Fortify on Demand Health Check
5-Day Remote Service

Maintain optimal performance with Fortify on Demand Health Check.

Overview

Technology Review
The Micro Focus® Fortify on Demand (FOD) Health Check services review secure software development processes, for both static and dynamic application security-testing solutions as they relate to the FOD on-premise private cloud service and Software as a Service (SaaS) offerings. The design of the health check identifies and resolves potential unseen issues in regards of the processes related to using the FOD services and makes recommendations allowing the customer to maximize the utilization of the Micro Focus FOD solutions.

Periodic health checks are an important part of maintaining and protecting the customer’s investment by identifying and resolving issues before they result in a major performance or process degradation putting the customer’s Software Security Assurance (SSA) program at risk.

Implementation

Product and Service Process Review
During the health check A Micro Focus Expert may review the following processes as they relate to using the FOD products and services:
- On Boarding of Projects in Micro Focus FOD Tenant Server
- Completion of the Assessment Request
- Preparation and Execution of Assessment
- Review and Prioritization of Security Defects
- Assignment of Defects to Developers for Action
- Validation of Remediated Defects
- Review of Defect Status

Software Security Assurance Process Review
During the health check A Micro Focus Expert may review the following processes as they relate to the customer’s Software Security Assurance (SSA) initiative by development team, project, region and/or across the enterprise:
- Review of general SSA processes, standards and procedures
- Review of results validation process and trends
- Review of vulnerability assessment processes and trends
- Review of vulnerability prioritization process and trends
- Inventory of critical assets to be protected
- Review of target risk criticality assessment processes
- Review of critical target vulnerabilities
- Review of targets most likely to be compromised by the OWASP Top 10 attacks
- Review of risk acceptance pass/fail criteria

Planning and Deployment

How to Prepare for the Quick Start
A Micro Focus Professional Services specialist will schedule the delivery of the Service at a time mutually agreed upon between Micro Focus and the customer, which shall be during local Micro Focus standard business hours, excluding Micro Focus holidays, unless otherwise agreed by Micro Focus.

Any services provided outside of Micro Focus standard business hours will be subject to additional charges.

The Micro Focus Professional Services specialist will perform the following activities:

Kickoff/Assessment meeting:
- Verification of the Customer’s fulfillment of any prerequisites
- Product and Service Process Review
- Documentation of all findings and recommendations
- Knowledge transfer and debriefing

This service will be delivered under the following assumptions and dependencies:
- Micro Focus and the customer agree these services include the provisioning one (1) deliverable; the Health Check Recommendation document
- The Health Check Recommendation document will be delivered in MS Word format with a minimum of five (5) pages

Data Sheet
Professional Services
A Micro Focus Services specialist will be available to answer questions during the remote portions of the service delivery.

**Eligibility**

**Prerequisites**
The customer must provide the following for delivery of this service:

- Installation and configuration of the Micro Focus FoD on-premise components in one of the customer’s operational environments or a current subscription to FoD SaaS.
- For any remote service delivery, fulfillment of any request to grant the Micro Focus Consultant access to the customer’s network and services including but not limited to VPN token and client software, server names and IP addresses, and user credentials with proper permissions.
- All documentation related to the customer’s FoD on-premise processes for on boarding, assessment preparation and execution, review and prioritization of security defects, assignment of defects to developers for action, validation of defects remediation, and review of defect status.

**Limitations**
This Service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this Service:

- Installation and configuration of Micro Focus software or appliances
- Racking of appliances or servers
- Delivery of standard Education offerings
- Performance testing or modeling services that, in the opinion of Micro Focus, are required due to unauthorized attempts by non-Micro Focus personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the Micro Focus-maintained hardware or software
- This service offering does not include the sale of additional Micro Focus products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties.
- The services described in this document do not include delivery of services provided by Micro Focus Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with Micro Focus and contacting Micro Focus Software Support for support-related issues.
- Any services not clearly specified in this document or services beyond the license limitations of the included products
- Micro Focus and Customer acknowledge successful completion of this service will require full and mutual good faith cooperation. Where agreement, approval, acceptance, consent or similar action by either party is required by any provision of this service, such action will not be unreasonably delayed or withheld. Customer agrees that to the extent its failure to meet its responsibilities results in a failure or delay by Micro Focus in performing its obligations under this service, Micro Focus will not be liable for such failure or delay.

**Customer Responsibility**
- Contact a Micro Focus Services specialist within 90 days of the date of purchase to schedule the delivery of the Service.
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with Micro Focus.
- Assign a designated person from the customer’s staff who, on behalf of the customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist Micro Focus in facilitating the delivery of this Service.
- Ensure access to developer familiar with the target application source code and build process.
- Ensure that all Service prerequisites as identified in the Service Eligibility section are met.
- Ensure the availability of all hardware, firmware, and software required by the Micro Focus Services specialist to deliver this Service.
- Retain and provide to Micro Focus upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service.
- The customer shall provide reasonable access and working space at the site as Micro Focus may reasonably request.
- The customer will provide Micro Focus and Micro Focus subcontractor staff standard telephone and dial-up or comparable data access to Micro Focus’s Network at industry standard speeds.
- Micro Focus shall observe the customer work rules and security and safety policies while performing Micro Focus Services at the side of which Micro Focus is informed of in writing in advance and that are not inconsistent with Micro Focus own business practices.

**Duration**
Delivery of this Service will not exceed a total of 40 continuous hours in duration and will be performed remotely by the Micro Focus Services specialist.

**Terms**
This offering is governed by the terms specified on the legal quotation document (the “Terms”). All capitalized terms used in this Data sheet, but not otherwise defined, will have the meaning
assigned to them in the Terms. In the event of a conflict between this Data sheet and the Terms, this Data sheet shall take precedence. For purposes of this Data sheet, “services” mean consulting, integration, professional services or technical services performed by Micro Focus under this Data sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by Micro Focus; software as a service; managed print services; and outsourcing services.

Acceptance of Deliverables occurs upon delivery.

**Hiring of Employees**
You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any Micro Focus employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such Micro Focus employees.

**Authorization to Install Software**
During the provision of services, Micro Focus may be required to install copies of third-party or Micro Focus branded software and be required to accept license terms accompanying such software (“Shrink-Wrap Terms”) on your behalf. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes Micro Focus to accept all Shrink-Wrap Terms on its behalf.

**Intellectual Property**
Micro Focus may provide Micro Focus tools, templates, and other pre-existing intellectual property of Micro Focus during the course of providing services (“Micro Focus Pre-existing IP”). Micro Focus Pre-existing IP does not include, nor is considered a part of, either the Deliverables or Micro Focus software products. Micro Focus retains all intellectual property ownership rights in such Micro Focus Pre-existing IP. All Micro Focus Pre-existing IP is Micro Focus Confidential Information. Micro Focus Pre-existing IP may be governed by additional license terms that are embedded in the Micro Focus Pre-existing IP.

All services, including any mentoring will be delivered in English.

Micro Focus may choose to deliver the services with qualified sub-contractors.

**Payment and Validity**
This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. If applicable, you must schedule delivery of the offering to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, Micro Focus’s obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

**Change in Scope**
Changes in scope are not allowed. You can request additional or different services, if available and at additional cost, through a statement of work or change order.

**Cancellation**
To avoid a Cancellation Fee as defined herein, you shall notify Micro Focus in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee ("Cancellation Fee"). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may re-schedule only if delivery will be complete within one year from the purchase date.

**SKU PSAA104**