

Micro Focus UFT Mobile Cloud-Hosted Devices Solution

The Micro Focus® UFT Mobile cloud devices lab extension allows users to include real devices hosted privately in the cloud by Micro Focus Software as a Service. This enables users to interact with a larger selection of devices and achieve maximum device coverage, without having to deal with procuring, configuring, and maintaining all of the devices needed for testing.

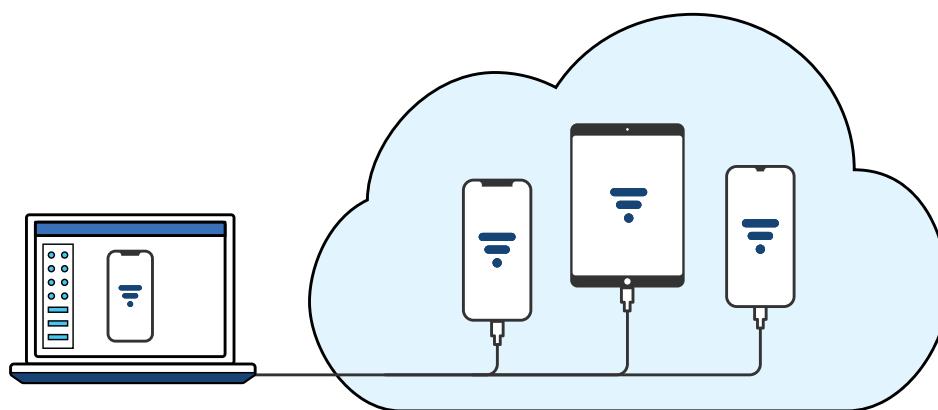


Figure 1. UFT Mobile cloud-hosted devices lab extension

Product Highlights

How Hosted Cloud Devices for

Micro Focus UFT Mobile Can Help

The Micro Focus UFT Mobile hosted cloud devices offering lets users select iOS and Android devices for their exclusive use. Micro Focus Software as a Service (SaaS) team provisions these devices with the user's exact specifications: manufacturer, model number, and operating system, incorporating persistent settings between sessions. Since these devices are exclusively designated for a specific organization's use, they are available under a predefined Service Level Agreement and fully accessible

only by that organization's Micro Focus UFT Mobile users. Those devices are enabled for mobile app testing using popular automated testing tools from Micro Focus or open source and allow interactive testing directly from a Web browser.

Key Features

Hybrid Deployment and Hosted Devices

UFT Mobile offers complete deployment and configuration flexibility. Under a dedicated contract, the hosted devices are deployed in an external data center in a secure manner (currently, two locations are supported: U.S.-East

Key Benefits

- **Scalable deployment:** Seamlessly and securely access real, physical devices in the cloud with full support for gestures, orientation, and more
- **Centralized gateway:** Manage privately hosted and local devices from a centralized on-premises administration console
- **Fixed costs:** Fixed price for a 12-month contract for a device, including procurement, setup, and maintenance
- **Managed service:** Dedicated hardware and software in a secure environment per supported geo-location, monitoring for the device availability, health, and performance

Figure 2. Web browser testing

Coast and EMEA–EU). These devices are connected to a dedicated UFT Mobile Connector, deployed solely for this contract, and seamlessly available for a specific on-premises UFT Mobile instance in addition to local devices that are already connected. The hosted devices can be consumed the same way local devices are consumed and all local device features are supported.

Devices Procurement and Setup

Under the dedicated hosted devices contract and based on the amount of purchased Cloud hosted mobile device add-ons for hosted mobile devices, the mobile devices will be purchased (brand new), prepared and connected to a dedicated Micro Focus UFT Mobile Connector. This connector will be hosted on dedicated infrastructure in the secured data center and accessed using OAuth2 secure token provided by Micro Focus SaaS team. Allocation and initial setup time for common commercially-available devices should normally not exceed seven (7) business days. In certain cases where there is limited availability of a specific device, Micro Focus will do its

utmost to obtain this device as soon as possible. Supported devices for the solution are listed in the [UFT Mobile Help Center](#).

At the completion of the contract or after a customer has swapped one device for another, so that the device is no longer in use, Micro Focus will perform a factory reset to the device to ensure that all data and/or applications are removed.

Predefined Service Level Objectives

Under the dedicated hosted devices contract, Micro Focus provides predefined Service Level Objectives (SLO) for the hosting service. Below are few examples of SLOs for the service:

- Hosted device allocation: resolution time up to seven (7) business days, response time up to 24 hours
- Hosted devices connectivity issue: resolution time up to one (1) business day, response time up to eight (8) hours
- Hosted device cleanup/wipe/upgrade: resolution time up to five (5) business days, response time up to 24 hours

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- iOS application re-signing for hosted devices: resolution time up to five (5) business days, response time up to 24 hours

For the full list of Service Level Objectives, please visit: <https://home.software.microfocus.com/myaccount/slo/>

Fixed-Cost Licensing

The license for hosted cloud devices has a fixed cost for one (1) device for 12 months and it includes a physical device, relevant hardware and software, and operational costs. No additional costs are involved, and it is applicable for all editions of Micro Focus UFT Mobile. The cloud hosted mobile device add-ons for hosted cloud devices is provided as part of Micro Focus UFT Mobile. The license consumption for hosted devices is the same as for local devices in UFT Mobile.

For additional information about Micro Focus UFT Mobile:

[UFT Mobile Product Page](#)
[UFT Mobile Help](#)

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