamics Connector for new configuration settings to take effect.

This section describes how to enter parameter values in the configuration file.

Enter Boolean Values

The following settings for Boolean parameters are interchangeable:

TRUE = true = ON = on = Y = y = 1

FALSE = false = OFF = off = N = n = 0

Enter String Values

To enter a comma-separated list of strings when one of the strings contains a comma, you can indicate the start and the end of the string with quotation marks, for example:

```
ParameterName=cat,dog,bird,"wing,beak",turtle
```

Alternatively, you can escape the comma with a backslash:

```
ParameterName=cat,dog,bird,wing\,beak,turtle
```

If any string in a comma-separated list contains quotation marks, you must put this string into quotation marks and escape each quotation mark in the string by inserting a backslash before it. For example:

```
ParameterName="<font face=\"arial\" size=\"+1\">b>","<p>"
```

Here, quotation marks indicate the beginning and end of the string. All quotation marks that are contained in the string are escaped.

Include an External Configuration File

You can share configuration sections or parameters between ACI server configuration files. The following sections describe different ways to include content from an external configuration file.

You can include a configuration file in its entirety, specified configuration sections, or a single parameter.

When you include content from an external configuration file, the `GetConfig` and `ValidateConfig` actions operate on the combined configuration, after any external content is merged in.

In the procedures in the following sections, you can specify external configuration file locations by using absolute paths, relative paths, and network locations. For example:

```
../sharedconfig.cfg  
K:\sharedconfig\sharedsettings.cfg  
\\example.com\shared\idol.cfg  
file://example.com/shared/idol.cfg
```

Relative paths are relative to the primary configuration file.

NOTE:

You can use nested inclusions, for example, you can refer to a shared configuration file that references a third file. However, the external configuration files must not refer back to your original configuration file. These circular references result in an error, and Dynamics Connector does not start.

Similarly, you cannot use any of these methods to refer to a different section in your primary configuration file.

Include the Whole External Configuration File

This method allows you to import the whole external configuration file at a specified point in your configuration file.

To include the whole external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

```
< "K:\sharedconfig\sharedsettings.cfg"
```

4. Save and close the configuration file.

Include Sections of an External Configuration File

This method allows you to import one or more configuration sections from an external configuration file at a specified point in your configuration file. You can include a whole configuration section in this way, but the configuration section name in the external file must exactly match what you want to use in your file. If you want to use a configuration section from the external file with a different name, see [Merge a Section from an External Configuration File, on the next page](#).

To include sections of an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the external configuration file section.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file name, add the configuration section name that you want to include. For example:

```
< "K:\sharedconfig\extrasettings.cfg" [License]
```

NOTE:

You cannot include a section that already exists in your configuration file.

4. Save and close the configuration file.

Include a Parameter from an External Configuration File

This method allows you to import a parameter from an external configuration file at a specified point in your configuration file. You can include a section or a single parameter in this way, but the value in the external file must exactly match what you want to use in your file.

To include a parameter from an external configuration file

1. Open your configuration file in a text editor.
2. Find the place in the configuration file where you want to add the parameter from the external configuration file.
3. On a new line, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. After the configuration file name, add the name of the configuration section name that contains the parameter, followed by the parameter name. For example:

```
< "license.cfg" [License] LicenseServerHost
```

To specify a default value for the parameter, in case it does not exist in the external configuration file, specify the configuration section, parameter name, and then an equals sign (=) followed by the default value. For example:

```
< "license.cfg" [License] LicenseServerHost=localhost
```

4. Save and close the configuration file.

Merge a Section from an External Configuration File

This method allows you to include a configuration section from an external configuration file as part of your Dynamics Connector configuration file. For example, you might want to specify a standard SSL configuration section in an external file and share it between several servers. You can use this method if the configuration section that you want to import has a different name to the one you want to use.

To merge a configuration section from an external configuration file

1. Open your configuration file in a text editor.
2. Find or create the configuration section that you want to include from an external file. For example:

```
[SSLOptions1]
```

3. After the configuration section name, type a left angle bracket (<), followed by the path to and name of the external configuration file, in quotation marks (""). You can use relative paths and network locations. For example:

```
[SSLOptions1] < "../sharedconfig/ssloptions.cfg"
```

If the configuration section name in the external configuration file does not match the name that you want to use in your configuration file, specify the section to import after the configuration file name. For example:

```
[SSLOptions1] < "../sharedconfig/ssloptions.cfg" [SharedSSLOptions]
```

In this example, Dynamics Connector uses the values in the [SharedSSLOptions] section of the external configuration file as the values in the [SSLOptions1] section of the Dynamics Connector configuration file.

NOTE:

You can include additional configuration parameters in the section in your file. If these parameters also exist in the imported external configuration file, Dynamics Connector uses the values in the local configuration file. For example:

```
[SSLOptions1] < "ssloptions.cfg" [SharedSSLOptions]  
SSLCACertificatesPath=C:\IDOL\HTTPConnector\CACERTS\
```

4. Save and close the configuration file.

Encrypt Passwords

Micro Focus recommends that you encrypt all passwords that you enter into a configuration file.

Create a Key File

A key file is required to use AES encryption.

To create a new key file

1. Open a command-line window and change directory to the Dynamics Connector installation folder.
2. At the command line, type:

```
outpassword -x -tAES -oKeyFile=../MyKeyFile.ky
```

A new key file is created with the name MyKeyFile.ky

CAUTION:

To keep your passwords secure, you must protect the key file. Set the permissions on the key file so that only authorized users and processes can read it. Dynamics Connector must be able to read the key file to decrypt passwords, so do not move or rename it.

Encrypt a Password

The following procedure describes how to encrypt a password.

To encrypt a password

1. Open a command-line window and change directory to the Dynamics Connector installation folder.
2. At the command line, type:

```
outpassword -e -tEncryptionType [-oKeyFile] [-cFILE -sSECTION -pPARAMETER]  
PasswordString
```

where:

Option	Description
-t <i>EncryptionType</i>	<p>The type of encryption to use:</p> <ul style="list-style-type: none"> • Basic • AES <p>For example: -tAES</p> <p>NOTE: AES is more secure than basic encryption.</p>
-oKeyFile	<p>AES encryption requires a key file. This option specifies the path and file name of a key file. The key file must contain 64 hexadecimal characters.</p> <p>For example: -oKeyFile=./key.ky</p>
-cFILE -sSECTION -pPARAMETER	<p>(Optional) You can use these options to write the password directly into a configuration file. You must specify all three options.</p> <ul style="list-style-type: none"> • -c. The configuration file in which to write the encrypted password. • -s. The name of the section in the configuration file in which to write the password. • -p. The name of the parameter in which to write the encrypted password. <p>For example: -c./Config.cfg -sMyTask -pPassword</p>
<i>PasswordString</i>	The password to encrypt.

For example:

```
autopassword -e -tBASIC MyPassword
```

```
autopassword -e -tAES -oKeyFile=./key.ky MyPassword
```

```
autopassword -e -tAES -oKeyFile=./key.ky -c./Config.cfg -sDefault -pPassword MyPassword
```

The password is returned, or written to the configuration file.

Decrypt a Password

The following procedure describes how to decrypt a password.

To decrypt a password

1. Open a command-line window and change directory to the Dynamics Connector installation folder.
2. At the command line, type:

```
autopassword -d -tEncryptionType [-oKeyFile] PasswordString
```

where:

Option	Description
<code>-t</code> <i>EncryptionType</i>	The type of encryption: <ul style="list-style-type: none">• Basic• AES For example: <code>-tAES</code>
<code>-oKeyFile</code>	AES encryption and decryption requires a key file. This option specifies the path and file name of the key file used to decrypt the password. For example: <code>-oKeyFile=./key.ky</code>
<i>PasswordString</i>	The password to decrypt.

For example:

```
autopassword -d -tBASIC 9t3M3t7awt/J8A
```

```
autopassword -d -tAES -oKeyFile=./key.ky 9t3M3t7awt/J8A
```

The password is returned in plain text.

Configure Client Authorization

You can configure Dynamics Connector to authorize different operations for different connections.

Authorization roles define a set of operations for a set of users. You define the operations by using the `StandardRoles` configuration parameter, or by explicitly defining a list of allowed actions in the `Actions` and `ServiceActions` parameters. You define the authorized users by using a client IP address, SSL identities, and GSS principals, depending on your security and system configuration.

For more information about the available parameters, see the *Dynamics Connector Reference*.

To configure authorization roles

1. Open your configuration file in a text editor.
2. Find the `[AuthorizationRoles]` section, or create one if it does not exist.
3. In the `[AuthorizationRoles]` section, list the user authorization roles that you want to create.
For example:

```
[AuthorizationRoles]
0=AdminRole
1=UserRole
```

4. Create a section for each authorization role that you listed. The section name must match the name that you set in the `[AuthorizationRoles]` list. For example:

```
[AdminRole]
```

5. In the section for each role, define the operations that you want the role to be able to perform. You can set `StandardRoles` to a list of appropriate values, or specify an explicit list of allowed actions by using `Actions`, and `ServiceActions`. For example:

```
[AdminRole]
StandardRoles=Admin,ServiceControl,ServiceStatus
```

```
[UserRole]
Actions=GetVersion
ServiceActions=GetStatus
```

NOTE:

The standard roles do not overlap. If you want a particular role to be able to perform all actions, you must include all the standard roles, or ensure that the clients, SSL identities, and so on, are assigned to all relevant roles.

6. In the section for each role, define the access permissions for the role, by setting `Clients`, `SSLIdentities`, and `GSSPrincipals`, as appropriate. If an incoming connection matches one of the allowed clients, principals, or SSL identities, the user has permission to perform the operations allowed by the role. For example:

```
[AdminRole]
StandardRoles=Admin,ServiceControl,ServiceStatus
Clients=localhost
SSLIdentities=admin.example.com
```

7. Save and close the configuration file.
8. Restart Dynamics Connector for your changes to take effect.

Register with a Distributed Connector

To receive actions from a Distributed Connector, a connector must register with the Distributed Connector and join a *connector group*. A connector group is a group of similar connectors. The connectors in a group must be of the same type (for example, all HTTP Connectors), and must be able to access the same repository.

To configure a connector to register with a Distributed Connector, follow these steps. For more information about the Distributed Connector, refer to the *Distributed Connector Administration Guide*.

To register with a Distributed Connector

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the `[DistributedConnector]` section, set the following parameters:

<code>RegisterConnector</code>	(Required) To register with a Distributed Connector, set this parameter to <code>true</code> .
<code>HostN</code>	(Required) The host name or IP address of the Distributed Connector.
<code>PortN</code>	(Required) The ACI port of the Distributed Connector.
<code>DataPortN</code>	(Optional) The data port of the Distributed Connector.

ConnectorGroup	(Required) The name of the connector group to join. The value of this parameter is passed to the Distributed Connector.
ConnectorPriority	(Optional) The Distributed Connector can distribute actions to connectors based on a priority value. The lower the value assigned to <code>ConnectorPriority</code> , the higher the probability that an action is assigned to this connector, rather than other connectors in the same connector group.
SharedPath	(Optional) The location of a shared folder that is accessible to all of the connectors in the <code>ConnectorGroup</code> . This folder is used to store the connectors' datastore files, so that whichever connector in the group receives an action, it can access the information required to complete it. If you set the <code>DataPortN</code> parameter, the datastore file is streamed directly to the Distributed Connector, and this parameter is ignored.

4. Save and close the configuration file.
5. Start the connector.

The connector registers with the Distributed Connector. When actions are sent to the Distributed Connector for the connector group that you configured, they are forwarded to this connector or to another connector in the group.

Set Up Secure Communication

You can configure Secure Socket Layer (SSL) connections between the connector and other ACI servers.

Configure Outgoing SSL Connections

To configure the connector to send data to other components (for example Connector Framework Server) over SSL, follow these steps.

To configure outgoing SSL connections

1. Open the Dynamics Connector configuration file in a text editor.
2. Specify the name of a section in the configuration file where the SSL settings are provided:
 - To send data to an ingestion server over SSL, set the `IngestSSLConfig` parameter in the `[Ingestion]` section. To send data from a single fetch task to an ingestion server over SSL, set `IngestSSLConfig` in a `[TaskName]` section.
 - To send data to a Distributed Connector over SSL, set the `SSLConfig` parameter in the `[DistributedConnector]` section.
 - To send data to a View Server over SSL, set the `SSLConfig` parameter in the `[ViewServer]` section.

You can use the same settings for each connection. For example:

```
[Ingestion]
IngestSSLConfig=SSLOptions
```

```
[DistributedConnector]
SSLConfig=SSLOptions
```

3. Create a new section in the configuration file. The name of the section must match the name you specified in the `IngestSSLConfig` or `SSLConfig` parameter. Then specify the SSL settings to use.

```
SSLMethod      The SSL protocol to use.

SSLCertificate  (Optional) The SSL certificate to use (in PEM format).

SSLPrivateKey   (Optional) The private key for the SSL certificate (in PEM format).
```

For example:

```
[SSLOptions]
SSLMethod=TLSV1.2
SSLCertificate=host1.crt
SSLPrivateKey=host1.key
```

4. Save and close the configuration file.
5. Restart the connector.

Related Topics

- [Start and Stop the Connector, on page 31](#)

Configure Incoming SSL Connections

To configure a connector to accept data sent to its ACI port over SSL, follow these steps.

To configure an incoming SSL Connection

1. Stop the connector.
2. Open the configuration file in a text editor.
3. In the `[Server]` section set the `SSLConfig` parameter to specify the name of a section in the configuration file for the SSL settings. For example:

```
[Server]
SSLConfig=SSLOptions
```

4. Create a new section in the configuration file (the name must match the name you used in the `SSLConfig` parameter). Then, use the SSL configuration parameters to specify the details for the connection. You must set the following parameters:

```
SSLMethod      The SSL protocol to use.

SSLCertificate  The SSL certificate to use (in PEM format).

SSLPrivateKey   The private key for the SSL certificate (in PEM format).
```

For example:

```
[SSLOptions]
SSLMethod=TLSV1.2
SSLCertificate=host1.crt
SSLPrivateKey=host1.key
```

5. Save and close the configuration file.
6. Restart the connector.

Related Topics

- [Start and Stop the Connector, on page 31](#)

Backup and Restore the Connector's State

After configuring a connector, and while the connector is running, you can create a backup of the connector's state. In the event of a failure, you can restore the connector's state from the backup.

To create a backup, use the `backupServer` action. The `backupServer` action saves a ZIP file to a path that you specify. The backup includes:

- a copy of the `actions` folder, which stores information about actions that have been queued, are running, and have finished.
- a copy of the configuration file.
- a copy of the connector's datastore files, which contain information about the files, records, or other data that the connector has retrieved from a repository.

Backup a Connector's State

To create a backup of the connectors state

- In the address bar of your Web browser, type the following action and press **ENTER**:

```
http://host:port/action=backupServer&path=path
```

where,

host The host name or IP address of the machine where the connector is running.

port The connector's ACI port.

path The folder where you want to save the backup.

For example:

```
http://localhost:1234/action=backupServer&path=./backups
```

Restore a Connector's State

To restore a connector's state

- In the address bar of your Web browser, type the following action and press **ENTER**:

`http://host:port/action=restoreServer&filename=filename`

where,

host The host name or IP address of the machine where the connector is running.

port The connector's ACI port.

filename The path of the backup that you created.

For example:

`http://localhost:1234/action=restoreServer&filename=./backups/filename.zip`

Validate the Configuration File

You can use the `ValidateConfig` service action to check for errors in the configuration file.

NOTE:

For the `ValidateConfig` action to validate a configuration section, Dynamics Connector must have previously read that configuration. In some cases, the configuration might be read when a task is run, rather than when the component starts up. In these cases, `ValidateConfig` reports any unread sections of the configuration file as unused.

To validate the configuration file

- Send the following action to Dynamics Connector:

`http://Host:ServicePort/action=ValidateConfig`

where:

Host is the host name or IP address of the machine where Dynamics Connector is installed.

ServicePort is the service port, as specified in the `[Service]` section of the configuration file.

Chapter 4: Start and Stop the Connector

This section describes how to start and stop the Dynamics Connector.

- [Start the Connector](#) 31
- [Verify that Dynamics Connector is Running](#) 32
- [Stop the Connector](#) 32

NOTE:

You must start and stop the Connector Framework Server separately from the Dynamics Connector.

Start the Connector

After you have installed and configured a connector, you are ready to run it. Start the connector using one of the following methods.

Start the Connector on Windows

To start the connector using Windows Services

1. Open the Windows Services dialog box.
2. Select the connector service, and click **Start**.
3. Close the Windows Services dialog box.

To start the connector by running the executable

- In the connector installation directory, double-click the connector executable file.

Start the Connector on UNIX

To start the connector on a UNIX operating system, follow these steps.

To start the connector using the UNIX start script

1. Change to the installation directory.
2. Enter the following command:

```
./startconnector.sh
```
3. If you want to check the Dynamics Connector service is running, enter the following command:

```
ps -aef | grep ConnectorInstallName
```

This command returns the Dynamics Connector service process ID number if the service is running.

Verify that Dynamics Connector is Running

After starting Dynamics Connector, you can run the following actions to verify that Dynamics Connector is running.

- [GetStatus](#)
- [GetLicenseInfo](#)

GetStatus

You can use the `GetStatus` service action to verify the Dynamics Connector is running. For example:

`http://Host:ServicePort/action=GetStatus`

NOTE:

You can send the `GetStatus` action to the ACI port instead of the service port. The `GetStatus` ACI action returns information about the Dynamics Connector setup.

GetLicenseInfo

You can send a `GetLicenseInfo` action to Dynamics Connector to return information about your license. This action checks whether your license is valid and returns the operations that your license includes.

Send the `GetLicenseInfo` action to the Dynamics Connector ACI port. For example:

`http://Host:ACIport/action=GetLicenseInfo`

The following result indicates that your license is valid.

```
<autn:license>
  <autn:validlicense>true</autn:validlicense>
</autn:license>
```

As an alternative to submitting the `GetLicenseInfo` action, you can view information about your license, and about licensed and unlicensed actions, on the **License** tab in the Status section of IDOL Admin.

Stop the Connector

You must stop the connector before making any changes to the configuration file.

To stop the connector using Windows Services

1. Open the Windows Services dialog box.
2. Select the *ConnectorInstallName* service, and click **Stop**.

3. Close the Windows Services dialog box.

To stop the connector by sending an action to the service port

- Type the following command in the address bar of your Web browser, and press ENTER:

`http://host:ServicePort/action=stop`

host The IP address or host name of the machine where the connector is running.

ServicePort The connector's service port (specified in the [Service] section of the connector's configuration file).

Chapter 5: Send Actions to Dynamics Connector

This section describes how to send actions to Dynamics Connector.

• Send Actions to Dynamics Connector	34
• Asynchronous Actions	34
• Store Action Queues in an External Database	36
• Store Action Queues in Memory	38
• Use XSL Templates to Transform Action Responses	39

Send Actions to Dynamics Connector

Dynamics Connector actions are HTTP requests, which you can send, for example, from your web browser. The general syntax of these actions is:

```
http://host:port/action=action&parameters
```

where:

- host* is the IP address or name of the machine where Dynamics Connector is installed.
- port* is the Dynamics Connector ACI port. The ACI port is specified by the `Port` parameter in the [Server] section of the Dynamics Connector configuration file. For more information about the `Port` parameter, see the *Dynamics Connector Reference*.
- action* is the name of the action you want to run.
- parameters* are the required and optional parameters for the action.

NOTE:

Separate individual parameters with an ampersand (&). Separate parameter names from values with an equals sign (=). You must percent-encode all parameter values.

For more information about actions, see the *Dynamics Connector Reference*.

Asynchronous Actions

When you send an asynchronous action to Dynamics Connector, the connector adds the task to a queue and returns a token. Dynamics Connector performs the task when a thread becomes available. You can use the token with the `QueueInfo` action to check the status of the action and retrieve the results of the action.

Most of the features provided by the connector are available through `action=fetch`, so when you use the `QueueInfo` action, query the `fetch` action queue, for example:

```
/action=QueueInfo&QueueName=Fetch&QueueAction=GetStatus
```

Check the Status of an Asynchronous Action

To check the status of an asynchronous action, use the token that was returned by Dynamics Connector with the `QueueInfo` action. For more information about the `QueueInfo` action, refer to the *Dynamics Connector Reference*.

To check the status of an asynchronous action

- Send the `QueueInfo` action to Dynamics Connector with the following parameters.

QueueName	The name of the action queue that you want to check.
QueueAction	The action to perform. Set this parameter to <code>GetStatus</code> .
Token	(Optional) The token that the asynchronous action returned. If you do not specify a token, Dynamics Connector returns the status of every action in the queue.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=getstatus&Token=...
```

Cancel an Asynchronous Action that is Queued

To cancel an asynchronous action that is waiting in a queue, use the following procedure.

To cancel an asynchronous action that is queued

- Send the `QueueInfo` action to Dynamics Connector with the following parameters.

QueueName	The name of the action queue that contains the action to cancel.
QueueAction	The action to perform . Set this parameter to <code>Cancel</code> .
Token	The token that the asynchronous action returned.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=Cancel&Token=...
```

Stop an Asynchronous Action that is Running

You can stop an asynchronous action at any point.

To stop an asynchronous action that is running

- Send the `QueueInfo` action to Dynamics Connector with the following parameters.

<code>QueueName</code>	The name of the action queue that contains the action to stop.
<code>QueueAction</code>	The action to perform. Set this parameter to Stop .
<code>Token</code>	The token that the asynchronous action returned.

For example:

```
/action=QueueInfo&QueueName=fetch&QueueAction=Stop&Token=...
```

Store Action Queues in an External Database

Dynamics Connector provides asynchronous actions. Each asynchronous action has a queue to store requests until threads become available to process them. You can configure Dynamics Connector to store these queues either in an internal database file, or in an external database hosted on a database server.

The default configuration stores queues in an internal database. Using this type of database does not require any additional configuration.

You might want to store the action queues in an external database so that several servers can share the same queues. In this configuration, sending a request to any of the servers adds the request to the shared queue. Whenever a server is ready to start processing a new request, it takes the next request from the shared queue, runs the action, and adds the results of the action back to the shared database so that they can be retrieved by any of the servers. You can therefore distribute requests between components without configuring a Distributed Action Handler (DAH).

NOTE:

You cannot use multiple servers to process a single request. Each request is processed by one server.

NOTE:

Although you can configure several connectors to share the same action queues, the connectors do not share fetch task data. If you share action queues between several connectors and distribute synchronize actions, the connector that processes a synchronize action cannot determine which items the other connectors have retrieved. This might result in some documents being ingested several times.

Prerequisites

- Supported databases:
 - PostgreSQL 9.0 or later.
 - MySQL 5.0 or later.
- If you use PostgreSQL, you must set the PostgreSQL ODBC driver setting `MaxVarChar` to **0** (zero).

If you use a DSN, you can configure this parameter when you create the DSN. Otherwise, you can set the `MaxVarcharSize` parameter in the connection string.

Configure Dynamics Connector

To configure Dynamics Connector to use a shared action queue, follow these steps.

To store action queues in an external database

1. Stop Dynamics Connector, if it is running.
2. Open the Dynamics Connector configuration file.
3. Find the relevant section in the configuration file:
 - To store queues for all asynchronous actions in the external database, find the `[Actions]` section.
 - To store the queue for a single asynchronous action in the external database, find the section that configures that action.
4. Set the following configuration parameters.

`AsyncStoreLibraryDirectory` The path of the directory that contains the library to use to connect to the database. Specify either an absolute path, or a path relative to the server executable file.

`AsyncStoreLibraryName` The name of the library to use to connect to the database. You can omit the file extension. The following libraries are available:

- `postgresAsyncStoreLibrary` - for connecting to a PostgreSQL database.
- `mysqlAsyncStoreLibrary` - for connecting to a MySQL database.

`ConnectionString` The connection string to use to connect to the database. The user that you specify must have permission to create tables in the database. For example:

`ConnectionString=DSN=my_ASYNC_QUEUE`

or

`ConnectionString=Driver={PostgreSQL};
Server=10.0.0.1; Port=9876;
Database=SharedActions; Uid=user; Pwd=password;
MaxVarcharSize=0;`

For example:

```
[Actions]
AsyncStoreLibraryDirectory=acidlls
AsyncStoreLibraryName=postgresAsyncStoreLibrary
ConnectionString=DSN=ActionStore
```

5. If you are using the same database to store action queues for more than one type of component,

set the following parameter in the [Actions] section of the configuration file.

DatastoreSharingGroupName The group of components to share actions with. You can set this parameter to any string, but the value must be the same for each server in the group. For example, to configure several Dynamics Connectors to share their action queues, set this parameter to the same value in every Dynamics Connector configuration. Micro Focus recommends setting this parameter to the name of the component.

CAUTION:

Do not configure different components (for example, two different types of connector) to share the same action queues. This will result in unexpected behavior.

For example:

```
[Actions]
...
DatastoreSharingGroupName=ComponentType
```

6. Save and close the configuration file.

When you start Dynamics Connector it connects to the shared database.

Store Action Queues in Memory

Dynamics Connector provides asynchronous actions. Each asynchronous action has a queue to store requests until threads become available to process them. These queues are usually stored in a datastore file or in a database hosted on a database server, but in some cases you can increase performance by storing these queues in memory.

NOTE:

Storing action queues in memory improves performance only when the server receives large numbers of actions that complete quickly. Before storing queues in memory, you should also consider the following:

- The queues (including queued actions and the results of finished actions) are lost if Dynamics Connector stops unexpectedly, for example due to a power failure or the component being forcibly stopped. This could result in some requests being lost, and if the queues are restored to a previous state some actions could run more than once.
- Storing action queues in memory prevents multiple instances of a component being able to share the same queues.
- Storing action queues in memory increases memory use, so please ensure that the server has sufficient memory to complete actions and store the action queues.

If you stop Dynamics Connector cleanly, Dynamics Connector writes the action queues from memory to disk so that it can resume processing when it is next started.

To configure Dynamics Connector to store asynchronous action queues in memory, follow these steps.

To store action queues in memory

1. Stop Dynamics Connector, if it is running.
2. Open the Dynamics Connector configuration file and find the [Actions] section.
3. If you have set any of the following parameters, remove them:
 - AsyncStoreLibraryDirectory
 - AsyncStoreLibraryName
 - ConnectionString
 - UseStringentDatastore
4. Set the following configuration parameters.

UseInMemoryDatastore

A Boolean value that specifies whether to keep the queues for asynchronous actions in memory. Set this parameter to TRUE.

InMemoryDatastoreBackupIntervalMins

(Optional) The time interval (in minutes) at which the action queues are written to disk. Writing the queues to disk can reduce the number of queued actions that would be lost if Dynamics Connector stops unexpectedly, but configuring a frequent backup will increase the load on the datastore and might reduce performance.

For example:

```
[Actions]
UseInMemoryDatastore=TRUE
InMemoryDatastoreBackupIntervalMins=30
```

5. Save and close the configuration file.

When you start Dynamics Connector, it stores action queues in memory.

Use XSL Templates to Transform Action Responses

You can transform the action responses returned by Dynamics Connector using XSL templates. You must write your own XSL templates and save them with either an .xsl or .tmpl file extension.

After creating the templates, you must configure Dynamics Connector to use them, and then apply them to the relevant actions.

To enable XSL transformations

1. Ensure that the autnxslt library is located in the same directory as your configuration file. If the library is not included in your installation, you can obtain it from Micro Focus Support.
2. Open the Dynamics Connector configuration file in a text editor.
3. In the [Server] section, ensure that the XSLTemplates parameter is set to true.

CAUTION:

If `XSLTemplates` is set to `true` and the `autnxs1t` library is not present in the same directory as the configuration file, the server will not start.

4. (Optional) In the `[Paths]` section, set the `TemplateDirectory` parameter to the path to the directory that contains your XSL templates. The default directory is `acitemplates`.
5. Save and close the configuration file.
6. Restart Dynamics Connector for your changes to take effect.

To apply a template to action output

- Add the following parameters to the action:

<code>Template</code>	The name of the template to use to transform the action output. Exclude the folder path and file extension.
<code>ForceTemplateRefresh</code>	(Optional) If you modified the template after the server started, set this parameter to <code>true</code> to force the ACI server to reload the template from disk rather than from the cache.

For example:

```
action=QueueInfo&QueueName=Fetch
      &QueueAction=GetStatus
      &Token=...
      &Template=myTemplate
```

In this example, Dynamics Connector applies the XSL template `myTemplate` to the response from a `QueueInfo` action.

NOTE:

If the action returns an error response, Dynamics Connector does not apply the XSL template.

Example XSL Templates

Dynamics Connector includes the following sample XSL templates, in the `acitemplates` folder:

XSL Template	Description
<code>LuaDebug</code>	Transforms the output from the <code>LuaDebug</code> action, to assist with debugging Lua scripts.

Chapter 6: Use the Connector

This section describes how to use the connector.

- [Create the XML Retrieval Specification](#)41
- [Preserve Structure when Indexing Documents](#)46
- [Retrieve Information from Microsoft Dynamics \(NTLM Authentication\)](#)47
- [Retrieve Information from Microsoft Dynamics \(OAuth Authentication\)](#)48

Create the XML Retrieval Specification

To retrieve information from Microsoft Dynamics, you must create an XML retrieval specification that specifies the content to retrieve and describes how to construct documents from this information. The specification refers to *collections*, *objects*, and *items*, which are data types stored in the Dynamics repository. Micro Focus recommends that the connector is configured by a Dynamics administrator who is familiar with your data.

The following XML is an example retrieval specification:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
    <object name="owninguser">
      <item name="employeeid" />
      <item name="fullname" />
    </object>
    <object name="parentaccountid">
      <item name="accountid" />
    </object>
  </collection>
</spec>
```

The specification is contained within the `<spec>` element, and can contain the following elements:

Element	Description	Occurrences
Collection	The <code>collection</code> element specifies a starting point for the connector. The connector creates one document for each member of the collection.	1 or more per specification
Object	Use the <code>object</code> element to retrieve an object from the collection or from another object and insert information about the object into the document.	0 or more per collection, 0 or more per object

Item	Use the <code>item</code> element to retrieve an item from the collection or from an object, and insert the value of this item into the document.	0 or more per collection, 0 or more per object
-------------	---	--

collection element

The `collection` element specifies a starting point for the connector. The connector creates one document for each member of the collection.

Attribute	Description	Required
<code>name</code>	The name of the collection to crawl. The connector creates one document for each member of the collection. For example, if you specify <code>name="accounts"</code> , the connector will create one document for each account in the Dynamics repository.	Yes
<code>filter</code>	A filter to retrieve only some of the members of the collection. The syntax to use to construct the filter is described by the Microsoft developer documentation .	No

Example

The following example creates a document for each account in the repository:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
  </collection>
</spec>
```

An example of a document produced by this specification appears below:

```
<DOCUMENT>
  <DREREFERENCE>http://host/Dynamics/api/data/v8.1/accounts(34b8ffd0-4232-e611-80c5-0050569248a7)</DREREFERENCE>
  <accountid>34b8ffd0-4232-e611-80c5-0050569248a7</accountid>
  <description>This is the description</description>
  <name>Hewlett Packard Enterprise</name>
</DOCUMENT>
```

If you wanted to retrieve only some of the accounts, you could add a filter, for example:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts" filter="revenue gt 10000">
    <item name="accountid" />
    <item name="name" />
```

```
    <item name="description" />
  </collection>
</spec>
```

You can configure the connector to retrieve all of the items from more than one collection:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts" filter="revenue gt 10000">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
  </collection>

  <collection name="...">
    ...
  </collection>
</spec>
```

This might be useful if you want to index information in different documents. For example, you might want to index a document for each of your accounts but separate documents for each support query logged for those accounts.

object element

The `object` element describes an object to retrieve. `Object` elements can be nested within the `collection` or within other objects.

Attribute	Description	Required
name	The name of the object to retrieve.	Yes

Example

In the following example, the connector retrieves the `owninguser` object:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
    <object name="owninguser">
      <item name="employeeid" />
      <item name="fullname" />
    </object>
  </collection>
</spec>
```

An example of a document produced by this specification appears below:

```
<DOCUMENT>
  <DREREFERENCE>http://host/Dynamics/api/data/v8.1/accounts(34b8ffd0-4232-e611-80c5-0050569248a7)</DREREFERENCE>
  <accountid>34b8ffd0-4232-e611-80c5-0050569248a7</accountid>
  <description>This is the description</description>
  <name>Hewlett Packard Enterprise</name>
  <owninguser>
    <employeeid>0123456</employeeid>
    <fullname>John Smith</fullname>
  </owninguser>
</DOCUMENT>
```

Objects can also be nested within other objects, for example:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
    <object name="owninguser">
      <object name="...">
        <item name="..." />
      </object>
      <item name="employeeid" />
      <item name="fullname" />
    </object>
  </collection>
</spec>
```

item element

The `item` element is used to retrieve an item from the Dynamics CRM repository, and insert the value of this item into the document metadata.

Attribute	Description	Required
name	The name of the item to retrieve.	Yes
position_in_document	<p>The location in the document where you want to insert value of the item:</p> <ul style="list-style-type: none"> <code>nested_field</code> (default). The connector adds the value of the item to a metadata field that is nested according to the structure of your retrieval specification. <code>root_field</code>. The connector adds the value of the item to a metadata field at the root of the document. <code>content</code>. The connector appends the value of the item to the document's <code>DRECONTENT</code> field. 	No

Attribute	Description	Required
field_name	The name of the document field to create to contain the item value. By default, the document field takes the name of the item.	No

Example

The following example creates a document for each account in the repository. These documents have fields named `accountid`, `name`, and `description` which contain information about the account. The document also has a field named `owninguser`, and this field has sub-fields named `employeeid` and `fullname`.

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" />
    <item name="description" />
    <object name="owninguser">
      <item name="employeeid" />
      <item name="fullname" />
    </object>
  </collection>
</spec>
```

An example of a document produced by this specification appears below:

```
<DOCUMENT>
  <DREREFERENCE>http://host/Dynamics/api/data/v8.1/accounts(34b8ffd0-4232-e611-80c5-0050569248a7)</DREREFERENCE>
  <accountid>34b8ffd0-4232-e611-80c5-0050569248a7</accountid>
  <description>This is the description</description>
  <name>Hewlett Packard Enterprise</name>
  <owninguser>
    <employeeid>0123456</employeeid>
    <fullname>John Smith</fullname>
  </owninguser>
</DOCUMENT>
```

If you wanted to use the field name `accountname` for the account name, instead of `name`, you could use the `field_name` attribute as follows:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" field_name="accountname" />
    <item name="description" />
    <object name="owninguser">
      <item name="employeeid" />
      <item name="fullname" />
    </object>
  </collection>
</spec>
```

```
</object>
</collection>
</spec>
```

An example of a document produced by this specification appears below:

```
<DOCUMENT>
  <DREREFERENCE>http://host/Dynamics/api/data/v8.1/accounts(34b8ffd0-4232-e611-
80c5-0050569248a7)</DREREFERENCE>
  <accountid>34b8ffd0-4232-e611-80c5-0050569248a7</accountid>
  <accountname>Hewlett Packard Enterprise</accountname>
  <description>This is the description</description>
  <owninguser>
    <employeeid>0123456</employeeid>
    <fullname>John Smith</fullname>
  </owninguser>
</DOCUMENT>
```

To insert the metadata about the `owninguser` object at the root level of the document, and not as sub-fields, you could use the `position_in_document` attribute, for example:

```
<?xml version="1.0" encoding="utf-8"?>
<spec>
  <collection name="accounts">
    <item name="accountid" />
    <item name="name" field_name="accountname" />
    <item name="description" />
    <object name="owninguser">
      <item name="employeeid" position_in_document="root" />
      <item name="fullname" position_in_document="root" />
    </object>
  </collection>
</spec>
```

An example of a document produced by this specification appears below:

```
<DOCUMENT>
  <DREREFERENCE>http://host/Dynamics/api/data/v8.1/accounts(34b8ffd0-4232-e611-
80c5-0050569248a7)</DREREFERENCE>
  <accountid>34b8ffd0-4232-e611-80c5-0050569248a7</accountid>
  <accountname>Hewlett Packard Enterprise</accountname>
  <description>This is the description</description>
  <employeeid>0123456</employeeid>
  <fullname>John Smith</fullname>
</DOCUMENT>
```

Preserve Structure when Indexing Documents

Documents created by the Dynamics Connector are likely to have important information contained in the document structure (the relationships between pieces of information are represented by how the

fields in the document are nested).

To index documents into IDOL Server in IDX format (which is the default), CFS must flatten the documents and therefore the structure and relationships are lost. To preserve the structure of a document when it is indexed, you can modify the configuration of your CFS so that documents are indexed as XML. In the `[Indexing]` section, or the section that contains your indexing settings for IDOL Server, set the parameter `UseXmlIndexing` to `TRUE`.

Retrieve Information from Microsoft Dynamics (NTLM Authentication)

To retrieve information from a Microsoft Dynamics repository, create a new fetch task by following these steps. The connector runs fetch tasks automatically, based on the schedule that is configured in the configuration file.

To create a new Fetch Task

1. Stop the connector.
2. Open the configuration file in a text editor.
3. In the `[FetchTasks]` section of the configuration file, specify the number of fetch tasks using the `Number` parameter. If you are configuring the first fetch task, type `Number=1`. If one or more fetch tasks have already been configured, increase the value of the `Number` parameter by one (1). Below the `Number` parameter, specify the names of the fetch tasks, starting from zero (0). For example:

```
[FetchTasks]
Number=1
0=MyTask
```

4. Below the `[FetchTasks]` section, create a new *TaskName* section. The name of the section must match the name of the new fetch task. For example:

```
[FetchTasks]
Number=1
0=MyTask
```

```
[MyTask]
```

5. In the new section, set the following parameters:

EndpointUrl	The base URL of the Dynamics web API.
RetrievalSpecification	The path to an XML file that contains the specification of what to retrieve from the repository. For information about how to create this file, see Create the XML Retrieval Specification, on page 41 .
NtlmUsername	The user name to use to access resources protected by NTLM authentication.
NtlmPassword	The password to use to access resources protected by NTLM authentication. Micro Focus recommends that you encrypt the password before entering it into the configuration file. For information about how to encrypt parameter values, see Encrypt Passwords, on page 23 .

6. Save and close the configuration file. You can now start the connector.

Retrieve Information from Microsoft Dynamics (OAuth Authentication)

This section describes how to retrieve information from Microsoft Dynamics using OAuth authentication.

Create a Dynamics Application

To retrieve and index information from Microsoft Dynamics CRM, you must create an application to represent the connector. For information about how to do this, refer to the Microsoft developer documentation, for example <https://msdn.microsoft.com/en-us/library/mt622431.aspx>.

When you create the application, you are provided with a client ID. Make a note of this because you will need it to configure the connector.

Micro Focus recommends using the OAuth configuration tool to set up OAuth authentication. If you want to use the OAuth configuration tool, ensure that the `redirect_uri` for the application you create matches the URL where you will run the OAuth configuration tool. By default this is `http://localhost:7878/oauth`.

Configure OAuth Authentication (on-premise)

You must configure OAuth authentication so that the connector can authenticate with the Dynamics repository. Use this procedure if your Dynamics instance is on-premise.

To configure OAuth authentication

1. Open the folder where you installed the connector.
2. Open the file `oauth_tool.cfg` in a text editor.

3. In the [Default] section, specify any SSL or proxy settings necessary to connect to the Dynamics repository:

SSLMethod	The version of SSL/TLS to use.
ProxyHost	The host name or IP address of the proxy server that the connector must use.
ProxyPort	The port of the proxy server that the connector must use.

For example:

```
SSLMethod=SSLV23
ProxyHost=10.0.0.1
ProxyPort=8080
```

4. In the [OAuthTool] section, set the following parameters:

AuthorizeUrl	The URL that the OAuth tool should use to obtain the log on page for the Dynamics repository.
TokenUrl	The URL that the OAuth tool should use to obtain an access token.
RefreshUrl	The URL that the OAuth tool should use to obtain a refresh token.
AppKey	The client ID or application key that was provided when you set up an application to represent the connector.

Do not modify the other parameters in this section.

5. Open a command-line window and run `oauth_tool.exe oauth_tool.cfg OAuthTool`.
Your default web browser opens to the Dynamics web site. The web page asks you to authorize the connector to access Dynamics.
6. Authorize the application by entering the credentials of the account that you want to ingest data from. The user account that you use should be entered in the `Username` parameter when you [configure the connector](#).
Dynamics provides the OAuth tool with the OAuth refresh token.
The OAuth tool creates a file named `oauth.cfg`, which contains the parameters that the connector requires to authenticate with Dynamics.
7. Ensure the parameters set by the OAuth tool in the file `oauth.cfg` are included in the connector configuration file.
You can merge these parameters into the connector configuration file using the following syntax:

```
[FetchTasks] < "oauth.cfg" [OAUTH]
```


For more information about including parameters from another file, see [Include an External Configuration File, on page 20](#).
The OAuth tool also prints the parameters it has set to the command-line window, so you can set them directly in the connector configuration file if you prefer.
8. You can now configure a task to retrieve data from Dynamics. See [Configure the Connector, on page 51](#).

Configure OAuth Authentication (hosted)

You must configure OAuth authentication so that the connector can authenticate with the Dynamics repository. Use this procedure if your Dynamics instance is hosted by Microsoft.

To configure OAuth authentication

1. Open the folder where you installed the connector.
2. Open the file `oauth_tool.cfg` in a text editor.
3. In the `[Default]` section, specify any SSL or proxy settings necessary to connect to the Dynamics repository:

`SSLMethod` The version of SSL/TLS to use.

`ProxyHost` The host name or IP address of the proxy server that the connector must use.

`ProxyPort` The port of the proxy server that the connector must use.

For example:

```
SSLMethod=SSLV23
ProxyHost=10.0.0.1
ProxyPort=8080
```

4. In the `[OAuthTool365]` section, set the following parameters:

`AppKey` The client ID or application key that was provided when you set up an application to represent the connector.

Do not modify the other parameters in this section.

5. Open a command-line window and run `oauth_tool.exe oauth_tool.cfg OAuthTool365`.
Your default web browser opens to the Dynamics web site. The web page asks you to authorize the connector to access Dynamics.
6. Authorize the application by entering the credentials of the account that you want to ingest data from. The user account that you use should be entered in the `Username` parameter when you [configure the connector](#).

Dynamics provides the OAuth tool with the OAuth refresh token.

The OAuth tool creates a file named `oauth.cfg`, which contains the parameters that the connector requires to authenticate with Dynamics.

7. Ensure the parameters set by the OAuth tool in the file `oauth.cfg` are included in the connector configuration file.

You can merge these parameters into the connector configuration file using the following syntax:

```
[FetchTasks] < "oauth.cfg" [OAUTH]
```

For more information about including parameters from another file, see [Include an External Configuration File, on page 20](#).

The OAuth tool also prints the parameters it has set to the command-line window, so you can set them directly in the connector configuration file if you prefer.

8. You can now configure a task to retrieve data from Dynamics. See [Configure the Connector, below](#).

Configure the Connector

To retrieve information from a Microsoft Dynamics repository, create a new fetch task by following these steps. The connector runs fetch tasks automatically, based on the schedule that is configured in the configuration file.

NOTE:

Before beginning this procedure, first [create an application to represent the connector](#) and [configure OAuth authentication \(on-premise\)](#) or [configure OAuth authentication \(hosted\)](#).

To create a new Fetch Task

1. Stop the connector.
2. Open the configuration file in a text editor.
3. In the [FetchTasks] section of the configuration file, specify the number of fetch tasks using the `Number` parameter. If you are configuring the first fetch task, type `Number=1`. If one or more fetch tasks have already been configured, increase the value of the `Number` parameter by one (1). Below the `Number` parameter, specify the names of the fetch tasks, starting from zero (0). For example:

```
[FetchTasks]
Number=1
0=MyTask
```

4. Below the [FetchTasks] section, create a new *TaskName* section. The name of the section must match the name of the new fetch task. For example:

```
[FetchTasks]
Number=1
0=MyTask
```

```
[MyTask]
```

5. In the new section, set the parameters required to authenticate with the Dynamics repository. The OAuth configuration tool creates a file that contains these parameters, and you can include them in the connector's configuration file using the following syntax:

```
[MyTask] < "oauth.cfg" [OAUTH]
```

For more information about including parameters from another file, see [Include an External Configuration File, on page 20](#).

6. In the new section, set the following parameters:

EndpointUrl	The base URL of the Dynamics web API.
RetrievalSpecification	The path to an XML file that contains the specification of what to retrieve from the repository. For information about how to create this file, see Create the XML Retrieval Specification, on page 41 .
Username	The user name to use to retrieve information.

7. Save and close the configuration file.

Chapter 7: Mapped Security

Items in a Microsoft Dynamics repository can be viewed only by authorized users. Document security ensures that these restrictions are also enforced by IDOL. This section describes how to set up mapped security for information that is extracted from Microsoft Dynamics.

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Mapped Security for Dynamics

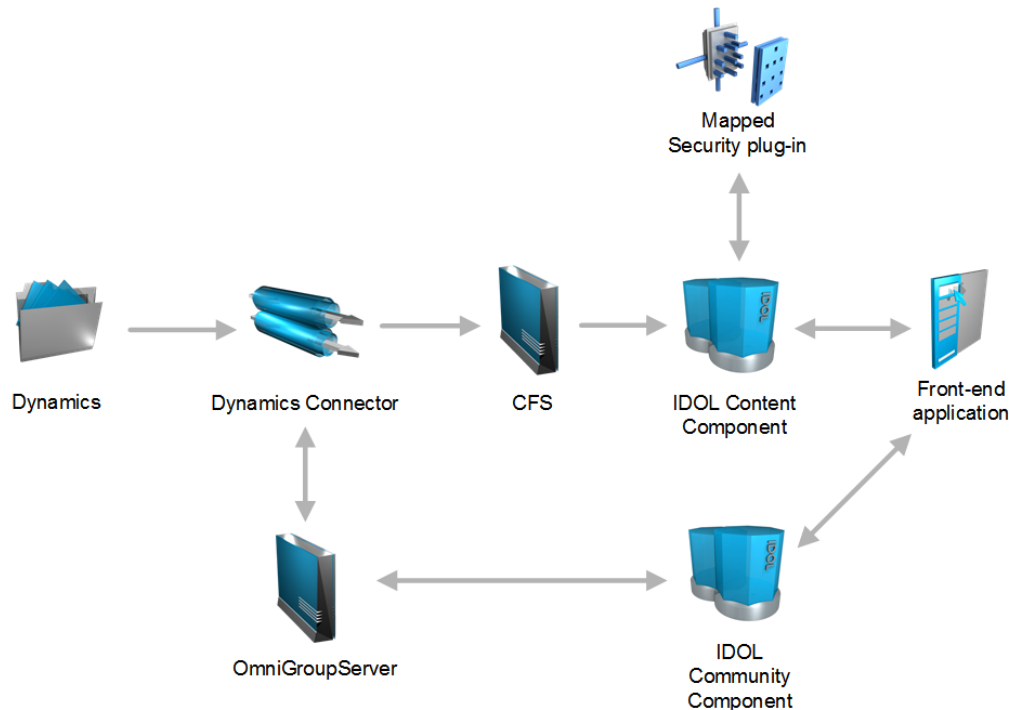
The Dynamics Connector supports mapped security, but the following Dynamics security features are not supported:

- **Field-based security.** In Microsoft Dynamics you can grant or deny access to specific fields. This is not supported in IDOL, where users who have permission to view a document can see all of the fields indexed by the connector. This means that IDOL users might be able to gain access to information that they would not be able to see through Dynamics.
- **Hierarchical and record-based security.** Hierarchical security allows users to access records owned by their subordinates. Record-based security enables users to view records through sharing. Although these security features are not supported by IDOL, both require users to have read access to the records, so IDOL users are not able to view any information that they cannot see through Dynamics.

Mapped Security Architecture

The mapped security architecture includes the following components:

- The Microsoft Dynamics repository
- Dynamics Connector
- Micro Focus OmniGroupServer
- Micro Focus IDOL Content and Micro Focus IDOL Community components
- Micro Focus IDOL Mapped Security plug-in
- A front-end application



Items in Dynamics have associated permissions that specify the users and groups who are permitted, and who are not permitted, to view them. The Dynamics Connector retrieves the items and sends documents to CFS to be indexed into IDOL Server. To each document the connector adds an Access Control List (ACL) which contains the security information. Each time the connector synchronizes with the repository, it updates the ACLs for any documents where the associated permissions have changed.

The IDOL Content component needs the ACL to determine whether a user can view a document that is returned as a result to a query. However, IDOL must also consider the groups that the user belongs to. A user might not be permitted to view a document, but they could be a member of a group that has permission. This means that IDOL requires the user and group information from the Dynamics repository.

The connector can extract user and group information from Dynamics. This functionality is available through the `SynchronizeGroups` action. Based on a schedule, OmniGroupServer sends a request to the connector to run this action and the connector returns the information. OmniGroupServer then stores the user and group information so that the IDOL Community component can query it.

When a user logs on to a front-end application, the application requests the user's security information and group memberships from Community. Community returns a token containing the information. The front-end application includes this token in all queries the user sends to the Content component.

When a user submits a query, Content sends the result documents and the user's security token to the Mapped Security plug-in. The Mapped Security plug-in compares the user's security information and group memberships to each document's ACL. The plug-in determines which documents the user is permitted to view and returns the results. The IDOL Content component then sends only the documents that the user is permitted to view to the front-end application.

Set up Mapped Security

To use mapped security to protect information that is extracted from Microsoft Dynamics by the Dynamics Connector, set up the following components:

- Dynamics Connector. You must set up the Dynamics Connector to include security information (Access Control Lists) in the documents that are indexed into IDOL Server. The connector adds the ACL to a document field named `AUTONOMYMETADATA`. You must also add a field to each document that identifies the security type. For information about how to do this, see [Retrieve and Index Access Control Lists, below](#).
- Connector Framework Server (CFS). Your CFS must be configured to index documents from the connector into your IDOL Server (Content Component). There are no configuration changes to make for mapped security.
- OmniGroupServer. You must set up OmniGroupServer to retrieve user and group information. For information about how to configure OmniGroupServer, see [Retrieve User and Group Information, on the next page](#).
- IDOL Server. You must set up the IDOL Content component to process the security information contained in each document. You must also configure user security, so that the IDOL Community component sends user and group information to your front-end application when a user logs on. For information about how to set up these IDOL components, see [Configure IDOL Server, on page 57](#). For more information about document security, refer to the *IDOL Document Security Administration Guide*.
- A front-end application for querying IDOL Server.

Retrieve and Index Access Control Lists

To configure the Dynamics Connector to retrieve and index Access Control Lists (ACLs), follow these steps.

To retrieve and index Access Control Lists

1. If the connector is running, stop the connector.
2. Open the connector's configuration file.
3. Set the `MappedSecurity` parameter to `true`.
 - To index ACLs for all fetch tasks, set this parameter in the `[FetchTasks]` section.
 - To index ACLs for a single fetch task, set this parameter in the `[TaskName]` section for the task.

For example:

```
[FetchTasks]
Number=1
Ø=MyTask
MappedSecurity=True
```

```
[MyTask]
DynamicsOnline=FALSE
UseDomainLogin=TRUE
EndpointUrl=http://10.11.12.13/DynamicsCRM/api/data/v8.1
NtlmUsername=CONNECTOR\Administrator
NtlmPassword=
RetrievalSpecification=retrieval.xml
IndexDatabase=Dynamics
```

TIP:

The `UseDomainLogin` configuration parameter determines whether the connector constructs ACLs that contain domain names or e-mail addresses. The default value is the opposite of the parameter `DynamicsOnline` – email addresses are commonly used for Dynamics Online, and domain names for on-premise installations. For more information about configuring fetch tasks to retrieve information from Dynamics, see [Use the Connector, on page 41](#).

4. Add a field to each document to specify the security type. To do this, create an ingest action or run a Lua script. For example:

```
[Ingestion]
IngestActions=META:SECURITYTYPE=DYNAMICS
```

NOTE:

The field name and value that you specify must match the name and value you use to identify the security type in your IDOL Content component configuration file (for more information about configuring Content, see [Configure IDOL Server, on the next page](#)).

5. Save and close the configuration file.

Retrieve User and Group Information

To configure OmniGroupServer to retrieve user and group information, follow these steps.

To retrieve user and group information

1. Open the OmniGroupServer configuration file.
2. In the `[Repositories]` section, create a repository to store the information. For example:

```
[Repositories]
Number=1
0=Dynamics
```

3. In the new section, configure a task to obtain the user and group information through the Dynamics Connector. You can use the following configuration parameters (for a complete list of configuration parameters, refer to the *OmniGroupServer Reference*).

<code>GroupServerJobType</code>	The type of task to run. To retrieve group information through a connector, set this parameter to <code>Connector</code> . OmniGroupServer will send the <code>SynchronizeGroups</code> action to your Dynamics Connector.
---------------------------------	--

ConnectorHost	The host name or IP address of the machine that hosts the Dynamics Connector.
ConnectorPort	The ACI port of the Dynamics Connector.
ConnectorTask	The name of the fetch task in the connector's configuration file that contains the information and credentials required to obtain the information from the Dynamics repository.

For example:

```
[Dynamics]
GroupServerJobType=Connector
ConnectorHost=10.0.0.1
ConnectorPort=7130
ConnectorTask=MyTask
```

4. (Optional) You can set further parameters to define the schedule for the task. You can set these parameters in the task section (to schedule only the current task), or in the [Default] section (to provide a default schedule for all OmniGroupServer tasks).

GroupServerStartTime	The time when a task starts.
GroupServerRepeatSecs	The number of seconds that elapse before OmniGroupServer repeats a task.

For example:

```
[Dynamics]
GroupServerJobType=Connector
ConnectorHost=10.0.0.1
ConnectorPort=7130
ConnectorTask=MyTask
GroupServerStartTime=02:00
GroupServerRepeatSecs=86400
```

5. Save and close the OmniGroupServer configuration file.

Configure IDOL Server

This section describes the configuration changes that are required in IDOL Server to enable mapped security for documents that originate from Microsoft Dynamics. For more information about configuring mapped security in IDOL Server, refer to the *IDOL Document Security Administration Guide*.

Content Component

The first requirement is to add a field processing rule so that the IDOL Content component can determine whether a document is protected by Dynamics security. Field processing rules are configured in the [FieldProcessing] section of the Content component configuration file.

The following example instructs the Content component to search for a field named `SECURITYTYPE` and check for the value `DYNAMICS`. You should have configured your Dynamics Connector to add this field to every document (see [Retrieve and Index Access Control Lists](#), on page 55).

```
[FieldProcessing]
...
29=DetectDynamicsSecurity

[DetectDynamicsSecurity]
Property=SecurityDynamics
PropertyFieldCSVs=*/SECURITYTYPE
PropertyMatch=DYNAMICS

[SecurityDynamics]
SecurityType=Dynamics_V4
```

The `SecurityType` configuration parameter provides a name for the Dynamics security type. This can be any string but you must use the same value in several other places, as described below.

After the Content component has determined that a document is protected by Dynamics security, it must process the ACL that the Dynamics Connector has added to the document in the `AUTONOMYMETADATA` field.

To process ACLs added to documents by the Dynamics Connector, configure custom mapped security (Type=AUTONOMY_SECURITY_V4_GENERIC_MAPPED). Document security is configured in the `[Security]` section of the Content component configuration file. Create a new section with the same name that you specified with the `SecurityType` configuration parameter, above.

```
[Security]
...
6=Dynamics_V4

[Dynamics_V4]
SecurityCode=6
Library=C:\HPE\IDOLServer/content/modules/mapped_security
Type=AUTONOMY_SECURITY_V4_GENERIC_MAPPED
ReferenceField=*/AUTONOMYMETADATA
SecurityACLFormat=U:<U=SLEC>;G:<G=SLEC>
SecurityACLCheck=U=[U]?P:-,G=[G]?P:F
```

IMPORTANT:

Ensure that the `SecurityACLFormat` and `SecurityACLCheck` parameters are set exactly as shown in the example above.

Community Component

The final requirement is to configure user security so that when a user logs on to a front-end application, IDOL Server can return a security token that includes their group memberships. User security is configured in the `[Security]` section of the Community component configuration file.

Add a new section for Dynamics, similar to the following example:

```
[Security]
7=Dynamics

[Dynamics]
DocumentSecurity=TRUE
DocumentSecurityType=Dynamics_V4
GroupServerHost=localhost
GroupServerPort=3057
GroupServerRepository=Dynamics
SecurityFieldCSVs=username
CaseSensitiveUserNames=FALSE
CaseSensitiveGroupNames=FALSE
```

The value of the `DocumentSecurityType` parameter must match the value you set for the parameter `SecurityType` in the Content component configuration file.

The `GroupServerHost` and `GroupServerPort` parameters should specify the host name or IP address, and ACl port, of your OmniGroupServer. The `GroupServerRepository` parameter should specify the name of the repository that you created when you configured OmniGroupServer (see [Retrieve User and Group Information, on page 56](#)).

Mapped Security Tutorial

The following tutorial demonstrates mapped security and shows how to check whether documents are returned successfully when a user submits a query with a valid security token.

Before starting ensure that you have completed the following steps:

- Configure the connector, CFS, OmniGroupServer, and the IDOL Content and Community components, as described in [Set up Mapped Security, on page 55](#).
- Start all of the IDOL components or services.
- Ensure that the Dynamics repository contains suitable data. Microsoft provide a set of sample data for the Dynamics CRM system that you can use for training purposes. For information about how to add or remove sample data from Dynamics, refer to the Microsoft documentation at <https://www.microsoft.com/en-us/dynamics/crm-customer-center/add-or-remove-sample-data.aspx>.

NOTE:

The following steps include example action commands. These use the standard ports for the relevant IDOL components. If you have configured the components to use different ports, change the following examples accordingly. Some action commands are split over several lines for readability.

To confirm that Mapped Security is configured successfully

1. Instruct the connector to start retrieving documents by running the `fetch` action:

```
http://connector:7130/action=fetch&fetchaction=synchronize&tasksections=MyTask
```

where *MyTask* is the name of the fetch task that you configured in the connector's configuration file.

2. To check that the documents were indexed successfully, run the following actions:

- Check the status of the fetch action by sending the QueueInfo action to the connector:

```
http://connector:7130/action=queueinfo&queueaction=getstatus
                                &queuename=fetch
                                &token=token
```

where *token* is the token returned by the fetch action you sent in the previous step.

The connector returns a response that shows new documents were ingested:

```
<action>
  <status>Finished</status>
  <queued_time>2017-Apr-06 05:52:31</queued_time>
  <time_in_queue>0</time_in_queue>
  <process_start_time>2017-Apr-06 05:52:31</process_start_time>
  <time_processing>3</time_processing>
  <process_end_time>2017-Apr-06 05:52:34</process_end_time>
  <documentcounts>
    <documentcount task="MYTASK" errors="0" ingestadded="15" added="15"/>
  </documentcounts>
  <fetchaction>SYNCHRONIZE</fetchaction>
  <tasks>
    <success>MYTASK</success>
  </tasks>
  <tasksection>MyTask</tasksection>
  <token>...</token>
</action>
```

- Check whether the documents were indexed into the IDOL index:

```
http://content:9100/action=list
```

The IDOL Content component returns a list of documents. Notice the AUTONOMYMETADATA and SECURITYTYPE fields that were added by the connector.

```
<autn:hit>
  <autn:content>
    <DOCUMENT>
      <DRREFERENCE>http://10.11.12.13/DynamicsCRM/api/...</DRREFERENCE>
      <UUID>d49a97506694b06fa712fb4f00a448ef</UUID>
      <ACCOUNTNUMBER>AFFSE9IK</ACCOUNTNUMBER>
      <AUTN_GROUP>Connector</AUTN_GROUP>
      <AUTN_IDENTIFIER>...</AUTN_IDENTIFIER>
      <AUTN_TASK_BATCH_ID>MYTASK_bcf2c173384f881006b0ed...</AUTN_TASK_BATCH_ID>
      <AUTONOMYMETADATA>U:9u7i4+Po7vni...</AUTONOMYMETADATA>
      <DESCRIPTION>NULL</DESCRIPTION>
      <DOCUMENT_METADATA_STANDARDIZED>1</DOCUMENT_METADATA_STANDARDIZED>
      <DREDBNAME>Dynamics</DREDBNAME>
      <IMPORTVERSION>1287656</IMPORTVERSION>
```

```
<NAME>Fabrikam, Inc. (sample)</NAME>
<SECURITYTYPE>DYNAMICS</SECURITYTYPE>
<WEBSITEURL>http://www.fabrikam.com/</WEBSITEURL>
</DOCUMENT>
</autn:content>
</autn:hit>
```

If the IDOL Content component does not return any documents, check that the documents reached CFS and then Content. If you run `action=gr1` to see the CFS request log you should see an `ingest` action from the connector. You can check that CFS issued a `DREADD` index command to the IDOL Content component by looking for the `DREADD` command in the Content component index log.

3. Instruct OmniGroupServer to retrieve user and group information for the Dynamics repository:

```
http://ogs:3057/a=StartJob&Repository=Dynamics
```

where *Dynamics* is the name of the job (repository) that you configured in the OmniGroupServer configuration file.

4. Check that OmniGroupServer has successfully retrieved the user information by running the GetAllUsers action:

```
http://ogs:3057/a=GetAllUsers&Repository=Dynamics
```

OmniGroupServer returns the users:

```
<action>GETALLUSERS</action>
<response>SUCCESS</response>
<responsedata>
  <Users>CONNECTOR\ADMINISTRATOR</Users>
  <Users>CONNECTOR\DYNAMICSCRMUSER</Users>
  <UserCount>2</UserCount>
</responsedata>
```

5. Check that OmniGroupServer has successfully retrieved the group information. Run the GetGroups action with a user name that was returned by the GetAllUsers action in the previous step.

```
http://ogs:3057/a=GetGroups&Username=CONNECTOR%5CDYNAMICSCRMUSER
```

OmniGroupServer returns a response similar to:

```
<action>GETGROUPS</action>
<response>SUCCESS</response>
<responsedata>
  <Groups>ENT>ACCOUNT>GLOBAL>61620DEE-BF64-4F06-A5E1-A3D5C1DF09DE</Groups>
  <Groups>ENT>ACTIVITY>GLOBAL>61620DEE-BF64-4F06-A5E1-A3D5C1DF09DE</Groups>
  ...
  ...
  <Groups>T>56190777-3B32-E611-80C4-0050569248A7</Groups>
  <GroupCount>164</GroupCount>
  <UserName>CONNECTOR\DYNAMICSCRMUSER</UserName>
</responsedata>
```

NOTE:

Groups that begin with "ENT>" are used to determine access to entities, and groups that begin with "T>" correspond to teams in your Dynamics instance. In "ENT>" groups, "Global", "Deep" and "Local" correspond to the privilege depth in the Dynamics CRM system and the trailing GUID corresponds to the business unit to which the group access applies.

6. Add your users (as returned by OmniGroupServer in step 4) to the IDOL Community component by using the `UserAdd` action, for example:

```
http://community:9030/a=UserAdd
    &Username=CONNECTOR%5CDYNAMICSCRMUSER
    &Password=password
    &SecurityDynamicsUsername=CONNECTOR%5CDYNAMICSCRMUSER
```

7. Obtain a `SecurityInfo` string for a user, by sending the `UserRead` action to the IDOL Community component. The `SecurityInfo` string contains security information for a user, for example a list of group memberships.

```
http://community:9030/a=UserRead&SecurityInfo=true
    &Username=CONNECTOR%5CDYNAMICSCRMUSER
```

8. Run the `Query` action to obtain documents from the IDOL Content component. Your request must include the `SecurityInfo` string that you obtained in the previous step.

```
http://content:9100/a=query&text=*
    &maxresults=100
    &PrintFields=WEBSITEURL,Name
    &securityinfo=securityinfo
```

where *securityinfo* is the `SecurityInfo` string that you obtained from the IDOL Community component.

NOTE:

The `SecurityInfo` string can contain a significant amount of information, especially when a user is a member of a large number of groups. If you try to send this request from a web browser the request might be truncated. You must also URL-encode the `SecurityInfo` string. For this reason you might find it easier to send this request as an HTTP POST request using a tool such as cURL.

Using cURL the same request looks like this:

```
curl --data "text=*&maxresults=100&PrintFields=WEBSITEURL,Name"
    --data-urlencode "securityinfo=securityinfo"
    http://content:9100/a=query
```

The IDOL Content component returns documents that the user is permitted to view:

```
<action>QUERY</action>
<response>SUCCESS</response>
<respondedata>
  <autn:numhits>15</autn:numhits>
  <autn:hit>
    <autn:reference>http://10.11.12.13/DynamicsCRM/api/...</autn:reference>
    <autn:id>9</autn:id>
```

```
<autn:section>0</autn:section>
<autn:weight>85.35</autn:weight>
<autn:database>Dynamics</autn:database>
<autn:content>
  <DOCUMENT>
    <NAME>A. Datum Corporation (sample)</NAME>
    <WEBSITEURL>http://www.adatum.com/</WEBSITEURL>
  </DOCUMENT>
</autn:content>
</autn:hit>
...
</responsedata>
```

Chapter 8: Manipulate Documents

This section describes how to manipulate documents that are created by the connector and sent for ingestion.

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Introduction

IDOL Connectors retrieve data from repositories and create documents that are sent to Connector Framework Server, another connector, or Haven OnDemand. You might want to manipulate the documents that are created. For example, you can:

- Add or modify document fields, to change the information that is indexed into IDOL Server or Haven OnDemand.
- Add fields to a document to customize the way the document is processed by CFS.
- Convert information into another format so that it can be inserted into another repository by a connector that supports the `Insert` action.

When a connector sends documents to CFS, the documents only contain metadata extracted from the repository by the connector (for example, the location of the original files). To modify data extracted by KeyView, you must modify the documents using CFS. For information about how to manipulate documents with CFS, refer to the *Connector Framework Server Administration Guide*.

Add a Field to Documents using an Ingest Action

To add a field to all documents retrieved by a fetch task, or all documents sent for ingestion, you can use an Ingest Action.

NOTE:

To add a field only to selected documents, use a Lua script (see [Run Lua Scripts, on page 71](#)). For an example Lua script that demonstrates how to add a field to a document, see [Add a Field to a Document, on page 74](#).

To add a field to documents using an Ingest Action

1. Open the connector's configuration file.
2. Find one of the following sections in the configuration file:

- To add the field to all documents retrieved by a specific fetch task, find the `[TaskName]` section.
- To add a field to all documents that are sent for ingestion, find the `[Ingestion]` section.

NOTE:

If you set the `IngestActions` parameter in a `[TaskName]` section, the connector does not run any `IngestActions` set in the `[Ingestion]` section for documents retrieved by that task.

3. Use the `IngestActions` parameter to specify the name of the field to add, and the field value. For example, to add a field named `AUTN_NO_EXTRACT`, with the value `SET`, type:

```
IngestActions0=META:AUTN_NO_EXTRACT=SET
```

4. Save and close the configuration file.

Customize Document Processing

You can add the following fields to a document to control how the document is processed by CFS. Unless stated otherwise, you can add the fields with any value.

AUTN_FILTER_META_ONLY

Prevents KeyView extracting file content from a file. KeyView only extracts metadata and adds this information to the document.

AUTN_NO_FILTER

Prevents KeyView extracting file content and metadata from a file. You can use this field if you do not want to extract text from certain file types.

AUTN_NO_EXTRACT

Prevents KeyView extracting subfiles. You can use this field to prevent KeyView extracting the contents of ZIP archives and other container files.

AUTN_NEEDS_MEDIA_SERVER_ANALYSIS

Identifies media files (images, video, and documents such as PDF files that contain embedded images) that you want to send to Media Server for analysis, using a `MediaServerAnalysis` import task. You do not need to add this field if you are using a Lua script to run media analysis. For more information about running analysis on media, refer to the *Connector Framework Server Administration Guide*.

AUTN_NEEDS_TRANSCRIPTION

Identifies audio and video assets that you want to send to an IDOL Speech Server for speech-to-text processing, using an `IdolSpeech` import task. You do not need to add this field if you are using a Lua script to run speech-to-text. For more information about running speech-to-text on documents, refer to the *Connector Framework Server Administration Guide*.

AUTN_FORMAT_CORRECT_FOR_TRANSCRIPTION

To bypass the transcoding step of an `IdolSpeech` import task, add the field `AUTN_FORMAT_CORRECT_FOR_TRANSCRIPTION`. Documents that have this field are not sent to a Transcode Server. For more

information about the `IdolSpeech` task, refer to the *Connector Framework Server Administration Guide*.

AUTN_AUDIO_LANGUAGE

To bypass the language identification step of an `IdolSpeech` import task add the field `AUTN_AUDIO_LANGUAGE`. The value of the field must be the name of the IDOL Speech Server language pack to use for extracting speech. Documents that have this field are not sent to the IDOL Speech Server for language identification. For more information about the `IdolSpeech` task, refer to the *Connector Framework Server Administration Guide*.

Standardize Field Names

Field standardization modifies documents so that they have a consistent structure and consistent field names. You can use field standardization so that documents indexed into IDOL through different connectors use the same fields to store the same type of information.

For example, documents created by the File System Connector can have a field named `FILEOWNER`. Documents created by the Documentum Connector can have a field named `owner_name`. Both of these fields store the name of the person who owns a file. Field standardization renames the fields so that they have the same name.

Field standardization only modifies fields that are specified in a dictionary, which is defined in XML format. A standard dictionary, named `dictionary.xml`, is supplied in the installation folder of every connector. If a connector does not have any entries in the dictionary, field standardization has no effect.

Configure Field Standardization

IDOL Connectors have several configuration parameters that control field standardization. All of these are set in the `[Connector]` section of the configuration file:

- `EnableFieldNameStandardization` specifies whether to run field standardization.
- `FieldNameDictionaryPath` specifies the path of the dictionary file to use.
- `FieldNameDictionaryNode` specifies the rules to use. The default value for this parameter matches the name of the connector, and Micro Focus recommends that you do not change it. This prevents one connector running field standardization rules that are intended for another.

To configure field standardization, use the following procedure.

NOTE:

You can also configure CFS to run field standardization. To standardize all field names, you must run field standardization from both the connector and CFS.

To enable field standardization

1. Stop the connector.
2. Open the connector's configuration file.
3. In the `[Connector]` section, set the following parameters:

<code>EnableFieldNameStandardization</code>	A Boolean value that specifies whether to enable field standardization. Set this parameter to <code>true</code> .
<code>FieldNameDictionaryPath</code>	The path to the dictionary file that contains the rules to use to standardize documents. A standard dictionary is included with the connector and is named <code>dictionary.xml</code> .

For example:

```
[Connector]
EnableFieldNameStandardization=true
FieldNameDictionaryPath=dictionary.xml
```

4. Save the configuration file and restart the connector.

Customize Field Standardization

Field standardization modifies documents so that they have a consistent structure and consistent field names. You can use field standardization so that documents indexed into IDOL through different connectors use the same fields to store the same type of information. Field standardization only modifies fields that are specified in a dictionary, which is defined in XML format. A standard dictionary, named `dictionary.xml`, is supplied in the installation folder of every connector.

In most cases you should not need to modify the standard dictionary, but you can modify it to suit your requirements or create dictionaries for different purposes. By modifying the dictionary, you can configure the connector to apply rules that modify documents before they are ingested. For example, you can move fields, delete fields, or change the format of field values.

The following examples demonstrate how to perform some operations with field standardization.

The following rule renames the field `Author` to `DOCUMENT_METADATA_AUTHOR_STRING`. This rule applies to all components that run field standardization and applies to all documents.

```
<FieldStandardization>
  <Field name="Author">
    <Move name="DOCUMENT_METADATA_AUTHOR_STRING"/>
  </Field>
</FieldStandardization>
```

The following rule demonstrates how to use the `Delete` operation. This rule instructs CFS to remove the field `KeyviewVersion` from all documents (the `Product` element with the attribute `key="ConnectorFrameWork"` ensures that this rule is run only by CFS).

```
<FieldStandardization>
  <Product key="ConnectorFrameWork">
    <Field name="KeyviewVersion">
      <Delete/>
    </Field>
  </Product>
</FieldStandardization>
```

There are several ways to select fields to process using the `Field` element.

Field element attribute	Description	Example
name	Select a field where the field name matches a fixed value.	<p>Select the field MyField:</p> <pre><Field name="MyField"> ... </Field></pre> <p>Select the field Subfield, which is a subfield of MyField:</p> <pre><Field name="MyField"> <Field name="Subfield"> ... </Field> </Field></pre>
path	Select a field where its path matches a fixed value.	<p>Select the field Subfield, which is a subfield of MyField.</p> <pre><Field path="MyField/Subfield"> ... </Field></pre>
nameRegex	Select all fields at the current depth where the field name matches a regular expression.	<p>In this case the field name must begin with the word File:</p> <pre><Field nameRegex="File.*"> ... </Field></pre>
pathRegex	<p>Select all fields where the path of the field matches a regular expression.</p> <p>This operation can be inefficient because every metadata field must be checked. If possible, select the fields to process another way.</p>	<p>This example selects all subfields of MyField.</p> <pre><Field pathRegex="MyField/[^/]*"> ... </Field></pre> <p>This approach would be more efficient:</p> <pre><Field name="MyField"> <Field nameRegex=".*"> ... </Field> </Field></pre>

You can also limit the fields that are processed based on their value, by using one of the following:

Field element attribute	Description	Example
matches	Process a field if its value matches a fixed value.	Process a field named MyField, if its value matches abc.

		<pre><Field name="MyField" matches="abc"> ... </Field></pre>
matchesRegex	Process a field if its entire value matches a regular expression.	<p>Process a field named MyField, if its value matches one or more digits.</p> <pre><Field name="MyField" matchesRegex="\d+"> ... </Field></pre>
containsRegex	Process a field if its value contains a match to a regular expression.	<p>Process a field named MyField if its value contains three consecutive digits.</p> <pre><Field name="MyField" containsRegex="\d{3}"> ... </Field></pre>

The following rule deletes every field or subfield where the name of the field or subfield begins with temp.

```
<FieldStandardization>
  <Field pathRegex="(.*\/)?temp[^\/]*">
    <Delete/>
  </Field>
</FieldStandardization>
```

The following rule instructs CFS to rename the field Author to DOCUMENT_METADATA_AUTHOR_STRING, but only when the document contains a field named DocumentType with the value 230 (the KeyView format code for a PDF file).

```
<FieldStandardization>
  <Product key="ConnectorFramework">
    <IfField name="DocumentType" matches="230"> <!-- PDF -->
      <Field name="Author">
        <Move name="DOCUMENT_METADATA_AUTHOR_STRING"/>
      </Field>
    </IfField>
  </Product>
</FieldStandardization>
```

TIP:

In this example, the IfField element is used to check the value of the DocumentType field. The IfField element does not change the current position in the document. If you used the Field element, field standardization would attempt to find an Author field that is a subfield of DocumentType, instead of finding the Author field at the root of the document.

The following rules demonstrate how to use the `ValueFormat` operation to change the format of dates. The only format that you can convert date values into is the IDOL `AUTNDATE` format. The first rule transforms the value of a field named `CreatedDate`. The second rule transforms the value of an attribute named `Created`, on a field named `Date`.

```
<FieldStandardization>
  <Field name="CreatedDate">
    <ValueFormat type="autndate" format="YYYY-SHORTMONTH-DD HH:NN:SS"/>
  </Field>
  <Field name="Date">
    <Attribute name="Created">
      <ValueFormat type="autndate" format="YYYY-SHORTMONTH-DD HH:NN:SS"/>
    </Attribute>
  </Field>
</FieldStandardization>
```

As demonstrated by this example, you can select field attributes to process in a similar way to selecting fields.

You must select attributes using either a fixed name or a regular expression:

Select a field attribute by name	<code><Attribute name="MyAttribute"></code>
Select attributes that match a regular expression	<code><Attribute nameRegex=".*"></code>

You can then add a restriction to limit the attributes that are processed:

Process an attribute only if its value matches a fixed value	<code><Attribute name="MyAttribute" matches="abc"></code>
Process an attribute only if its value matches a regular expression	<code><Attribute name="MyAttribute" matchesRegex=".*"></code>
Process an attribute only if its value contains a match to a regular expression	<code><Attribute name="MyAttribute" containsRegex="\w+"></code>

The following rule moves all of the attributes of a field to sub fields, if the parent field has no value. The `id` attribute on the first `Field` element provides a name to a matching field so that it can be referred to by later operations. The `GetName` and `GetValue` operations save the name and value of a selected field or attribute (in this case an attribute) into variables (in this case `$'name'` and `$'value'`) which can be used by later operations. The `AddField` operation uses the variables to add a new field at the selected location (the field identified by `id="parent"`).

```
<FieldStandardization>
  <Field pathRegex=".*" matches="" id="parent">
    <Attribute nameRegex=".*">
      <GetName var="name"/>
      <GetValue var="value"/>
      <Field fieldId="parent">
        <AddField name="$'name'" value="$'value'"/>
      </Field>
    </Attribute>
  </Field>
</FieldStandardization>
```

```
        </Attribute>
    </Field>
</FieldStandardization>
```

The following rule demonstrates how to move all of the subfields of `UnwantedParentField` to the root of the document, and then delete the field `UnwantedParentField`.

```
<FieldStandardization id="root">
  <Product key="MyConnector">
    <Field name="UnwantedParentField">
      <Field nameRegex=".*">
        <Move destId="root"/>
      </Field>
      <Delete/>
    </Field>
  </Product>
</FieldStandardization>
```

Run Lua Scripts

IDOL Connectors can run custom scripts written in Lua, an embedded scripting language. You can use Lua scripts to process documents that are created by a connector, before they are sent to CFS and indexed into IDOL Server. For example, you can:

- Add or modify document fields.
- Manipulate the information that is indexed into IDOL.
- Call out to an external service, for example to alert a user.

There might be occasions when you do not want to send documents to a CFS. For example, you might use the `Collect` action to retrieve documents from one repository and then insert them into another. You can use a Lua script to transform the documents from the source repository so that they can be accepted by the destination repository.

To run a Lua script from a connector, use one of the following methods:

- Set the `IngestActions` configuration parameter in the connector's configuration file. For information about how to do this, see [Run a Lua Script using an Ingest Action, on page 73](#). The connector runs ingest actions on documents before they are sent for ingestion.
- Set the `IngestActions` action parameter when using the `Synchronize` action.

Write a Lua Script

A Lua script that is run from a connector must have the following structure:

```
function handler(config, document, params)
    ...
end
```

The handler function is called for each document and is passed the following arguments:

Argument	Description
config	A LuaConfig object that you can use to retrieve the values of configuration parameters from the connector's configuration file.
document	A LuaDocument object. The document object is an internal representation of the document being processed. Modifying this object changes the document.
params	<p>The params argument is a table that contains additional information provided by the connector:</p> <ul style="list-style-type: none"> • TYPE. The type of task being performed. The possible values are ADD, UPDATE, DELETE, or COLLECT. • SECTION. The name of the section in the configuration file that contains configuration parameters for the task. • FILENAME. The document filename. The Lua script can modify this file, but must not delete it. • OWNFILE. Indicates whether the connector (and CFS) has ownership of the file. A value of true means that CFS deletes the file after it has been processed.

The following script demonstrates how you can use the config and params arguments:

```
function handler(config, document, params)
    -- Write all of the additional information to a log file
    for k,v in pairs(params) do
        log("logfile.txt", k..": " ..tostring(v))
    end

    -- The following lines set variables from the params argument
    type = params["TYPE"]
    section = params["SECTION"]
    filename = params["FILENAME"]

    -- Read a configuration parameter from the configuration file
    -- If the parameter is not set, "DefaultValue" is returned
    val = config:getValue(section, "Parameter", "DefaultValue")

    -- If the document is not being deleted, set the field FieldName
    -- to the value of the configuration parameter
    if type ~= "DELETE" then
        document:setFieldValue("FieldName", val)
    end

    -- If the document has a file (that is, not just metadata),
    -- copy the file to a new location and write a stub idx file
    -- containing the metadata.
    if filename ~= "" then
        copytofilename = "../out/" ..create_uuid(filename)
        copy_file(filename, copytofilename)
        document:writeStubIdx(copytofilename.."idx")
    end
end
```



```
        end

        return true
    end
```

For the connector to continue processing the document, the `handler` function must return `true`. If the function returns `false`, the document is discarded.

TIP:

You can write a library of useful functions to share between multiple scripts. To include a library of functions in a script, add the code `dofile("library.lua")` to the top of the lua script, outside of the `handler` function.

Run a Lua Script using an Ingest Action

To run a Lua script on documents that are sent for ingestion, use an Ingest Action.

To run a Lua script using an Ingest Action

1. Open the connector's configuration file.
2. Find one of the following sections in the configuration file:
 - To run a Lua script on all documents retrieved by a specific task, find the `[TaskName]` section.
 - To run a Lua script on all documents that are sent for ingestion, find the `[Ingestion]` section.

NOTE:

If you set the `IngestActions` parameter in a `[TaskName]` section, the connector does not run any `IngestActions` set in the `[Ingestion]` section for that task.

3. Use the `IngestActions` parameter to specify the path to your Lua script. For example:

```
IngestActions=LUA:C:\Autonomy\myScript.lua
```

4. Save and close the configuration file.

Related Topics

- [Write a Lua Script, on page 71](#)

Example Lua Scripts

This section contains example Lua scripts.

- [Add a Field to a Document, on the next page](#)
- [Merge Document Fields, on the next page](#)

Add a Field to a Document

The following script demonstrates how to add a field named “MyField” to a document, with a value of “MyValue”.

```
function handler(config, document, params)
    document:addField("MyField", "MyValue");
    return true;
end
```

The following script demonstrates how to add the field AUTN_NEEDS_MEDIA_SERVER_ANALYSIS to all JPEG, TIFF and BMP documents. This field indicates to CFS that the file should be sent to a Media Server for analysis (you must also define the MediaServerAnalysis task in the CFS configuration file).

The script finds the file type using the DRREFERENCE document field, so this field must contain the file extension for the script to work correctly.

```
function handler(config, document, params)
    local extensions_for_ocr = { jpg = 1 , tif = 1, bmp = 1 };
    local filename = document:getFieldValue("DRREFERENCE");
    local extension, extension_found = filename:gsub("^.*%.(%w+)$", "%1", 1);

    if extension_found > 0 then
        if extensions_for_ocr[extension:lower()] ~= nil then
            document:addField("AUTN_NEEDS_MEDIA_SERVER_ANALYSIS", "");
        end
    end

    return true;
end
```

Merge Document Fields

This script demonstrates how to merge the values of document fields.

When you extract data from a repository, the connector can produce documents that have multiple values for a single field, for example:

```
#DREFIELD ATTACHMENT="attachment.txt"
#DREFIELD ATTACHMENT="image.jpg"
#DREFIELD ATTACHMENT="document.pdf"
```

This script shows how to merge the values of these fields, so that the values are contained in a single field, for example:

```
#DREFIELD ATTACHMENTS="attachment.txt, image.jpg, document.pdf"
```

Example Script

```
function handler(config, document, params)
    onefield(document,"ATTACHMENT","ATTACHMENTS")
    return true;
end

function onefield(document,existingfield,newfield)
    if document:hasField(existingfield) then
        local values = { document:getFieldValues(existingfield) }

        local newfieldvalue=""
        for i,v in ipairs(values) do
            if i>1 then
                newfieldvalue = newfieldvalue ..", "
            end

            newfieldvalue = newfieldvalue..v
        end

        document:addField(newfield,newfieldvalue)
    end

    return true;
end
```

Chapter 9: Ingestion

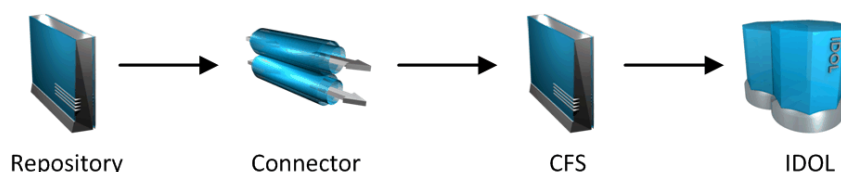
After a connector finds new documents in a repository, or documents that have been updated or deleted, it sends this information to another component called the *ingestion target*. This section describes where you can send the information retrieved by the Dynamics Connector, and how to configure the ingestion target.

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Introduction

A connector can send information to a single ingestion target, which could be:

- **Connector Framework Server.** To process information and then index it into IDOL, Haven OnDemand, or Vertica, send the information to a Connector Framework Server (CFS). Any files retrieved by the connector are *imported* using KeyView, which means the information contained in the files is converted into a form that can be indexed. If the files are containers that contain *subfiles*, these are extracted. You can manipulate and enrich documents using Lua scripts and automated tasks such as field standardization, image analysis, and speech-to-text processing. CFS can index your documents into one or more indexes. For more information about CFS, refer to the *Connector Framework Server Administration Guide*.



- **Haven OnDemand.** You can index documents directly into a Haven OnDemand text index. Haven OnDemand can extract text, metadata, and subfiles from over 1000 different file formats, so you might not need to send documents to CFS.
- **Another Connector.** Use another connector to keep another repository up-to-date. When a connector receives documents, it inserts, updates, or deletes the information in the repository. For example, you could use an Exchange Connector to extract information from Microsoft Exchange, and send the documents to a Notes Connector so that the information is inserted, updated, or deleted in the Notes repository.

NOTE:

The destination connector can only insert, update, and delete documents if it supports the `insert`, `update`, and `delete` fetch actions.

In most cases Micro Focus recommends ingesting documents through CFS, so that KeyView can extract content from any files retrieved by the connector and add this information to your documents. You can also use CFS to manipulate and enrich documents before they are indexed. However, if required you can configure the connector to index documents directly into:

- **IDOL Server.** You might index documents directly into IDOL Server when your connector produces metadata-only documents (documents that do not have associated files). In this case there is no need for the documents to be imported. Connectors that can produce metadata-only documents include ODBC Connector and Oracle Connector.
- **Vertica.** The metadata extracted by connectors is structured information held in structured fields, so you might use Vertica to analyze this information.
- **MetaStore.** You can index document metadata into a MetaStore for records management.

Send Data to Connector Framework Server

This section describes how to configure ingestion into Connector Framework Server (CFS).

To send data to a CFS

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

`EnableIngestion` To enable ingestion, set this parameter to `true`.

`Ingestertype` To send data to CFS, set this parameter to `CFS`.

`IngestHost` The host name or IP address of the CFS.

`IngestPort` The ACI port of the CFS.

For example:

```
[Ingestion]
EnableIngestion=True
Ingestertype=CFS
IngestHost=localhost
IngestPort=7000
```

4. (Optional) If you are sending documents to CFS for indexing into IDOL Server, set the `IndexDatabase` parameter. When documents are indexed, IDOL adds each document to the database specified in the document's `DREDBNAME` field. The connector sets this field for each document, using the value of `IndexDatabase`.

`IndexDatabase` The name of the IDOL database into which documents are indexed. Ensure that this database exists in the IDOL Server configuration file.

 - To index all documents retrieved by the connector into the same IDOL database, set this parameter in the [Ingestion] section.
 - To use a different database for documents retrieved by each task, set this parameter in the

TaskName section.

5. Save and close the configuration file.

Send Data to Haven OnDemand

This section describes how to configure ingestion into Haven OnDemand. Dynamics Connector can index documents into a Haven OnDemand text index, or send the documents to a Haven OnDemand combination which can perform additional processing and then index the documents into a text index.

NOTE:

Haven OnDemand combinations do not accept binary files, so any documents that have associated binary files are indexed directly into a text index and cannot be sent to a combination.

Prepare Haven OnDemand

Before you can send documents to Haven OnDemand, you must create a text index. For information about how to create text indexes, refer to the [Haven OnDemand documentation](#).

Before you can send documents to a Haven OnDemand combination endpoint, the combination must exist. Dynamics Connector requires your combination to accept the following input parameters, and produce the following output.

Input Parameters

Name	Type	Description
json	any	A JSON object that contains a single attribute 'documents' that is an array of document objects.
index	string	The name of the text index that you want the combination to add documents to. Dynamics Connector uses the value of the parameter <code>HavenOnDemandIndexName</code> to set this value.
duplicate_mode	string	Specifies how to handle duplicates when adding documents to the text index. Dynamics Connector uses the value of the parameter <code>HavenOnDemandDuplicateMode</code> to set this value.

Output

Name	Type	Description
result	any	The result of the call to <code>AddToTextIndex</code> made by the combination.

Send Data to Haven OnDemand

This section describes how to send documents to Haven OnDemand.

To send data to Haven OnDemand

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

EnableIngestion	To enable ingestion, set this parameter to true .
IngesterType	To send data to Haven OnDemand, set this parameter to HavenOnDemand .
HavenOnDemandApiKey	Your Haven OnDemand API key. You can obtain the key from your Haven OnDemand account.
HavenOnDemandIndexName	The name of the Haven OnDemand text index to index documents into.
IngestSSLConfig	The name of a section in the connector's configuration file that contains SSL settings. The connection to Haven OnDemand must be made over TLS. For more information about sending documents to the ingestion server over TLS, see Configure Outgoing SSL Connections , on page 27.
HavenOnDemandCombinationName	(Optional) The name of the Haven OnDemand combination to send documents to. If you set this parameter, Dynamics Connector sends documents to the combination endpoint instead of indexing them directly into the text index.

NOTE:

Haven OnDemand combinations do not accept binary files. Therefore any document that has an associated binary file is indexed directly into the text index.

If you don't set this parameter, Dynamics Connector indexes all documents directly into the text index specified by **HavenOnDemandIndexName**.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=HavenOnDemand
HavenOnDemandApiKey=[Your API Key]
HavenOnDemandIndexName=MyTextIndex
IngestSSLConfig=SSLOptions
HavenOnDemandCombinationName=MyCombination

[SSLOptions]
SSLMethod=TLSV1
```

4. Save and close the configuration file.

Send Data to Another Repository

You can configure a connector to send the information it retrieves to another connector. When the destination connector receives the documents, it inserts them into another repository. When documents are updated or deleted in the source repository, the source connector sends this information to the destination connector so that the documents can be updated or deleted in the other repository.

NOTE:

The destination connector can only insert, update, and delete documents if it supports the insert, update, and delete fetch actions.

To send data to another connector for ingestion into another repository

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

<code>EnableIngestion</code>	To enable ingestion, set this parameter to <code>true</code> .
<code>IngesterType</code>	To send data to another repository, set this parameter to <code>Connector</code> .
<code>IngestHost</code>	The host name or IP address of the machine hosting the destination connector.
<code>IngestPort</code>	The ACI port of the destination connector.
<code>IngestActions</code>	Set this parameter so that the source connector runs a Lua script to convert documents into form that can be used with the destination connector's insert action. For information about the required format, refer to the Administration Guide for the destination connector.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=Connector
IngestHost=AnotherConnector
IngestPort=7010
IngestActions=Lua:transformation.lua
```

4. Save and close the configuration file.

Index Documents Directly into IDOL Server

This section describes how to index documents from a connector directly into IDOL Server.

TIP:

In most cases, Micro Focus recommends sending documents to a Connector Framework

Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a Vertica database. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 77](#)

To index documents directly into IDOL Server

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

EnableIngestion To enable ingestion, set this parameter to **true**.

IngesterType To send data to IDOL Server, set this parameter to **Indexer**.

IndexDatabase The name of the IDOL database to index documents into.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=Indexer
IndexDatabase=News
```

4. In the [Indexing] section of the configuration file, set the following parameters:

IndexerType To send data to IDOL Server, set this parameter to **IDOL**.

Host The host name or IP address of the IDOL Server.

Port The IDOL Server ACI port.

SSLConfig (Optional) The name of a section in the connector's configuration file that contains SSL settings for connecting to IDOL.

For example:

```
[Indexing]
IndexerType=IDOL
Host=10.1.20.3
Port=9000
SSLConfig=SSLOptions
```

```
[SSLOptions]
SSLMethod=SSLV23
```

5. Save and close the configuration file.

Index Documents into Vertica

Dynamics Connector can index documents into Vertica, so that you can run queries on structured fields (document metadata).

Depending on the metadata contained in your documents, you could investigate the average age of documents in a repository. You might want to answer questions such as: How much time has passed since the documents were last updated? How many files are regularly updated? Does this represent a small proportion of the total number of documents? Who are the most active users?

TIP:

In most cases, Micro Focus recommends sending documents to a Connector Framework Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a Vertica database. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 77](#)

Prerequisites

- Dynamics Connector supports indexing into Vertica 7.1 and later.
- You must install the appropriate Vertica ODBC drivers (version 7.1 or later) on the machine that hosts Dynamics Connector. If you want to use an ODBC Data Source Name (DSN) in your connection string, you will also need to create the DSN. For more information about installing Vertica ODBC drivers and creating the DSN, refer to the [Vertica documentation](#).

New, Updated and Deleted Documents

When documents are indexed into Vertica, Dynamics Connector adds a timestamp that contains the time when the document was indexed. The field is named `VERTICA_INDEXER_TIMESTAMP` and the timestamp is in the format `YYYY-MM-DD HH:NN:SS`.

When a document in a data repository is modified, Dynamics Connector adds a new record to the database with a new timestamp. All of the fields are populated with the latest data. The record describing the older version of the document is not deleted. You can create a projection to make sure your queries only return the latest record for a document.

When Dynamics Connector detects that a document has been deleted from a repository, the connector inserts a new record into the database. The record contains only the `DRREFERENCE` and the field `VERTICA_INDEXER_DELETED` set to `TRUE`.

Fields, Sub-Fields, and Field Attributes

Documents that are created by connectors can have multiple levels of fields, and field attributes. A database table has a flat structure, so this information is indexed into Vertica as follows:

- Document fields become columns in the flex table. An IDOL document field and the corresponding database column have the same name.
- Sub-fields become columns in the flex table. A document field named `my_field` with a sub-field named `subfield` results in two columns, `my_field` and `my_field.subfield`.
- Field attributes become columns in the flex table. A document field named `my_field`, with an attribute named `my_attribute` results in two columns, `my_field` holding the field value and `my_field.my_attribute` holding the attribute value.

Prepare the Vertica Database

Indexing documents into a standard database is problematic, because documents do not have a fixed schema. A document that represents an image has different metadata fields to a document that represents an e-mail message. Vertica databases solve this problem with *flex tables*. You can create a flex table without any column definitions, and you can insert a record regardless of whether a referenced column exists.

You must create a flex table before you index data into Vertica.

When creating the table, consider the following:

- Flex tables store entire records in a single column named `__raw__`. The default maximum size of the `__raw__` column is 128K. You might need to increase the maximum size if you are indexing documents with large amounts of metadata.
- Documents are identified by their `DRREFERENCE`. Micro Focus recommends that you do not restrict the size of any column that holds this value, because this could result in values being truncated. As a result, rows that represent different documents might appear to represent the same document. If you do restrict the size of the `DRREFERENCE` column, ensure that the length is sufficient to hold the longest `DRREFERENCE` that might be indexed.

To create a flex table without any column definitions, run the following query:

```
create flex table my_table();
```

To improve query performance, create real columns for the fields that you query frequently. For documents indexed by a connector, this is likely to include the `DRREFERENCE`:

```
create flex table my_table(DRREFERENCE varchar NOT NULL);
```

You can add new column definitions to a flex table at any time. Vertica automatically populates new columns with values for existing records. The values for existing records are extracted from the `__raw__` column.

For more information about creating and using flex tables, refer to the [Vertica Documentation](#) or contact Vertica technical support.

Send Data to Vertica

To send documents to a Vertica database, follow these steps.

To send data to Vertica

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

EnableIngestion To enable ingestion, set this parameter to **true**.

IngesterType To send data to a Vertica database, set this parameter to **Indexer**.

For example:

```
[Ingestion]
EnableIngestion=TRUE
IngesterType=Indexer
```

4. In the [Indexing] section, set the following parameters:

IndexerType To send data to a Vertica database, set this parameter to **Library**.

LibraryDirectory The directory that contains the library to use to index data.

LibraryName The name of the library to use to index data. You can omit the .dll or .so file extension. Set this parameter to **verticaIndexer**.

ConnectionString The connection string to use to connect to the Vertica database.

TableName The name of the table in the Vertica database to index the documents into. The table must be a flex table and must exist before you start indexing documents. For more information, see [Prepare the Vertica Database, on the previous page](#).

For example:

```
[Indexing]
IndexerType=Library
LibraryDirectory=indexerdlls
LibraryName=verticaIndexer
ConnectionString=DSN=VERTICA
TableName=my_flex_table
```

5. Save and close the configuration file.

Send Data to a MetaStore

You can configure a connector to send documents to a MetaStore. When you send data to a Metastore, any files associated with documents are ignored.

TIP:

In most cases, Micro Focus recommends sending documents to a Connector Framework Server (CFS). CFS extracts metadata and content from any files that the connector has retrieved, and can manipulate and enrich documents before they are indexed. CFS also has the capability to insert documents into more than one index, for example IDOL Server and a MetaStore. For information about sending documents to CFS, see [Send Data to Connector Framework Server, on page 77](#)

To send data to a MetaStore

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. In the [Ingestion] section, set the following parameters:

`EnableIngestion` To enable ingestion, set this parameter to `true`.

`IngesterType` To send data to a MetaStore, set this parameter to `Indexer`.

For example:

```
[Ingestion]
EnableIngestion=True
IngesterType=Indexer
```

4. In the [Indexing] section, set the following parameters:

`IndexerType` To send data to a MetaStore, set this parameter to `MetaStore`.

`Host` The host name of the machine hosting the MetaStore.

`Port` The port of the MetaStore.

For example:

```
[Indexing]
IndexerType=Metastore
Host=MyMetaStore
Port=8000
```

5. Save and close the configuration file.

Run a Lua Script after Ingestion

You can configure the connector to run a Lua script after batches of documents are successfully sent to the ingestion server. This can be useful if you need to log information about documents that were processed, for monitoring and reporting purposes.

To configure the file name of the Lua script to run, set the `IngestBatchActions` configuration parameter in the connector's configuration file.

- To run the script for all batches of documents that are ingested, set the parameter in the [Ingestion] section.
- To run the script for batches of documents retrieved by a specific task, set the parameter in the

[*TaskName*] section.

NOTE:

If you set the parameter in a [*TaskName*] section, the connector does not run any scripts specified in the [Ingestion] section for that task.

For example:

```
[Ingestion]
IngestBatchActions0=LUA:./scripts/myScript.lua
```

For more information about this parameter, refer to the *Dynamics Connector Reference*.

The Lua script must have the following structure:

```
function batchhandler(documents, ingesttype)
    ...
end
```

The `batchhandler` function is called after each batch of documents is sent to the ingestion server. The function is passed the following arguments:

Argument	Description
<code>documents</code>	A table of document objects, where each object represents a document that was sent to the ingestion server. A document object is an internal representation of a document. You can modify the document object and this changes the document. However, as the script runs after the documents are sent to the ingestion server, any changes you make are not sent to CFS or IDOL.
<code>ingesttype</code>	A string that contains the ingest type for the documents. The <code>batchhandler</code> function is called multiple times if different document types are sent.

For example, the following script prints the ingest type (ADD, DELETE, or UPDATE) and the reference for all successfully processed documents to `stdout`:

```
function batchhandler(documents, ingesttype)
    for i,document in ipairs(documents) do
        local ref = document:getReference()
        print(ingesttype..": "..ref)
    end
end
```

Chapter 10: Monitor the Connector

This section describes how to monitor the connector.

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IDOL Admin

IDOL Admin is an administration interface for performing ACI server administration tasks, such as gathering status information, monitoring performance, and controlling the service. IDOL Admin provides an alternative to constructing actions and sending them from your web browser.

Prerequisites

By default, the latest version of Dynamics Connector should include the `admin.dat` file that is required to run IDOL Admin. If you do not have this file, you must download it separately.

Supported Browsers

IDOL Admin supports the following browsers:

- Internet Explorer 11 and later
- Edge
- Chrome (latest version)
- Firefox (latest version)

Install IDOL Admin

You must install IDOL Admin on the same host that the ACI server or component is installed on. To set up a component to use IDOL Admin, you must configure the location of the `admin.dat` file and enable Cross Origin Resource Sharing.

To install IDOL Admin

1. Stop the ACI server.
2. Save the `admin.dat` file to any directory on the host.

3. Using a text editor, open the ACI server or component configuration file. For the location of the configuration file, see the ACI server documentation.
4. In the [Paths] section of the configuration file, set the `AdminFile` parameter to the location of the `admin.dat` file. If you do not set this parameter, the ACI server attempts to find the `admin.dat` file in its working directory when you call the IDOL Admin interface.
5. Enable Cross Origin Resource Sharing.
6. In the [Service] section, add the `Access-Control-Allow-Origin` parameter and set its value to the URLs that you want to use to access the interface.

Each URL must include:

- the `http://` or `https://` prefix

NOTE:

URLs can contain the `https://` prefix if the ACI server or component has SSL enabled.

- The host that IDOL Admin is installed on
- The ACI port of the component that you are using IDOL Admin for

Separate multiple URLs with spaces.

For example, you could specify different URLs for the local host and remote hosts:

```
Access-Control-Allow-Origin=http://localhost:9010  
http://Computer1.Company.com:9010
```

Alternatively, you can set `Access-Control-Allow-Origin=*`, which allows you to access IDOL Admin using any valid URL (for example, `localhost`, direct IP address, or the host name). The wildcard character (*) is supported only if no other entries are specified.

If you do not set the `Access-Control-Allow-Origin` parameter, IDOL Admin can communicate only with the server's ACI port, and not the index or service ports.

7. Start the ACI server.

You can now access IDOL Admin (see [Access IDOL Admin, below](#)).

Access IDOL Admin

You access IDOL Admin from a web browser. You can access the interface only through URLs that are set in the `Access-Control-Allow-Origin` parameter in the ACI server or component configuration file. For more information about configuring URL access, see [Install IDOL Admin, on the previous page](#).

To access IDOL Admin from the host that it is installed on

- Type the following URL into the address bar of your web browser:

```
http://localhost:port/action=admin
```

where *port* is the ACI server or component ACI port.

To access IDOL Admin from a different host

- Type the following URL into the address bar of your web browser:

```
http://host:port/action=admin
```


where:

- host* is the name or IP address of the host that IDOL Admin is installed on.
- port* is the ACI server or component ACI port of the IDOL Admin host.

View Connector Statistics

Dynamics Connector collects statistics about the work it has completed. The statistics that are available depend on the connector you are using, but all connectors provide information about the number and frequency of ingest-adds, ingest-updates, and ingest-deletes.

To view connector statistics

- Use the `GetStatistics` service action, for example:

```
http://host:serviceport/action=GetStatistics
```

where *host* is the host name or IP address of the machine where the connector is installed, and *serviceport* is the connector's service port.

For information about the statistics that are returned, refer to the documentation for the `GetStatistics` service action.

The connector includes an XSL template (`ConnectorStatistics.tpl`) that you can use to visualize the statistics. You can use the template by adding the `template` parameter to the request:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics
```

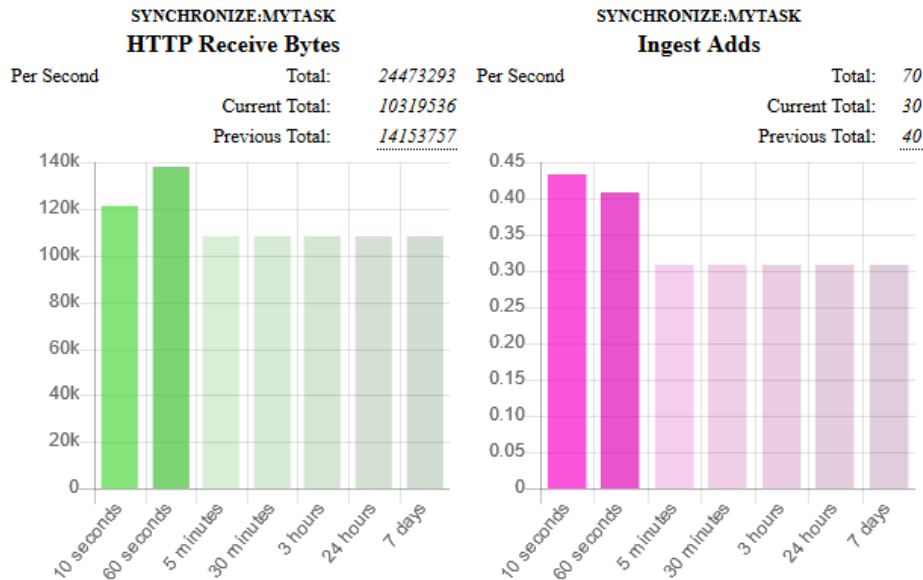
When you are using the `ConnectorStatistics` template, you can also add the `filter` parameter to the request to return specific statistics. The `filter` parameter accepts a regular expression that matches against the string `autnid:name`, where *autnid* and *name* are the values of the corresponding attributes in the XML returned by the `GetStatistics` action. For example, the following request returns statistics only for synchronize actions:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics  
&filter=^synchronize:
```

The following request returns statistics only for the task `mytask`:

```
http://host:serviceport/action=GetStatistics&template=ConnectorStatistics  
&filter=:mytask:
```

The following image shows some example statistics returned by a connector:



Above each chart is a title, for example `SYNCHRONIZE:MYTASK`, that specifies the action and task to which the statistics belong.

You can see from the example that in the last 60 seconds, the connector has generated an average of approximately 0.4 ingest-adds per second. In the charts, partially transparent bars indicate that the connector has not completed collecting information for those time intervals. The information used to generate statistics is stored in memory, so is lost if you stop the connector.

The following information is presented above the chart for each statistic:

- **Total** is a running total since the connector started. In the example above, there have been 70 ingest-adds in total.
- **Current Total** is the total for the actions that are currently running. In the example above, the synchronize action that is running has resulted in 30 ingest-adds being sent to CFS.
- **Previous Total** provides the totals for previous actions. In the example above, the previous synchronize cycle resulted in 40 ingest-adds. To see the totals for the 24 most recent actions, hover the mouse pointer over the value.

Use the Connector Logs

As the Dynamics Connector runs, it outputs messages to its logs. Most log messages occur due to normal operation, for example when the connector starts, receives actions, or sends documents for ingestion. If the connector encounters an error, the logs are the first place to look for information to help troubleshoot the problem.

The connector separates messages into the following message types, each of which relates to specific features:

Log Message Type	Description
------------------	-------------

Action	Logs actions that are received by the connector, and related messages.
Application	Logs application-related occurrences, such as when the connector starts.
Synchronize	Messages related to the Synchronize fetch action.
SynchronizeGroups	Messages related to the SynchronizeGroups fetch action.

Customize Logging

You can customize logging by setting up your own *log streams*. Each log stream creates a separate log file in which specific log message types (for example, action, index, application, or import) are logged.

To set up log streams

1. Open the Dynamics Connector configuration file in a text editor.
2. Find the [Logging] section. If the configuration file does not contain a [Logging] section, add one.
3. In the [Logging] section, create a list of the log streams that you want to set up, in the format *N=LogStreamName*. List the log streams in consecutive order, starting from 0 (zero). For example:

```
[Logging]
LogLevel=FULL
LogDirectory=logs
0=ApplicationLogStream
1=ActionLogStream
```

You can also use the [Logging] section to configure any default values for logging configuration parameters, such as `LogLevel`. For more information, see the *Dynamics Connector Reference*.

4. Create a new section for each of the log streams. Each section must have the same name as the log stream. For example:

```
[ApplicationLogStream]
[ActionLogStream]
```

5. Specify the settings for each log stream in the appropriate section. You can specify the type of logging to perform (for example, full logging), whether to display log messages on the console, the maximum size of log files, and so on. For example:

```
[ApplicationLogStream]
LogTypeCSVs=application
LogFile=application.log
LogHistorySize=50
LogTime=True
LogEcho=False
LogMaxSizeKBs=1024

[ActionLogStream]
LogTypeCSVs=action
LogFile=logs/action.log
```

```
LogHistorySize=50  
LogTime=True  
LogEcho=False  
LogMaxSizeKbs=1024
```

6. Save and close the configuration file. Restart the service for your changes to take effect.

Monitor Asynchronous Actions using Event Handlers

The fetch actions sent to a connector are asynchronous. Asynchronous actions do not run immediately, but are added to a queue. This means that the person or application that sends the action does not receive an immediate response. However, you can configure the connector to call an event handler when an asynchronous action starts, finishes, or encounters an error.

You can use an event handler to:

- return data about an event back to the application that sent the action.
- write event data to a text file, to log any errors that occur.

You can also use event handlers to monitor the size of asynchronous action queues. If a queue becomes full this might indicate a problem, or that applications are making requests to Dynamics Connector faster than they can be processed.

Dynamics Connector can call an event handler for the following events.

OnStart	The <code>OnStart</code> event handler is called when Dynamics Connector starts processing an asynchronous action.
OnFinish	The <code>OnFinish</code> event handler is called when Dynamics Connector successfully finishes processing an asynchronous action.
OnError	The <code>OnError</code> event handler is called when an asynchronous action fails and cannot continue.
OnQueueEvent	<p>The <code>OnQueueEvent</code> handler is called when an asynchronous action queue becomes full, becomes empty, or the queue size passes certain thresholds.</p> <ul style="list-style-type: none">• A <code>QueueFull</code> event occurs when the action queue becomes full.• A <code>QueueFilling</code> event occurs when the queue size exceeds a configurable threshold (<code>QueueFillingThreshold</code>) and the last event was a <code>QueueEmpty</code> or <code>QueueEmptying</code> event.• A <code>QueueEmptying</code> event occurs when the queue size falls below a configurable threshold (<code>QueueEmptyingThreshold</code>) and the last event was a <code>QueueFull</code> or <code>QueueFilling</code> event.• A <code>QueueEmpty</code> event occurs when the action queue becomes empty.

Dynamics Connector supports the following types of event handler:

- The `TextFileHandler` writes event data to a text file.
- The `HttpHandler` sends event data to a URL.
- The `LuaHandler` runs a Lua script. The event data is passed into the script.

Configure an Event Handler

To configure an event handler, follow these steps.

To configure an event handler

1. Stop the connector.
2. Open the connector's configuration file in a text editor.
3. Set the `OnStart`, `OnFinish`, `OnError`, or `OnQueueEvent` parameter to specify the name of a section in the configuration file that contains the event handler settings.
 - To run an event handler for all asynchronous actions, set these parameters in the `[Actions]` section. For example:

```
[Actions]
OnStart=NormalEvents
OnFinish=NormalEvents
OnError=ErrorEvents
```

- To run an event handler for specific actions, use the action name as a section in the configuration file. The following example calls an event handler when the *Fetch* action starts and finishes successfully:

```
[Fetch]
OnStart=NormalEvents
OnFinish=NormalEvents
```

4. Create a new section in the configuration file to contain the settings for your event handler. You must name the section using the name you specified with the `OnStart`, `OnFinish`, `OnError`, or `OnQueueEvent` parameter.
5. In the new section, set the `LibraryName` parameter.

`LibraryName` The type of event handler to use to handle the event:

- To write event data to a text file, set this parameter to `TextFileHandler`, and then set the `FilePath` parameter to specify the path of the file.
- To send event data to a URL, set this parameter to `HttpHandler`, and then use the HTTP event handler parameters to specify the URL, proxy server settings, credentials and so on.
- To run a Lua script, set this parameter to `LuaHandler`, and then set the `LuaScript` parameter to specify the script to run. For information about writing the script, see [Write a Lua Script to Handle Events, on the next page](#).

For example:

```
[NormalEvents]
LibraryName=TextFileHandler
FilePath=./events.txt
```

```
[ErrorEvents]
```

```
LibraryName=LuaHandler  
LuaScript=./error.lua
```

6. Save and close the configuration file. You must restart Dynamics Connector for your changes to take effect.

Write a Lua Script to Handle Events

The Lua event handler runs a Lua script to handle events. The Lua script must contain a function named `handler` with the arguments `request` and `xml`, as shown below:

```
function handler(request, xml)  
    ...  
end
```

- `request` is a table holding the request parameters. For example, if the request was `action=Example&MyParam=Value`, the table will contain a key `MyParam` with the value `Value`. Some events, for example queue size events, are not related to a specific action and so the table might be empty.
- `xml` is a string of XML that contains information about the event.

Set Up Performance Monitoring

You can configure a connector to pause tasks temporarily if performance indicators on the local machine or a remote machine breach certain limits. For example, if there is a high load on the CPU or memory of the repository from which you are retrieving information, you might want the connector to pause until the machine recovers.

NOTE:

Performance monitoring is available on Windows platforms only. To monitor a remote machine, both the connector machine and remote machine must be running Windows.

Configure the Connector to Pause

To configure the connector to pause

1. Open the configuration file in a text editor.
2. Find the `[FetchTasks]` section, or a `[TaskName]` section.
 - To pause all tasks, use the `[FetchTasks]` section.
 - To specify settings for a single task, find the `[TaskName]` section for the task.
3. Set the following configuration parameters:

`PerfMonCounterNameN`

The names of the performance counters that you want the connector to monitor. You can use any counter that is available in the Windows `perfmon` utility.

PerfMonCounterMinN	The minimum value permitted for the specified performance counter. If the counter falls below this value, the connector pauses until the counter meets the limits again.
PerfMonCounterMaxN	The maximum value permitted for the specified performance counter. If the counter exceeds this value, the connector pauses until the counter meets the limits again.
PerfMonAvgOverReadings	(Optional) The number of readings that the connector averages before checking a performance counter against the specified limits. For example, if you set this parameter to 5, the connector averages the last five readings and pauses only if the average breaches the limits. Increasing this value makes the connector less likely to pause if the limits are breached for a short time. Decreasing this value allows the connector to continue working faster following a pause.
PerfMonQueryFrequency	(Optional) The amount of time, in seconds, that the connector waits between taking readings from a performance counter.

For example:

```
[FetchTasks]
PerfMonCounterName0=\\machine-hostname\Memory\Available MBytes
PerfMonCounterMin0=1024
PerfMonCounterMax0=1024000
PerfMonCounterName1=\\machine-hostname\Processor(_Total)\% Processor Time
PerfMonCounterMin1=0
PerfMonCounterMax1=70
PerfMonAvgOverReadings=5
PerfMonQueryFrequency=10
```

NOTE:

You must set both a minimum and maximum value for each performance counter. You can not set only a minimum or only a maximum.

4. Save and close the configuration file.

Determine if an Action is Paused

To determine whether an action has been paused for performance reasons, use the `QueueInfo` action:

```
/action=queueInfo&queueAction=getStatus&queueName=fetch
```

You can also include the optional `token` parameter to return information about a single action:

```
/action=queueInfo&queueAction=getStatus&queueName=fetch&token=...
```

The connector returns the status, for example:

```
<autnresponse>
  <action>QUEUEINFO</action>
```

```
<response>SUCCESS</response>
<responsedata>
  <actions>
    <action owner="2266112570">
      <status>Processing</status>
      <queued_time>2016-Jul-27 14:49:40</queued_time>
      <time_in_queue>1</time_in_queue>
      <process_start_time>2016-Jul-27 14:49:41</process_start_time>
      <time_processing>219</time_processing>
      <documentcounts>
        <documentcount errors="0" task="MYTASK"/>
      </documentcounts>
      <fetchaction>SYNCHRONIZE</fetchaction>
      <pausedforperformance>true</pausedforperformance>
      <token>...</token>
    </action>
  </actions>
</responsedata>
</autnresponse>
```

When the element `pausedforperformance` has a value of `true`, the connector has paused the task for performance reasons. If the `pausedforperformance` element is not present in the response, the connector has not paused the task.

Set Up Document Tracking

Document tracking reports metadata about documents when they pass through various stages in the indexing process. For example, when a connector finds a new document and sends it for ingestion, a document tracking event is created that shows the document has been added. Document tracking can help you detect problems with the indexing process.

You can write document tracking events to a database, log file, or IDOL Server. For information about how to set up a database to store document tracking events, refer to the *IDOL Server Administration Guide*.

To enable Document Tracking

1. Open the connector's configuration file.
2. Create a new section in the configuration file, named `[DocumentTracking]`.
3. In the new section, specify where the document tracking events are sent.

- To send document tracking events to a database through ODBC, set the following parameters:

Backend	To send document tracking events to a database, set this parameter to Library .
LibraryPath	Specify the location of the ODBC document tracking library. This is included with IDOL Server.
ConnectionString	The ODBC connection string for the database.

For example:

```
[DocumentTracking]
Backend=Library
LibraryPath=C:\Autonomy\IDOLServer\IDOL\modules\dt_odbc.dll
ConnectionString=DSN=MyDatabase
```

- To send document tracking events to the connector's synchronize log, set the following parameters:

Backend	To send document tracking events to the connector's logs, set this parameter to Log .
DatabaseName	The name of the log stream to send the document tracking events to. Set this parameter to synchronize .

For example:

```
[DocumentTracking]
Backend=Log
DatabaseName=synchronize
```

- To send document tracking events to an IDOL Server, set the following parameters:

Backend	To send document tracking events to an IDOL Server, set this parameter to IDOL .
TargetHost	The host name or IP address of the IDOL Server.
TargetPort	The index port of the IDOL Server.

For example:

```
[DocumentTracking]
Backend=IDOL
TargetHost=idol
TargetPort=9001
```

For more information about the parameters you can use to configure document tracking, refer to the *Dynamics Connector Reference*.

4. Save and close the configuration file.

Glossary

A

ACI (Autonomy Content Infrastructure)

A technology layer that automates operations on unstructured information for cross-enterprise applications. ACI enables an automated and compatible business-to-business, peer-to-peer infrastructure. The ACI allows enterprise applications to understand and process content that exists in unstructured formats, such as email, Web pages, Microsoft Office documents, and IBM Notes.

ACI Server

A server component that runs on the Autonomy Content Infrastructure (ACI).

ACL (access control list)

An ACL is metadata associated with a document that defines which users and groups are permitted to access the document.

action

A request sent to an ACI server.

active directory

A domain controller for the Microsoft Windows operating system, which uses LDAP to authenticate users and computers on a network.

C

Category component

The IDOL Server component that manages categorization and clustering.

Community component

The IDOL Server component that manages users and communities.

connector

An IDOL component (for example File System Connector) that retrieves information from a local or remote repository (for example, a file system, database, or Web site).

Connector Framework Server (CFS)

Connector Framework Server processes the information that is retrieved by connectors. Connector Framework Server uses KeyView to extract document content and metadata from over 1,000 different file types. When the information has been processed, it is sent to an IDOL Server or Distributed Index Handler (DIH).

Content component

The IDOL Server component that manages the data index and performs most of the search and retrieval operations from the index.

D

DAH (Distributed Action Handler)

DAH distributes actions to multiple copies of IDOL Server or a component. It allows you to use failover, load balancing, or distributed content.

DIH (Distributed Index Handler)

DIH allows you to efficiently split and index extremely large quantities of data into multiple copies of IDOL Server or the Content component. DIH allows you to create a scalable solution that delivers high performance and high availability. It provides a flexible way to batch, route, and categorize the indexing of internal and external content into IDOL Server.

I

IDOL

The Intelligent Data Operating Layer (IDOL) Server, which integrates unstructured, semi-structured and structured information from multiple repositories through an understanding of the content. It delivers a real-time environment in which operations across applications and content are automated.

IDOL Proxy component

An IDOL Server component that accepts incoming actions and distributes them to the appropriate subcomponent. IDOL Proxy also performs some maintenance operations to make sure that the subcomponents are running, and to start and stop them when necessary.

Import

Importing is the process where CFS, using KeyView, extracts metadata, content, and sub-files from items retrieved by a connector. CFS adds the information to documents so that it is indexed into IDOL Server. Importing allows IDOL server to use the information in a repository, without needing to process the information in its native format.

Ingest

Ingestion converts information that exists in a repository into documents that can be indexed into IDOL Server. Ingestion starts when a connector finds new documents in a repository, or documents that have been updated or deleted, and sends this information to CFS. Ingestion includes the import process, and processing tasks that can modify and enrich the information in a document.

Intellectual Asset Protection System (IAS)

An integrated security solution to protect your data. At the front end, authentication checks

that users are allowed to access the system that contains the result data. At the back end, entitlement checking and authentication combine to ensure that query results contain only documents that the user is allowed to see, from repositories that the user has permission to access. For more information, refer to the IDOL Document Security Administration Guide.

K

KeyView

The IDOL component that extracts data, including text, metadata, and subfiles from over 1,000 different file types. KeyView can also convert documents to HTML format for viewing in a Web browser.

L

LDAP

Lightweight Directory Access Protocol. Applications can use LDAP to retrieve information from a server. LDAP is used for directory services (such as corporate email and telephone directories) and user authentication. See also: active directory, primary domain controller.

License Server

License Server enables you to license and run multiple IDOL solutions. You must have a License Server on a machine with a known, static IP address.

O

OmniGroupServer (OGS)

A server that manages access permissions for your users. It communicates with your repositories and IDOL Server to apply access permissions to documents.

P

primary domain controller

A server computer in a Microsoft Windows domain that controls various computer resources. See also: active directory, LDAP.

V

View

An IDOL component that converts files in a repository to HTML formats for viewing in a Web browser.

W

Wildcard

A character that stands in for any character or group of characters in a query.

X

XML

Extensible Markup Language. XML is a language that defines the different attributes of document content in a format that can be read by humans and machines. In IDOL Server, you can index documents in XML format. IDOL Server also returns action responses in XML format.

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Add your feedback to the email and click **Send**.

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