

Fortify SCA Quick Start Basic

OpenText Fortify SCA Quick Start Basic Services will maximize the value of your Fortify Static Code Analyzer investment.

Overview

OpenText Fortify Static Code Analyzer (SCA) Quick Start Services are designed to facilitate implementations of OpenText Fortify Software solutions and maximize customer value. The OpenText Fortify SCA Quick Start Service provides cost-effective Services for the implementation of solutions leveraging OpenText Fortify SCA. Installation and configuration of the aforementioned components by a trained OpenText Professional specialist is included in this service.

OpenText Fortify SCA Quick Start Basic Service ("Service") focuses on the implementation of the "Static analysis," "Remediation," and "Vulnerability management" of the architecture in Figure 1 on page 4.

Service Implementation

The Service provides for the initial, short track implementation of the OpenText Fortify Solution into a Customer's environment and results in a scan of a Customer Target Application ("Application").

During the Service, an expert OpenText Professional Services specialist will enable the members of the team responsible for the development of the Application, so that they can:

- Produce SCA scans
- Triage scans results to identify and prioritize security vulnerabilities
- Incorporate the OpenText Fortify Solution into the development process

Service Planning and Deployment

The OpenText Professional Services specialist will schedule the delivery of This Service at a time mutually agreed upon between OpenText and the customer, which shall be during local OpenText standard business hours, excluding holidays, unless otherwise agreed by OpenText.

Any services provided outside of standard business hours will be subject to additional charges.

The OpenText Professional Services specialist may perform following activities that may include:

- Facilitate the kick-off meeting, in which the Target Application and Target Application Development Team are identified.
- Conduct a Solution Architecture Workshop, in which the solution architecture is documented.
- Attendees will include:
 - Project sponsor and Customer Project Manager
 - Representatives from the Target Application Development Team
 - Representatives from Customer Security Team
- Actions will include:
 - Discuss Customer's security policies and secure coding standards
 - Discuss Customer's development organization and process
 - Discuss Customer's security organization and process

Quick View

OpenText Fortify Static Code Analyzer (SCA) Quick Start Services are designed to facilitate implementations of OpenText Fortify Software solutions and maximize customer value.

- Discuss OpenText Fortify integration points
- Present OpenText Fortify product overview
- Discuss Reporting and Metrics
- Discuss and prepare the OpenText Fortify Developer Workshop
- Discuss the way forward
- OpenText Fortify Infrastructure preparation and verification
- Install, configure, and deploy SSC
- Install, configure, and deploy SCA
- Integrate SCA with Build System
- Base-line scan of the Target Application
- Create Software Security Metrics
- Conduct OpenText Fortify Developer Workshop
- Provide OpenText Fortify Mentoring
- Quick Start conclusion meeting

This service will be delivered under the following assumptions and dependencies:

- OpenText and Customer agree these services include no deliverables
- The service is applicable for one Target Application and one Application Development Team for that Target Application
- The Target Application is built as a single unit with 500,000 or fewer lines of code
- The Target Application is developed in programming language(s) supported by OpenText Fortify SCA, and uses libraries and packages supported by OpenText Fortify SCA
- The OpenText Fortify Target Application Developer Workshop will be for a maximum of 12 students and course examples will be in a programming language supported by OpenText Fortify SCA

Service Eligibility

The customer must provide the following for delivery of this service:

- Hardware and software requirements to support the OpenText Fortify Solution as per the latest available system requirements for OpenText Fortify software products. Typically, components include:
 - SCA Scan Server, with 64 bit OS and 8–32 GB RAM
 - SSC Server, with 64 bit OS and 4–8 GB RAM
 - Supported database
 - Supported Web Application Server to run SSC
 - A clone of the existing build environment for the Target Application
 - One or more developer workstations
- All information required in the completed pre-installation customer questionnaire
- For any onsite or remote services delivery, any requisite access to the customer's network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords.
- The customer will be responsible for all applicable data backup

Service Limitations

This service will be delivered as a single, continuous event. Environments requiring multiple engagements or phases over longer periods of time are not included in this service, but can be accommodated at additional cost through a Statement of Work. Activities such as, but not limited to, the following are excluded from this service:

- Installation and configuration of OpenText software appliances
- Racking of appliances or servers

- Performance testing or modeling services that, in the opinion of OpenText, are required due to unauthorized attempts by non-OpenText personnel to install, repair, maintain, or modify hardware, firmware, or software
- This service offering does not include the sale of additional OpenText products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties.
- The services described in this document do not include delivery of services provided by OpenText Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with OpenText and contacting OpenText Support for support-related issues.
- Services required due to causes external to the OpenText-maintained hardware or software
- Any services beyond the license limitations of the included products
- In addition, the customer will be responsible for all applicable data backup.

Customer Responsibility

- Contact an OpenText Professional Services specialist within 90 days of the date of purchase to schedule the delivery of the Service
- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with OpenText
- Assign a designated person from the customer's staff who, on behalf of the customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist OpenText in facilitating the delivery of this Service

- Ensure access to architect and lead developer familiar with the Target Application source code, build process, and build system
- Ensure access to system administrators for the set-up of the OpenText Fortify infrastructure, including but not limited to Database Server, Web Application Server, Bug Tracking System, LDAP, and Build System
- Ensure Access to lead developer(s) to be trained as Project Security Leads familiar with the Target Application source code and build process
- Ensure that all Service prerequisites as identified in the Service Eligibility section are met
- Ensure the availability of all hardware, firmware, and software required by the OpenText Professional Services specialist to deliver this Service
- Retain and provide to OpenText upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service
- The customer shall provide reasonable access and working space at the site as OpenText may reasonably request. The customer will provide OpenText and OpenText subcontractor staff standard telephone and dial-up or comparable data access to Network at industry standard speeds. OpenText shall observe the customer work rules and security and safety policies while performing Services at the site of which OpenText is informed of in writing in advance and that are not inconsistent with OpenText's own business practices

Additional work area requirements may include but is not limited to:

- Personal computer to run SCA for each student preloaded with student's normal development environment.
- Projector with appropriate screen
- Whiteboard with markers and wiper

Duration

Delivery of this Service will not exceed a total of 40 continuous service hours and may be performed remotely, onsite, or remotely. For the onsite service, this Service includes up to one onsite visit by the OpenText Professional Services specialist.

Terms

This offering consists of a consulting and training effort and is governed by the OpenText Customer Terms. All capitalized terms used in this Data sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. For purposes of this Data sheet, "services" mean consulting, integration, professional services or technical services performed by OpenText under this Data Sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by OpenText; software as a service, and outsourcing services

Acceptance of Deliverables occurs upon delivery.

Hiring of Employees. You agree not to solicit, or make offers of employment to, or enter into consultant relationships with, any OpenText employee involved, directly or indirectly, in the performance of services hereunder for one (1) year after the date such employee ceases to perform services under the terms of this Data sheet. You shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course

of business and not specifically directed to such OpenText employees.

Authorization to Install Software. During the provision of services, OpenText may be required to install copies of third-party or OpenText-branded software and be required to accept license terms accompanying such software ("Shrink-Wrap Terms") on your behalf. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. You hereby acknowledge that it is your responsibility to review ShrinkWrap Terms at the time of installation, and hereby authorizes OpenText to accept all Shrink-Wrap Terms on its behalf.

Intellectual Property. OpenText may provide OpenText tools, templates, and other pre-existing intellectual property of OpenText during the course of providing services ("OpenTextPre-existing IP"). OpenText Pre-existing IP does not include, nor is considered a part of, either the Deliverables or OpenText software products. OpenText retains all intellectual property ownership rights in such OpenText Pre-existing IP. All OpenText Pre-existing IP is OpenText Confidential Information. OpenText Pre-existing IP may be governed by additional license terms that are embedded in the OpenText Pre-existing IP.

Payment and Validity

This offering will be pre-billed. You agree to pay invoiced amounts within thirty (30) days of the invoice date. If applicable, you must schedule delivery of the offering to be completed within a period of one (1) year from the date of purchase. Notwithstanding the previous sentence, OpenText's obligations to deliver the offering under this Data sheet are considered fulfilled and your rights of receipt of the offering under this Data sheet will expire one (1) year from the date of purchase.

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Pricing for the offering may vary by country.

Cancellation

To avoid a Cancellation Fee as defined herein, you shall notify OpenText in writing of cancellation or rescheduling at least ten (10) business days prior to the offering start date. Cancellations or rescheduling with less than ten (10) business days notification will incur 100% of the offering fee ("Cancellation Fee"). If you cancel with ten (10) or more business

days in advance of scheduled delivery, you may reschedule only if delivery will be complete within one year from the purchase date.

Change in Scope

Changes in scope are not allowed. You can request additional or different services, if available and at additional cost, through a statement of work or change order.

SKUs

PS-AA680 (On-Site)

PS-AA705 (Remote)

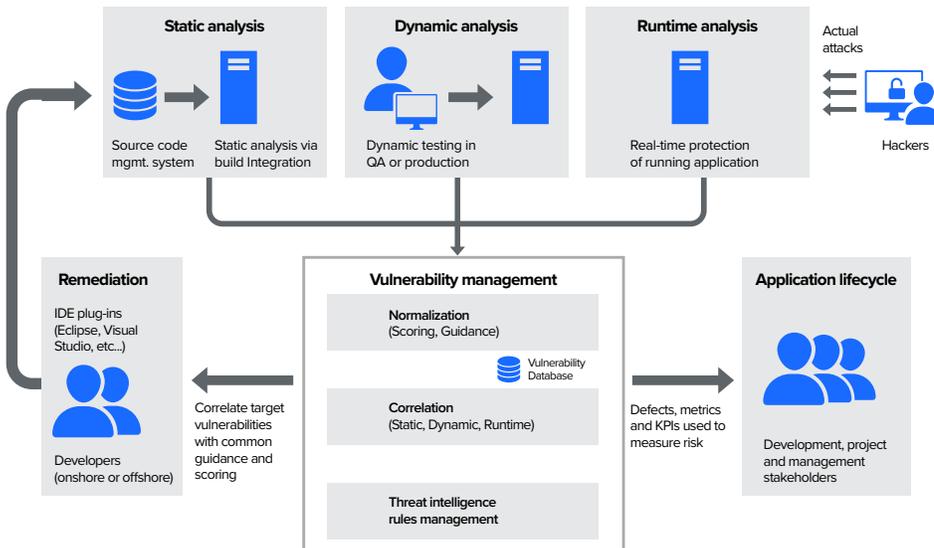


Figure 1. Essential building blocks of a mature Secure Software Development Lifecycle

opentext™ | Cybersecurity

OpenText Cybersecurity provides comprehensive security solutions for companies and partners of all sizes. From prevention, detection and response to recovery, investigation and compliance, our unified end-to-end platform helps customers build cyber resilience via a holistic security portfolio. Powered by actionable insights from our real-time and contextual threat intelligence, OpenText Cybersecurity customers benefit from high efficacy products, a compliant experience and simplified security to help manage business risk.