

## Notice to Australia Consumers

If you acquired Micro Focus software and support as a consumer within the meaning of the 'Australian Consumer Law' under the Australian *Competition and Consumer Act 2010* (Cth) then despite any other provision of the relevant agreement:

- (a) the software comes with guarantees that cannot be excluded under the Australian Consumer Law, including that goods will be of acceptable quality and services will be supplied with due care and skill. If Micro Focus fails to comply with any such consumer guarantee, Micro Focus' liability is limited to the following:
  - (i) in connection with the provision of warranty and support for the software, to any one or more of the following (at Micro Focus' discretion):
    - (A) supplying the services again; or
    - (B) paying the costs of having the services supplied again; and
  - (ii) in connection with the provision of the software, to any one or more of the following (at Micro Focus' discretion):
    - (A) replacement of the software or the supply of equivalent software;
    - (B) repair of the software;
    - (C) paying the costs of replacing the software or acquiring equivalent software; or
    - (D) paying the costs of having the software repaired; and
  - (iii) otherwise, to the maximum extent permitted by law;
- (b) nothing in the relevant agreement excludes, restricts or modifies any right or remedy, or any guarantee, warranty or other term or condition implied or imposed by the Australian Consumer Law which cannot be lawfully excluded or limited;
- (c) the benefits provided to you by the warranties in the relevant agreement are in addition to other rights and remedies available to you under law in relation to the goods or services to which the warranty relates;
- (d) if you think you are entitled to any warranty under this agreement or any of the above remedies, please contact Micro Focus:

Attention:

ACL warranty claims

Micro Focus

Level 8, 76 Berry Street North Sydney NSW 2060

- (e) to initiate a support request or warranty claim, please visit <https://www.microfocus.com/about/anz-contact-us/> and submit a request for call.