

Answer Server

Software Version 12.4.0

Release Notes



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Documentation updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

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- View software vulnerability alerts
- Enter into discussions with other software customers
- Download software patches
- Manage software licenses, downloads, and support contracts
- Submit and track service requests
- Contact customer support
- View information about all services that Support offers

Many areas of the portal require you to sign in. If you need an account, you can create one when prompted to sign in. To learn about the different access levels the portal uses, see the [Access Levels descriptions](#).

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New in this Release

The following new features were released in Answer Server version 12.4.0.

General

- In schedules defined with the `schedule` action, you can now add holiday periods during which no actions are started.

Fact Bank

- The `Report` action has been added, which returns all known facts about a specified entity. You can use this action only with an ODBC backend.
- You can now configure Fact Bank to automatically expire entries in the codings cache, when you are using an ODBC codifier type, by using the new `CacheExpirationInterval` and `CacheNotFoundExpirationInterval` parameters in the configured `CodingsConfigSection`. This option is useful when you add new codings regularly, to ensure that the Fact Bank sees the new codings in a timely manner.
- You can now manually reload the codings cache to ensure that Fact Bank loads new values, by using the `ManageResources` action. In the JSON data, you set `type` to `codifier`, and `operation` to `reload`. For an ODBC codifier, this action drops all current cached coding lookups. For a Files codifier, Answer Server reloads the coding maps from disk, using the raw text files if present (or otherwise using the generated `.dat` file).

Resolved Issues

- Schedules created with `action=Schedule` were lost if the server was restarted.
- On Linux, when running some older versions of the Linux kernel, IDOL components could fail to connect to network ports.

Documentation

The following documentation was updated for Answer Server version 12.4.0.

- *Answer Server Reference*
- *Answer Server Administration Guide*