Mexico's Tax Administration Service

Government's tax collection agency provides Mexico's nine million taxpayers secure tax paying service online using our security and compliance solutions.

Overview

Mexico's Tax Administration Service, Servicio de Administracion Tributaria (SAT), has turned to us to bring its federal tax collection and investigation systems online. SAT chose Compliance Management Platform to centrally manage the identities for nine million taxpayers and 35,000 employees in a secure and compliant manner. Within 18 months of implementing Compliance Management Platform, SAT achieved 100 percent ROI.

Challenge

Faced with the complex and time-consuming challenge of managing tax filings manually across disparate offices around the country, SAT needed a way to create a single identity for each taxpayer and centrally manage those

identities in a secure manner. Compliance Management Platform was selected because it tightly integrates identity, access, and security management capabilities. This combination enables secure, web-based single sign-on for its taxpayers, with granular access controls to sensitive data and the ability to fully monitor all related systems in real time.

Solution

"The Compliance Management Platform is an important solution for mitigating risk. With the ability to monitor security activities in real time, we have far greater control over our environment," said Iván Ivanov, Identity Management Administrator, SAT. "We have significantly reduced operating costs required for password management and other administrative functions. Compliance Management Platform has already paid for itself in the savings it has provided us."

SAT now has a system in place that provides taxpayers the ability to complete their tax-related transactions online and check the status of their tax return via an online portal. All access requests are synchronized against a single authentication directory based on PeopleSoft CRM and PeopleSoft HR, providing added convenience for taxpayers and ease of administration for IT staff.

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>
> **IVÁN IVANOV**
> Identity Management Administrator
> SAT

At a Glance

■ **Industry**
Government

■ **Location**
Mexico

■ **Challenge**
SAT needed a way to create a single identity for each taxpayer and centrally manage those identities in a secure manner.

■ **Products and Services**
Identity Manager
Access Manager™

■ **Results**
+ Continuously monitor and enforce IT policies
+ Ensure regulatory compliance and prevent security breaches

"We have significantly reduced operating costs required for password management and other administrative functions. Compliance Management Platform has already paid for itself in the savings it has provided us."

IVÁN IVANOV
Identity Management Administrator
SAT

Contact us at:
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A key part of our vision, Compliance Management Platform helps businesses address compliance and security challenges across physical, virtual, and cloud environments. Within 18 months of implementing Compliance Management Platform, SAT has achieved 100% ROI. Moving forward, SAT plans to integrate legacy systems with directory services and converge its strategic planning and IT buying cycles.

Results

"By choosing Compliance Management Platform, Servicio de Administracion Tributaria can continuously monitor and enforce IT policies to ensure regulatory compliance and prevent security breaches," said Jay Roxe, director of marketing, Identity and Security, Novell® (now a part of Micro Focus®). "SAT's success with managing nine million identities and achieving a rapid return on investment is further proof of the scalability and cost effectiveness of Micro Focus"

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