



Rumba+ Desktop FTP Client 4.7

[Readme](#)

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Introduction

This Readme contains information that might not appear in the Help. Read it in its entirety before you install the product.

This Readme supplements and, in some cases, supersedes the documentation provided with the product. The Readme contains new features and known issues for Rumba+ Desktop FTP Client 4.7 and its components. For more information on the complete Rumba+ Desktop product, refer to the online Help and the *System Administrator Guide* provided with the product.



Note: This document contains a number of links to external Web sites. Micro Focus cannot be responsible for the contents of the Web site or for the contents of any site to which it might link. Web sites by their nature can change very rapidly and although we try to keep our links up-to-date, we cannot guarantee that they will always work as expected.

System Requirements

Hardware requirements

The following hardware is required:

- Processor:** Pentium
- System memory (RAM):** 64 MB minimum (or more if required by your operating system)
- Available disk space:** 53 MB

Supported operating systems

Rumba+ FTP operates on PCs with the following operating systems, applications, and environments:

- Windows 7, 8.1, and 10
- Windows Vista Business, Ultimate, and Enterprise 32-bit versions
- Windows Terminal Server (WTS)
- Citrix XenApp (formerly Presentation Server)
- Microsoft Application Virtualization (App-V)

Software requirements

The following software is required:

- Windows Installer 3.1 or later
- Microsoft Visual C++ 2017 Redistributable Package (x86)

This software is available from the Microsoft Web site.

Installation

Upgrade and compatibility

- Rumba+ FTP Client 4.7 supports upgrades from version 4.4.
- This version of Rumba+ FTP Client cannot co-exist with previous versions of Rumba+ FTP client. The install application automatically detects older versions of Rumba+ Client and prompts you to uninstall those versions. However, user data is preserved.

Upgrading from an evaluation version

See [Known Issues](#).

Repairing Rumba+ FTP

A Rumba+ FTP installation can be repaired using the Windows **Programs and Features** dialog box. Choose **Change > Repair** from the **Application Maintenance** dialog box.

Security compatibility with other Micro Focus products

Rumba+ Desktop Desktop 10 contains FIPS 140-2 compliant Security Services, and supporting Internet Protocol version 6 (IPv6)-formatted IP addresses for hosts.

As a result, Rumba+ Desktop 10 is only compatible with Rumba+ Desktop FTP Client 4.7 and Web-to-Host 6.9.2.

Third Party Software

Rumba+ FTP Client 4.7 makes use of the following third party software. All products are either open source or used under license.

Software	Version	Purpose	Owned by
Microsoft Visual C++ 2017 Redistributable Package (x86)		Installs run-time components of Visual C++ libraries required to run applications developed with Visual C++ SP1 in a computer that does not have Visual C++ 2017 installed.	Microsoft Corporation.
Microsoft Windows Installer	3.1	Installs runtime components.	Microsoft Corporation.
PuTTY (SSH client) for Windows	0.60	Provides SSH support.	Simon Tatham.

Contacting Micro Focus

Our Web site gives up-to-date details of contact numbers and addresses.

Further information and product support

Additional technical information or advice is available from several sources.

The product support pages contain a considerable amount of additional information, such as:

- The *Product Updates* section of the Micro Focus SupportLine Web site, where you can download fixes and documentation updates.
- The *Examples and Utilities* section of the Micro Focus SupportLine Web site, including demos and additional product documentation.
- The *Support Resources* section of the Micro Focus SupportLine Web site, that includes troubleshooting guides and information about how to raise an incident.

To connect, enter <https://supportline.microfocus.com/> in your browser.



Note: Some information may be available only to customers who have maintenance agreements.

If you obtained this product directly from Micro Focus, contact us as described on the Micro Focus Web site, www.microfocus.com. If you obtained the product from another source, such as an authorized distributor, contact them for help first. If they are unable to help, contact us.

Also, visit:

- The Micro Focus Community Web site, where you can browse the Knowledge Base, read articles and blogs, find demonstration programs and examples, and discuss this product with other users and Micro Focus specialists. See <http://community.microfocus.com>.
- The Micro Focus YouTube channel for videos related to your product. See <https://www.youtube.com/user/MicroFocusIntl>.

Information we need

However you contact us, please try to include the information below, if you have it. The more information you can give, the better Micro Focus SupportLine can help you. But if you don't know all the answers, or you think some are irrelevant to your problem, please give whatever information you have.

- The name and version number of all products that you think might be causing a problem.
- Your computer make and model.
- Your operating system version number and details of any networking software you are using.
- The amount of memory in your computer.
- The relevant page reference or section in the documentation.
- Your serial number. To find out this number, look in the subject line and body of your Electronic Product Delivery Notice email that you received from Micro Focus.

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If you are a Micro Focus SupportLine customer, please see the *Welcome to Customer Care* document that includes information about downloading and licensing your product, contacting Customer Care, and about reporting an incident. You can download the document from <http://supportline.microfocus.com/000/WelcomeToCustomerCare.pdf>. Support from Micro Focus may be available only to customers who have maintenance agreements.