

Connectivity and the Coronavirus

Software to Serve Our Communities



Micro Focus Government Solutions' mission is to serve the government community.

This mission is especially relevant during this time when data accessibility is critical and must be available from anywhere at any time. As the coronavirus pandemic continues, we know that information is essential to national and global government entities. The Micro Focus Government Solutions team's "software to serve" philosophy, which Micro Focus has valued for over 40 years, inspires us to be good government citizens and drives our commitment to create *Software to Serve Our Government Communities*.

***Software to Serve* reflects the desire of Micro Focus Government Solutions to join with our partners across the nation (including federal, state, and local governments and the military) to make a difference in the lives of our citizens by helping customers navigate the need to build, operate, secure, and analyze their systems.**



Now, more than ever, we are using our knowledge and experience to help our customers and partners. Our vision means extending critical access to information in all branches of government and the military to a new group of non-traditional teleworkers, whom we know are having to adapt and change every day as we work to fight the coronavirus COVID-19.

IDOL (Intelligent Data Operating Layer) is a unified search and analytics platform that analyzes virtually any type of unstructured data (text, video, image, audio) and discovers patterns, trends, relationships, and abnormalities—enabling customers to quickly understand and react to current events while maximizing future opportunities.

As a global leader in the field of Open Source Intelligence (OSINT), Micro Focus has helped government customers solve significant challenges in many categories using our IDOL AI platform. Its “early warning” system casts a wide net across the globe with its massively extensive, configurable, live information feeds.

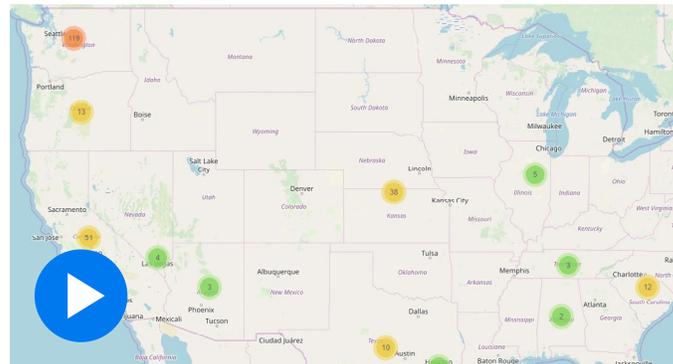
Some of our customers are using Micro Focus IDOL to tap into the most current knowledge about COVID-19 every day. We can also add the citizen’s sentiment provided by IDOL to other data sets, including healthcare data, in order to see even more of the “big picture.”

How do I know what I do not know?

Micro Focus IDOL (Intelligent Data Operating Layer) is an AI platform which derives contextual and conceptual insights from multiple data sources. It can identify relationships that exist within virtually any type of information. Every single day, Micro Focus runs a demo environment that indexes a limited subset of news articles, broadcast monitoring feeds from various TV and radio channels (via our [OSINT model](#)), Twitter and RSS feeds. The result is access to more than 22 million indexed documents.

Learn More

Please visit our COVID-19 website to determine how Micro Focus Government Solutions can help to ensure your business continuity and security. For questions and immediate support, please email GovCovidResponse@microfocus.com



Watch this video to see how Micro Focus IDOL can help track and understand the coronavirus outbreak.

Using IDOL’s geotagging capabilities of unstructured text, we are able to map coronavirus cases in cities around the world. As you can see in the map, news in the USA is concentrating on Washington State. Again this clearly indicates the location of the outbreak there with 119 incidents of COVID-19 reported in news articles.

Micro Focus IDOL is able to mine vast quantities of information from open-source and internal data to quickly provide valuable insights.

IDOL has connectors to hundreds of cloud and traditional data center-based enterprise repositories such as SharePoint, File System, Exchange, etc. Data will be secured with data encryption at-rest and in-motion, as well as the honoring of the source repository’s security models.

[Visit our COVID-19 website ›](#)