Fortify on Demand Quick Start

Micro Focus Fortify on Demand Quick Start Services maximize the value of Micro Focus Fortify on Demand.

Overview
Micro Focus Fortify on Demand ("FoD") Quick Start Services are designed to facilitate the use of Micro Focus FoD subscriptions and help maximize value of the subscription for the customer. Whether utilizing a complete FoD cloud solution or a hybrid of on premise security tools, this service will enable the customer to create an effective security scanning process. The service begins with mentoring in the usage and integration of FoD technology into your software development lifecycle by a trained Micro Focus Security Services specialist.

Assessment of current development practices, definition of required process, education and technology for producing secure software by the Micro Focus Security Services specialist is included in this service.

Service Implementation
The FoD Quick Start Services provides for the utilization of Micro Focus FoD technology in a supportable configuration. This service will enable your organization to assess the security posture of your in-house developed application and applications licensed from third parties within the shortest time possible while preparing for future capabilities to create secure software by default.

Service Planning and Deployment
The Micro Focus Security Services specialist will schedule the delivery of This Service at a time mutually agreed upon between Micro Focus and the customer, which shall be during local Micro Focus standard business hours, excluding holidays, unless otherwise agreed by Micro Focus. Any services provided outside of standard business hours will be subject to additional charges.

Planning
A Micro Focus Security Services specialist will perform following activities in a session using reasonable efforts not to exceed four (4) hours:
- Kick-off meeting including introductions
- Verification that FoD subscription and onboarding prerequisites have been met
- Planning the engagement

The Micro Focus Security Services specialist will be available to answer questions during the onsite or remote portions of the service delivery.

Portal Navigation Workshop
A Micro Focus Security Services specialist will perform following activities in a session using reasonable efforts not to exceed eight (8) hours. The Portal Navigation Workshop includes:
- Pilot Application SDLC Discussion and FoD process design (can include hybrid deployments with on premise tools and the FoD cloud service)
- FoD sign-on and Customer sign-off
- User management for up to five (5) user accounts

Quick View
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Data Sheet
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- Project management for up to two (2) projects
- Application packaging and upload for one (1) pilot application.
- Scan results download for one (1) pilot application (after results have been processed according to FoD service level agreements)
- FoD and/or SSC (hybrid) Reporting Overview
- Review the Customer’s support procedures for Micro Focus FoD

Build Integration
FoD provides for the automatic upload of applications for static analysis. The Micro Focus Security Services specialist will assist the development team to set up a FoD build integration for the pilot application. This task will use reasonable efforts not exceeding two (2), eight (8) hour days and includes:
- Manual implementation
- Manual test upload
- Automatic upload

Secure Application Development Workshop
The Micro Focus Security Services specialist will conduct a workshop for a maximum of twelve (12) people from the Application Development organization. This workshop will introduce the students to Secure Application Development. During this session, which it is anticipated will not exceed eight (8) hours; the following topics will be discussed:
- Application Security Fundamentals
- Trends in Application Security
- Common Security Defects

Remediation Workshop
After the completion of the Secure Application Development Workshop, the Micro Focus Security Services specialist will review the scan results of the Pilot Application together with the Application Development Team. The review will be done during one (1) session, which it is anticipated will not exceed four (4) hours:
- How to consume FoD scan results
- Understanding important results
- Determining unimportant results
- Discuss how to fix security defects

Individual Mentoring
The Micro Focus Security Services specialist will conduct individual mentoring sessions for specific topics identified throughout the week that may include:
- Familiarize the Customer with managing and monitoring the Micro Focus FoD technology
- Micro Focus FoD implementation, configuration, and documentation
- Additional questions regarding security defects

Service Eligibility
The customer must provide the following for delivery of this service:
- Sufficient network connectivity to support the Micro Focus FoD technology
- Micro Focus FoD subscription for Static, Dynamic, or Static+Dynamic technology
- For any onsite or remote services delivery, any requisite access to the customer’s network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords. In addition, the customer will be responsible for all applicable data backup.

Service Limitations
This service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this service:
- Installation and configuration of Micro Focus software or appliances
- Racking of appliances or servers
- Delivery of standard Education offerings
- Performance testing or modeling services that, in the opinion of Micro Focus, are required due to unauthorized attempts by non-Micro Focus personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the Micro Focus-maintained hardware or software
- This service offering does not include the sale of additional Micro Focus products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties
- The services described in this document do not include delivery of services provided by Micro Focus Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with Micro Focus and contacting Micro Focus Software Support for support-related issues
- Any services not clearly specified in this document or services beyond the license limitations of the included products
- In addition, the customer will be responsible for all applicable data backup

Micro Focus and Customer acknowledge successful completion of this service will require full and mutual good faith cooperation. Where agreement, approval, acceptance, consent or similar action by either party is required by any provision of this service, such action will not be unreasonably delayed or withheld. Customer
agrees that to the extent its failure to meet its responsibilities results in a failure or delay by Micro Focus in performing its obligations under this service, Micro Focus will not be liable for such failure or delay.

**Customer Responsibility**
- Contact a Micro Focus Security Services specialist within 90 days of the date of purchase to schedule the delivery of the Service
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with Micro Focus
- Assign a designated person from the customer’s staff who, on behalf of the customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist Micro Focus in facilitating the delivery of this Service
- Ensure access to developer familiar with the target application source code and build process.
- Ensure that all Service prerequisites as identified in the Service Eligibility section are met
- Ensure the availability of all hardware, firmware, and software required by the Micro Focus Security Services specialist to deliver this Service
- Retain and provide to Micro Focus upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service
- The customer shall provide reasonable access and working space at the site as Micro Focus may reasonably request. The customer will provide Micro Focus and Micro Focus subcontractor staff standard telephone and dial-up or comparable data access to Micro Focus’ Network at industry standard speeds. Micro Focus shall observe the customer work rules and security and safety policies while performing Micro Focus Services at the site of which Micro Focus is informed of in writing in advance and that are not inconsistent with Micro Focus’ own business practices.

**Duration**
Delivery of this Service will not exceed a total of 40 service hours over five (5) continuous days in duration and may be performed remotely, onsite, or using a combination of remote and onsite. This service includes at most two (2) on-site visits by the Micro Focus Security Services specialist. These estimates are for Customer’s budget purposes and are not a guarantee that Micro Focus can complete all services within the price currently estimated. If Micro Focus estimates that more time or resources are needed to complete the project, the parties will negotiate a mutually acceptable Change Order or Micro Focus will stop work when the Spending Authority is exhausted. Micro Focus will not provide services or invoice Customer beyond Customer Spending Authority unless Micro Focus receives additional authorization from the Customer.

**Terms**
This offering is governed by the terms specified on the legal quotation document (the “Terms”). All capitalized terms used in this Data Sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. In the event of a conflict between this Data Sheet and the Terms, this Data Sheet shall take precedence. For purposes of this data sheet, “services” mean consulting, integration, professional services or technical services performed by Micro Focus under this Data Sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by Micro Focus; software as a service, and outsourcing services.

Acceptance of Deliverables occurs upon delivery.

**Hiring of Employees.** You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any Micro Focus employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data Sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such Micro Focus employees.

**Authorization to Install Software.** During the provision of services, Micro Focus may be required to install copies of third-party or Micro Focus-branded software and be required to accept license terms accompanying such software (“Shrink-Wrap Terms”) on your behalf. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes Micro Focus to accept all Shrink-Wrap Terms on its behalf.

**Intellectual Property.** Micro Focus may provide Micro Focus tools, templates, and other pre-existing intellectual property of Micro Focus during the course of providing services (“Micro Focus Pre-existing IP”). Micro Focus Pre-existing IP does not include, nor is considered a part of, either the Deliverables or Micro Focus software products. Micro Focus retains all intellectual property ownership rights in such Micro Focus Pre-existing IP. All Micro Focus Pre-existing IP is Micro Focus Confidential Information.
Micro Focus Pre-existing IP may be governed by additional license terms that are embedded in the Micro Focus Pre-existing IP.

Payment and Validity
This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. If applicable, you must schedule delivery of the offering to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, Micro Focus’ obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

Cancellation
To avoid a Cancellation Fee as defined herein, you shall notify Micro Focus in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee (“Cancellation Fee”). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

Change in Scope
Changes in scope are not allowed. You can request additional or different services, if available and at additional cost, through a statement of work or change order.