

OpenText Mobile Communication Archiving

OpenText archives text messages (SMS/MMS), phone call logs, secure mobile messages, BBM, and PIN messages. This solution is for organizations that utilize personal employee and corporate devices to generate and consume business data while meeting regulatory and compliance requirements.

Product Highlights

OpenText™ offers mobile archiving of SMS/MMS, BBM Enterprise and phone call logs for Android and BBM, BBM Enterprise, PIN, SMS/MMS, and phone call logs for BlackBerry. Additionally, archiving is available for all encrypted SMS/Text messages and dedicated business phone number data for iOS and Android, via integration with CellTrust and TeleMessage. This means there is no need to tether or sync the device and archiving is done in real time. OpenText offers the only enterprise-ready archiving solution for iOS, Android, and BlackBerry devices.

OpenText features carrier-level archiving of text messages. This gives you oversight on mobile communication data for your iOS, Android, and other mobile devices on the mobile carrier network. This solution is ideal for environments with corporate-owned devices, BYOD, or a hybrid environment of both.

With this mobile archiving functionality, you don't lose valuable information, your organization stays compliant, and your sensitive data stays securely within your organization.

Key Benefits

Mobile archiving from OpenText helps ensure that companies:

- Meet regulatory compliance standards: Dodd-Frank Act, Gramm-Leach-Bliley Act (GLB), SEC, FINRA, FRCP, Sarbanes-Oxley, and HIPAA.
- Monitor smartphone usage to ensure compliance with corporate policies.
- Comply with the Dodd-Frank Act, which gives firms 72 hours to comply when trade reconstruction requests are issued.
 - **Fast mobile communication retrieval:** Provides fast and easy retrieval, ensuring compliance with trade reconstruction request timelines.
 - **Secure, accessible archive:** Securely archives SMS/MMS, BBM Enterprise, phone call logs, and encrypted communication for Android and iOS devices, as well as archiving BBM, BBM Enterprise, PIN, SMS/MMS, and phone call logs for BlackBerry devices. The secure archive can be searched by legal counsel, auditors, or other named users.

Key Features

- **Message Retention:** Archives SMS/MMS, BBM, BBM Enterprise, PIN, SMS/MMS, encrypted SMS/Text messages, dedicated business phone number data, and text messages from mobile carriers

Quick View

OpenText offers the only enterprise-level archiving solution for iOS, Android, and BlackBerry. OpenText enables you to archive all mobile communication, without the need to tether or sync the device, providing you with a fully compliant and complete archive for mobile communication.

“We are doing everything we can to stay compliant with text messages and phone calls. The only way to say it and mean it, is to have a mobile archiving system.”

STEVE CORDER

Asst. Athletic Director for NCAA Compliance
University of Detroit Mercy

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- **Retrieve and review:** Easy access to all messages in the system
- **Compliance tools:** Allow administrators, human resources, compliance officers, eDiscovery, and legal teams to review and audit smartphone user data
- **Granular search capabilities:** Users can access and search their personal archive, and administrators and other named users can access and search archived messages for all users
- **Easy data publishing:** Electronic communications data can be exported for compliance, legal, or eDiscovery purposes
- **Data control:** Users cannot alter, adjust, or delete any archived text messages
- **Rights management:** Limit access to data based on granted rights
- **Audit trail:** Complete and confidential logging for review of all auditing activities



Apple iOS Archiving

OpenText delivers secure, encrypted SMS/Text messages and a dedicated business phone number for iOS through integration with CellTrust and TeleMessage. CellTrust and TeleMessage allow for corporate communication data to stay separate from the employees' personal data, creating a dual persona for the device. All encrypted SMS/Text messages and dedicated business phone number data is pushed from the secure CellTrust or TeleMessage server to the archive. All messages are archived in the unified archive,

providing oversight and access to all secure mobile messages.



BlackBerry Archiving

OpenText archives all mobile communication for BlackBerry devices via the BlackBerry UEM (Unified Endpoint Manager). OpenText pulls the data directly from the UEM itself; therefore, individual BlackBerry device communications are tracked and logged directly from UEM, bringing the inactive UEM logs to life. All data is archived in a unified archive database. There, the data is easily reviewed, retrieved, discovered, and published—on demand.



Android Archiving

OpenText archives Android data through a lightweight app that is installed on each device. This app captures all SMS/MMS and phone call log data and pushes it to the archive. For encrypted communication, encrypted SMS/Text messages and dedicated business phone number data is pushed from the secure server to the archive.



Mobile Carrier Archiving

OpenText integrates with mobile carriers to natively capture text messages (SMS/MMS) directly from the carrier's network. This captured data is archived and indexed in a central archive and is immediately available to access, search, and perform eDiscovery.

OpenText Archiving Solutions

OpenText offers mobile communication archiving for its Retain archiving solution.

Retain Unified Archiving: OpenText™ Retain Unified Archiving provides unified archiving of all business communication, including multi-platform email, social media, and mobile communication for data management, oversight, and compliance. Retain includes built-in eDiscovery and search tools, easy archive access to end users and administrators, and it can be deployed on premises or in the cloud.

Learn more at

www.opentext.com/products/retain-mobile-archiving/

www.opentext.com