

Micro Focus Solutions Business Manager

Quickly orchestrate workflow processes in IT and beyond. Micro Focus Solutions Business Manager (SBM) is a Business Process Management Suite (BPMS) that brings vast productivity improvement to all phases of process automation.

Product Highlights

Process participants value Solutions Business Manager for its orchestrating effect on their workflow, whether they contribute to, manage, or monitor an IT or business process. Stakeholders achieve more throughput, with auditable visibility and less busywork. SBM's clean and modern Work Center user interface is their portal into this process efficiency.

Designers who automate business processes value Solutions Business Manager for its ultra quick development and deployment capabilities. Whether tailoring an off-the-shelf process-application, complementing fit-to-purpose solutions, or composing new processes from scratch, SBM Composer enables designers to exceed expectations for rapid delivery of process applications.

Features and Benefits

Smooth Sailing for Process Stakeholders

Successful process orchestration depends on how streamlined the process is for those who participate in and monitor it. Those end users benefit from Solutions Business Manager's deep process orchestration and transparency, accessed via the SBM Work Center personal portal or native iOS and Android mobile clients.

Work Center enables stakeholders to engage in a process via shared views and data feeds. Work Center's Dashboard, Activity, Calendar,

Kanban and Backlog views provide well-rounded visibility into work items and work queues. Process transparency is provided via rich reporting and auditing capabilities, including bottleneck identification and backlog management.

A contemporary user experience, end-to-end process transparency and adaptive process apps combine to streamline process workflows for today's end users, leading to process orchestration success.

Ultra-Quick Dev and Deploy Capabilities

Solutions Business Manager is beloved by those responsible for process automation because it enables citizen developers to rapidly respond to business requirements. This stems from SBM's graphical process design and development capabilities, plus the ability to orchestrate external apps and services. Deploying process apps is also conveniently nimble with built-in change management and single-click deployments into test, staging, or production environments.

Visually Compose Process Apps

Solutions Business Manager provides a visual development environment that empowers process designers with the ability to control the process definition, data collection, and presentation of their process apps. Whether designers are starting from scratch or from one

Benefits

- Highly accessible for today's mobile workforce
- Rapidly create, deploy, and evolve process applications
- Requires minimal admin and development staffing
- Versatility for processes throughout IT and lines-of-business
- Enforces business, legal, and financial policies
- Intrinsically meets audit and visibility requirements
- Graphical process modeling and process app development
- Library of off-the-shelf process apps
- Always-on auditing and enterprise-class change management
- Rich reporting brings process transparency, including bottleneck identification
- Built-in ROI and performance monitoring tools
- Orchestrates human-to-human, human-to-system, and system-to-system workflows
- User-defined alerts, notifications, thresholds, and escalations

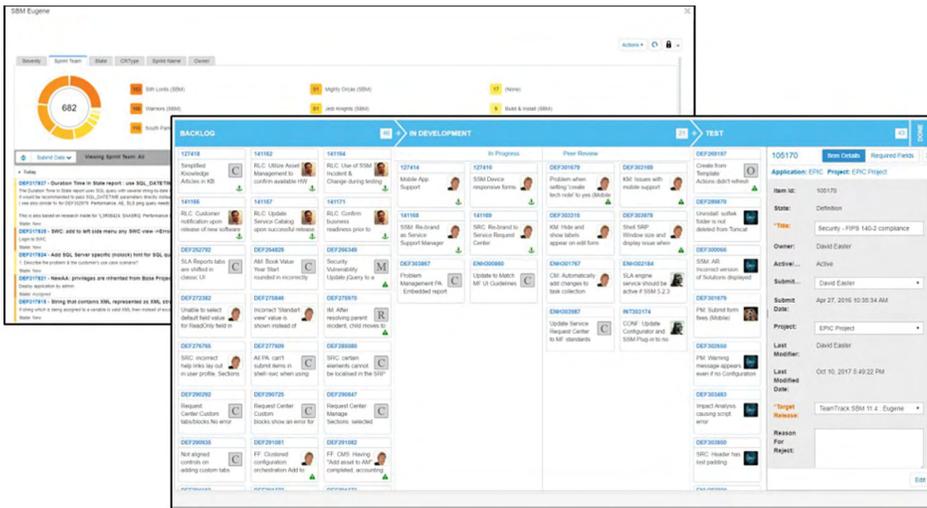


Figure 1. Work Center engages stakeholders through Dashboard, Activity, Calendar, Kanban and Backlog views.

of SBM's many pre-built process apps, SBM Composer provides them with extraordinary development productivity by combining graphical process mapping, drag-and-drop layout, and web services-based system integration. This includes the ability to orchestrate system-generated events coming from any kind of device, including location-based information.

Govern Business Processes

With its built-in orchestration engine, SBM seamlessly connects human and machine-based processes to automate where possible and facilitate stakeholder oversight where desired. By enforcing process, coupled with always-on auditing, SBM facilitates governance, lowers risk, and ensures compliance across organizations like Development, Manufacturing, Operations, HR, Legal, Program Management, Facilities and Security. Built-in self-monitoring tools identify the ROI of processes and

reporting, enabling data-driven decisions about the best use of time and resources.

Versatile, Flexible, Extensible

Solutions Business Manager often automates processes that are central or adjacent to the Software Development Lifecycle, including Issue and Defect Management, Change Request Management, and Test Case Management. IT Service Management and Release Management are other common targets, with off-the-shelf SBM process apps available for each. From any initial process, it is an easy step to automate additional IT or line-of-business processes, such as Contractor Management and Security Incident Management. Compliance with SOX, HIPAA, PCI, Model Audit, Reg SCI, and FDA process standards is another common driver for the use of Solutions Business Manager.

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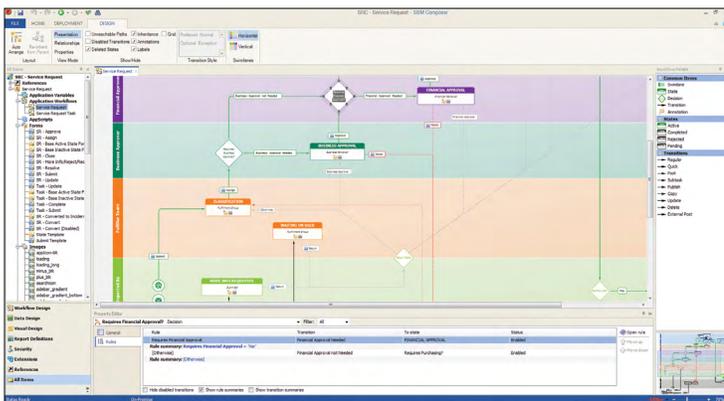


Figure 2. Graphically model and create process apps in SBM Composer.