The Digital Safe Advantage

There are many archiving solutions on the market. However, Micro Focus Digital Safe has several distinct advantages over its competition.
1. Financial Strength and Stability
One of the Top 10 largest software companies in the world, Micro Focus earns over US$3.3 billion in annual revenue. We serve over 40,000 customers, including 98 companies listed in the Fortune 100. Micro Focus has over 86 petabytes of data that is managed and supervised in the world’s largest private cloud.

2. Compliance Data Lake at Petabyte Scale
Digital Safe delivers a purpose-built modern Compliance Data Lake architecture that provides unmatched scalability to over 55,000 servers that enable organizations to search, perform analytics and insight reports derived from organizational data.

Designed for compliance to preserve data integrity, address data proliferation, accelerate data delivery, improve data governance, and expedite data preparation within a single repository.

Optimized high-performance indexing, search and query for supervision, analysis, and discovery.

Maintains compliant data lifecycle management through data ingestion, search, audit, supervision, export, and control for automated disposition and defensible deletion.

Expedites granular searches across collaboration platforms, electronic communication and organizational data.

Consolidates legacy data to enable data to be safely imported into the Compliance Data Lake to index and optimize storage for all organizational data.

Consistent non-disruptive software upgrades performed in place behind the scenes enables customers to see real-time product enhancements that increase ROI.
3. **Next-Generation Precise Search**

Quickly locate specific data through a highly granular and multi-faceted metadata index. Enable precise search and supervision results in an all-new user experience that includes efficient workflows and flexible system archive configurations. Users can define policies and search logic criteria in addition to complex parenthetical Boolean search logic, proximity, and wildcard search.

**Targeted Audit Results:** Effectively refine search criteria across billions of messages and petabytes of data for precise term hits and document filtering. Users can view potential search size results or the total number of term hits before conducting the final search and modify the search criteria for more precise results.

“As organizations generate more business records and more archivable content in other platforms and applications, it makes sense to consider adding that content to the archive. An archiving solution that, in addition to email, retains all relevant data types, such as text messages, tweets, social media posts, instant messages, content from collaboration systems, and other data can be used to gain even more insight about how the organization runs.”

ARCHIVING AS A KEY ELEMENT OF GOOD INFORMATION GOVERNANCE

Osterman Research

4. **Analytical Reporting and Insights**

Powered by TIBCO Jaspersoft, Digital Safe provides analytical reports and data insights of all archived data.

Visualize potential risks and compliance issues within the new User Dashboard. Access more than 80 pre-configured reports designed by experts and aligned to use cases.

**Schedule, publish and communicate data insights and reports** to key business stakeholders through charts and data visualizations.

**Configurable Reporting and Analytics:** Organizations can configure reports to deliver a visual representation of their data to monitor, measure and present key metrics relevant to business needs and regulatory requirements.

**Quick Stats**

- 86 Petabytes of Data
- 1 Trillion Messages
- 26 Years of Compliant Archiving
- Zero Data Breaches
- 99.99% Uptime
“Micro Focus provides organizations with a unified compliant archiving solution for supervision, surveillance, case assessment, search, eDiscovery, mobile, and social media governance, with AI and investigative analytics for data insights. Solutions address organizations ranging from SMBs to large organizations in highly regulated industries such as Financial Services, Government, Energy, and Healthcare. Micro Focus’s cloud-native architecture offers an enhanced user experience, team collaboration, social-media, chat, analytics and reporting, and an enriched compliance data lake platform.”

INFORMATION ARCHIVING—MARKET QUADRANT 2021
The Radicati Group, Inc.

5. Cloud-Native Innovation and Expertise
Our next-generation cloud-native architecture is a purpose-built private cloud located in our own SOC 2 compliant data centers.

High Performance Scaling and Agility includes built-in Geo-redundancy and fault tolerance. Organizations can reduce costs through automated policies that can establish defensible deletion and reduce data volumes.

Private and hybrid public cloud offerings deliver increased scale, performance, and value regardless of deployment type.

6. Collaboration Platform Capture and Insights
Capture and index communication data from more than 26 social collaboration platforms, including comments, posts, attachments, and linked web pages, message sender, the channel communication type (Microsoft Teams, Slack, etc.), with restrictions to public, private, and group communications, among others.

Brand Protection: Discover and evaluate "unknown" company, service or product brand accounts. This functionality will expose impersonation and misappropriation of organizational and brand assets.

Employee Profile Protection: Secure all workforce accounts from potential compliance and risk violations. Platform support for Microsoft Teams, Slack, Cisco WebEx Teams, Zoom, LinkedIn, Facebook Workplace, Cisco Jabber, Yammer, Twitter, Instagram, WeChat, WhatsApp, Bloomberg, Symphony, and Thompson Reuters, among many others.

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Microsoft Teams Highlight: Additional Microsoft Teams functionality supports compliance and regulatory capture of Group/Teams and Chat messages, avatars, attachments, and more.
7. **Unmatched Security and Data Protection**
Over 26 years without a data breach. Digital Safe provides strategic out-of-the-box security throughout its architecture that leverages multiple award-winning Micro Focus products. This strategic advantage has established Digital Safe as the next-generation archive of choice for large-scale enterprise organizations.

**Cyber Defense** developed to protect, detect, respond, reconcile and validate the data’s integrity and reliability via L.C.V.+ and Deep Security Integration across the development stack.

**Third-party Audits and Testing** providing data center audits, penetration tests, and static code analysis are conducted regularly to identify potential risks. Dynamic analysis programs are automated and incorporated into inspection tools that generate broader and deeper security coverage and immediately identify risks.

**ArcSight SIEM platform integration** captures and relays real-time monitoring, logging, alerting, authentication, incident response, and security event data to ArcSight for storage, processing, normalization, categorization, and correlation. It provides an audit trail of all brute force attempts, group modifications, failed password attempts, and suspicious activity.
8. Dedicated User Experience Engineers
A dedicated team of UI/UX engineers has taken a fresh approach to workflow efficiency and configuration flexibility for improved usability. Dedicated Digital Safe UX Engineers engage in direct observation of how our customers’ compliance reviewers use and interact within the Digital Safe product to then further develop more efficient workflows.

9. Enterprise APIs Enable Application Integration and Line-of-Business Automation
Digital Safe APIs provide organizations access to their data in a standards-based and secure way that integrates with Line-of-Business processes to address the data workflow needs of any organization.

10. Expert Customer Success and Managed Services
Micro Focus recognizes the future of our client partnerships is in a full, end-to-end, managed service. Organizations can rely on Micro Focus expertise to develop and execute on their compliance strategies.

Micro Focus offers the most comprehensive spectrum of managed services with the most significant depth of domain-relevant expertise, built up over 15 years. We specialize in meeting the needs of highly regulated industries that adhere to compliance standards around the world, from the U.S. to EMEA to APAC, with broad experience in handling extensive data migrations to address GDPR, Brexit, Data Sovereignty, and Data Privacy Requirements. Our managed services team is expertise-driven in consultancy and execution, and is positioned proactively to understand, advise and optimize against evolving compliance requirements.

Premium White Glove Services: We provide organizations with a tightly aligned partnership and 24/7 managed customer assistance. Organizations within highly regulated industries rely on our expertise to design and execute their compliance strategies.

Migration Services: The premier in-house expert migration services team safely migrates data with roughly 50% of all migrated data moved from various legacy and competitor migrations.

Data Consultancy: Technical consultancy and on-site workshops assess organizational data needs, perform data migrations, restoration, remediation, on-site extractions, and more.

Compliance as a Service: Archive and Supervision workflows can be completely outsourced, in addition to working with organizations to develop their compliance strategies.

Records Management as a Service: Organizations can outsource classification, retention management and defensible disposition of electronic communication data. This service enables organizations to reduce risk and adhere to record-keeping requirements.

Compliance Collectors Managed Services: Address ongoing capture and ingestion of data, from individual feeds to the full range of electronic communication data channels and associated metadata that must adhere to strict data security processes, verification, and chain of custody.

Subject Matter Expert Services: On-going, periodic or on-demand services can address supervision policies, audit, export, retention management, certification, training programs, product workflow interrogation to increase efficiency, and configurations to meet organizational objectives.

API and Integration Services: Our engineering development teams integrate with Line-of-Business Applications, third-party products or compliance workflows, in addition to training and consulting engagement.

Audit Services: Organizations can outsource audit, search and data export services.

Custom Report and Feed Services: Augment reporting and third-party Integrations.

Professional Project Management Services: Address immediate organizational, market or regulatory demands.