

# IDOL PII Package

Software Version 12.3

## Technical Note



Document Release Date: June 2019  
Software Release Date: June 2019

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# Introduction

The IDOL PII Package contains tools that allow you to find personal identifiable information (PII) in your data, to help you comply with regulations such as the General Data Protection Regulation (GDPR).

The IDOL PII Package has two types of tools:

- [IDOL Education Grammars](#) (.ecr files). IDOL Education is a tool for finding entities (small pieces of information such as names and phone numbers) in text. Education grammars contain descriptions of the entities. In some cases, this might be a list of fixed values (such as names), and in others it might be pattern matching tools that find data of a particular type (such as a set of digits that make up a phone number). The Education grammars included in the IDOL PII Package describe different kinds of personally identifiable information, so that you can find these in your data.
- [IDOL AgentBoolean IDX](#). IDOL AgentBoolean is a method of storing entities and querying for them that uses the IDOL Agentstore component (a specially configured IDOL Content component), rather than Education. The IDX files are index files that contain the details of the entities, which you can index into the IDOL Agentstore component.

## Data Sources

The IDOL PII Package contains a variety of different kinds of entities to describe personally identifiable information that is protected by regulations such as GDPR. The following sections provide some information about how this information is compiled.

For all of these types of information, as much test data is acquired as possible to test the recall metric of the algorithms. Many millions of examples are run through the grammars to ensure that all patterns in usage are covered.

## Names

An international database containing over 100 million individuals is analyzed to identify the structure and characteristics of names in each country. In doing so, extensive lists of the frequencies of occurrence of given names and family names are used to generate strong identification grammars for names.

In addition, rules are included to handle linguistic information, such as transliteration (for example, from the Cyrillic or Greek alphabets), or the use or removal of diacritic marks.

## Date of Birth

A large corpus of documents from public sources is processed to analyze the occurrence and format of dates for each supported country. In this way, coverage of all common and less-common formats is

built up, while enabling a *likelihood* measure to indicate the confidence that the characters identified are a date of birth, rather than an unrelated date or other alphanumeric string.

## Postal Codes

For each country, the publications of the national Postal Services are used as the authoritative source on the postal code.

In addition, testing against widely-gathered examples allows the identification and inclusion of non-standard formats and common errors (such as mixing the letter O with the digit 0), with an appropriately adjusted likelihood measure.

## Addresses

The identification of addresses consists of a number of steps, each of which is used as additional evidence that a piece of text represents a postal address. These are:

1. The format of the text.
2. The house number / street-name portion.
3. The village / town / county / region portion.
4. The postal code.

These components are not necessarily always present for a particular address, but each is taken as evidence that the text does indeed contain an address, combining to form an overall likelihood.

- Few countries have prescribed formats for addresses, while most have conventions defined by the national Postal Service that is generally adhered to, but also frequently ignored.

The IDOL Web Connector is used to gather many millions of web documents to identify candidate addresses in each applicable country. From there, the variety of formats that are used in practice are identified. In addition, any recommendations published by the national Postal Services are also used.

- For the street-address portion, the extensive OpenStreetMap project is used, and a database of every named street in each of the supported countries is obtained and analyzed. From this database, rules are derived to allow the identification of the vast majority of street-address strings.
- The de facto authority for geographical place names is the GeoNames database, with 11 million locations identified by data including country, population and type. In particular the *type* field is used to generate complete lists of populated settlements and administrative regions (such as county / department / region ) for the countries that frequently use those in addresses. In addition, the names are available in different character sets and transliteration schemes to ensure internationalization.
- The patterns derived for matching Postal Codes are also used here (see [Postal Codes](#), above).

## Telephone Number

The general schemes for the creation of telephone numbers and fax numbers are readily available from the appropriate government department of each country. However, the formats of such numbers when written down varies considerably within a country, and even more so when numbers are referred to in a foreign document.

The strategy for creating comprehensive phone number matching grammars is centered on several key methods:

- Knowledge of the national scheme for assigning numbers.
- Databases of international and area codes in each country, obtained from authoritative sources.
- Analysis of many millions of examples of the usage of telephone numbers, obtained from a wide variety of public sources.

This final point is the most important. Only through examination of real-world usage of such numbers is the full range of formats obtained for each country.

The proximity of keywords indicating that the digits represent a telephone or fax number is used to strengthen the likelihood of the match.

## National Identification Number

Each country has a different scheme for the use of National Identification. For countries with National ID cards, the format of the number is derived from governmental sources. In other countries, the formats of National Health, National Social Security, or National Insurance numbers are obtained from governmental sites, with the exception of a few cases in which other sources are used.

## Tax Identification Number (TIN)

Each country in the European Union uses a Tax Identification Number. Grammars are used to identify these using rules laid down by the European TIN Portal, published by the European Commission.

The *strength* of the format (that is, the likelihood of false positives) and the proximity of each format to key TIN-related terms allows the calculation of a likelihood measure, where high likelihood items are stronger indicators that a TIN is present, as opposed to an unrelated number that happens to be in the same format.

## Passport Number

The format of the national passport numbers is not as widely available as other such numbers. However, authoritative government documents are acquired for the formats of passport numbers in the majority of supported countries.

In other cases, non-governmental sources and the examination of examples have allowed grammars to be created for each country. In all cases, the presence of keywords and phrases in appropriate

languages in proximity to the number are used to increase the likelihood of the match and to reduce the number of false positives.

In addition, grammars to identify Machine-Readable travel documents such as the MROTD and MRP have been added.

## **Driving License**

As with passport numbers, not all governments have published the scheme used in the numbering of Driving Licenses. The format of the number is obtained for the majority of relevant countries, with the remainder derived from secondary sources and from analysis of example numbers.

## **Medical**

Documents that contain mention of medical procedures or conditions are identified with the Medical categories, available in each of the supported languages. The categories are generated from the Medical Subject Headings (MeSH) taxonomy published by the United States National Library of Medicine using the C hierarchy (diseases and conditions).



# New in this Release

This section describes the enhancements to the IDOL PII Package in version 12.3.

- The IDOL GDPR Package has been renamed to the IDOL PII Package. The contents of the package are backwards-compatible with earlier versions. You can continue to use existing configurations that use entity names such as `gdpr/address/CC` or `gdpr/telephone/CC`. These entities are similar to the new `pii/*` entities, but are limited to countries within the GDPR region. However, Micro Focus recommends that you use the `pii/*` entities instead, so that Education extracts matches for all supported countries.
- The IDOL PII Package now includes resources for the United States of America. A complete set of entities are available to extract information including addresses, driving license numbers, health insurance numbers, names, national ID numbers, passport numbers, postcodes, telephone numbers and tax identification numbers. The entities `pii/date/nocontext/eng` and `pii/date/dob/context/eng` have been updated so that they support dates in the format `MMDDYY`, for example `12/31/90`.
- The IDOL PII Package now includes resources for Canada. A complete set of entities are available to extract information including addresses, driving license numbers, health insurance numbers, names, national ID numbers, passport numbers, postcodes, telephone numbers and tax identification numbers. The entities `pii/date/nocontext/eng`, `pii/date/nocontext/fre`, `pii/date/dob/context/eng`, and `pii/date/dob/context/fre` have been updated to support dates in the format `YYMMDD`, for example `90/12/31`.
- The IDOL PII Package now includes resources for Turkey. A complete set of entities are available to extract information including addresses, dates, driving license numbers, names, national ID numbers, passport numbers, postcodes, telephone numbers and tax identification numbers.
- The scores returned for matches are now in the range 0 to 1. A score of 1.0 should be interpreted as a definite match, while a score of 0.5 is a probable match.
- Education entities have been added to locate landmarks, such as "National insurance number", "Tel:", or "Medicare ID", that indicate the presence of personal data. These entities match only the landmark text and not the corresponding data.
- The Education post-processing script now discards name matches where each component is plausible but the entire match is likely to be a false positive, for example "Christian Church" or "Norman Conquest".
- The IDOL PII Package now allows cross-language passport landmarks. When the country is not clear, IDOL PII Package returns an `ambiguous` label in the entity, and includes the country codes for all possible countries. For more information, see [Ambiguous Entities, on page 28](#).
- The IDOL PII Package now includes resources for Australia. A complete set of entities are available to extract information including driving license numbers, health insurance numbers, names, national ID numbers, passport numbers, telephone numbers and tax identification numbers.
- The IDOL PII Package now includes resources for New Zealand. A complete set of entities are available to extract information including driving license numbers, health insurance numbers,

names, passport numbers, telephone numbers and tax identification numbers (the Inland Revenue Department number).

- The Education post-processing script now discards name matches that are followed by US and Canadian state/province codes and a selection of common company designators (Co, Inc, and so on), except where these clash with genuine post-nominals (such as MA, MD, and QC).
- The IDOL PII Package now includes sample code to show how to use the grammars with the Education SDK.
- The Agentstore configuration file provided in the IDOL PII Package has been updated to improve performance with the supplied Agentboolean IDX.

## Resolved Issues

This section lists the resolved issues in the IDOL PII Package version 12.3.

- The Education entities for Austrian and Swedish telephone numbers could incorrectly match non-Austrian or non-Swedish telephone numbers beginning with the international dialing prefix "00".
- An issue with the Lua post-processing scripts could result in some matches being missed.
- Valid matches for national identity numbers could be discarded by post-processing when the matches were extracted using the grammar file `combined_national_id.ecr`.
- In some cases, the nocontext variants of PII and telephone entities could match all or part of the subscriber component of an international number for another country (for example **0090 232 242 30 00** (Turkey) could match **232 242 30 00** (Greece), or **+92 (0)51 201 2000** (Pakistan) could match **(0)51 201 2000** (Austria).

Education now filters out these incorrect partial matches, as long as you have correctly configured PII postprocessing and `AllowOverlaps` is set to `False`.

# Country and Language Support

The IDOL PII Package contains grammars and IDX files that apply to data from many countries and languages.

## Country Codes

For data that corresponds to a particular country, the Education grammars identify each country by using the ISO 3166-1 alpha-2 country codes. The following countries are supported:

| Country Code | Country   |
|--------------|---|
| at           | Austria   |
| au           | Australia   |
| be           | Belgium   |
| bg           | Bulgaria  |
| ca           | Canada  |
| cy           | Cyprus  |
| cz           | Czech Republic  |
| de           | Germany   |
| dk           | Denmark   |
| ee           | Estonia   |
| es           | Spain   |
| fi           | Finland   |
| fr           | France  |
| gb           | United Kingdom (England, Wales, Scotland, and Northern Ireland) |
| gr           | Greece  |
| hr           | Croatia   |
| hu           | Hungary   |
| ie           | Ireland   |

| Country Code | Country                  |
|--------------|--------------------------|
| is           | Iceland                  |
| it           | Italy                    |
| li           | Liechtenstein            |
| lt           | Lithuania                |
| lu           | Luxembourg               |
| lv           | Latvia                   |
| mt           | Malta                    |
| nl           | Netherlands              |
| no           | Norway                   |
| nz           | New Zealand              |
| pl           | Poland                   |
| pt           | Portugal                 |
| ro           | Romania                  |
| se           | Sweden                   |
| si           | Slovenia                 |
| sk           | Slovakia                 |
| tr           | Turkey                   |
| us           | United States of America |

## Languages

For data that corresponds to a particular language, the Education grammars and AgentBoolean IDX files identify each language by using the ISO 639-2/B language codes. The following languages are supported:

| Language Code | Language  |
|---------------|-----------|
| bul           | Bulgarian |
| cat           | Catalan   |
| cze           | Czech     |

| Language Code | Language   |
|---------------|------------|
| dan           | Danish     |
| dut           | Dutch      |
| eng           | English    |
| est           | Estonian   |
| fin           | Finnish    |
| fre           | French     |
| ger           | German     |
| gle           | Irish      |
| gre           | Greek      |
| hrv           | Croatian   |
| hun           | Hungarian  |
| ice           | Icelandic  |
| ita           | Italian    |
| lav           | Latvian    |
| lit           | Lithuanian |
| mlt           | Maltese    |
| nor           | Norwegian  |
| pol           | Polish     |
| por           | Portuguese |
| rum           | Romanian   |
| slo           | Slovak     |
| slv           | Slovenian  |
| spa           | Spanish    |
| swe           | Swedish    |
| tur           | Turkish    |

# IDOL Eduction Grammars

The following section describes the Eduction grammars available in the IDOL PII Package.

You can use these grammars with IDOL Eduction, by using Eduction Server, the `edktool` command-line utility, or the Eduction SDK. For more information, refer to the *IDOL Eduction User Guide* and the *Eduction SDK Programming Guide*.

## IMPORTANT:

To use the Eduction grammars in the IDOL PII Package, you must have a license that enables them. To obtain a license, contact Micro Focus Support.

## Configure Post Processing

When you use the IDOL PII Package Eduction grammars it is essential to configure a Lua post-processing task to run the script `pii_postprocessing.lua`. If you do not run this script, you might encounter unexpected behavior.

Add a post-processing task to your Eduction configuration. For example:

```
[PostProcessingTasks]
NumTasks=1
Task0=MyPostProcessingSection

[MyPostProcessingSection]
Type=Lua
Script=scripts/pii_postprocessing.lua
Entities=pii/*,gdpr/*
```

For more information about configuring post-processing tasks, refer to the *Eduction User Guide*.

## Entity Context

Some of the entities are available in two versions, with and without context. The context-based entities match the entity when it occurs in an easily identifiable location in text. For example, it might match a telephone number that occurs next to the prefix **Phone:**.

The entities that do not have context attempt to match the entity wherever it occurs. This version might over-match significantly (that is, it is likely to return values that are similar to the entity patterns, such as a number that is not a telephone number). However, it also reduces the number of false negatives (that is, it misses fewer matches).

You can configure Eduction to use both versions of an entity; matches located with context are given a higher score in the results.

## Balance Precision and Recall

In many cases, Education is able to locate entities that are ambiguous, such as a postal code which is simply a five-digit number. In some situations it is desirable to match as many entities as possible ("high recall") and in others only entities with a high likelihood of being a useful match ("high precision"). So that you can filter the results produced by Education, each match is given a 'score' value.

As described in [Entity Context](#), matches located by an entity that requires context are assigned higher scores than matches located by the corresponding entity without context. Most matches extracted without context have a score of 0.4. For example, a context-free date ("January 18, 1998") might be returned by the Date Of Birth entity with a score of 0.4. But with context to suggest that it is indeed a date of birth ("DOB: January 18, 1998"), the score should be above 0.5.

The PII post-processing script (see [Configure Post Processing, on the previous page](#)) includes a step to validate matches (some ID numbers can be validated by calculating a checksum). The script increases the score of matches that have valid checksums, because this is an indication that the match is more likely to be genuine. Any match that has an invalid checksum is immediately discarded because it cannot be genuine.

When you configure Education, use the parameters `MinScore` and `PostProcessThreshold` to achieve the desired balance between precision and recall. Education discards any match with a score lower than `MinScore`. Matches with scores that meet or exceed `MinScore` are then processed by post-processing tasks. After post-processing has finished, Education discards any match with a score lower than `PostProcessThreshold`.

In the example configuration that is included with the IDOL PII Package, `MinScore` is set to 0.4 and `PostProcessThreshold` is set to 0.5. These values have been chosen to return results only if they have a relatively high likelihood of being a useful match. Any match that is located without context can proceed to post-processing, but, unless its score is increased through successful validation, it is then discarded. If you prefer to maximize recall rather than precision, you can reduce or remove these thresholds.

For more information about Education configuration parameters, refer to the *Education User Guide*.

## Configure Tangible Characters

`TangibleCharacters` is a configuration parameter that you can set when using the Education SDK, the Education Server, or the Education command-line utility (`edktool`). It specifies a list of characters to treat as part of a word, rather than as word boundaries.

Some of the entities in the IDOL PII Package Education Grammars require tangible characters to be set in order to perform correctly (see the descriptions of the entities in [Education Grammar Reference, on page 17](#)).

When you use Education to search for matches, `TangibleCharacters` applies across all of your chosen entities. If you use multiple entities that have different recommended tangible character sets, you might need to take some extra steps. For example:

- If you are using the Eduction SDK, create a separate EDK engine for each distinct set of tangible characters, and configure the tangible characters for the engine using the appropriate API call:

**C** `EdkSetTangibleCharacters`

**Java** `EDKEngine.setTangibleCharacters`

After configuring an engine with the correct tangible characters, you can add the relevant entities. You will need to create a session from each engine to process your input text.

- If you are using an Eduction Server, send a separate action (`EduceFromText` or `EduceFromFile`) for each distinct set of tangible characters. In each action, set the `TangibleCharacters` and `Entities` action parameters to specify which set of tangible characters and which entities to use.
- If you are using the command line `edktool`, create a separate configuration file for each distinct set of tangible characters and associated entities, and process your input text once with each configuration file.

For more information about the `TangibleCharacters` configuration parameter, refer to the *Eduction User Guide*.

## Customize Stop Lists

The IDOL PII Package post-processing script (see [Configure Post Processing, on page 14](#)) uses stop lists to discard matches that are likely to be false positives. You can add entries to the stop lists, or remove entries, by modifying the following files.

- `scripts/address_stoplist.lua` contains a list of common words that are likely to indicate a false positive when returned as the `STREET` or `CITY` component of an address match.
- `scripts/names_stoplist.lua` contains two stop lists to discard names. In the first stop list, each component is plausible but the entire match is likely to be a false positive, for example "Christian Church" or "Norman Conquest". The second stop list contains common words that are likely to indicate a false positive when returned as either the `FORENAME` or `SURNAME` component of a name match. The stop lists in this file can be customized such that a name can be considered a false positive in one country but not another.



# Eduction Grammar Reference

The following table describes the grammar files that are available in the IDOL PII Package, and the entities that each provides.

In the entity names:

- the abbreviation CC refers to a two-letter country code. For a list of available country codes, see [Country Codes, on page 11](#).
- the abbreviation LLL refers to a three-letter language code. For a list of available languages, see [Languages, on page 12](#).

**TIP:**

You can use the Eduction parameter `EntityN` to specify which entities you want to extract. This parameter accepts wildcards, so you can extract entities of a specific type for all supported countries or languages. For example, to match postal addresses for all countries specify a value of `pii/address/??`. To match dates of birth in all languages, specify `pii/date/dob/context/???`.

**NOTE:**

The IDOL PII Package is backwards-compatible with the IDOL GDPR package. You can continue to use existing configurations that use entity names such as `gdpr/address/CC` or `gdpr/telephone/CC`. These entities are similar to the corresponding `pii/*` entity, but are limited to countries in the GDPR region. However, Micro Focus recommends that you use the `pii/*` entities instead, so that Eduction extracts matches for all supported countries.

| File        | Entity                    | Description   |
|-------------|---------------------------|---|
| address.ecr | pii/address/CC            | A postal address.   |
| date.ecr    | pii/date/dob/context/LLL  | A date of birth, written numerically or using words.                  |
|             | pii/date/nocontext/LLL    | A calendar date, written numerically or using words, without context. |
|             | pii/date/dob/landmark/LLL | A date of birth landmark, such as "DOB" or "Fecha de nacimiento".     |

| File        | Entity                       | Description   |
|-------------|------------------------------|---|
| driving.ecr | pii/driving/context/CC       | A driving license number with context.  |
|             | pii/driving/nocontext/CC     | A driving license number, without context.  |
|             | pii/driving/landmark/CC      | A driving license landmark, such as "Driver's license" or "Driving Licence".                  |
| health.ecr  | pii/health/ehic/context/CC   | An EHIC personal identification number with context.  |
|             | pii/health/ehic/nocontext/CC | An EHIC personal identification number without context.                                       |
|             | pii/health/ehic/landmark/CC  | An EHIC landmark, such as "EHIC" or "EHIC PIN".   |
|             | pii/health/id/context/au     | An Australian Medicard (card) number or Individual Healthcare Identifier (IHI) with context.  |
|             | pii/health/id/context/ca     | A Canadian health insurance (card) number with context.                                       |
|             | pii/health/id/context/es     | A Spanish health insurance card number with context.  |
|             | pii/health/id/context/fr     | A French Carte Vitale number with context.  |
|             | pii/health/id/context/gb     | A British NHS number with context.  |
|             | pii/health/id/context/nz     | A New Zealand National Health Index (NHI) number with context.                                |
|             | pii/health/id/context/us     | A U.S. health insurance number with context.  |
|             | pii/health/id/nocontext/CC   | A health number, such as a British NHS number or French Carte Vitale number, without context. |
|             | pii/health/id/landmark/CC    | A health number landmark, such as "NHS number" or "Medicare ID".                              |
| mrtd.ecr    | pii/mrtd/mrp                 | A machine readable passport.  |
|             | pii/mrtd/mrotd/td1           | A machine readable TD1-size travel document.  |
| name.ecr    | pii/name/CC                  | A full personal name, in title case or upper case.  |

| File            | Entity                     | Description   |
|-----------------|----------------------------|---|
| national_id.ecr | pii/id/context/CC          | A national identity number with context. For information about the supported ID numbers, see <a href="#">Supported National ID Numbers, on page 24</a> .  |
|                 | pii/id/nocontext/CC        | A national identity number without context. For information about the supported ID numbers, see <a href="#">Supported National ID Numbers, on page 24</a> .   |
|                 | pii/id/landmark/CC         | A national identity number landmark, such as "National insurance number" or "Social security number".   |
| passport.ecr    | pii/passport/context/CC    | A passport number with context.   |
|                 | pii/passport/nocontext/CC  | A passport number without context.  |
|                 | pii/passport/landmark/CC   | A passport landmark, such as "Passport" or "Pasaporte". For information about cases where the landmark and passport number do not match or have an ambiguous match, see <a href="#">Ambiguous Entities, on page 28</a> .  |
| postcode.ecr    | pii/postcode/context/CC    | A postal code with context.   |
|                 | pii/postcode/nocontext/CC  | A postal code without context.  |
|                 | pii/postcode/landmark/CC   | A postal code landmark, such as "Postcode" or "Postleitzahl".   |
| telephone.ecr   | pii/telephone/context/CC   | <p>A telephone number with context.</p> <div> <b>NOTE:</b><br/>           To ensure that this entity performs correctly, set your <code>TangibleCharacters</code> configuration to include the following characters: <code>()+-</code>. For more information, see <a href="#">Configure Tangible Characters, on page 15</a>.         </div> |
|                 | pii/telephone/nocontext/CC | <p>A telephone number without context.</p> <div> <b>NOTE:</b><br/>           To ensure that this entity performs correctly, set your         </div>   |

| File    | Entity                    | Description  |
|---------|---------------------------|--|
|         |                           | TangibleCharacters configuration to include the following characters: ()+- . For more information, see <a href="#">Configure Tangible Characters, on page 15</a> . |
|         | pii/telephone/landmark/CC | A telephone number landmark, such as "Tel:" or "Telefon No".   |
| tin.ecr | pii/tin/context/CC        | A tax identification number with context.  |
|         | pii/tin/nocontext/CC      | A tax identification number without context.   |
|         | pii/tin/landmark/CC       | A tax identification number landmark, such as "ITIN" or "TIN-numre".   |

## Combined Entities

In addition to the entities described in the [Education Grammar Reference, on page 17](#), the IDOL PII Package includes grammar files that contain "combined" entities. These files are named `combined_*.ecr` and the entities match addresses, dates, driving license numbers, and so on, from multiple countries.

- The entities that end in `/all` match data for any supported country or language.
- The entities that end in `/gdpr` match data for any supported country or language subject to GDPR.

For example:

- Using `pii/address/all` from `combined_address.ecr` matches a postal address from any country. This is similar to using the `address.ecr` grammar file and extracting `pii/address/??`.
- Using `pii/address/gdpr` from `combined_address.ecr` matches a postal address from any country subject to GDPR. This is similar to using the `address.ecr` grammar file and extracting `gdpr/address/??`.
- Using `pii/date/dob/context/all` from `combined_date.ecr` matches a date of birth written numerically or using words in any language. This is similar to using the `date.ecr` grammar file and extracting `pii/date/dob/context/???`.

The combined (`/all` and `/gdpr`) entities provide a significant improvement in processing speed when you extract matches for all countries or languages.

You must run the script `pii_postprocessing.lua` as a post-processing task (see [Configure Post Processing, on page 14](#)). Running the script ensures that the entity names returned by Education contain the relevant country code or language code. For example, if a UK postal address is found, the entity name in the returned match is still `pii/address/gb`, and not `pii/address/all`.

The combined grammar files might produce fewer matches, because only a single match is returned in cases where the same characters in the input text would match multiple countries or languages.

| File                 | Entity                     |
|----------------------|----------------------------|
| combined_address.ecr | pii/address/all            |
|                      | pii/address/gdpr           |
| combined_date.ecr    | pii/date/dob/context/all   |
|                      | pii/date/dob/landmark/all  |
|                      | pii/date/dob/context/gdpr  |
|                      | pii/date/dob/landmark/gdpr |
|                      | pii/date/nocontext/all     |
|                      | pii/date/nocontext/gdpr    |

| File                     | Entity                         |
|--------------------------|--------------------------------|
| combined_driving.ecr     | pii/driving/context/all        |
|                          | pii/driving/nocontext/all      |
|                          | pii/driving/landmark/all       |
|                          | pii/driving/context/gdpr       |
|                          | pii/driving/nocontext/gdpr     |
|                          | pii/driving/landmark/gdpr      |
| combined_health.ecr      | pii/health/ehic/context/gdpr   |
|                          | pii/health/ehic/nocontext/gdpr |
|                          | pii/health/ehic/landmark/gdpr  |
|                          | pii/health/id/context/all      |
|                          | pii/health/id/nocontext/all    |
|                          | pii/health/id/landmark/all     |
|                          | pii/health/id/context/gdpr     |
|                          | pii/health/id/nocontext/gdpr   |
|                          | pii/health/id/landmark/gdpr    |
|                          |                                |
| combined_name.ecr        | pii/name/all                   |
|                          | pii/name/gdpr                  |
| combined_national_id.ecr | pii/id/context/all             |
|                          | pii/id/nocontext/all           |
|                          | pii/id/landmark/all            |
|                          | pii/id/context/gdpr            |
|                          | pii/id/nocontext/gdpr          |
|                          | pii/id/landmark/gdpr           |

| File                   | Entity                       |
|------------------------|------------------------------|
| combined_passport.ecr  | pii/passport/context/all     |
|                        | pii/passport/nocontext/all   |
|                        | pii/passport/landmark/all    |
|                        | pii/passport/context/gdpr    |
|                        | pii/passport/nocontext/gdpr  |
|                        | pii/passport/landmark/gdpr   |
| combined_postcode.ecr  | pii/postcode/context/all     |
|                        | pii/postcode/nocontext/all   |
|                        | pii/postcode/landmark/all    |
|                        | pii/postcode/context/gdpr    |
|                        | pii/postcode/nocontext/gdpr  |
|                        | pii/postcode/landmark/gdpr   |
| combined_telephone.ecr | pii/telephone/context/all    |
|                        | pii/telephone/nocontext/all  |
|                        | pii/telephone/landmark/all   |
|                        | pii/telephone/context/gdpr   |
|                        | pii/telephone/nocontext/gdpr |
|                        | pii/telephone/landmark/gdpr  |
| combined_tin.ecr       | pii/tin/context/all          |
|                        | pii/tin/nocontext/all        |
|                        | pii/tin/landmark/all         |
|                        | pii/tin/context/gdpr         |
|                        | pii/tin/nocontext/gdpr       |
|                        | pii/tin/landmark/gdpr        |

## Supported National ID Numbers

The following table lists the national ID numbers that are supported by the `pii/id/context/CC` and `pii/id/nocontext/CC` Eduction entities.

| Country        | Supported national identity numbers               | Example context              |
|----------------|---|------------------------------|
| Australia      | ImmiCard  | ImmiCard                     |
| Austria        | SSN (social security number)<br>CRR               | ASVG                         |
| Belgium        | NRN (numéro de registre national)                 | numéro national              |
| Bulgaria       | EGN (Uniform Civil Number)                        | EGN                          |
| Canada         | Canadian national ID (Social Insurance Number)    | numéro d'assurance sociale   |
| Croatia        | OIB (Osobni identifikacijski broj)                | OIB                          |
| Cyprus         | Identity card number                              | Αριθμός ταυτότητας           |
| Czech republic | Rodné číslo                                       | rodné číslo                  |
| Denmark        | CPR   | legitimation                 |
| Estonia        | IK (isikukood)                                    | Isikukood                    |
| Finland        | Henkilötunnus (Personal identity code)            | Henkilötunnus                |
| France         | INSEE code  | Code INSEE                   |
| Germany        | National ID serial number                         | Personalausweis              |
| Greece         | National ID card<br>AMKA (social security number) | AMKA                         |
| Hungary        | Personal Identification Number<br>ID card number  | Nemzeti személyazonosító jel |
| Iceland        | Kennitala   | Kennitala                    |
| Ireland        | PPSN (personal public service number)             | PPSN                         |
| Italy          | Codice Fiscale                                    | codice fiscale               |
| Latvia         | Personas kods                                     | personas kods                |



|               |  |                                     |
|---------------|--|-------------------------------------|
| Liechtenstein | Identitätskarte  | Personalausweis                     |
| Lithuania     | Asmens Kodas   | asmens kodas                        |
| Luxembourg    | National ID card number<br>Identity card number  | Steuernummer                        |
| Malta         | ID card number   | ID card                             |
| Netherlands   | BSN  | legitimatiebewijs                   |
| Norway        | Fødselsnummer<br>D-nummer<br>H-nummer<br>FH-nummer   | Fødselsnummer                       |
| Poland        | PESEL  | PESEL                               |
| Portugal      | Número de identificação civil<br>Cartão de cidadão number<br>Número de Identificação de Segurança Social | NIC                                 |
| Romania       | Cod Numeric Personal   | CNP                                 |
| Slovakia      | Rodné číslo<br>ID card number  | rodné číslo                         |
| Slovenia      | Enotna matična številka občana   | EMŠO                                |
| Spain         | DNI<br>NIE   | DNI                                 |
| Sweden        | Personnummer<br>Samordningsnummer  | personnummer                        |
| Turkey        | Turkish Identification Number  | türkiye cumhuriyeti kimlik numarası |
| UK            | National Insurance Number  | National Insurance Number           |
| US            | US Social Security Number  | SSN                                 |

## Validated ID Numbers

The script `pii_postprocessing.lua` (see [Configure Post Processing, on page 14](#)) includes steps to validate ID numbers that are found by Education. This improves accuracy by discarding results that match the pattern for a valid ID number, but cannot be genuine because they have an invalid

checksum. The script increases the score for matches that have a valid checksum, because this is an indication that the match is more likely to be genuine.

The following tables list the entities that are validated.

| Health ID numbers (health.ecr) |  |                                    |
|--------------------------------|--|------------------------------------|
| pii/health/id/context/au       |  |                                    |
| pii/health/id/context/gb       |  |                                    |
| pii/health/id/context/fr       |  | Validated using the INSEE checksum |
| pii/health/id/context/nz       |  |                                    |

| National ID numbers (national_id.ecr) |                     |                                       |
|---------------------------------------|---------------------|---------------------------------------|
| pii/id/context/au                     | pii/id/nocontext/au |                                       |
| pii/id/context/at                     | pii/id/nocontext/at | Only the SSN component is validated.  |
| pii/id/context/be                     | pii/id/nocontext/be |                                       |
| pii/id/context/bg                     | pii/id/nocontext/bg |                                       |
| pii/id/context/ca                     | pii/id/nocontext/ca |                                       |
| pii/id/context/cz                     | pii/id/nocontext/cz |                                       |
| pii/id/context/ee                     | pii/id/nocontext/ee |                                       |
| pii/id/context/es                     | pii/id/nocontext/es |                                       |
| pii/id/context/fi                     | pii/id/nocontext/fi |                                       |
| pii/id/context/fr                     | pii/id/nocontext/fr |                                       |
| pii/id/context/gr                     | pii/id/nocontext/gr | Only the AMKA component is validated. |
| pii/id/context/hr                     | pii/id/nocontext/hr |                                       |
| pii/id/context/hu                     | pii/id/nocontext/hu | Only the PIN component is validated.  |
| pii/id/context/ie                     | pii/id/nocontext/ie |                                       |
| pii/id/context/is                     | pii/id/nocontext/is |                                       |
| pii/id/context/it                     | pii/id/nocontext/it |                                       |
| pii/id/context/lt                     | pii/id/nocontext/lt |                                       |
| pii/id/context/lu                     | pii/id/nocontext/lu |                                       |
| pii/id/context/nl                     | pii/id/nocontext/nl |                                       |

|                   |                     |  |
|-------------------|---------------------|--|
| pii/id/context/no | pii/id/nocontext/no |  |
| pii/id/context/pl | pii/id/nocontext/pl |  |
| pii/id/context/pt | pii/id/nocontext/pt |  |
| pii/id/context/ro | pii/id/nocontext/ro |  |
| pii/id/context/si | pii/id/nocontext/si |  |
| pii/id/context/se | pii/id/nocontext/se |  |
| pii/id/context/sk | pii/id/nocontext/sk | Only the Rodné číslo component is validated. |
| pii/id/context/tr | pii/id/nocontext/tr |  |

| Tax ID numbers (tin.ecr) |                      |
|--------------------------|----------------------|
| pii/tin/context/au       | pii/tin/nocontext/au |
| pii/tin/context/at       | pii/tin/nocontext/at |
| pii/tin/context/be       | pii/tin/nocontext/be |
| pii/tin/context/bg       | pii/tin/nocontext/bg |
| pii/tin/context/ca       | pii/tin/nocontext/ca |
| pii/tin/context/cy       | pii/tin/nocontext/cy |
| pii/tin/context/de       | pii/tin/nocontext/de |
| pii/tin/context/dk       | pii/tin/nocontext/dk |
| pii/tin/context/ee       | pii/tin/nocontext/ee |
| pii/tin/context/es       | pii/tin/nocontext/es |
| pii/tin/context/fi       | pii/tin/nocontext/fi |
| pii/tin/context/fr       | pii/tin/nocontext/fr |
| pii/tin/context/hr       | pii/tin/nocontext/hr |
| pii/tin/context/hu       | pii/tin/nocontext/hu |
| pii/tin/context/ie       | pii/tin/nocontext/ie |
| pii/tin/context/it       | pii/tin/nocontext/it |
| pii/tin/context/lt       | pii/tin/nocontext/lt |
| pii/tin/context/lu       | pii/tin/nocontext/lu |

|                    |                      |
|--------------------|----------------------|
| pii/tin/context/mt | pii/tin/nocontext/mt |
| pii/tin/context/nl | pii/tin/nocontext/nl |
| pii/tin/context/nz | pii/tin/nocontext/nz |
| pii/tin/context/pl | pii/tin/nocontext/pl |
| pii/tin/context/pt | pii/tin/nocontext/pt |
| pii/tin/context/se | pii/tin/nocontext/se |
| pii/tin/context/si | pii/tin/nocontext/si |
| pii/tin/context/sk | pii/tin/nocontext/sk |

## Ambiguous Entities

For some entities, IDOL PII Package cannot always unambiguously determine the country of origin for a value. For some of these cases, it can return an ambiguous result.

## Cross-Language Passport Landmarks

The IDOL PII Package allows cross-language passport landmarks, so that it detects passport numbers provided in languages that do not belong to the associated passport country.

For example, the text "Oma passi on P 4366918" contains *passi*, which is Finnish for passport, and the number P 4366918, which is an Austrian passport number. The PII grammar identifies this as an Austrian passport number and returns the entity `pii/passport/at`.

In some cases, the country of origin is ambiguous. In this case, the grammar attempts to identify all possible countries and returns an entity with the label `ambiguous`.

### Example 1

"Mon passeport est LA080402"

In this example, both the landmark text *passeport*, and the passport number could be from either Belgium, Canada, or Luxembourg. This example returns the entity `pii/passport/ambiguous/be_ca_lu` to represent all three possibilities.

### Example 2

"Vegabref mitt er AA5275702"

In this example, *Vegabref* is Icelandic, but AA5275702 could be a passport number for several countries, not including Iceland. This example returns the entity `pii/passport/ambiguous/au_fi_ie_it_lv_pl_sk_si_gr_hu_ee_nl_de_us02` to represent all the possibilities.

**NOTE:**

The us02 option in this response means that this pattern scores 0.2 as a US passport pattern.

**TIP:**

In this example, if the text belonged to a language from one of the possible countries, the passport number would not be considered ambiguous. For example, "Oma passi on AA5275702" (where *passi* is Finnish for passport), returns the entity `pii/passport/fi`, because *passi* applies only to Finnish, and not to any of the other countries where the passport number is valid.

## Ambiguous Driving License Matches

There are some countries that have some overlap in driving license number, and where the languages are the same it is not possible to identify which country a particular number comes from. In this case, the grammar attempts to identify all possible countries and returns an entity with the label `ambiguous`. For example:

```
pii/driving/ambiguous/au_ie_us  
pii/driving/ambiguous/au_nz_us  
pii/driving/ambiguous/au_us  
pii/driving/ambiguous/mt_us
```

## IDOL AgentBoolean IDX

IDOL AgentBoolean provides another way of finding pieces of information in text. In this case, you index the entities that you want to find into an IDOL Agentstore component.

The IDOL Agentstore component is a specially configured IDOL Content component. It uses IDOL AgentBoolean queries for entity matching.

When you use AgentBoolean for entity matching, each entity becomes a document in Agentstore. You then send a piece of text as a query to Agentstore, and it returns the entity documents that match the text.

The IDOL PII Package contains several IDX documents that describe entities for medical data, which you can use as another tool to find data that is protected by regulations such as GDPR. The package also contains example Agentstore configuration files to allow you to set up your Agentstore component more easily.

There is an IDX file for each of the supported languages (see [Languages, on page 12](#)).

After you configure and set up your Agentstore, you can index the IDX documents and use Agentstore for entity matching.

For more information about how to set up and use IDOL querying, refer to the *IDOL Server Administration Guide* and the *IDOL Content Component Reference*.

# Send documentation feedback

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