

Subscription Licensing

Policy Number: #214

Effective Date: 04 September 2009

Audience: Internal and External

Applies To: Worldwide

Version: #1

Description

Software Subscription licenses are available under the Volume License Agreement (VLA) and Master License Agreement (MLA) Novell buying programs. Subscription licenses are provided as an alternative to most existing perpetual license offerings. These licenses offer simplified customer budget planning, consistent annual payments, and lower initial software adoption costs. VLA and MLA standard program discounts and policies apply to subscription license orders. Additionally, VLA and MLA transaction-based volume discounts may also apply.

Subscription or Perpetual

VLA and MLA customers may now choose between subscription or perpetual, for licenses which were previously exclusively perpetual. All licenses for a particular product must be either all subscription, or all perpetual. Customers who have already purchased perpetual licenses for a particular product will continue purchasing perpetual licenses when adding incremental licenses.

No perpetual license vesting or credits will be accumulated with the purchase of subscription licenses. If at any time a customer desires to move from subscription licenses to perpetual licenses, the customer must pay the full perpetual license fee. Subscription license use rights will expire at the end of the applicable subscription period if the subscription is not renewed.

This does not apply to nor change existing maintenance-only Novell offerings, such as the SUSE Linux product line. Novell products that do not require upfront license fees will continue to be maintenance-only offerings.

Subscription License + Priority Maintenance

Subscription licenses are sold exclusively as a combined offering with 1-year Priority Maintenance. If the customer desires to purchase multiple years of subscription upfront, 1-year part numbers may be added to the order to total the number of years needed.