NetIQ Directory and Resource Administrator

Simplify, delegate, and automate the administration of Active Directory, Azure Active Directory, Exchange, and Office 365. Streamline administrative activities and implement granular least-privilege access controls. Powerful workflow automation enforces policies on-premises and in the cloud to support your security and compliance strategy.

**Product Highlights**
Managing a hybrid Microsoft environment using only the native tools can be challenging as an enterprise scales. The more complex an environment is, the more difficult it is for IT to manage privileged access and the more administrative burden they face.

NetIQ Directory and Resource Administrator delivers enhanced administration of Microsoft directory and messaging environment on-premises and in the cloud. Simplify administrative activities such as provisioning and reporting across your complex, hybrid infrastructure. Implement granular, role-based delegation, then extend those controls to other systems. Powerful workflow automation enables you to enforce policies on-premises and in the cloud to meet governance and compliance.

**Directory and Resource Administrator at a Glance**
- Get more ROI from existing Microsoft platform investments
- Ease the management of multiple domains and forests
- Simplify and consolidate the management of Azure Active Directory and Office 365
- Apply the principle of least-privilege to administrative users
- Streamline cloud provisioning and license management
- Drive consistency and efficiency through powerful automation
- Administer hybrid infrastructure from a single pane of glass
- Reduce risk and ease compliance across the environment

**Figure 1.** NetIQ Directory and Resource Administrator delivers enhanced administration of Microsoft directory and messaging environments on-premises and in the cloud.
**Key Features**

**Ensure Secure and Efficient Administration of Microsoft Resources**

- **Multi-domain & forest management**—Centralizes controls for large enterprises looking to improve service levels and meet the growing access needs to the entire organization.

- **Azure AD Administration**—Simplifies and centralizes the management of Azure AD identities as well as expand business policies and controls for your Azure AD tenants.

- **Exchange & Office 365 administration**—Closes native administrative gaps by providing a central point of control over on-premises and hybrid environments.

- **Microsoft AD bridging**—Leverages existing authentication and authorization access and policies by extending controls to non-Windows and cloud resources such as SaaS, containers, or virtual machines.

- **Multi-factor authentication**—Protects user access by replacing simple user name and password authentication with multiple authentication methods.

- **Centralized reporting**—Generates customized reports for both internal and external auditors to help achieve and maintain regulatory compliance.

**Apply Granular Delegation Controls**

- **ActiveView delegation model**—Enables granular access provisioning with patented ActiveView technology, so admins have exactly the right amount of access at the right time (no more, no less).

- **Exchange delegation**—Supports delegation for Exchange and Exchange Online related tasks such as mailbox creation and permissions, giving LOB admins the ability to manage messaging specifically for their users.

- **Role-based access**—Provides over 60 roles and out-of-the-box and role-based consoles for delegation and administrative activity to provide the right access to LOB admins.

- **Self-service administration**—Empowers IT administrators to increase efficiency by transferring common user and mailbox management functions to the Help Desk or business users via self-service functionality.

- **Privilege escalation prevention**—Offers dual-key security so two admins are required to confirm a change, as well as a full-proxy architecture to ensure users cannot escalate privileges or utilize other tools.

**Implement Automation to Ease IT Burden and Support Compliance**

- **Workflow automation**—Employs a simple, yet powerful automation engine to turn mundane repetitive tasks of managing privilege within directories, messaging, and collaboration resources into simplified workflows.

- **GUI-based designer**—Provides a task-driven administration wizard for non-technical business and support personnel to intuitively and securely build workflows.

- **Policy enforcement**—Enforces policies by automating repetitive and complex tasks, responding to events, and providing user-controlled delegation of common administrative duties.

- **REST-based API support**—Secures REST-enabled interoperability to third-party systems, allowing IT to integrate corporate apps and systems to build a more efficient enterprise environment.

- **Non-repudiated auditing**—Records all administrative activity and authorization, then compresses and stores it in tamper-resistant logs to meet stringent data localization policy and regulations.

![Figure 2. DRA 10.0 screen showing Azure AD integration](image)
NetIQ Directory and Resource Administrator delivers enhanced administration of Microsoft directory and messaging environment on-premises and in the cloud.

Why Micro Focus
NetIQ Directory and Resource Administrator, combined with our identity-powered privileged management and delegation portfolio, provides a unique breadth of capabilities. Customers tell us they choose Micro Focus for delegation and administration because of these benefits:

• Single IAM vendor coverage and visibility across the hybrid environment
• Unrivaled privilege granularity with our ActiveView model
• Support for on-premises, cloud, and hybrid scenarios
• Intuitive built-in workflow automation tool
• Full proxy capabilities to prevent errors and threats
• Granular activity auditing and reporting
• Intelligence and visibility of the privileged identity lifecycle

We know our customers want a way to manage and secure their entire environment—from a centralized location, without having to invest in additional tools and security vendors. Most customers have already invested a great amount of resources into their Microsoft systems and services, so we want to help them leverage that investment through the concept of identity-powered delegation and administration.

Contact Micro Focus today to discuss how to reduce the risk and complexity of managing a complex, hybrid Microsoft environment, then extend those controls to other parts of the infrastructure.

System Requirements

Operating System Support
• Windows Server 2012 R2
• Windows Server 2016
• Windows Server 2019

Exchange Support
• Exchange Server 2013, Exchange Server 2016, Exchange Server 2019
• Office 365

Supported Active Directory Platforms
• Windows Server 2012 R2
• Windows Server 2016/2019
• Azure AD

Supported Browsers
• IE 11
• Google Chrome
• Mozilla Firefox

Learn more at