

Fortify on Demand Quick Start

Fortify on Demand Quick Start Services maximize the value of Fortify on Demand.

Overview

Fortify on Demand (FoD) by OpenText Quick Start Services are designed to facilitate the use of FoD subscriptions and help maximize value of the subscription for the customer.

Whether utilizing a complete FoD cloud solution or a hybrid of on premise security tools, this service will enable the customer to create an effective security scanning process. The service begins with mentoring in the usage and integration of FoD technology into your software development lifecycle by a trained OpenText Professional Services specialist.

Assessment of current development practices, definition of required process, education and technology for producing secure software by the OpenText Professional Services specialist is included in this service.

Service Implementation

The FoD Quick Start Services provides for the utilization of OpenText FoD technology in a supportable configuration. This service will enable your organization to assess the security posture of your in-house developed application and applications licensed from third parties within the shortest time possible while preparing for future capabilities to create secure software by default.

Service Planning and Deployment

The OpenText Professional Services specialist will schedule the delivery of This Service at a time mutually agreed upon between OpenText and the customer, which shall be during local OpenText standard business

hours, excluding holidays, unless otherwise agreed by OpenText. Any services provided outside of standard business hours will be subject to additional charges.

Planning

An OpenText Professional Services specialist will perform following activities in a session using reasonable efforts not to exceed four (4) hours:

- Kick-off meeting including introductions
- Verification that FoD subscription and onboarding prerequisites have been met
- Planning the engagement

Portal Navigation Workshop

An OpenText Professional Services specialist will perform following activities in a session using reasonable efforts not to exceed eight (8) hours. The Portal Navigation Workshop includes:

- Pilot Application SDLC Discussion and FoD process design (can include hybrid deployments with on premise tools and the FoD cloud service)
- FoD sign-on and Customer sign-off
- User management for up to five (5) user accounts
- Project management for up to two (2) projects
- Application packaging and upload for one (1) pilot application.
- Scan results download for one (1) pilot application (after results have been processed according to FoD service level agreements)

Quick View

Fortify on Demand ("FoD") Quick Start Services are designed to facilitate the use of FoD subscriptions and help maximize value of the subscription for the customer.

- FoD and/or SSC (hybrid) Reporting Overview
- Review the Customer's support procedures for OpenText FoD

Build Integration

FoD provides for the automatic upload of applications for static analysis. The OpenText Professional Services specialist will assist the development team to set up a FoD build integration for the pilot application. This task will use reasonable efforts not exceeding two (2), eight (8) hour days and includes:

- Manual implementation
- Manual test upload
- Automatic upload

Secure Application Development Workshop

The OpenText Professional Services specialist will conduct a workshop for a maximum of twelve (12) people from the Application Development organization. This workshop will introduce the students to Secure Application Development. During this session, which it is anticipated will not exceed eight (8) hours; the following topics will be discussed:

- Application Security Fundamentals
- Trends in Application Security
- Common Security Defects

Remediation Workshop

After the completion of the Secure Application Development Workshop, the OpenText Professional Services specialist will review the scan results of the Pilot Application together with the Application Development Team. The review will be done during one (1) session, which it is anticipated will not exceed four (4) hours:

- How to consume FoD scan results
- Understanding important results
- Determining unimportant results
- Discuss how to fix security defects

Individual Mentoring

The OpenText Professional Services specialist will conduct individual mentoring sessions for specific topics identified throughout the week that may include:

- Familiarize the Customer with managing and monitoring the OpenText FoD technology
- OpenText FoD implementation, configuration, and documentation
- Additional questions regarding security defects

Service Eligibility

The customer must provide the following for delivery of this service:

- Sufficient network connectivity to support the OpenText FoD technology
- OpenText FoD subscription for Static, Dynamic, or Static+Dynamic technology
- For any onsite or remote services delivery, any requisite access to the customer's network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords. In addition, the customer will be responsible for all applicable data backup.

Service Limitations

This service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this service:

- Installation and configuration of OpenText software or appliances
- Racking of appliances or servers
- Delivery of standard Education offerings

- Performance testing or modeling services that, in the opinion of OpenText, are required due to unauthorized attempts by non-OpenText personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the OpenText-maintained hardware or software
- This service offering does not include the sale of additional OpenText products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties
- The services described in this document do not include delivery of services provided by OpenText Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with OpenText and contacting OpenText Software Support for support-related issues
- Any services not clearly specified in this document or services beyond the license limitations of the included products
- In addition, the customer will be responsible for all applicable data backup

OpenText and Customer acknowledge successful completion of this service will require full and mutual good faith cooperation. Where agreement, approval, acceptance, consent or similar action by either party is required by any provision of this service, such action will not be unreasonably delayed or withheld. Customer agrees that to the extent its failure to meet its responsibilities results in a failure or delay by OpenText in performing its obligations under this service, OpenText will not be liable for such failure or delay.

Customer Responsibility

- Contact an OpenText Professional Services specialist within 90 days of the date of purchase to schedule the delivery of the Service
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with OpenText
- Assign a designated person from the customer's staff who, on behalf of the customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist OpenText in facilitating the delivery of this Service
- Ensure access to developer familiar with the target application source code and build process.
- Ensure that all Service prerequisites as identified in the Service Eligibility section are met
- Ensure the availability of all hardware, firmware, and software required by the OpenText Professional Services specialist to deliver this Service
- Retain and provide to OpenText upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service
- For an on-site service the customer shall provide reasonable access and working space at the site as OpenText may reasonably request. The customer will provide OpenText and OpenTexts subcontractor staff standard telephone and dial-up or comparable data access to OpenText's Network at industry standard speeds. OpenText shall observe the customer work rules and security and safety policies while performing OpenText Professional Services at the site of which

OpenText is informed of in writing in advance and that are not inconsistent with OpenText's own business practices.

- For remote consultation, the customer shall provide vpn or equal access into the site for the OpenText Professional Services consultant to perform the work.

Duration

Delivery of this Service will not exceed a total of 40 service hours over five (5) continuous days in duration and may be performed remotely, onsite, or using a combination of remote and onsite.

Terms

OpenText Customer Terms—Professional Services. The services described in this data sheet ("Services") are subject to the *OpenText Customer Terms—Professional Services* posted at www.microfocus.com/en-us/legal/end-user-agreement-terms (the "Terms").

All capitalized terms used in this data sheet, but not otherwise defined, will have the meaning set forth in the Terms.

Rescheduling. Customer may reschedule Services by providing written notice ten (10) or more business days in advance of the scheduled delivery but only if the revised schedule results in completion of delivery within one year from the purchase date. If Customer notifies OpenText of rescheduling less than ten (10) business days prior to the offering start date, the obligations of OpenText to deliver the Services are considered fulfilled and the rights of Customer to receipt of the Services will expire.

Change in Scope. Changes in scope to the Services are not allowed. Customer may request additional or different services, if available and at additional cost, through a mutually executed statement of work.

Services; Acceptance. Services do not include hardware maintenance and repair, software maintenance, or other standard support services provided by OpenText; software as a service; managed print services; or outsourcing services. Deliverables are deemed accepted upon delivery. Any acceptance criteria or procedures set forth in this data sheet apply only to the Services specified herein and do not apply to any other products or services OpenText may supply or has supplied to Customer, regardless of whether such products or services be used in connection with the Services.

Authorization to Install Software. During the provision of Services, OpenText may be required to install copies of third-party or OpenText-branded software and may be required to accept license terms accompanying such software ("Shrink-wrap Terms") on behalf of Customer. Shrink-wrap Terms may be in electronic format, embedded in the software, or contained within software documentation. Customer hereby acknowledges its responsibility to review Shrink-wrap Terms at or prior to installation and hereby authorizes OpenText to accept all Shrink-wrap Terms on Customer's behalf.

Existing License & Support Agreements. Services may be in support of a Customer license to software under a separate agreement and, in such case, the separate agreement shall govern all use by Customer of such software and these terms shall relate solely to the Services. These terms are not intended to modify, amend or in any way affect the licensing, warranty, or other provisions applicable to software products separately licensed by Customer from OpenText or any other party unless expressly provided for in the applicable data sheet.

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Payment; Validity. The Services will be pre-billed. Pricing for the offering may vary by country. Customer must schedule delivery to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, OpenText's obligations to deliver the Services are considered fulfilled and Customer's rights of receipt of the Services will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

Cancellation

To avoid a Cancellation Fee as defined herein, you shall notify OpenText in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee ("Cancellation Fee"). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

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OpenText Cybersecurity provides comprehensive security solutions for companies and partners of all sizes. From prevention, detection and response to recovery, investigation and compliance, our unified end-to-end platform helps customers build cyber resilience via a holistic security portfolio. Powered by actionable insights from our real-time and contextual threat intelligence, OpenText Cybersecurity customers benefit from high efficacy products, a compliant experience and simplified security to help manage business risk.