

End-of-Life Discovery Service

Achieve your software currency with less risk and less cost

The importance of software currency

Your enterprise software portfolio represents a significant investment and consumes a large share of your IT budget. If you are like most organizations, this portfolio is comprised of multiple software titles from multiple vendors, each coming in multiple versions. To make matters worse, vendors routinely make software end-of-life (EOL) decisions, with each vendor having their own unique way of communicating these decisions. Keeping track of all these software permutations, and ensuring that your software portfolio is current, is a daunting task.

Ensuring that all of the software titles installed in your environment are current, in terms of support, is challenging. Even if you have mature Software Asset Management capabilities, and you have an up-to-date inventory of all of your titles and versions, you are still faced with the challenge of figuring out which vendor has announced end-of-life for what version of what software. Every vendor is different and there is no easy, automated, reliable way for you to get this information in a consolidated, easily digestible form.

Lack of visibility into your enterprise software portfolio currency exposes risks and inflated costs:

- EOL software is not maintained or patched as well or as often by vendors, exposing you to security risks from newly discovered vulnerabilities
- Manually collecting EOL information for all your vendors and cross-referencing it with your inventory is error-prone and time-consuming
- Discovering too late that you have EOL software means that you now have to divert resources to updating all installed instances, derailing your existing plans and leading to budget overruns

Service overview

Micro Focus End-of-Life Discovery Service[®] is a subscription-based service that makes it easier for you to get a clear picture of your enterprise software portfolio currency, and reduces the cost and risk associated with end-of-life software.

We collect the data from the various vendors and make it available for you to upload into your Micro Focus Asset

Manager[®] inventory. The data is automatically correlated with your inventory, giving you both macro-level visibility and detailed analysis—down to installed instances—of the EOL status of your software.

We are currently tracking EOL data from IBM, Microsoft, Oracle, and Adobe, and are working to expand our database to cover additional vendors.

This service can also be leveraged with UD (Universal Discovery) for software discovery, which can help build a CMS with EOL information.

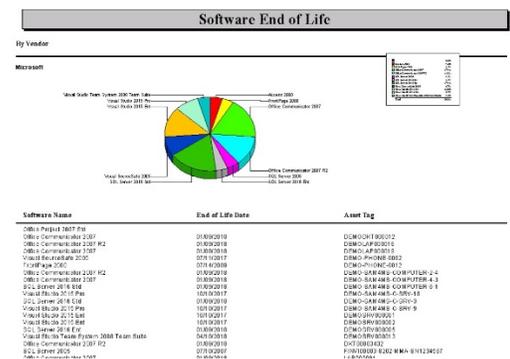


Figure 1: Sample EOL Report for Microsoft titles

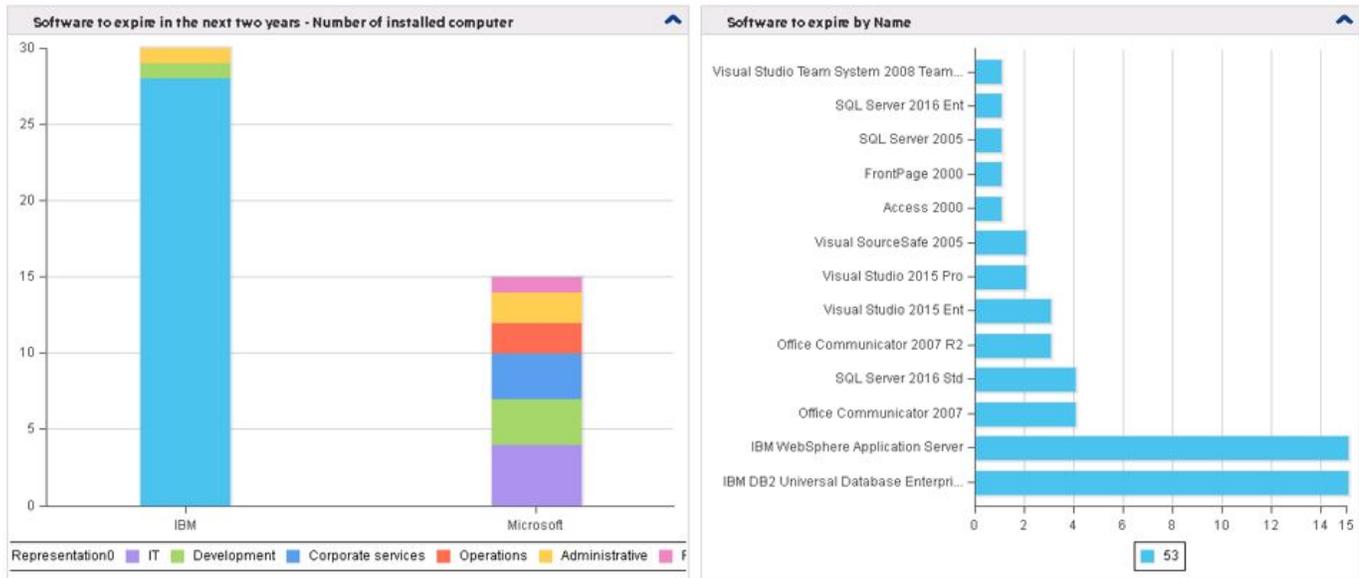


Figure 2: Sample EOL report showing titles about to expire by vendor and by count

Benefits

Lower costs

Our data collection removes the burden of manually collecting EOL data from vendors and then cross-referencing it to your inventory to produce actionable insight.

Better predictability

Actionable insight into the EOL status of your software enables you to plan ahead and ensure that upgrade projects are carried out as part of your plan of record, rather than as a ‘fire drill.’

Less risk

Knowing when specific titles enter their EOL period will allow you to properly assess the risk from discontinued patching and apply the necessary mitigation steps.

The Micro Focus Professional Services difference

Micro Focus provides unmatched capabilities with a comprehensive set of consulting and implementation services and unique intellectual property that help you drive innovation through streamlined and efficient software delivery.

- Proven Micro Focus software solution implementation expertise
- More than 20 years of experience helping large, complex, global organizations realize value from their Micro Focus software investments

- Rich intellectual property and unparalleled reach into product engineering
- Technology-agnostic implementation approach with no vendor lock-in, no rip-and-replace
- Education and support services to ensure adoption

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