

Retain for Bloomberg

OpenText Retain™ Unified Archiving provides enterprise-level archiving for all types of Bloomberg messaging. Retain securely archives all email, attachments, instant messages and alerts for Bloomberg. This data is archived in one central location, which can be accessed by end users and administrators directly through the Retain Web Access Archive Viewer.

Product Highlights

The Retain archive includes powerful tools to enable your organization to quickly access, search, and audit archived communication data. Easily place litigation holds, print, forward, save, redact, and export your message data. Retain reduces cost, mitigates risk, and manages complexity on-premises or in the cloud.

Key Features

Environment Options

Unified Archiving: All messaging data, including multi-platform email, appointments, files, and attachments, is archived into one unified data archive. This gives you the ability to search, publish, and perform eDiscovery from one central location.

Policy-Based Unified Archiving: Retain provides fully configurable policies that enable you to define the email messaging data you want to archive. These policies allow you to define what is archived based on mailbox type, message source, item type, message status, the age of the message, and attachments. You can also filter by folder and attachment type.

Platform-Agnostic Archive: Retain archives messaging data in a platform-agnostic format. Meaning no matter what email system you are running, even mixed environments, Retain will support it. This also makes email system migrations easy.

Flexible Archive Access: The Retain Archive can be browsed and searched directly from multiple access points, including the end-user email client, the Retain mobile app, the browser-based web access client, and the Offline Archive Viewer. Plus, archived data can be exported to a portable stand-alone archive viewer.

Message Deletion: Retain includes message deletion policies to reduce storage space and server load on your system. Policies can be set to delete email from the server after being archived in Retain or after exceeding its retention age.

On-Premises or Cloud Unified Archive: Choose how your data is stored. Archived data can be stored on-premises behind your organizational firewall or in the OpenText cloud.

Platform Migration: Archive all of your current messaging data to Retain, implement the new messaging system, and then connect Retain to your new system. All data will be accessible without downtime or end user disruption in service.

Single Sign-On: Retain provides single sign-on for users to access their archives whether using the email Client or WebAccess.

Worry-Free Deployment: Whether you choose an on-premises or OpenText cloud solution, we will walk you through the entire implementation process from beginning to end.

Retain Unified Archiving



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In addition to Bloomberg archiving, Retain provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud. This includes email archiving for Microsoft Exchange, Office 365, Gmail, Bloomberg, and OpenText GroupWise platforms. Retain Mobile archives mobile device communication data for Android, BlackBerry, and iOS, including SMS text messages, BBM Messages, BBM Protected, phone call logs, and PIN Messages. Retain Social archives social media and provides monitoring and data insight into the message context and tone of posts for Facebook, Twitter, YouTube, LinkedIn, Instagram, Vimeo, Flickr, Pinterest, and Google+ (on and off network).

SMTP and Secure FTP Forwarding: SMTP and Secure FTP forwarding of all messages is available based on the individual organization's needs.

eDiscovery, Access, Browse, Search, and Export

Built-in eDiscovery: Retain's eDiscovery tools allow organizations to easily place litigation holds, print, forward, save, redact, strikeout, and export message data.

Complete Export Functionality: Export the data easily into either PST, PDF, or stand-alone archive viewer formats. The exported file is fully indexed, searchable, and includes a table of contents for quick browsing.

Complete Data Control: Whether your data is archived on-premises or in the cloud, you maintain control of your data, you will always know where your data is stored and only your named users have access to the data. When you need to access or export the data, you can do so easily and quickly.

Web Access Archive Viewer: Only Retain offers an easy-to-use browser-based interface with powerful search tools that let you quickly access, search, and perform eDiscovery on the archive.

Litigation Hold: To protect email that may potentially be involved in future litigation, Retain can flag an archived item to protect it from deletion or actions until the hold is removed.

Open Records Search: Be ready for any open records requests for Bloomberg messages and attachments.

Redaction Control: Exported data can be redacted, ensuring that personal information or other redacted items do not become part of the open records request.

End-User Mailbox Management: Easily search and restore data with the Retain Web Access Archive Viewer. End-users have the ability to search, forward, print, restore, access, and view messages in their original context without administrator support.

Configurable Permissions: The Access Control List manages access for users, administrators, or others to the features and functionalities of the Retain system by granting customizable role-based permissions.

Offline Archive Viewer: Users can browse and search the Retain archive without access to the web with the Offline Archive Viewer.

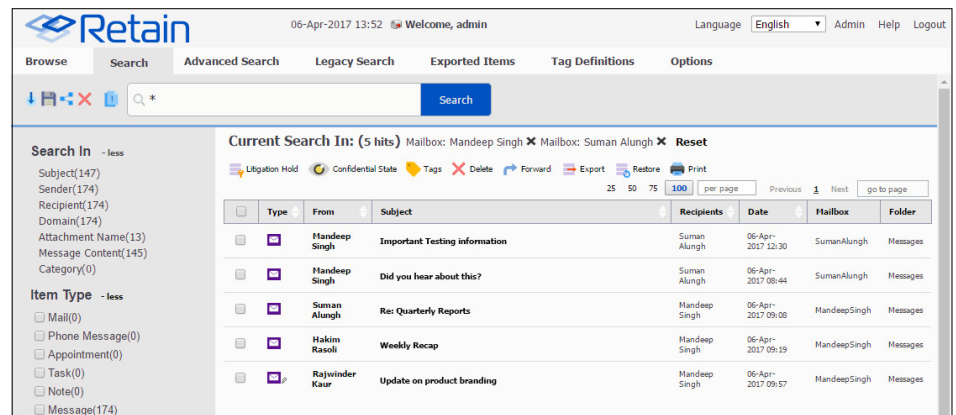
Audit Trail: Retain creates a searchable audit trail of all administrators and users who have permission to search the archive, enabling you to have a record of all activity.

Smart Tagging: Administrators and end users can create custom tags for messages within the archive. These tags are searchable for easier eDiscovery.

Fast and Easy Retrieval: Retain contains a built-in Lucene indexing engine or the Retain High Performance Indexing Engine (for larger deployments).

Built-In Search and Browsing of Archived Data: Retain features a "Google" like search tool for quick and easy searches across all electronic communication data within one central archive. This removes the need to search multiple archives or vendor systems for each message type. The tool returns instant results as a user types in information and includes suggestions for searches as the search terms are entered into the system (including subject, body, text, email address, tags, users, and other fields). The tool also supports limited regular expressions (REGEX) terms, allowing searches for terms such as social security numbers, credit card, and others. Furthermore, the search tool removes duplicate records from the search, reducing the number of hits for a specific search. Retain also provides Advanced Search Feature technology to search and take action and conducts eDiscovery activities across connected datasets not held within the archive repository. The search wizard allows for the creation of exact search criteria.

Smart, Confidential, and Rule-Based Tagging: Administrators and end users can create custom tags for messages within the archive. Auditors, administrators, and other authorized users can mark archived messages as confidential. These marked messages can only be viewed or searched by users with granted



“With 60,000 external e-mail messages and 300,000 internal email messages a month, Retain provides us exactly what we need. The investment has already paid for itself in the 500 GB reduction in space on our SAN. Plus, our users now have 100% access.”

PAUL RUDIN
Network Admin
Grand Bank & Trust of Florida

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[OpenText CEO Mark Barrenechea's blog](#)



The screenshot shows the Retain web interface. At the top, there's a navigation bar with 'Browse', 'Search', 'Advanced Search', and 'Options'. Below this is a search bar containing 'email' and a 'Search' button. On the left, there are two sections: 'Search In' with a list of filters like Subject(195), Sender(0), Recipient(0), etc., and 'Scope' with checkboxes for Mail(3,990), Phone Message(0), Appointment(6), Task(0), Note(0), SMS(0), MMS(0), Phone Call(0), BB PIN(0), BBM(0), Wall Posts(0), and Requests(0). The main area displays search results for 'email', including items like 'email delete', 're: emails', and 're: [ngw] bes 5 email'. At the bottom, there are two entries for 'Al Hidalgo' and 'Tom Lockhart' with 'email encryption' in the subject line.

Storage and Reporting

Secure Storage: Retain archives messaging data with multiple layers of security whether deployed on-premises or in the cloud. Retain supports multiple databases, including MS SQL, MySQL, Postgres, and Oracle. In addition to secure storage, with messages being archived using AES encryption, EMC Centera, or NetApp Snaplock storage, optional Windows server or Linux server encrypted partitions can be used. Plus Retain features native support for iCAS technology. And, when deployed in the cloud, the OpenText Cloud features redundant and secure data centers, keeping your data safe and secure.

Single-Instance Storage: Retain archives only one copy of a message and attachment.

Third Party API: Allows for third party external integration within Retain. Information can be ingested into the archive while maintaining data fidelity.

Ongoing Storage Support and Upgrades: Worry-free with 24x7 support, ongoing upgrades, and maintenance.

Increased System Performance: Retain ensures optimal performance of the messaging system by securely archiving messaging data. This keeps storage on the messaging server to a minimum.

System Statistics and Reporting: Monitor system performance. Reports can be viewed within a dashboard, emailed periodically, or generated and saved in multiple formats, including CSV, Excel, HTML, and PDF.

rights. And messages can be marked as confidential or tagged while being archived according to set criteria, including regular expressions. These tags are searchable for easier eDiscovery.

Retain High Performance Indexing Engine: Retain features the High Performance Indexing Engine to ensure fast and easy data retrieval. All messages archived in Retain are immediately available for access, search, and eDiscovery. There is near zero latency between

the time a message is archived and when it is indexed and available to be searched. The High Performance Indexing Engine is a clusterable, high-performance index that has the ability to support an unlimited amount of search requests. The external engine is available in a load balancing format for increased performance, or in a failover format for redundancy. The engine can be used in the load balancing or failover format, or both, depending on an organization's needs.