Sentinel Agent Manager 8.6 Release Notes

June 2023

Sentinel Agent Manager 8.6 resolves a previous issue.

This improvement was made in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope you continue to help us ensure that our products meet all your needs. You can post feedback in the Sentinel forum that also includes product information, blogs, and links to helpful resources.

The documentation for this product is available in HTML and PDF formats on a page that does not require you to log in. If you have suggestions for documentation improvements, click the Comment icon on any page in the HTML version of the documentation posted at the Sentinel Documentation page. To download this product, see the Product Downloads website.

What's New?

The following sections outline the key features provided by this version:

Support for Windows 10 20H2

This new version of Sentinel Agent Manager 8.6, supports Windows 10 20H2 version.

System Requirements

For information about hardware requirements, supported operating systems, and browsers, see Sentinel System Requirements.

Installing Agent Manager 8.6

For information about installing Agent Manager 8.6, see the Agent Manager Installation Guide.

Upgrading to Agent Manager 8.6

You can upgrade to Agent Manager 8.6 from Agent Manager 8.0 or later.

Download the Agent Manager installer from the Software License Download website. For information about upgrading to Agent Manager 8.6, see *Upgrading Sentinel Agent Manager.* in the *Agent Manager Installation Guide*.

Known Issues

The following issues are currently being researched. If you need further assistance with any issue, please contact Technical Support.

- "Agent Manager Cannot Communicate with iSeries Agent" on page 2

Agent Manager Cannot Communicate with iSeries Agent

Issue: Agent Manager 7.3 introduced security improvements that break communication with the iSeries agent. Agent Manager 7.3 and later cannot collect events from the iSeries Agent.

Workaround: Do not upgrade Agent Manager. Continue to use Agent Manager 7.2 to collect data from iSeries devices.

Contacting Micro Focus

For specific product issues, contact Micro Focus Support at https://www.microfocus.com/support-and-services/.

Additional technical information or advice is available from several sources:

- Product documentation, Knowledge Base articles, and videos: https://www.microfocus.com/support-and-services/
- The Micro Focus Community pages: https://community.microfocus.com/

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