



# Retain for BlackBerry

Micro Focus® Retain™ for BlackBerry provides archiving and auditing capabilities for BlackBerry Messenger (BBM) and BBM Enterprise conversations, PIN, SMS/MMS text messages, and phone usage data. Retain archives mobile communication data for BlackBerry Devices via the BlackBerry Enterprise Service (BES).

## Product Highlights

Retain archives mobile communication data for BlackBerry Devices via the BlackBerry Enterprise Service (BES). Retain for BlackBerry pulls the data directly from the BlackBerry Enterprise Service itself; therefore, individual BlackBerry device communication is tracked and logged without the need for an app to be installed on each BlackBerry device. For BBM Enterprise archiving, Retain pulls the data directly from BBM, eliminating the need for a separate app for BBM Enterprise archiving. It is important to note that BBM Enterprise archiving with Retain works across iOS, Android, and BlackBerry platforms without the requirement of having the devices managed by the BlackBerry Enterprise Service (BES). And Retain for BlackBerry archives all data to the Retain unified archive database. There, the data is easily reviewed, retrieved, discovered, and published—on demand.

Regardless of the size of your organization, or type of industry, understanding, preserving, and having ready access to mobile communication is necessary and, in the event of litigation or a compliance audit, it is vital. You need Retain for BlackBerry because your valuable data, unless secured, can easily be leaked from your organization.

With Retain for BlackBerry, your organization stays compliant, prepares for potential litigation, and protects its employees, all while your sensitive data stays securely within your organization.

## Key Features

### Message Retention

- Archives SMS/MMS and PIN text messages
- Archives BlackBerry Messenger (BBM) and BBM Enterprise conversations
- Stores phone log data
- Archives messages in their original context (intelligent threading)
- Auto-provisioning of new smartphone users

### Compliance

- **Retrieve and review:** Easy access to all messages in the system
- **Compliance tools:** Allow administrators, human resources, compliance officers, ediscovery, and legal teams to review and audit smartphone user data
- **Granular search capabilities:** Search archived messages and phone usage data for all users
- **Easy data publishing:** Employee communications data (BBM, BBM Enterprise, PIN, SMS/MMS, and phone usage data) can be exported for compliance, legal, or eDiscovery purposes into .xls, .pdf, and .xps formats

## Archiving and Auditing for BlackBerry



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**Retain for BlackBerry provides you with the tools you need to ensure that you have oversight of mobile communication and that you comply with mobile communication regulations.**

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### Security

- **Data control:** Smartphone users cannot alter, adjust, or delete any incoming or outgoing messages or phone call usage data
- **Rights management:** Limit access to smartphone user data based on security clearance
- **Audit trail:** Complete and confidential logging for review of all auditing activities

### BlackBerry Enterprise Service

- Supports BES 5, BES 10.1+, and BES 12
- No additional hardware required

### Retain Unified Archiving

Retain provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud. This includes email archiving for Microsoft Exchange, Office 365, Gmail, IBM Notes, Bloomberg, and Micro Focus GroupWise® platforms. Retain Mobile archives mobile device communication data for Android, BlackBerry, and iOS, including SMS/text messages, BBM Messages, BBM Protected, phone call logs, and PIN Messages. Retain Social provides monitoring and data insight into message context and tone of all posts for Facebook, Twitter, YouTube, LinkedIn, Instagram, Vimeo, Flickr, Pinterest, and Google+ (on and off network).



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