opentext[™]

OpenText™ Database Activity Monitoring

Release Notes

Version: 25.2

PDF Generated on: 13/05/2025

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1. Release Notes

Software Version: 25.2.0

Publication Date: May 2025

This document is an overview of the new features and changes made to OpenText™ Database

Activity Monitoring (DAM).

1.1. Related documentation

The following documentation available for this product:

Document Name	Description
OpenText™ Database Activity Monitoring Installation Guide	Explains how to install the product.
OpenText™ Database Activity Monitoring Release Notes	Lists any items of importance that were not captured in the regular documentation.
OpenText™ Database Activity Monitoring Admin Guide	Explains agent installation and configurations, policy writings and administrative activity options.
OpenText™ Database Activity Monitoring User Guide	Explains how to manage alert mechanism, reporting and general use of the product.

1.2. What's New

OpenText™ Database Activity Monitoring 25.2.0 release brings in a few new features and enhancements:

New Features

Server

- Web service secure LDAP (LDAPs) support has been added.
- The email sent to users regarding the "ElasticSearch Cluster Status" now includes information about the source of the alerts.

Agent

- Postgres parameters capture and save to session state have been implemented.
- It is now possible to monitor different interfaces on all servers with a single private key, without specifying IP: Port information individually. The option to use different private keys for different interface/port pairs still exists.
- A new RegEx engine (Oniguruma) has been added. It now supports advanced syntax and works MUCH faster.
- The MSSQL instance discovery feature is added.

Console

- Improvements in installation scripts.
- A pop-up screen during login displays Log Retention information, including Hot, Warm, and Archive capacities.

General

- Simplified Installation process
- Third-party library updates
- Defect and vulnerability fixes

Enhancements

Server

- Performance optimizations and security improvements have been made.
- A new feature has been developed to allow data to be exported as CEF even if an invalid filter (such as "1" for CEFAcceptFilter) is entered. Now, if there is no filter at all or if an invalid filter is entered, all logs will be exported.

Collector

- The installer technology has been upgraded to Advanced Installer, which now allows for update capabilities.
- Changes have been made regarding the storage of passwords in cleartext in the xFTP CSV Parser and xFTP JSON Parser configuration files, so that when the parsers are executed, if the passwords are in cleartext, they will be encrypted and updated in the configuration files.

Agent

- Performance improvements.
- The SQL Agent now has a reduced maximum wait time from 15 seconds to 1 second for retrieving version information from the database.
- Enhanced installation procedure to update SQL Agent's capabilities.



Note

When updating from a version older than 24.3, the company's certificate must be added to the update file to make the agent access the relevant server properly.

Console

• UX/Usability improvements

Deprecations

Console

• Removed the warning message 'Rule contains in keyword' displayed in the System Messages area on the home screen.

1.3. Installation Notes

The installation specifications and step-by-step instructions to install the Database Activity Monitoring are provided in the OpenText $^{\text{TM}}$ Database Activity Monitoring *Installation Guide*.

1.4. Fixed Issues

Server

• The DAM server can now receive SMTP settings after the initial installation without requiring a restart.

Agent

- Fixed parsing failures for encrypted PostgreSQL, MySQL, and Oracle sessions.
- Eliminated DSIM hangs by skipping unsupported commands with a logged warning.
- DSPL enable/disable toggle now functions correctly on Windows.
- Zero-byte message files are detected early and ignored, preventing job stalls.
- Corrected Cassandra parser to reliably process all statement types.
- Hardened MSSQL parser buffer and auto-populate os user from ClientPID.
- DSPL enable/disable toggle now functions correctly on Windows.

Collector

 Deleted collectors no longer appear active in the Agent → Properties panel of the Dashboard.

Console

- Updated hash algorithm prevents server-console integrity-check mismatches.
- Fixed crash that occurred when a Remote Desktop session was disconnected and then reconnected while the Console → Search screen remained open; remote sessions now reconnect cleanly without interrupting Console operation.
- Static-list import no longer drops the first row when **Include headers** is unchecked.
- Importing a static list with an alias that already exists now fails with a clear "duplicate alias" error instead of incorrectly showing a success message.
- Alert and event report emails are now sent when the selected notification group contains only a distribution list and no individual users.
- Fixed an issue where Alert-action parameters (param1, param2, ...) were automatically converted to field names even when **ConvertParamsToField** was set to **false**.

- Restore-from-backup now runs automatically even if the oldest day's data is missing or corrupt—no manual steps required.
- Scheduled reports now upload to FTP even when they contain no data; empty report files are generated and transferred successfully.
- Curator's first day email after the initial installation now reports the correct event count and total size information.
- Static lookup lists have now been saved to All Lists → Static on fresh installs; they no longer land in the wrong folder.
- Clicking an alert now opens its related events; the events panel no longer appears empty.

1.5. Known problems, limitations, and workarounds

This section covers known problems, limitations, and workarounds for Database Activity Monitoring:

Agent

• Error messages are generated for failed prepared statements in Oracle to notify the user.

Collector

Updating DAM Collector overwrites the existing App Settings file named
 Karmasis.Dataskope.Collector.exe.config.

Solution

- 1. Back up the App Settings file before updating the Collector.
- 2. Restore the settings from the backed-up configuration file after updating the Collector.

Web Service

• Updating the DAM Web Service can not update the necessary library reference section in the web.config file.

Solution

 After updating the Web Service, follow the update section in the installation guide to add the necessary library reference in to the web.config file.

Console

• Issue with **Alert Scheduler** operation if installation is not done in "English (United States)" language.

Solution

- 1. Open Control Panel > Region > Format tab
- 2. In the Format drop down, select English (United States).
- 3. On the **Administrative** tab, on the **Welcome screen and new user accounts** pane, click **Copy Settings**.

- 4. Select both the below check boxes
 - Welcome screen and system accounts
 - New user accounts
- 5. Click **OK** to save the settings

General

Limitations that are marked in release 25.1.0 are also valid for DAM 25.2.0 and do not consist of newer ones.

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