

# ZENworks Patch Management Content Report

Operating Systems and Applications Supported  
in the Advanced Patch Feed

**August 2023**

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## Advanced Patch Feed vs. Legacy Patch Feed

ZENworks 2020 Update 3 introduced the next generation of ZENworks Patch Management. This includes a new patch feed, referred to as the Advanced Patch feed. This document describes the patch content that is available in this Advanced Patch feed. For information about the patch content available in the Legacy Patch feed, see the [ZENworks Patch Management Content Report for the Legacy Patch Feed](#) document.

## Operating System (Platform) Support

ZENworks Patch Management currently supports updates for the operating systems listed in Table 1. Support is defined as follows:

- Update installers (no base installers; no Feature Updates)
- Core OS updates (may include patches, service packs, security updates, quality updates, cumulative updates, and hotfixes)
- Stated versions, editions, and architecture only (Note: versions typically reflect the vendor's currently supported versions; patches for versions no longer supported by a vendor may still be available)

**IMPORTANT:** The following table lists all operating system versions for which patches are available in the Advanced Patch feed. Please be aware that ZENworks Patch Management, regardless of what is shown below, can only patch operating system versions that are officially supported as managed devices in your installed ZENworks release. If you have an older version of ZENworks, this list might include operating systems that cannot be patched by your version. We encourage all customers to be on the newest version of ZENworks to take full advantage of operating system patching.

Items shaded in **grey** are legacy operating systems that are no longer supported by the original vendor on an ongoing basis, but previously-released patches may still be available in the patch feed.

*Table 1: Operating System Support*

Vendor	Operating System Version	Architecture	Support Started	Support Ended
Apple	macOS 13 (Ventura)	Intel   Apple Silicon	ZENworks 23.3	
	macOS 12 (Monterrey)	Intel   Apple Silicon	ZENworks 23.3	
	macOS 11 (Big Sur)	Intel   Apple Silicon	ZENworks 23.3	
	macOS 10.15 (Catalina)	Intel	ZENworks 23.3	
	MacOS 10.13 – 10.14	Intel	ZENworks 23.3	
Microsoft	Windows 11	x86_64	ZENworks 2020 Update 3	
	Windows 10	x86, x86_64	ZENworks 2020 Update 3	
	Windows Embedded Standard 7	x86, x86_64	ZENworks 2020 Update 3	

	Windows Server 2022	X86_64	ZENworks 2020 Update 3
	Windows Server 2019	x86_64	ZENworks 2020 Update 3
	Windows Server 2016	x86_64	ZENworks 2020 Update 3
	Windows Server 2012 R2	x86_64	ZENworks 2020 Update 3
	Windows Server 2012	x86_64	ZENworks 2020 Update 3
	Windows 7 (requires Microsoft and ZENworks ESU subscriptions)	x86, x86_64	ZENworks 2020 Update 3
	Windows Embedded Standard 7	x86, x86_64	ZENworks 2020 Update 3
<b>SUSE</b>	SUSE Linux Enterprise 15	x86_64	ZENworks 2020 Update 3
	SUSE Linux Enterprise 12	x86_64	ZENworks 2020 Update 3
<b>Red Hat</b>	Enterprise Linux 8	x86_64	ZENworks 2020 Update 3
	Enterprise Linux 7	x86_64	ZENworks 2020 Update 3

## Windows Application Support

ZENworks Patch Management currently supports updates for the Windows applications listed in the table below. The applications must be running on one of the supported Windows operating systems listed in [Operating System \(Platform\) Support](#).

If ZENworks Patch Management does not support the content you want, you can enter a request in the [Ideas](#) portal. Requests are evaluated on multiple criteria, including the general availability of the update from the vendor and the overall popularity of the application. Priority and implementation of a request is not guaranteed.

Table 2: Windows Application Support

Vendor	Product
7-Zip	7-Zip
8x8, Inc	8x8 Work Desktop
Acro Software	CutePDF Writer
Adobe	Acrobat
	Flash

Vendor	Product
	Reader
	Shockwave
AdoptOpenJDK	AdoptOpenJDK JDK
	AdoptOpenJDK JRE
AIMP DevTeam	AIMP
Amazon Services LLC	Corretto
	WorkSpaces
Anaconda Inc.	Anacondo Python
Apache Software Foundation	Tomcat
Apple	iCloud
	iTunes
	Mobile Device Support
	Software Update
Atlassian	HipChat
	Sourcetree
Audacity	Audacity
Azul Systems, Inc	Azul Zulu JDK
	Azul Zulu JRE
	Azul Zulu JDK-FX
	Azul Zulu JRE-FX
Bandicam Company	Bandicut
Barco, Inc	ClickShare

<b>Vendor</b>	<b>Product</b>
Blue Jeans Network, Inc.	Blue Jeans
	Blue Jeans Outlook Addin
	Revu
Botkind, Inc.	Allway Sync
Box.com	Box Drive
	Box Edit
	Box Sync
CDBurnerXP	CDBurnerXP
Cisco	Cisco Jabber
	Cisco WebEx Teams
Citrix	Citrix GoToMeeting
	Citrix Receiver
	Citrix Workspace App
Classic Shell	Classic Shell
Code4ward.net	Royal Applications
CoreFTP	CoreFTP
Corel	WinDVD Pro
CrowdStrike, Inc	CrowdStrike Falcon Sensor
Docker Inc.	Docker for Windows
dotPDN LLC	Paint.NET
Dropbox	Dropbox
Evernote Corporation	Evernote
Foxit Corporation	Foxit PDF Reader Consumer

Vendor	Product
	Foxit PDF Reader Enterprise
	Foxit PhantomPDF
	Foxit Reader
Geek Software GmbH	PDF24 Creator
GeoGebra	GeoGebra Classic
Gimp.org	Gimp
GIT	GIT
GlavSoft	TightVNC
Google	Chrome
	Drive
	Google Desktop
	Google Drive File Stream
	Google Earth Pro
Gretech Corp	GOM Player
Inkscape	Inkscape
IrfanView	IrfanView
Jabra	Jabra Direct
JAM Software	TreeSizeFree
Juraj Simlovic	TED Notepad
KeePass	KeePass
	KeePassXC
Learnpulse SAS	ScreenPresso
LibreOffice	LibreOffice

Vendor	Product
Lightning UK	ImgBurn
LogMeIn, Inc.	LogMeIn
Malwarebytes Corporation	Malwarebytes Anti-Malware Home
Microsoft	.Net
	.Net Core
	.Net SDK
	Access 2000
	Access 2002
	Access 2003
	Access 2007
	Access 2010
	Access 2013
	Access 2016
	Access Database Engine 2007
	Access Database Engine 2010
	Access Database Engine 2013
	Access Database Engine 2016
	Access Runtime 2003
	Access Runtime 2007
	Access Runtime 2010
	Access Runtime 2013
	Access Runtime 2016



## Vendor

## Product

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Access Services Server 2013

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AntiXSS

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Asure Site Recovery Provider

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Azure CLI

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Azure DevOps Server 2019

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Azure File Sync

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Azure Information Protection Client

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BizTalk Server

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Business Contact Manager

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CAPICOM

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Commerce Server

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Content Management Server

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Digital Image

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DirectX

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Dynamics

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Edge

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Edge WebView2 Runtime

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Enhanced Mitigation Experience Toolkit

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Excel 2000

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Excel 2002

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Excel 2003

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Excel 2007

Microsoft

## Vendor

## Product

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Excel 2010

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Excel 2013

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Excel 2016

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Excel Services Components 2010

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Excel Services Components 2013

---

Excel Viewer 2003

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Excel Viewer 2007

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Excel Web App Components 2010

---

Exchange Server

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Exchange System Manager

---

Expression

---

FAST Search Server 2010 for Sharepoint

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Forefront Server

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Front Page Server

---

Groove 2007

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Host Integration Server

---

Identity Manager

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InfoPath 2003

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InfoPath 2007

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InfoPath 2010

---

InfoPath 2013

---

InfoPath 2016

Microsoft

## Vendor

## Product

---

InfoPath Form Services 2007

---

InfoPath Form Services 2010

---

InfoPath Forms Services 2013

---

Internet Explorer

---

Internet Information Server

---

ISA Server

---

Journal Viewer

---

Live Meeting

---

Live Messenger

---

Lync

---

Lync Server

---

MDAC

---

Microsoft 365 Apps

---

Microsoft Mouse and Keyboard Center

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Mscmctl

---

MSN Messenger

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MSXML

---

Office 2000

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Office 2003

---

Office 2003 Web Components

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Office 2003 Web Components for 2007

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Office 2007

Microsoft

## Vendor

## Product

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Office 2007 Filter Pack

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Office 2010

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Office 2010 Filter Pack

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Office 2013

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Office 2016

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Office 2019

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Office 2019 Retail Version

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Office 2019 Volume License

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Office 2021

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Office 365

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Office Communications Server 2007 R2

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Office Communicator 2005

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Office Communicator 2007

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Office Communicator 2007 R2

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Office Compatibility Pack

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Office Compatibility Pack 2013

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Office Converter Pack

---

Office Excel Services 2007

---

Office File Validation Add-In

---

Office Groove Server 2007

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Office Groove Server 2007 Data Bridge

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Office Groove Server 2010

Microsoft

## Vendor

## Product

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Office Groove Server 2013

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Office IME 2007

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Office LTSC 2021

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Office Outlook 2003 with Business Contact Manager Update

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Office Pinyin IME 2010

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Office Server 2010

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Office Server 2013

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Office Shared 2007

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Office Shared 2010

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Office Shared 2013

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Office Shared 2016

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Office Web Components XP

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Office XP

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OneCare

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OneDrive

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OneNote 2007

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OneNote 2010

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OneNote 2013

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OneNote 2016

## Microsoft

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Outlook 2000

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Outlook 2002

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Outlook 2003

## Vendor

## Product

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Outlook 2007

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Outlook 2010

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Outlook 2013

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Outlook 2016

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Outlook Express

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Outlook TimeZoneMove

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PerformancePoint Services For SharePoint 2013

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Power BI Desktop

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PowerPoint 2000

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PowerPoint 2002

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PowerPoint 2003

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PowerPoint 2007

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PowerPoint 2010

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PowerPoint 2013

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PowerPoint 2016

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PowerPoint Services 2013

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PowerPoint Viewer 2003

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PowerPoint Viewer 2007

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PowerPoint Viewer 2010

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PowerPoint Viewer 2013

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PowerShell

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Producer for PowerPoint 1.1

Microsoft

## Vendor

## Product

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Producer for PowerPoint 2003

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Project 2000

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Project 2002

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Project 2003

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Project 2007

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Project 2010

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Project 2013

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Project 2016

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Project Server 2007

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Project Web Front End Server 2010

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Project Web Front End Server 2013

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Proofing Tools 2010

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Proofing Tools 2013

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Proofing Tools 2016

---

Publisher 2000

---

Publisher 2002

---

Publisher 2003

---

Publisher 2007

---

Publisher 2010

---

Publisher 2013

---

Publisher 2016

---

Remote Desktop Client

Microsoft

## Vendor

## Product

---

Report Viewer

---

Search Server 2007

---

Search Server 2008

---

Search Server 2008 Express

---

Search Server 2010 Core

---

Server Proof 2010

---

Server Proof 2013

---

Server Proof 2016

---

Services for Unix

---

Sharepoint Designer 2007

---

SharePoint Designer 2010

---

Sharepoint Designer 2013

---

SharePoint Foundation 2010 Core

---

SharePoint Foundation 2013 Core

---

SharePoint Foundation 2016 Core

---

SharePoint Multilingual Solutions 2013

---

SharePoint Server 2007

---

SharePoint Server 2010

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SharePoint Server 2013

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SharePoint Server 2013 Client Components SDK

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SharePoint Server 2016

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SharePoint Server 2019

Microsoft



## Vendor

## Product

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SharePoint Services 2.0

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SharePoint Services 3.0

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SharePoint Team Services 2002

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Sharepoint Workspace 2010

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Silverlight

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SkyDrive Pro 2013

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SkyDrive Pro 2016

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Skype for Business Server

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Slide Library 2010

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Slide Library 2013

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Small Business Accounting 2006

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Small Business Server 2000

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SNA Server

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Snapshot Viewer for Microsoft Access

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SQL Server 2000

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SQL Server 2005

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SQL Server 2008

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SQL Server 2008 R2

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SQL Server 2012

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SQL Server 2014

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SQL Server 2016

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SQL Server 2017

Microsoft

## Vendor

## Product

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SQL Server 2019

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SQL Server 2022

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SQL Server 7.0

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SQL Server Desktop Engine 2000

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SQL Server Management Studio 17

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SQL Server Management Studio 18

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SQL Server Management Studio Express

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Step By Step Interactive Training

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System Center Configuration Manager

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System Center Operations Manager Agent

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System Center Operations Manager Audit Collection Server

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System Center Operations Manager Console

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System Center Operations Manager Gateway

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System Center Operations Manager Reporting

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System Center Operations Manager Server

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System Center Operations Manager Web Console

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System Center Virtual Machine Manager

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Systems Management Server

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Teams Machine-Wide Installer

## Microsoft

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Virtual Machine

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Virtual PC

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Virtual Server

## Vendor

## Product

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Visio 2002

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Visio 2003

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Visio 2007

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Visio 2010

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Visio 2013

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Visio 2016

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Visio Services 2013

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Visio Viewer 2003

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Visio Viewer 2007

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Visio Viewer 2010

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Visio Viewer 2013

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Visual Basic

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Visual C++

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Visual FoxPro

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Visual Studio .NET

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Visual Studio .NET 2003

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Visual Studio 2005

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Visual Studio 2008

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Visual Studio 2010

## Microsoft

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Visual Studio 2012

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Visual Studio 2013

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Visual Studio 2015

## Vendor

## Product

---

Visual Studio 2017

---

Visual Studio 2022

---

Visual Studio Code

---

Visual Studio Team Foundation Server 2010

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Visual Studio Team Foundation Server 2012

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Visual Studio Team Foundation Server 2013

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Visual Studio Team Foundation Server 2015

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Visual Studio Team Foundation Server 2017

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Visual Studio Team Foundation Server 2018

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Visual Studio Tools for Applications 2.0

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Web Analytics 2013

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Windows 10

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Windows 11

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Windows 2000

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Windows 7

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Windows 8

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Windows 8.1

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Windows Defender Engine

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Windows Defender Platform

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Windows Internal Database

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Windows Live Essentials

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Windows Mail

Microsoft

## Vendor

## Product

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Windows Media Encoder

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Windows Media Player

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Windows Media Services

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Windows Messenger

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Windows Movie Maker

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Windows NT

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Windows Phone App For Desktop

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Windows Search

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Windows Server 2003

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Windows Server 2008

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Windows Server 2008 R2

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Windows Server 2012

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Windows Server 2012 R2

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Windows Server 2016

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Windows Server 2019

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Windows Server 2022

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Windows Server Semi-Annual Channel

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Windows Subsystem for Linux

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Windows Vista

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Windows XP

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WMSDE

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Word 2000

Microsoft

Vendor	Product
	Word 2002
	Word 2003
	Word 2007
	Word 2010
	Word 2013
	Word 2016
	Word Server 2010
	Word Server 2013
	Word Viewer 2000
	Word Viewer 2002
	Word Viewer 2003
	Works 6-9 Converter
	WSUS
MIT	Kerberos
Morphisec	Morphisec Protector
Mozilla Foundation	Firefox
Mozilla Foundation	Firefox ESR
Mozilla Foundation	SeaMonkey
Mozilla Foundation	Thunderbird
Mozilla Foundation	Thunderbird ESR
Neevia Technology	docuPrinter
NextCloud GmbH	NextCloud Desktop Client

<b>Vendor</b>	<b>Product</b>
Nitro Software, Inc.	Nitro Pro
Nmap Project	Nmap
Node.js Foundation	Node.js
Notepad++	Notepad++
Opera Software ASA	Opera Browser
Oracle	Java Development Kit
	OpenOffice
	VM VirtualBox
Password Safe	Password Safe
PeaZip	PeaZip
Pidgin	Pidgin
Piriform	CCleaner
Plantronics, Inc.	Plantronics Hub
	Plex Media Player
Plex, Inc	Plex Media Server
	Prezi Desktop
	Programmer's Notepad
PSPad	PSPad
Pulse Secure, LLC	Pulse Secure VPN Desktop Client
Python Software Foundation	Python
QSR International	Nvivo
Quest Software, Inc.	PowerGUI

<b>Vendor</b>	<b>Product</b>
R Foundation	R for Windows
Rarlab	WinRAR
Real	RealPlayer
RealVNC	RealVNC Connect
	RealVNC Free Edition
	RealVNC Viewer
Red Hat, Inc.	RedHat OpenJDK
	RedHat OpenJDK JRE
RingCentral, Inc.	Glip
	RingCentral App
	RingCentral App Classic
Scooter Software, Inc.	Beyond Compare
Secomba GmbH	Boxcryptor
Siber Systems	GoodSync
Simon Tatham	PuTTY
Skype Technologies S.A.	Skype Business
Slack Technologies	Slack Deployment Tool
	Slack Machine-Wide
	Slack Machine-Wide Installer
Splunk	Splunk Forwarder
Sublime HQ Pty Ltd	Sublime Text
Sun Microsystems	Java 11



Vendor	Product
	Java 6
	Java 7
	Java 8
Tableau Software	Tableau Desktop
	Tableau Prep
	Tableau Reader
TeamViewer GmbH	TeamViewer
TechSmith	Camtasia
	Snagit
Tencent Inc.	WeCom
Thingamahoochie	WinMerge
TortoiseGit	TortoiseGit
TortoiseHg	TortoiseHG
TortoiseSVN	TortoiseSVN
Tracker	PDF-XChange PRO
UltraVNC	UltraVNC
Vendor	<b>Product</b>
VideoLAN	VLC Media Player
VMware	VMware Horizon Client
VMware	VMware Horizon View Client
	VMware Player
	VMware Tools

Vendor	Product
	VMware Workstation
WinSCP	WinSCP
WinZip	WinZip
Wireshark Foundation	Wireshark
XMind Ltd	XMind
XnSoft	XnView
Zoom Video Communications	Zoom Client
	Zoom Outlook Plugin
	Zoom Rooms Client
	Zoom VDI

## macOS Application Support

ZENworks Patch Management currently supports updates for the macOS applications listed in the table below. The applications must be running on one of the supported macOS operating systems listed in [Operating System \(Platform\) Support](#).

If ZENworks Patch Management does not support the content you want, you can enter a request in the [Ideas](#) portal. Requests are evaluated on multiple criteria, including the general availability of the update from the vendor and the overall popularity of the application. Priority and implementation of a request is not guaranteed.

Table 3: macOS Application Support

Vendor	Product
Adium	Adium
Adobe	Acrobat 2015 Classic
	Acrobat 2017 Classic
	Acrobat DC Continuous
	AIR

Vendor	Product
	Flash Player NPAPI
	Flash Player PPAPI
	Reader 2015 Classic
	Reader 2017 Classic
	Reader DC Continuous
AgileBits	1Password 7
Apple	SAFARI 1014
	SAFARI 1015
	SAFARI1012
	SAFARI1013
Bare Bones Software	BEdit 12
	BEdit 13
DEVONtechnologies	EasyFind
Dropbox	Dropbox
Duet	Duet
Evernote	Evernote
f.lux	f.lux
Flexibits	Fantastical 2
folivora.AI	BetterTouchTool 3
Franz	Franz
FreeMacSoft	AppCleaner
Gimp.org	GIMP 2.10.x
GitHub	Atom

<b>Vendor</b>	<b>Product</b>
Google	Backup and Sync
	Chrome
Inkscape	Inkscape
Kapeli	Dash 4
LibreOffice	LibreOffice
Lighthouse Software	Caffeine
Microsoft	Edge
	Excel 2016
	Excel 2019
	Microsoft AutoUpdate 2016
	Microsoft AutoUpdate 2019
	OneNote 2016
	OneNote 2019
	Outlook 2016
	Outlook 2019
	PowerPoint 2016
	PowerPoint 2019
	Skype
	Teams
	Visual Studio Code
Microsoft	Word 2016
	Word 2019
Mozilla	Firefox

Vendor	Product
	Firefox ESR
	Firefox ESR High Branch
	SeaMonkey
	Thunderbird
n.spektor	Calendar 366 II
Noodlesoft	Hazel
Opera	Opera Browser
Oracle	Java Runtime Environment
Panic	Coda 2
Parallels	Parallels Desktop 15
Prosoft Engineering	Data Rescue 4
	Data Rescue 5
Running with Crayons Ltd.	Alfred 4
Slack	Slack
Spotify	Spotify
Sublime HQ Pty Ltd	Sublime Text 3
Surtees Studios	Bartender 3
TechSmith	Snagit 2019
The HandBrake Team	HandBrake
The Omni Group	OmniFocus 3
Tjark Derlien	Disk Inventory X
Tran Ky Nam Software	aText
Vendor	Product

Vendor	Product
VideoLAN	VLC Media Player
VMware	Fusion 10
	Fusion 11
	Horizon Client 4
ZipZipMac	Go2Shell
Zoom	Zoom Client

## Linux OS Product/Module Support

Support for Linux is restricted to OS products/modules. The products/modules must be running on one of the supported Linux operating systems listed in [Operating System \(Platform\) Support](#).

Table 3: Linux Product/Module Support

Vendor	Product/Module
RedHat	rhel-7-computenode-extras-rpms__7ComputeNode__x86_64
	rhel-7-computenode-fastrack-rpms__7ComputeNode__x86_64
	rhel-7-computenode-optional-fastrack-rpms__7ComputeNode__x86_64
	rhel-7-computenode-optional-rpms__7ComputeNode__x86_64
	rhel-7-computenode-rh-common-rpms__7ComputeNode__x86_64
	rhel-7-computenode-rhn-tools-rpms__7ComputeNode__x86_64
	rhel-7-computenode-rpms__7ComputeNode__x86_64
	rhel-7-computenode-supplementary-rpms__7ComputeNode__x86_64
	rhel-7-computenode-thirdparty-oracle-java-rpms__7ComputeNode__x86_64
	RedHat
rhel-7-desktop-fastrack-rpms__7Client__x86_64	
rhel-7-desktop-optional-fastrack-rpms__7Client__x86_64	

## Vendor

## Product/Module

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rhel-7-desktop-optional-rpms\_\_7Client\_\_x86\_64

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rhel-7-desktop-rh-common-rpms\_\_7Client\_\_x86\_64

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rhel-7-desktop-rhn-tools-rpms\_\_7Client\_\_x86\_64

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rhel-7-desktop-rpms\_\_7Client\_\_x86\_64

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rhel-7-desktop-supplementary-rpms\_\_7Client\_\_x86\_64

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rhel-7-desktop-thirdparty-oracle-java-rpms\_\_7Client\_\_x86\_64

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rhel-7-server-extras-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-fastrack-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-optional-fastrack-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-optional-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-rh-common-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-rhn-tools-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-supplementary-rpms\_\_7Server\_\_x86\_64

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rhel-7-server-thirdparty-oracle-java-rpms\_\_7Server\_\_x86\_64

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rhel-7-workstation-extras-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-fastrack-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-optional-fastrack-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-optional-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-rh-common-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-rhn-tools-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-rpms\_\_7Workstation\_\_x86\_64

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rhel-7-workstation-supplementary-rpms\_\_7Workstation\_\_x86\_64

RedHat

Vendor	Product/Module
	rhel-7-workstation-thirdparty-oracle-java-rpms__7Workstation__x86_64
	rhel-8-appstream-rpms__8__x86_64
	rhel-8-baseos-rpms__8__x86_64
SUSE	SLE-Module-Basesystem15-SP3-Updates__15Desktop__x86_64
	SLE-Module-Basesystem15-SP3-Updates__15Server__x86_64
	SLE-Module-Basesystem15-SP4-Updates__15Desktop__x86_64
	SLE-Module-Basesystem15-SP4-Updates__15Server__x86_64
	SLE-Module-Desktop-Applications15-SP3-Updates__15Desktop__x86_64
	SLE-Module-Desktop-Applications15-SP3-Updates__15Server__x86_64
	SLE-Module-Desktop-Applications15-SP4-Updates__15Desktop__x86_64
	SLE-Module-Desktop-Applications15-SP4-Updates__15Server__x86_64
	SLE-Module-Python2-15-SP3-Updates__15Desktop__x86_64
	SLE-Module-Python2-15-SP3-Updates__15Server__x86_64
	SLE-Module-Python3-15-SP4-Updates__15Desktop__x86_64
	SLE-Module-Python3-15-SP4-Updates__15Server__x86_64
	SLE-Module-Server-Applications15-SP3-Updates__15Server__x86_64
	SLE-Module-Server-Applications15-SP4-Updates__15Server__x86_64
	SLE-Product-SLED15-SP3-Updates__15Desktop__x86_64
	SLE-Product-SLES12-SP5-Updates__12Server__x86_64
	SLE-Product-SLES15-SP3-Updates__15Server__x86_64
	SLE-Product-WE15-SP3-Updates__15Desktop__x86_64
	SLE-Product-WE15-SP4-Updates__15Desktop__x86_64
	SLE-Product-WE15-SP4-Updates__15Server__x86_64





## Language Support

For Windows operating system (OS) applications, ZENworks Patch Management supports patch content for the following locales if available from the vendor.

Table 5: Patch Content Language Support

Language			
Arabic	Bulgarian	Chinese Hong Kong	Chinese Simplified
Chinese Traditional	Croatian	Czech	Danish
Dutch	English	English British	Estonian
Finnish	French	German	Greek
Hebrew	Hungarian	Italian	Japanese
Korean	Latvian	Lithuanian	Norwegian
Polish	Portuguese	Portuguese Brazil	Romanian
Russian	Slovak	Slovenian	Spanish
Swedish	Thai	Turkish	Ukrainian

## Patch Content Types and Mapping

Each software vendor has its own way of classifying the level of need for an endpoint to have content deployed and installed. Vendors use labels such as "Critical," "Important," and "Moderate" to help describe how crucial their content is for securing your environment. But what if each vendor has a different definition of "Critical" or "Important?" It can be challenging to evaluate your environment's security posture accurately if you are relying on labels that vary from vendor to vendor.

To address this confusion, ZENworks Patch Management replaces the vendor classification labels with our own. We call these labels *content types* and apply them to content from all vendors. Why? Because a standardized classification system helps you quickly identify the most crucial content needed to secure your endpoints, *without* having to look up each vendor's label individually. Here are descriptions of our main content types:

Table 6: Patch Content Types

Content Type	Description
Critical	These content items are critical and should be installed as soon as possible. Most of the recent security updates fall into this category.
Recommended	These content items, while <i>not</i> critical or security-related, are useful and should be applied to maintain the health of your endpoints.

Table 7: Patch Content Type Mapping

Vendor	Vendor Content Category	ZENworks Patch Management Content Type
Apple	Mac Platform Security Updates	Critical
	Application Security Updates	Critical
	Non-Security Mac Platform Updates	Recommended
	Non-Security Mac Application Updates	Recommended
Microsoft	Platform Security Updates	Critical
	Application Security Updates	Critical
	Non-Security Platform Updates	Recommended
	Non-Security Application Updates	Recommended
	Platform Hotfix	Recommended
	Application Hotfix	Recommended
	Platform Service Packs	Critical
	Application Service Packs	Critical
	ActiveX Killbits	Recommended
	Junk Email Filter Updates	Recommended
Red Hat EL	Platform Security (RHSA)	Critical
	Enhancements (RHEA)	Recommended
	Platform Bugfix (RHBA)	Recommended
SUSE Linux	Security Updates	Critical
	Non-Security Updates	Recommended
	Service Packs	Critical

## Patch Content End-of-Life Policy

We remove content from the Content Repository once it's obsolete. The following policies determine when content is considered obsolete and may be removed.

### Operating System Patches

Patch content for operating systems is removed:

- Two years after the support pack or Long Term Servicing Branch (LTSB) is at end-of-life, or
- Five years after the vendor reports end-of-life for the operating system.

### Application Patches

Content for application patches is removed:

- If the patch has been superseded for more than two years, or
- If the patch has been superseded three or more times, regardless of the time span, or
- If the vendor removes the patch.

At the discretion of OpenText, some superseded patches that are heavily used or classified as Critical may remain in the Content Repository beyond two years.

### Application Software Installers

Content for application software installers is removed:

- One year after a vendor reports end-of-life for the application, or
- If the application has been superseded for more than two years.

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