MICRO FOCUS®

Digital Safe 10 Social Media Governance

Micro Focus Digital Safe 10 Social Media Governance lets you easily monitor, manage, and analyze the breadth of your enterprise's communication to streamline compliance.

Micro Focus Digital Safe 10 Social Media Governance captures social collaboration (social media and collaboration platform) data and aggregates it with email content in a unified Digital Safe 10 compliance archive. This allows you to query and conduct searches across content generated from a variety of channels, and preserve it in the archive. Generate results as they appear to app users, including message threads, social posts, images, and videos.

Product Highlights

Extend the value of your Digital Safe 10 compliance archive by capturing collaboration and social media platform traffic and combining it with email to provide powerful, integrated cross-channel search, analysis, supervision and preservation capabilities.
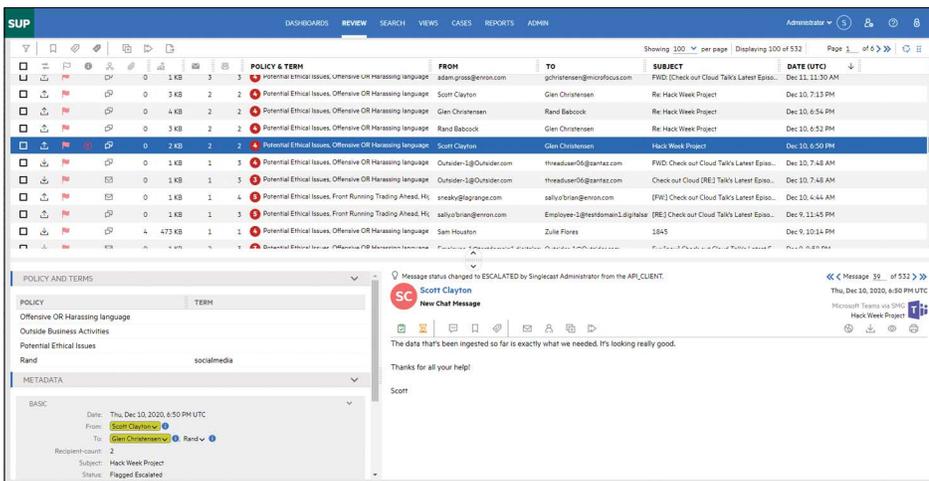
Perform investigative searches and export operations across multiple collaboration and communication channels in a single Digital Safe 10 archive. Digital Safe 10 Social Media Governance offers enterprises and information leaders easy access to, and supervision of, rich collaboration and social media communication and content for stringent management of legal, regulatory, and corporate compliance. Social Media Governance captures full-resolution images, videos, and other file attachments up to 1 GB in size regardless of the device or network used to transmit them.
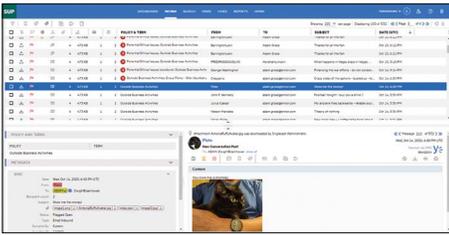
Features

■ Support for Microsoft Teams, Microsoft SharePoint, Microsoft Yammer, Salesforce, LinkedIn, Facebook, Cisco Jabber, Slack, Twitter, WhatsApp, WeChat, and WeCom

■ SCIM support for simplified integration with numerous identity management platforms, including Azure Active Directory and Okta

■ Captures complete conversation threads for improved analysis and supervision via Digital Safe 10 and Supervisor 10

■ Deleted Message Capture for Microsoft Teams provides option to capture user deletion of Teams messages and replies

Managed Operational Services

■ Programmatically managed Social Media Governance Groups and Authors

■ Monitoring by source channel and by individual, as well as for attachments and message volume changes

■ Intelligent handling of source channel outages

Key Benefits

Automatically Capture Rich Media Data: Automate the capture of full-resolution images, videos audio and document attachments, along with and other data formats commonly shared on collaboration and social media platforms.

Preserve Both Content and Context: Easily access attachments and supporting metadata through Digital Safe 10, where data captured from each supported platform is preserved in its native format to make essential metadata and other underlying data available for search and filtering.

Archive Continuously: Automate the capture of both email and social collaboration data at regular intervals for preservation in your Digital Safe 10 archive.

Consolidate Data for Search and Export: Streamline the preservation and analysis—via advanced *Search and Export*, *Term Hits Reports*, *Faceted Filtering*, and *Reporting and Analytics* features on your Digital Safe 10 compliance archive—of collaboration, social media, and email content.

Improve Compliance Risk Visibility: Improve visibility into risk and compliance issues, surface business-critical insights, and simplify publication and sharing of analytics on collaboration and social media communications.

Streamline Risk Management: Drive comprehensive risk management and mitigation against SEC, FINRA, SOX, MiFID II, GDPR, HIPAA/HITECH, FRCP, and other regulatory requirements.

Key Features

Comprehensive Regulatory Search: Digital Safe 10 Social Media Governance enables authorized users to perform regulatory investigations and analysis, as well as pr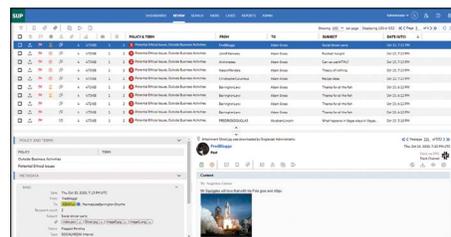ovide oversight—via search, filter, retention exceptions, initial communication reviews, and exports to external parties—across email, collaboration, and social media content and metadata.

Supervision and Surveillance: Digital Safe Supervisor provides granular identification and configuration of multiple Collaboration and Social Media types provides the essential elements for managing all regulatory aspects of Supervision and Surveillance. Automated policy identification for legal, regulatory, and corporate compliance—including review workflows, audit, and the most advanced sampling—provide insights and policy precision tailored to all channels. Granular role-based review and flexible administration—including searching, highlighting, attachments, message threading, monitoring and case management—for all data types, along with scalability and performance, to streamline accurate auditing and reporting for all business requirements.

Audit Trails: Social Media Governance brings collaboration and social media content into your Digital Safe 10 compliance archive, with searchable audit trails of all activities by administrators and users with archive permissions.

Configurable Alerts: Alert settings on Digital Safe 10 enable automated email notifications based on content in your social media records, including specific keywords, questions, and personally identifiable information (PII), such as credit card numbers, social security numbers, phone numbers, email addresses, street addresses, and other generic identification numbers.

Advanced Reporting and Analytics: Archiving collaboration platform, social media, and email data with Digital Safe 10 and Social Media Governance provides clear insights into your enterprise data via Digital Safe Reporting and Insights, powered by TIBCO Jaspersoft, an industry leader in embedded analytics software. This allows information leaders across the enterprise to glean insights, reveal risk and

compliance issues, and publish and communicate findings easily and quickly to key business stakeholders.

Preservation in Native Format: Social Media Governance interfaces directly with each supported platform to capture and preserve data in near-native format for easy access and effective analysis.

Consolidated Search and Export: Unified archiving of collaboration, social media, and email content within the Digital Safe 10 compliance archive enables streamlined preservation and analysis of all enterprise communication, though effective leveraging of advanced Search and Export, Term Hits Reports, Faceted Filtering, and Reporting and Analytics features.

Archive Collaboration Platform Data
- Microsoft Teams
- Microsoft SharePoint
- Microsoft Yammer
- Salesforce
- Slack

Archive Social Media Channels
- LinkedIn
- Facebook
- Cisco Jabber
- Twitter
- WhatsApp
- WeChat/WeCom

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