

InfoConnect Desktop Pro for Airlines

OpenText InfoConnect Desktop Pro for Airlines is a comprehensive package of terminal emulation, print delivery, and software development tools designed specifically for the airline industry. OpenText InfoConnect Desktop Pro for Airlines is a comprehensive package of terminal emulation, print delivery, and development tools designed specifically for the airline industry. Secure, manageable, and easy to use, it continually delivers new and better ways of doing business.

Product Highlights

Get the One-Stop Airlines Solution

InfoConnect Desktop Pro connects desktop and mobile users to computer reservation, global distribution, TPF, ALCS, IBM, UNIX, Linux, OpenVMS, HP 3000, and HP NonStop*—in one package. It also supports Windows 10/Windows 11; Active Directory and Group Policy; Microsoft App-V, VMware, and Citrix Virtual Apps and Desktops (XenApp); and IPv6 and 64-bit computing. When it comes to host access, it has you covered.

Add Layers of Security

Whether in motion or at rest, your data is secure. Built to support the highest U.S. government security standards (FIPS 140-2, HSPD-12), InfoConnect Desktop Pro provides TLS 1.3 (and earlier) encryption, elliptic curve cryptography (ECC), and SHA-256/RSA-2048 digital signatures. It lets you mask data on live host screens, redact data as it is entered, lock down SSL/TLS settings, and prevent access via wireless networks. At a more granular level, you can log host access and specify group access levels. These layers of security facilitate regulatory compliance, too.

Team with OpenText Host Access

Management and Security Server (MSS)

Enable strong security through effective management by teaming InfoConnect Desktop

Pro with MSS. Working with your Identity and Access Management (IAM) system, (including those that are SAML-enabled and with support for Kerberos authentication for secure Windows single sign-on [SSO] experience), MSS seamlessly propagates changes to application settings and user-specific content—right here, right now, from a central server. You can lock down any number of desktops with ease. Grant or deny access based on group or role. Make post-install adjustments on the fly. Next time users launch a session, they'll receive the changes.

You'll gain additional critical functionality when you pair MSS with these products:

- **Security Proxy Add-On**—Deliver end-to-end encryption and enforce access control at the perimeter with patented security technology.
- **Advanced Authentication Add-On**—Enable multifactor authentication to authorize access to your valuable host systems.
- **Automated Sign-On for Mainframe Add-On**—Enable automated sign-on to IBM 3270 applications via your identity and access management system.
- **PKI Automated Sign-On Add-On**—PKI-enable automated application sign-on to your critical enterprise systems.

Quick View

- **New** Windows 11 support.
- **New** IBM printer emulation sessions integrated into workspace.
- **New** Trusted Locations locked down by default.
- **New** Modernized the Settings utility.
- **New** Managed Sessions panel.
- **New** Hotspots enhanced to recognize email addresses on 3270, 5250, and VT host screens.
- **New** BIFF and BIFF8 5250 file transfer formats.
- **New** Macro panel for managing all automations.
- **New** Send commands entered into a single VT session to multiple VT sessions.
- **New** Shared VBA macros capability for IT control.
- Print multiple host screens utility.
- Multi-factor authentication via smart card.
- Automate processes with low-code tool.
- Patented data masking technology facilitates regulatory compliance with host applications.
- Automate routine tasks using VBA and .Net.
- Run existing InfoConnect 9.x configurations.
- Centrally manage Unisys, IBM sessions with MSS.*
- Provide native mobile experience with TouchUx.
- OpenText offers a range of licensing options. Choose the one that best fits your requirements.

* Requires a separate license.

■ **Terminal ID Management Add-On—**

Dynamically allocate terminal IDs based on username, DNS name, IP address, or address pool.

■ **Smart Card Multi-factor Authentication—**

Allow multi-factor authentication to MSS via x.509 certificates on a CAC smart card.

Team with MSS to gain control of your host access estate.

■ **Streamline Terminal ID Management**

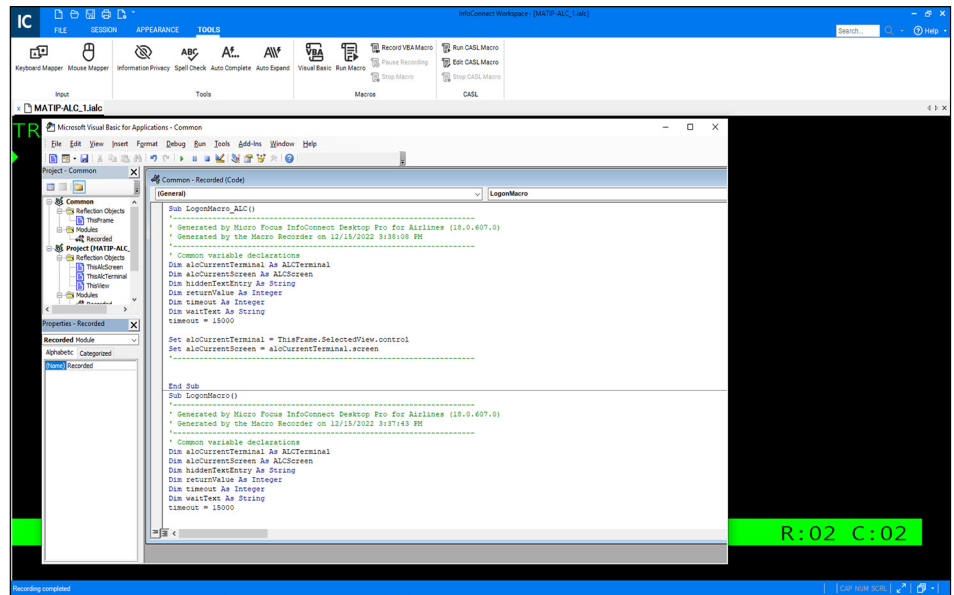
By integrating InfoConnect Desktop Pro with MSS Terminal ID Management, you can centrally allocate Terminal IDs on demand, when required. You can also pool Terminal IDs, which conserves resources and cuts operating costs. And when terminal sessions are fee-based, you can pool addresses—enabling a population of emulation clients to share Terminal IDs for a lower overall cost.

■ **Connect to TPF/ALCS with InfoConnect Airlines Gateway**

Pair InfoConnect Desktop Pro with OpenText InfoConnect Airlines Gateway to economically connect PCs, LANs, WANs, or intranets to TPF/ALCS mainframes—including WorldSpan, Amadeus, Sabre, EDS Shares, and Apollo/Galileo—through a single TCP/IP-based gateway. The Gateway manages communication for networked PCs running InfoConnect Desktop Pro for Airlines, Reflection for the Web Airlines Edition, and Verastream SDK for Unisys and Airlines.

■ **Customize Workspaces and Sessions with Ease**

You can easily customize InfoConnect Desktop Pro workspaces and sessions, locking down features and controls, prior to deployment. You can also preconfigure sessions for common use environments, such as CUTE (Common Use Terminal Equipment). You can even run pre-existing InfoConnect configurations without



With Microsoft VBA, you can automate routine tasks, create updated business workflows, and drive efficiency for users and customers.

change. Because InfoConnect Desktop Pro leverages MSI and related technologies, deploying and managing all your custom files becomes a straightforward job.

■ **Increase Your Microsoft ROI**

InfoConnect Desktop Pro supports essential Microsoft Windows and Office technologies, including Trusted Locations, User Account Control, the Microsoft Ribbon user interface, VBA, .NET, and Windows Error Reporting. As Microsoft evolves, so does InfoConnect—which means that users and IT can work efficiently using tools they already know.

■ **Enhance the Mobile Experience**

Together with Citrix technology and InfoConnect Desktop TouchUx functionality, you can overcome the limitations of mobile host access. Users get full-featured terminal emulation from their mobile devices, with the familiar look and feel of native iOS, Android, and Windows apps.

And they get easy data entry on small screens. In short, they can do their best work, wherever they are.

■ **Deliver Easy and Familiar**

From the user perspective, InfoConnect Desktop Pro delivers a long list of productivity boosters:

- Office productivity features (AutoExpand, AutoComplete, Spell Check, Recent Typing, Scratch Pad)
- Advanced copy-and-paste functionality
- Customizable, easy-to-distinguish tabs
- CASL macro creation
- Personalized sessions
- Automated tasks via VBA
- Visual code editor for easy automation of business processes by citizen developers
- Plus UI modernization for adding modern controls to IBM host apps

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[OpenText CEO Mark Barrenechea's blog](#)



Now host applications are as easy to use as Office applications.

Print from Any Host to Any Peripheral Device with InfoConnect Desktop for Airlines PTR*

Designed for multi-device networks, OpenText InfoConnect Desktop for Airlines PTR prints boarding passes, luggage tags, and tickets from any host to any peripheral device—including shared printers, host devices, card readers, specialized ticket printers, and point-of-sale terminals. A variety of old and new communication protocols are supported.

PTR Translation Tables

There may be times when it is necessary to replace specific characters, such as special formatting commands from a custom application, so the peripheral can process the data. Make simple changes to the data stream quickly and easily without recoding the host filters or changing the mainframe application. Easy-to-use translation tables are provided for on-the-fly conversion.

Simplify Development Efforts

InfoConnect Desktop Pro provides robust development tools that enable you to create new workflows, processes, and experiences for employees, partners, and customers—without changing host code:

- **Powerful new .NET API**—With the .NET API, developers can use modern tools and programming interfaces to integrate host data with Windows applications.

- **InfoConnect Automation Developer's Kit (ADK)**—ADK supports two development methods using terminal data:

1. **InfoConnect High Level Language Application Program Interface (IHLLAPI, based on HLLAPI)**, ADK can reformat ALC, UTS, 3270, 5250, and VT terminal information for use in graphical front-end applications that accommodate HLLAPI.
2. **The OLE automation interface**. ADK provides automation objects, methods, and properties, giving developers direct access to InfoConnect functions. Developers can tailor host data at the screen level for integration with OLE-aware applications.

- **InfoConnect Developer's Kit (IDK)**—With IDK, developers can write new applications and accessories not provided by the traditional terminal interface. This transport-level kit provides tools for developing applications with the Accessory Application Program Interface (AAPI), a standard set of application integration calls for the InfoConnect architecture. With these tools, developers can build custom applications that directly access the host data stream.

With these tools, you can put a new face on legacy applications, rewrite host applications with complete functionality, or anything in between.

** Requires separate license.*