

OpenText iPrint Appliance 24.4 Release Notes

October 2024

OpenText iPrint Appliance is a virtual appliance that offers cross-platform, self-service printing for the enterprise. It allows users to print from their desktops, laptops, and mobile devices. iPrint Appliance supports NetIQ eDirectory, Active Directory, and Microsoft Identity as user identity sources. It scales to fit organizations of any size and provides a single solution to manage the printing needs across multiple locations.

The appliance runs as a virtual machine within any virtualization environment such as VMware, Windows Hyper-V, Citrix Xen Server, or Xen on SUSE Linux Enterprise Server (SLES).

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What’s New

- ♦ Addressed bug fixes and security-related issues.
- ♦ Upgraded **iPrint Client for Mac** to version 6.21.00.
- ♦ Upgraded **iPrint Client for Windows** to version 6.25.00.

Known Issues

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CVE Issue

Using the certificate mentioned in CVE-2024-29857 can result in excessive CPU consumption. For more information, see <https://nvd.nist.gov/vuln/detail/CVE-2024-29857>.

To avoid the vulnerability, Open Text recommends not using the certificate mentioned in CVE-2024-29857. The next release will address this issue.

NOTE: Vulnerability is not observed with eDirectory generated default certificates.

Installing iPrint Client on Windows 32-bit System Fails

Launching the iPrint client installer on a Windows 32-bit system results in the following error: *"This app cannot run on this PC."* since 64-bit installer gets downloaded when using Microsoft Edge or Google Chrome browsers.

As a workaround, do one of the following:

- ◆ Use Mozilla Firefox to download the 32-bit iPrint client installer.
- ◆ Download the 32-bit iPrint client installer from the server from this path `/var/opt/novell/iprint/htdocs/clients/win-8/x86/nipp.exe`.
- ◆ Download and extract 32-bit iPrint client from the [marketplace \(https://www.microfocus.com/marketplace/appdelivery/content/iprint-client-for-windows\)](https://www.microfocus.com/marketplace/appdelivery/content/iprint-client-for-windows).

Online Update Issue

You need to re-register the iPrint Appliance if you get a warning saying, "One of the installed patches affects the package manager itself...".

For more information about re-registering the iPrint Appliance, see [Online Update](#) in the [OpenText iPrint Appliance Administration Guide](#).

General Issue

Printing documents with SmartArt graphics or tables may impact the quality of the printout. It is recommended to deploy Remote Renderer to resolve such issues.

System Requirements

For iPrint Appliance system requirements, see [Server Requirements](#) in the [OpenText iPrint Appliance Administration Guide](#).

Documentation

For additional iPrint Appliance documentation, see the [iPrint Appliance documentation web site \(https://www.microfocus.com/documentation/iprint/iprint-23.4/\)](https://www.microfocus.com/documentation/iprint/iprint-23.4/).

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