

# Fortify SCA Health Check Services

Micro Focus Fortify SCA Health Check Services are designed to maintain optimal performance.

## Overview

Micro Focus Fortify Static Code Analyzer (SCA) Health Check Service is a trained Micro Focus Security Services specialist led review of the Customer's implementation of Micro Focus Fortify software components and the roles and processes that comprise Customer's existing solution. Micro Focus will identify Customer's specific needs for further advice, guidance, and/or mentoring. Periodic health checks are an important part of maintaining progress in Customer's Software Security Assurance (SSA) program and to maximize the utilization of the Micro Focus Fortify software components.

## Service Implementation

The Micro Focus Fortify SCA Health Check Service provides for the identification and resolution of weaknesses and insufficient utilization of the Micro Focus Fortify Solution in Customer's secure SDLC. This service can only be applied to existing installations.

## Service Planning and Deployment

The Micro Focus Security Services specialist will schedule the delivery of This Service at a time mutually agreed upon between Micro Focus and the customer, which shall be during local Micro Focus standard business hours, excluding holidays, unless otherwise agreed by Micro Focus. Any services provided outside

of standard business hours will be subject to additional charges.

The Micro Focus Security Services specialist will perform activities that may include:

- Facilitate the kick-off meeting to understand and review the current solution architecture
- Verification that prerequisites have been met
- Evaluate Micro Focus Fortify Software components for usage and configuration improvements
- Evaluate scan completeness, accuracy, and performance of scans
- Evaluate Customer's SDLC and the Fortify integration points
- Evaluate Build Server integration
- Evaluate Bug Tracking integration
- Alignment of reporting, metrics, and KPIs
- Examination of Code Review policies and procedures including representative sampling of findings
- Review of outstanding support issues
- Document all findings and recommendations
- Prioritize improvements with Customer and implement as time permits during the duration of the services

## Quick View:

Micro Focus Fortify Static Code Analyzer (SCA) Health Check Service is a trained Micro Focus Security Services specialist led review of the Customer's implementation of Micro Focus Fortify software components and the roles and processes that comprise Customer's existing solution

## Data Sheet

### Fortify SCA Health Check Services

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- Discuss and prepare the Micro Focus Fortify Advanced Developer Workshop
- Conduct the Advanced Developer Workshop
- Provide expert advice during ad hoc and scheduled Q&A sessions with project team
- Health Check conclusion meeting

This service will be delivered under the following assumptions and dependencies:

- Micro Focus and Customer agree these services include the provisioning one (1) deliverable; the Health Check Recommendation document. This document will be delivered in MS Word format with a minimum of five (5) pages.
- The existing suite of scans will complete in twenty-four (24) hours or less.
- The Target Application is developed in a programming language(s) supported by
- Micro Focus Fortify SCA, and uses libraries and packages supported by Micro Focus Fortify SCA.

For those improvements that are implemented, Micro Focus will perform appropriate verification tests to confirm product functionality and adherence to Micro Focus quality standards

The Micro Focus Security Services specialist will be available to answer questions during the onsite or remote portions of the service delivery.

#### Service Eligibility

The customer must provide the following for delivery of this service:

- A dedicated single point of contact for the services
- Server and software prerequisites as stated in the system requirements document.
- Micro Focus Fortify SCA and SSC must be installed, working, properly licensed, and configured in the Customer's environment

- For any onsite services delivery, all requisite logistical accommodations to the Micro Focus Security Services specialist including but not limited to adequate physical work location, access to the customer's network, internet access, telephone access, and access to the customer's offices where work will be performed

- For any onsite or remote services delivery, any requisite access to the customer's network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords. In addition, the customer will be responsible for all applicable data backup

#### Service Limitations

This service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this service:

- Installation and configuration of Micro Focus software or appliance
- Racking of appliances or servers
- Delivery of standard Education offerings
- Performance testing or modeling services that, in the opinion of Micro Focus, are required due to unauthorized attempts by non-Micro Focus personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the Micro Focus-maintained hardware or software
- This service offering does not include the sale of additional Micro Focus products or support services, which shall require

the necessary terms and conditions for such purchase pursuant to separate agreement between the parties.

- The services described in this document do not include delivery of services provided by Micro Focus Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with Micro Focus and contacting Micro Focus Software Support for support-related issues
- Any services beyond the license limitations of the included products
- In addition, the customer will be responsible for all applicable data backup

Micro Focus and Customer acknowledge successful completion of this service will require full and mutual good faith cooperation. Where agreement, approval, acceptance, consent or similar action by either party is required by any provision of this service, such action will not be unreasonably delayed or withheld. Customer agrees that to the extent its failure to meet its responsibilities results in a failure or delay by Micro Focus in performing its obligations under this service, Micro Focus will not be liable for such failure or delay.

#### Customer Responsibility

- Contact a Micro Focus Security Services specialist within 90 days of the date of purchase to schedule the delivery of the Service
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with Micro Focus
- Assign a designated person from the customer's staff who, on behalf of the customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist Micro Focus in facilitating the delivery of this Service

- Ensure that all Service prerequisites as identified in the Service Eligibility section are met
- Ensure the availability of all hardware, firmware, and software required by the Micro Focus Security Services specialist to deliver this Service
- Retain and provide to Micro Focus upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service
- The customer shall provide reasonable access and working space at the site as Micro Focus may reasonably request. The customer will provide Micro Focus and Micro Focus subcontractor staff standard telephone and dial-up or comparable data access to Micro Focus' Network at industry standard speeds. Micro Focus shall observe the customer work rules and security and safety policies while performing Micro Focus Services at the site of which Micro Focus is informed of in writing in advance and that are not inconsistent with Micro Focus' own business practices

### Duration

Delivery of this Service will not exceed a total of 40 service hours over five (5) continuous days in duration and may be performed remotely, onsite, or using a combination of remote and onsite. This service includes at most one (1) on-site visit by the Micro Focus Security Services specialist. These estimates are for Customer's budget purposes and are not a guarantee that Micro Focus can complete all services within the price currently estimated. If Micro Focus estimates that more time or resources are needed to complete the project, the parties will negotiate a mutually acceptable Change Order or Micro Focus will stop work when the Spending Authority is exhausted. Micro Focus will not provide services or invoice Customer

beyond Customer Spending Authority unless Micro Focus receives additional authorization from the Customer.

### Terms

This offering is governed by the terms specified on the legal quotation document (the "Terms"). All capitalized terms used in this Data sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. In the event of a conflict between this Data sheet and the Terms, this Data sheet shall take precedence. For purposes of this Data sheet, "services" mean consulting, integration, professional services or technical services performed by Micro Focus under this Data sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by Micro Focus; software as a service, and outsourcing services.

Acceptance of Deliverables occurs upon delivery.

**Hiring of Employees.** You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any Micro Focus employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such Micro Focus employees.

**Authorization to Install Software.** During the provision of services, Micro Focus may be required to install copies of third-party or Micro Focus -branded software and be required to accept license terms accompanying such software ("Shrink-Wrap Terms") on your behalf. Shrink-Wrap Terms may be in electronic

format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes Micro Focus to accept all Shrink-Wrap Terms on its behalf.

**Intellectual Property.** Micro Focus may provide Micro Focus tools, templates, and other pre-existing intellectual property of Micro Focus during the course of providing services ("Micro Focus Pre-existing IP"). Micro Focus Pre-existing IP does not include, nor is considered a part of, either the Deliverables or Micro Focus software products. Micro Focus retains all intellectual property ownership rights in such Micro Focus Pre-existing IP. All Micro Focus Pre-existing IP is Micro Focus Confidential Information. Micro Focus Pre-existing IP may be governed by additional license terms that are embedded in the Micro Focus Pre-existing IP.

### Payment and Validity

This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. If applicable, you must schedule delivery of the offering to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, Micro Focus' obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

Pricing for the offering may vary by country.

### Cancellation

To avoid a Cancellation Fee as defined herein, you shall notify Micro Focus in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur

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100% of the offering fee ("Cancellation Fee"). If you cancel with ten (10) or more business days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

### **Change in Scope**

Changes in scope are not allowed. You can request additional or different services, if available and at additional cost, through a statement of work or change order.

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