Sentinel™

NetIQ_® End User License Agreement

PLEASE READ THIS AGREEMENT CAREFULLY. BY INSTALLING, DOWNLOADING OR OTHERWISE USING THE SOFTWARE, YOU AGREE TO THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE WITH THESE TERMS, YOU ARE NOT PERMITTED TO DOWNLOAD, INSTALL OR USE THE SOFTWARE AND YOU SHOULD NOTIFY THE PARTY FROM WHICH YOU PURCHASED THE SOFTWARE TO OBTAIN A REFUND. THE SOFTWARE MAY NOT BE SOLD, TRANSFERRED, OR FURTHER DISTRIBUTED EXCEPT AS AUTHORIZED BY LICENSOR.

This End User License Agreement ("Agreement") is a legal agreement between You (an entity or a person) and NetIQ Corporation ("Licensor"). The software product identified in the title of this Agreement for which You have acquired licenses, any media and accompanying documentation (collectively the "Software") is protected by the copyright laws and treaties of the United States ("U.S.") and other countries and is subject to the terms of this Agreement. If the laws of Your country of origin require contracts to be in the local language to be enforceable, such local language version may be obtained from Licensor upon written request and shall be deemed to govern Your purchase of licenses to the Software. Any update, mobile application, module or adapter or support release to the Software that You may download or receive that is not accompanied by a license agreement is Software and governed by this Agreement. If the Software is an update or support release, then You must have validly licensed the version and quantity of the Software being updated or supported in order to install or use the update or support release.

LICENSED USE

Commercial Software.

"Collection Point" describes any interface by which Sentinel gathers or receives data from the Organization, e.g. a Connector, Agent, or other Sentinel interface that captures data from Devices.

"Event" describes any single record produced by a Device which describes activity within the Organization's environment.

"Total Events Per Second (Total EPS)" means the aggregate number of Events received by all Sentinel Collection Points for an Organization averaged per second over a standard 24-hour day. All Events received by any Collection Point count toward this measurement even if they are filtered or dropped by the Collection Point or other component in the Sentinel infrastructure. Total EPS can be calculated from the aggregate number of Events collected in a given day and dividing by 86400 (seconds in a day).

"Instance" means the initial copy of the Software necessary for execution of the Software and each additional copy (or partial copy) of the Software stored or loaded in memory or virtual memory.

"Monitor" means to receive information about, either directly or indirectly.

"Device" means any software or hardware entity of any type or class that is a source of Events (such as a network security device, Microsoft Windows or UNIX server, Microsoft SQL Server instance, application instance, etc).

- Where multiple Event sources send their Events to a management console/device/software or syslog server (e.g., "multiplexing" or "pooling" software or hardware), each primary/originating source is separately counted as a Device.
- Multiple related software components that are always packaged as a single product and deployed as a single instance, such as the components of a single operating system instance, may be considered as a single Event source. For example, a database running on an operating systems which is in turn hosted on a virtual platform would be three originating Devices, but each separate executable shipped with the operating system is considered part of a single Device

"Device Type" means a type or class of Device (such as an Operating System, Firewall, Antivirus software, Universal Adapter).

"Advisor" refers to the Sentinel vulnerability and exploit detection mapping data feed.

"Organization" means a legal entity, excluding subsidiaries and affiliates with a separate existence for tax purposes or for legal personality purposes. An example of an Organization in the private sector would be a corporation, partnership, or trust, excluding any subsidiaries or affiliates of the organization possessing a separate tax identification number or company registration number. In the public sector, an example of an Organization would be a specific government body or agency.

"Sentinel Server" means the primary instance or installed copy of Sentinel that hosts the central configuration database and manages and stores all data. The Sentinel Server may also host the Collector Manager and Correlation Engine services, but these are considered part of the Sentinel Server when doing so.

"Remote Collector Manager" means a separate hosted instance of the Collector Manager service, where it is not executing on the same platform as the Sentinel Server. Remote Collector Managers are configured to send all data to a Sentinel Server.

"Remote Correlation Engine" means a separate hosted instance of the Correlation Engine service, where it is not executing on the same platform as the Sentinel Server. Remote Correlation Engines are configured to analyze all data from a Sentinel Server and send results back to that Sentinel Server.

"Server Component" means the Remote Collector Manager and Remote Correlation Engine components.

"Non-production" use of the Software is defined as an installation of the Software solely for the purposes of development and testing. Data collected by Non-production Instances shall be used only for the purpose of executing a defined development or testing task, and not for the detection of actual threats to the Organization's IT environment.

"Plug-in Software Development Kit" (also known as "Sentinel Plug-in SDK")" means the toolkit with which Collectors, Actions, Reports, and other plug-ins can be built or modified.

"Permitted Derivative Works" means derivative works of Collectors, Actions, Reports, Solution Packs, and other plug-ins You create for Your internal use in conformance with the license grant below.

"Solution Pack" is a predefined set of Sentinel content that is imported and deployed into an existing Sentinel installation using the Solution Manager in the Sentinel Control Center component of the Software. The content within a Solution Pack may include, but is not limited to: correlation rule deployments, including deployment status and associated correlation rules, correlation actions, and dynamic lists; reports; iTRAC workflows, including associated roles; Event enrichment, including map definitions and Event metatag configuration; and other associated files added when the Solution Pack is created, such as documentation, example report PDFs, or sample map files.

"Type I Device" means a Device Monitored by Sentinel that is a single server operating system, database, security, or network device (e.g., firewalls, intrusion detection systems (IDS), intrusion prevention systems (IPS), routers, switches, etc.).

"Type II Device" means a Device Monitored by Sentinel that is an application or operating system on individual desktop computers (e.g., virus scanning per desktop) or hand-held or portable devices.

"Type III Device" means a Device Monitored by Sentinel that is a vulnerability scanner device or software.

"Type IV Device" means a Device Monitored by Sentinel that is a non-security enterprise application (e.g., enterprise resource planning (ERP) software, email, application delivery, etc.), log management appliance or software, but does not include syslog servers. Additionally a Type IV Device includes any other Device that doesn't qualify as a Type I, Type II, Type III or Type V Device.

"Type V Device" means a Device Monitored by Sentinel that is a mainframe security logical partition (LPAR) (e.g., IBM z LPARs Monitored by RACF, ACF2, or TopSecret).

"Identity" refers to an entity or enterprise resource such as a person, computing host, or application/service that is represented within an Identity Management system for the purpose of identifying that entity and associating additional information with that entity.

"Identity Tracking" refers to identity-based monitoring of provisioning and de-provisioning of user accounts, and of activity by the accounts thus created.

"Standard Installation" means an Instance of Sentinel that is deployed on top of an Operating System not provided by Licensor.

"Soft Appliance" means a self-contained installation of the Sentinel Software and an Operating System and any other software components designed to run in a virtual machine environment when delivered as a virtual machine image, or on base hardware when delivered as an ISO image.

LICENSE GRANT.

Commercial Software. Subject to Your payment of the applicable fees and the terms and conditions of this Agreement, Licensor hereby grants You a nonexclusive and nontransferable license to install and execute the object form of the Software and the Permitted Derivative Works during the Term, and for the Organization which purchased the Software.

SLES® Appliance License. The Sentinel Soft Appliance includes the SUSE® Linux Enterprise Server product (SLES). You acknowledge and agree to the following restriction with respect to use of SLES. Notwithstanding the license grant in the SLES license agreement that may accompany the copy of SLES You received with the Software, You agree to use SLES solely for the purpose of running the Software and not as a general purpose operating system. SLES includes components that are open source packages accompanied by separate license terms. Your license rights with respect to individual components accompanied by separate license terms are defined by those terms; nothing in this Agreement shall restrict, limit, or otherwise affect any rights or obligations You may have, or conditions to which You may be subject, under such open source license terms.

SLE High Availability Extensions® Appliance License. The Sentinel HA Soft Appliance includes the SUSE® Linux Enterprise High Availability Extension product (SLE HAE). You acknowledge and agree to the following restriction with respect to use of SLE HAE. Notwithstanding the license grant in the SLE HAE license agreement that may accompany the copy of SLE HAE You received with the Software, You agree to use SLE HAE solely for the purpose of running the Software and not as a general purpose high availability platform. SLE HAE includes components that are open source packages accompanied by separate license terms. Your license rights with respect to individual components accompanied by separate license terms are defined by those terms; nothing in this Agreement shall restrict, limit, or otherwise affect any rights or obligations You may have, or conditions to which You may be subject, under such open source license terms.

Third Party Notice. Oracle requires that You agree to the following for Java SE Platform Products. Use of the commercial features for any commercial or production purpose requires a separate license from Oracle. "Commercial features" means those features identified in Table 1-1 (Commercial Features in Java SE Product Editions) of the Java SE documentation accessible at www.oracle.com/technetwork/java/javase/documentation/index.html.

Plug-ins and Add-ons: Sentinel supports a number of modular plug-ins and add-ons that can extend the base functionality of the product. Any such components are covered under this license agreement unless a separate license grant is provided with the plug-in or add-on, in which case the included license terms will apply. In particular, some add-ons are sold under separate SKUs and additional license terms apply to their use.

License to Create Permitted Derivative Works. Certain portions of Sentinel can be customized to create Permitted Derivative Works using the Plug-in Software Development Kit. Creation and use of these Permitted Derivative Works is subject to the licensing terms defined in the Developer License Agreement: http://www.novell.com/developer/novell_developer_license_agreement.html. You may create an unlimited number of Permitted Derivative Works, but the licensing terms described below still apply to all Events collected and Devices connected via those Permitted Derivative Works.

License Models. Depending on how and when the Software was acquired, one and only one of the following license models and entitlements are granted to You.

Sentinel Licensing (Entitlement originating with the purchase of Sentinel 7, Security Manager 6, and later versions of these products or by conversion to such versions from another licensing model)

Enterprise EPS/Device Licensing: Your Sentinel deployment is licensed for a Total Events Per Second (Total EPS) rate not to exceed the total purchased EPS rate or Event source Devices limits stated in your purchase agreement. EPS rate and Device limit licenses are cumulative and it is the total amount that defines the licensed capacity. For instance, if a 500 EPS license and a 1000 EPS license are purchased, the total licensed EPS would be cumulative and provide entitlement to 1500 EPS.

The licensing is exceeded if the daily average exceeds the licensed EPS at least 2 times within the previous 30 days or if Events are collected from more Devices than are licensed.

The right to collect Events from Type I Devices, Type II Devices, Type III Devices, and Type IV Devices is included with the Enterprise EPS/Device licenses up to the cumulative number of purchased Devices. The right to collect Events from Type V Devices is not included in the Enterprise EPS/Device entitlements. Licenses must be purchased specifically for each Type V Device from which Events are being collected. For Type II Devices, individual anti-virus or anti-malware agents that report events to a central console will not be counted as separate Devices for the purposes of the Enterprise EPS/Device Licensing, only the central management console will be counted.

The Enterprise EPS/Device Licensing is distinct and independent from any other Sentinel licensing. The Enterprise EPS/Device Licensing does not replace, reduce, or alter the entitlements granted under these license models.

Identity Tracking Solution Pack Licensing (Entitlement originating with the purchase of Identity Tracking or by conversion to such versions from another licensing model)

Identity Tracking Solution Pack Licensing: Your Identity Tracking Solution Pack purchase provides a limited use license of Sentinel. This license provides the right to collect and process Events from Devices corresponding to licensed NetlQ Identity Manager Integration Modules excluding the Mainframe and Midrange Integration Modules. The license is granted on a per User basis (i.e. unique directory object) as defined in the NetlQ Identity Manager EULA. For example, if You have deployed the Blackboard Integration Module for NetlQ Identity Manager, You are permitted to collect Events from the Blackboard Integration Module itself using Sentinel, as well as directly from Blackboard solely for the purposes of Identity Tracking. The Identity Tracking Solution Pack License is limited, however, and will be deemed to have been exceeded if: 1) used to analyze activity for a greater number of Identities than were purchased and/or 2) if the Sentinel deployment is used to collect and process Events for purposes other than the Identity Tracking and/or 3) to collect Events from any Device not corresponding to licensed NetlQ Identity Manager Integration Modules.

The Identity Tracking Solution Pack Licensing is distinct and independent from any other Sentinel licensing. The Identity Tracking Solution Pack Licensing does not replace, reduce, or alter the entitlements granted under these license models.

Sentinel Licensing (Entitlement originating with purchase of Sentinel prior to version 7)

Instance Licensing: Your Sentinel deployment is licensed to operate with the number of purchased Instances to which You have entitlement. Each Instance is defined as a separate installation of the Sentinel Server stored or loaded into memory or virtual memory. If specific Instances are allocated for Non-production use, they are licensed separately.

Additional Server Components such as Remote Collector Managers and Remote Correlation Engines are licensed separately for each installed Instance of the Server Component.

An instance license is required for each installation of the Sentinel Server and for each additional copy (or partial copy) of the Sentinel Server stored or loaded in memory or virtual memory.

Type I Devices, Type II Devices, Type III Devices, Type IV Devices, and Type V Devices are licensed separately for each Device for which Events are collected by any Sentinel Server.

The Instance Licensing is distinct and independent from any other Sentinel licensing. The Instance Licensing does not replace, reduce, or alter the entitlements granted under these license models.

Novell Compliance Management Platform (Entitlement originating with the purchase of the Novell Compliance Management Platform)

Novell Compliance Management Platform Licensing: Your Novell Compliance Management Platform purchase provides a limited use license of Sentinel. This license provides the right to collect and process Events from Devices corresponding to licensed Novell Identity Manager Integration Modules, excluding the Mainframe and Midrange Integration Modules. The license is granted on a per User basis (i.e. unique directory object) as defined in the NetlQ Identity Manager EULA. For example, if You have deployed the Blackboard Integration Module, You are permitted to collect Events from the Blackboard Integration Module itself, as well as directly from Blackboard solely for the purposes of Identity Tracking. The Novell Compliance Management Platform License is limited, however, and will be deemed to have been exceeded if: 1) used to analyze activity for a greater number of Identities than were

purchased and/or 2) if the Sentinel deployment is used to collect and process Events for purposes other than the Identity Tracking and/or 3) to collect Events from any Device not corresponding to licensed NetlQ Identity Manager Integration Modules.

The Novell Compliance Management Platform Licensing is distinct and independent from any other Sentinel licensing. The Novell Compliance Management Platform Licensing does not replace, reduce, or alter the entitlements granted under these license models.

Sentinel Licensing (Entitlement originating with the purchase of Security Manager prior to version 6.0, and now applied to Sentinel).

Device Licensing: Your Sentinel deployment is licensed to collect and process Events from the number of Devices by Device Type specified in the purchase agreement.

The Device Licensing is distinct and independent from any other Sentinel licensing. The Device Licensing does not replace, reduce, or alter the entitlements granted under these license models.

Evaluation Software. If the Software is an evaluation version or is provided to You for evaluation purposes, then, unless otherwise approved in writing by an authorized representative of Licensor, Your license to use the Software is limited solely for internal evaluation purposes in non-production use and in accordance with the terms of the evaluation offering under which You received the Software, and expires 90 days from installation (or such other period as may be indicated within the Software). Upon expiration of the evaluation period, You must discontinue use of the Software, return to an original state any actions performed by the Software, and delete the Software entirely from Your system and You may not download the Software again unless approved in writing by an authorized representative of Licensor. The Software may contain an automatic disabling mechanism that prevents its use after a certain period of time.

RESTRICTIONS

<u>License Restrictions</u>. Licensor reserves all rights not expressly granted to You. The Software is licensed for Your internal use only. Except as this Agreement expressly allows, You may not (1) copy (except for back-up purposes), modify, alter, create derivative works, reverse engineer, decompile, or disassemble the Software except and only to the extent expressly permitted by applicable law; (2) transfer, assign, pledge, rent, timeshare, host or lease the Software, or sublicense any of Your license grants or rights under this Agreement; in whole or in part, without prior written permission of Licensor; (3) remove any patent, trademark, copyright, trade secret or other proprietary notices or labels on the Software or its documentation; or (4) disclose the results of any performance, functional or other evaluation or benchmarking of the Software to any third party without the prior written permission of Licensor.

<u>Hosting Restrictions</u>. In the event that You desire to have a third party manage, host (either remotely or virtually) or use the Software on Your behalf, You shall (1) first enter into a valid and binding agreement with such third party that contains terms and conditions to protect Licensor's rights in the Software that are no less prohibitive and/or restrictive than those contained in this Agreement, including, without limitation, the Verification section below; (2) prohibit use by such third party except for the sole benefit of You; and (3) be solely responsible to Licensor for any and all breaches of the above terms and conditions by such third party.

<u>Suite Licenses</u>. If Your license to use the Software is for a suite of products, then for each license only one user may use the products in the suite. The suite license does not allow use of individual products in the suite by multiple users if licensed on a user basis or multiple devices if licensed on a device or server basis.

<u>Upgrade Software</u>. This section applies to You if You have purchased the Software based upon upgrade pricing or otherwise received an upgrade or update to the Software. "Original Product" means the product from which You are upgrading. You are authorized to use the Software only if You are the authorized user of the Original Product and You may use the Software to replace Your licensed unit count of the Original Product on a one-for-one basis, not exceeding the authorized licensed unit count for the Original Software. This Agreement shall replace and govern any license agreement for the surviving units of Original Product. This Agreement is specific to the Software (by product and version) that it accompanies, and You may not re-allocate Your Software licensed unit count to another product or version except under express written permission from Licensor.

<u>Maintenance and Support</u>. Licensor has no obligation to provide support unless You purchase an offering that expressly includes support services. If You make such a purchase and no separate agreement specifically applies to the support services, then the terms of this Agreement will govern the provision of such support services ("Services"). For more information on Licensor's current support offerings, see https://www.NetlQ.com/support.

OWNERSHIP

No title to or ownership of the Software is transferred to You. Licensor and/or its third party licensors retain all right, title and interest in and to all intellectual property rights in the Software and Services, including any adaptations or copies thereof. The Software is not sold to You, You acquire only a conditional license to use the Software. Title, ownership rights and intellectual property rights in and to the content accessed through the Software are the property of the applicable content owner and may be protected by applicable copyright or other law. This Agreement gives You no rights to such content.

LIMITED WARRANTY

For ninety (90) days from Your date of purchase, Licensor warrants that the Software will substantially conform to its accompanying documentation. If You report the nonconformity to Licensor within ninety (90) days from the date of purchase, Licensor will at its sole discretion either resolve the nonconformity or refund the license fees You paid for the Software. Any unauthorized use or modification to the Software voids this warranty. THE FOREGOING WARRANTY IS YOUR SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. The foregoing warranty does not apply to Software provided free of charge. SUCH SOFTWARE IS PROVIDED "AS IS" WITHOUT ANY WARRANTIES OF ANY KIND.

<u>Services</u>. Licensor warrants that any Services purchased will be supplied in a professional manner in accordance with generally accepted industry standards. This warranty will be effective for thirty (30) days following delivery of the Services. Upon any breach of this warranty, Licensor's only obligation is to either correct the Services so that they comply with this warranty or at its option refund the amount You paid to Licensor for the portion of the Services that fail to comply with this warranty. You agree to take appropriate measures to isolate and back up Your systems.

THE SOFTWARE IS NOT DESIGNED, MANUFACTURED OR INTENDED FOR USE OR DISTRIBUTION WITH ON-LINE CONTROL EQUIPMENT IN HAZARDOUS ENVIRONMENTS REQUIRING FAIL-SAFE PERFORMANCE, SUCH AS IN THE OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION, COMMUNICATION, OR CONTROL SYSTEMS, DIRECT LIFE SUPPORT MACHINES, WEAPONS SYSTEMS, OR OTHER USES IN WHICH FAILURE OF THE SOFTWARE COULD LEAD DIRECTLY TO DEATH, PERSONAL INJURY, OR SEVERE PHYSICAL OR ENVIRONMENTAL DAMAGE.

Non-Licensor Products. The Software may include or be bundled with hardware or other software programs or services licensed or sold by an entity other than Licensor. LICENSOR DOES NOT WARRANT NON-LICENSOR PRODUCTS OR SERVICES. ANY SUCH PRODUCTS OR SERVICES ARE PROVIDED ON AN "AS IS" BASIS. WARRANTY SERVICE IF ANY FOR NON-LICENSOR PRODUCTS IS PROVIDED BY THE PRODUCT LICENSOR IN ACCORDANCE WITH THE APPLICABLE LICENSOR WARRANTY.

EXCEPT AS OTHERWISE RESTRICTED BY LAW, LICENSOR DISCLAIMS AND EXCLUDES ANY AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT NOR ARE THERE ANY WARRANTIES CREATED BY COURSE OF DEALING, COURSE OF PERFORMANCE OR TRADE USAGE. LICENSOR MAKES NO WARRANTY, REPRESENTATION OR PROMISE NOT EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY. LICENSOR DOES NOT WARRANT THAT THE SOFTWARE OR SERVICES WILL SATISFY YOUR REQUIREMENTS, BE COMPATIBLE WITH ALL OPERATING SYSTEMS, OR THAT THE OPERATION OF THE SOFTWARE OR SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE. THE FOREGOING EXCLUSIONS AND DISCLAIMERS ARE AN ESSENTIAL PART OF THIS AGREEMENT AND FORMED THE BASIS FOR DETERMINING THE PRICE CHARGED FOR THE PRODUCTS. Some jurisdictions do not allow certain disclaimers and limitations of warranties, so portions of the above limitations may not apply to You. This limited warranty gives You specific rights and You may also have other rights which vary by state or jurisdiction.

LIMITATION OF LIABILITY

CONSEQUENTIAL LOSSES. NEITHER LICENSOR NOR ANY OF ITS THIRD PARTY LICENSORS, SUBSIDIARIES, OR EMPLOYEES WILL IN ANY CASE BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, INDIRECT, TORT, ECONOMIC OR PUNITIVE DAMAGES, WHETHER BASED ON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER TORT, BREACH OF ANY STATUTORY DUTY, INDEMNITY OR CONTRIBUTION, INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, BUSINESS OR DATA, EVEN IF ADVISED OF THE POSSIBILITY OF THOSE DAMAGES.

<u>Direct Damages.</u> IN NO EVENT WILL LICENSOR'S AGGREGATE LIABILITY FOR DIRECT DAMAGES TO PROPERTY OR PERSON (WHETHER IN ONE INSTANCE OR A SERIES OF INSTANCES) EXCEED 1.25 TIMES THE AMOUNT PAID BY YOU FOR THE SOFTWARE OR SERVICES OUT OF WHICH SUCH CLAIM AROSE (OR \$50 (U.S.) IF YOU RECEIVED THE SOFTWARE FREE OF CHARGE). The above exclusions and limitations will not apply to claims relating to death or personal injury caused by the negligence of Licensor or its employees, agents or contractors. In those jurisdictions that do not allow the exclusion or limitation of damages, including, without limitation, damages for breach of any implied terms as to title or quiet enjoyment of any Software obtained pursuant to this Agreement or for fraudulent misrepresentation, Licensor's liability shall be limited or excluded to the maximum extent allowed within those jurisdictions.

GENERAL TERMS

<u>Term</u>. This Agreement becomes effective on the date You legally acquire the Software and will automatically terminate if You breach any of its terms. If the Software is provided to You on a subscription basis, then Your right to possess or use the Software will terminate at the end of the applicable subscription period. Upon termination of this Agreement or any applicable subscription period, You must destroy the original and all copies of the Software or return them to Licensor and delete the Software from Your systems.

<u>Verification</u>. Licensor has the right to verify Your compliance with this Agreement. You agree to: (1) Implement internal safeguards to prevent any unauthorized copying, distribution, installation, use of, or access to, the Software; (2) Keep records sufficient to certify Your compliance with this Agreement (including its Product Use Rights Appendix, if any), and, upon request of Licensor, provide and certify metrics and/or reports based upon such records and account for both numbers of copies (by product and version) and network architectures as they may reasonably relate to Your licensing and deployment of the Software; and (3) Allow a Licensor representative or an independent auditor ("Auditor") to inspect and audit Your, or Your contractor's, computers and records, during Your normal business hours, for compliance with the licensing terms for Licensor's software products. Upon

Licensor's and Auditor's presentation of their signed written confidentiality statement form to safeguard Your confidential information, You shall fully cooperate with such audit and provide any necessary assistance and access to records and computers. If an audit reveals that You have or at any time have had unlicensed installation, use of, or access to the Software, You will, within 30 days, purchase sufficient licenses to cover any shortfall without benefit of any otherwise applicable discount and subject to license fees reflecting the duration of the shortfall. If a material license shortfall of 5% or more is found, You must reimburse Licensor for the costs incurred in the audit.

Third Party Software/Open Source. Nothing in this Agreement shall restrict, limit or otherwise affect any rights or obligations You may have, or conditions to which You may be subject, under any applicable open source licenses to any open source code contained in the Software. The Software may include or be bundled with other software programs licensed under different terms and/or licensed by a licensor other than Licensor. Use of any software programs accompanied by a separate license agreement is governed by that separate license agreement. Any third party software that may be provided with the Software is included for use at Your option.

<u>Transfer</u>. This Agreement and the associated licenses purchased for use of the Software may not be transferred or assigned without the prior written approval of Licensor. Any such attempted transfer or assignment shall be void and of no effect. Please contact <u>OrderManagement@netiq.com</u> to request the transfer of licenses and assignment of this Agreement. This Agreement may not be transferred or assigned without the prior written approval of Licensor. Any such attempted assignment shall be void and of no effect.

Law. All matters arising out of or relating to the Agreement will be governed by the substantive laws of the United States and the State of Utah without regard to its choice of law provisions. Any suit, action or proceeding arising out of or relating to the Agreement may only be brought before a federal or state court of appropriate jurisdiction in Utah. If a party initiates Agreement-related legal proceedings, the prevailing party will be entitled to recover reasonable attorneys' fees. If, however, Your country of principal residence is a member state of the European Union or the European Free Trade Association, (1) the courts of Ireland shall have exclusive jurisdiction over any action of law relating to this Agreement; and (2) where the laws of such country of principal residence are required to be applied to any such action of law the laws of that country shall apply. The application of the United Nations Convention of Contracts for the International Sale of Goods is expressly excluded.

Entire Agreement. This Agreement, together with any other purchase documents or other agreement between You and Licensor, sets forth the entire understanding and agreement between You and Licensor and may be amended or modified only by a written agreement agreed to by You and an authorized representative of Licensor. NO LICENSOR, DISTRIBUTOR, DEALER, RETAILER, RESELLER, SALES PERSON, OR EMPLOYEE IS AUTHORIZED TO MODIFY THIS AGREEMENT OR TO MAKE ANY REPRESENTATION OR PROMISE THAT IS DIFFERENT FROM, OR IN ADDITION TO, THE TERMS OF THIS AGREEMENT.

<u>Waiver</u>. No waiver of any right under this Agreement will be effective unless in writing, signed by a duly authorized representative of the party to be bound. No waiver of any past or present right arising from any breach or failure to perform will be deemed to be a waiver of any future right arising under this Agreement.

Severability. If any provision in this Agreement is invalid or unenforceable, that provision will be construed, limited, modified or, if necessary, severed, to the extent necessary, to eliminate its invalidity or unenforceability, and the other provisions of this Agreement will remain unaffected.

Export Compliance. You acknowledge that Licensor's products and/or technology are subject to the U.S. Export Administration Regulations (the "EAR") and You agree to comply with the EAR. You will not export or re-export Licensor's products, directly or indirectly, to: (1) any countries that are subject to US export restrictions; (2) any end user who You know or have reason to know will utilize Licensor's products in the design, development or production of nuclear, chemical or biological weapons, or rocket systems, space launch vehicles, and sounding rockets, or unmanned air vehicle systems; or (3) any end user who has been prohibited from participating in the US export transactions by any federal agency of the US government. By downloading or using the Software, You are agreeing to the foregoing and You are representing and warranting that You are not located in, under the control of, or a national or resident of any such country or on any such list. In addition, You are responsible for complying with any local laws in Your jurisdiction which may impact Your right to import, export or use Licensor's products. Please consult the Bureau of Industry and Security web page www.bis.doc.gov before exporting items subject to the EAR. Upon request, Licensor's International Trade Services Department can provide information regarding applicable export restrictions for Licensor products. Licensor assumes no responsibility for Your failure to obtain any necessary export approvals.

<u>U.S. Government Restricted Rights.</u> Use, duplication, or disclosure of any Deliverables by the U.S. Government is subject to the restrictions in FAR 52.227-14 (Dec 2007) Alternate III (Dec 2007), FAR 52.227-19 (Dec 2007), or DFARS 252.227-7013(b)(3) (Nov 1995), or applicable successor clauses.

[022014]