

OpenText iPrint Appliance CE 25.2 Release Notes

May 2025

OpenText iPrint Appliance is a virtual solution that enables cross-platform, self-service printing for enterprises. It supports printing from desktops, laptops, and mobile devices while integrating with NetIQ eDirectory, Active Directory, and Microsoft Identity for user authentication. Designed to scale for organizations of any size, it provides a unified printing management system across multiple locations.

The appliance operates as a virtual machine within various virtualization environments, including VMware, Windows Hyper-V, Citrix Xen Server, and Xen on SUSE Linux Enterprise Server (SLES).

OpenText iPrint Appliance CE 25.2 is an update to iPrint Appliance 24.4 that introduces enhancements, improves usability, and resolves previous issues.

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What’s New

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Unified Management Console

Unified Management Console (UMC) simplifies the management of iPrint services. It offers customized access to network administration utilities and content from virtually anywhere using the Internet and a web browser.

For more information, see [Unified Management Console FAQ](#).

iPrint Client for Windows

Upgraded the iPrint Client for Windows to version 6.27.10 to resolve defects.

System Requirements

For iPrint Appliance system requirements, see [Server Requirements](#) in *iPrint Appliance Administration Guide*.

Known Issues

The following issues have been identified in this release:

- ◆ Following the update to iPrint Appliance 24.4 and later, the `docker-edirapi.service` may be inactive or fail.

Workaround: To resolve this issue, see [Login Failures](#) in *Unified Management Console FAQ*.

- ◆ Following the upgrade to iPrint Appliance 24.4 and later, logging in to UMC may not be possible.

Workaround: To resolve this issue, see [Login Failures](#) in *Unified Management Console FAQ*.

- ◆ Unable to create a printer with a name that contains characters other than English.
- ◆ When the manager role does not have common proxy rights, the following problems occur:
 - ◆ Unable to delete drivers from a non-replica server.
 - ◆ PSM deletion fails.

Workaround: Add the common proxy rights, then delete the drivers or PSM successfully.

- ◆ Unable to log in to the Unified Management Console using the Identity Console user credentials.

Workaround: Log in using the Fully Qualified Domain Name (FQDN), for example: `cn=No_Roles,o=novell`. Alternatively, modify the Unique ID to the username.

- ◆ Driver stores cannot be listed in a tree when they are created across multiple Organizational Units (OUs).

Workaround: To ensure seamless operation of the iPrint service in deployments with multiple operating systems, modify the configuration file `/etc/opt/novell/iprint/httpd/conf/iprint_ssl.conf`.

Remove `o=<organization_name>` from the following command:

```
AuthLDAPDNURL "ldaps://<FQDN of the server>:636/  
o=openext???(objectClass=user) "
```

Documentation

For additional iPrint Appliance documentation, see [iPrint Appliance documentation website \(https://www.microfocus.com/documentation/iprint/iprint-24.4/\)](https://www.microfocus.com/documentation/iprint/iprint-24.4/).

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