



Connectivity and the Coronavirus

From the Desk of the CTO

This is an unprecedented time in our history.

The global pandemic coronavirus COVID-19 is having an impact on our government customers and their business, and their ability to function seamlessly is being strained. Combat-readiness has taken on a new meaning: Coronavirus COVID-19.

Coming together as a community

As we come together as a community, we are reaching out to our government customers and business partners with technology ideas and solutions that can help in the areas of accessibility, accountability, connectivity, and security.

Many businesses today are stepping up to help, because no one business can do it alone. We're calling on companies, partners, and alliances across our ecosystem to come together to help those who are vulnerable during this crisis.

We are here to help our customers and business partners

We at Micro Focus Government Solutions, along with our Customer Support organization, are here and committed to help. Immediate IT challenges that we are hearing about repeatedly include:

- **Security**—Enable the remote workforce to securely access IT resources.
- **Capacity**—Optimize networks to accommodate increased teleworker demands and external users (citizens) accessing web sites and applications.

- **Productivity**—Minimize disruption for people forced to work remotely, especially those who need to access legacy applications.
- **Analytics**—Leverage structured and unstructured data to achieve mission-critical objectives such as tracking infections, travel, responses, etc.

Micro Focus Government Solutions provides world-class solutions to meet all these requirements and more. Given the critically important role that organizations like yours fill in a crisis like this, Micro Focus Government Solutions is doing things such as extending trial license periods and making engineering resources available.

Micro Focus Government Solutions also recognizes that our customers must be able to rapidly adopt new practices, applications, and collaboration solutions. Micro Focus is offering the Adoption Readiness Tool (ART) solution **free for three months** to help your office/team boost the user adoption rate of your business applications. Visit our [product page](#) to learn more about ART, see open course samples, and try the free online training "Getting started with ART" to see how ART can help with some of your current challenges.

David Wray

CTO, Micro Focus Government Solutions

Our Solutions



Security, Risk & Governance

IDOL (Intelligent Data Operating Layer), a unified search and analytics platform, analyzes virtually any type of unstructured data (text, video, image, audio) and discovers patterns, trends, relationships, and abnormalities—enabling customers to understand and react to current events while maximizing future opportunities.

[Learn more ›](#)

Advanced Authentication gives organizations the flexibility they need to tailor the security and user experience to the level of authentication needed. Your organization most likely already uses a variety of techniques to ensure security, including any number and combination of IDs and passwords, building access badges, challenge-response phrases, and PINs. All of these serve basic access needs. The Advanced Authentication framework adds the strong level of authentication (MFA or 2 Factor) that you require to address regulatory, industry, and client forces.

[Learn more ›](#)



Hybrid IT Management

Network Operations Management (NOM) delivers a highly scalable network management solution centered on a real-time discovered multi-layer network topology. It includes proactive monitoring; automated root cause analysis; provisioning; and continuous compliance of physical, virtual, wireless, and software-defined network (SDN) infrastructure—for a 50% reduction in MTTR and an 80% reduction in costs. Network Operations Management also has the broadest and deepest multi-vendor support beyond simple SNMP and ICMP monitoring.

[Learn more ›](#)



Predictive Analytics

Vertica Advanced Analytics Platform is consciously designed with speed, scalability, simplicity, and openness at its core and is architected to handle analytical workloads via a distributed, compressed columnar architecture.

[Learn more ›](#)

Learn More

Please visit our COVID-19 website to determine how Micro Focus Government Solutions can help to ensure your business continuity and security. For questions and immediate support, please email GovCovidResponse@microfocus.com

[Visit our COVID-19 website ›](#)