Retain Mobile with Mobile Carrier Level Archiving

Retain Mobile features carrier level archiving of text messages. This gives you oversight on mobile communication data for your iOS, Android and and other mobile devices on this mobile carrier network. This solution is ideal for environments with corporate-owned devices, BYOD, or a hybrid environment of both.

Product Highlights

OpenText™ Retain Mobile features integration with mobile carriers to capture text messages (SMS/MMS) directly from the carrier's network. This captured data is archived and indexed in Retain and is immediately available to access, search, and perform eDiscovery. This data is archived, along with multi-platform email and social media in one central unified archive.

Mobile Communication Oversight

Regardless of the size of your organization, or type of industry, understanding, preserving, and having ready access to mobile communication is necessary and, in the event of litigation or a compliance audit, it is vital. With Retain, text messages (SMS/MMS) are archived, regardless of device, whether it is BYOD or corporate-issued, your organization stays compliant, prepares for potential litigation, and protects its employees by giving you oversight on mobile communication data, through complete and compliant mobile data archiving.
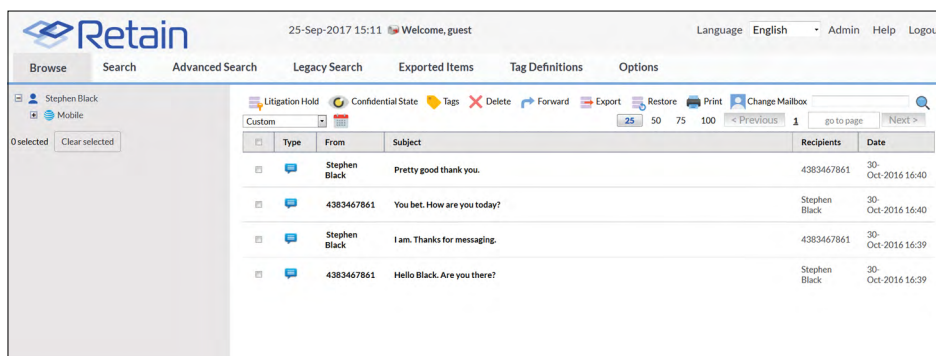
Key Features

- **Message Retention:** Archives SMS/MMS text messages

- **Retrieve and review:** Easy access to all messages in the system

- **Compliance tools:** Allow administrators, human resources, compliance officers, ediscovery, and legal teams to review and audit smartphone user data

Retain Mobile at a Glance

Retain Mobile is an enterprise-level archiving solution for iOS, Android, and BlackBerry. Retain allows you to natively capture and archive all text messages (SMS/MMS) directly from the carrier, without the need to tether or sync the device. Retain provides a fully-compliant and complete archive for mobile communication data.

- **Granular search capabilities:** Users can access and search their personal archive, administrators and other named users can access and search archived messages for all users

- **Easy data publishing**: Electronic communications data (SMS/MMS, multi-platform email, social media) can be exported for compliance, legal, or eDiscovery purposes

- **Data control:** Users cannot alter, adjust, or delete any archived text messages

- **Rights management:** Limit access to data based on granted rights

- **Audit trail:** Complete and confidential logging for review of all auditing activities

Retain Unified Archiving

OpenText™ Retain provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud. This includes email archiving for Microsoft Exchange, Office 365, Gmail, and OpenText™ GorupWise platforms. Retain Mobile archives mobile device communication data for Android, BlackBerry, and iOS, including SMS/text messages, BBM Messages, BBM Enterprise, phone call logs, and PIN Messages. OpenText™ Retain Social provides monitoring and data insight into message context and tone of all posts for Facebook, Twitter, YouTube, LinkedIn, Instagram, Vimeo, Flickr, Pinterest, and Google+ (on and off network).

Retain Mobile helps to assure that companies:

- Meet regulatory compliance standards (Dodd-Frank Act, Gramm-Leach- Bliley Act (GLB), SEC, FINRA, FRCP, Sarbanes-Oxley, and HIPAA).

- Monitor smartphone usage to ensure compliance with corporate policies.

- Comply with the Dodd-Frank Act, which gives firms 72 hours to comply when trade reconstruction requests are issued

  – Fast mobile communication retrieval: Retain provides fast and easy retrieval, ensuring compliance with trade reconstruction request timelines.

  – Secure, accessible archive: The secure archive can be searched by legal counsel, auditors, or other named users.

With Retain Mobile, you don't lose valuable information and your organization stays compliant. Your sensitive data stays securely within your organization.

Learn more at
www.opentext.com

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