

Value Stream Mapping Workshop

We map the CI/CD pipelines from your software digital factories as IT value streams and identify strengths or gaps. We work directly with you to formulate an implementation roadmap to boost your capabilities.

Executive Summary

Agile delivery, DevSecOps, cloud-native design, open-source tools, and microservices fundamentally improve how you do business. But they can also foster inefficiencies across decentralized development and deployment teams. Value stream management can help you strategically align your business priorities with product delivery. But where do you start?

The Value Stream Mapping Workshop service by OpenText will help you map your software digital factories CI/CD pipelines. We review and map your current CI/CD pipelines for a single product line as value stream. Then we define a backlog of initiatives for the implementation roadmap to advance and optimize the CI/CD capabilities for the product line.

What is Value Stream Management?

Value stream management (VSM) is a proven lean business technique that focuses on the value of software development and delivery initiatives across an organization's software development lifecycle (SDLC). VSM provides a bird's-eye view of the entire SDLC to better identify and evaluate individual elements of a value stream and analyze data holistically.

A value stream includes each key step required in the software development process to deliver a product to the customer. Using VSM tools, organizations gain wide-angle visibility into the interconnected processes that make up the SDLC, from ideation to delivery. This enables software development and IT teams to better

analyze each touchpoint throughout the value stream. As a result, your teams will improve CI/CD workflows, eliminate waste, increase automation, and remain compliant.

Service Summary

The Value Stream Mapping Workshop consists of the following components:

- **Workshop:** A workshop with your subject matter experts (SMEs) to review how your organization's critical software development efforts can align and harmonize with your business goals for a single product line.
- **Investigation:** After the workshop, we work with your SMEs to review and quantify the current performance and timings of your IT value stream and how they map to capabilities. Then we can help you determine specific initiatives to improve the flow of value for it.
- **Recommendation:** Develop a roadmap to fast-track the improvement CI/CD capabilities for the product line. Initiatives will focus on integrating and reducing bottlenecks, cycle time, and flow of value with your current toolchains and processes.
- **Walkthrough:** Provide a walkthrough session of our recommendations and roadmap and understand how we can assist for further implementation.

Mapping Scope

The workshop and mapping scope includes the following areas:

- **Strategy:** A review of your organization's critical business objectives, expected business outcomes, and current strategy.
- **Agile management:** Understanding your Agile and DevOps management, team backlog management, releases and sprints, pipeline management, and visibility at the portfolio, program, and team level.
- **Quality management:** Review across quality management and test management and execution.
- **Performance testing:** Understand your approach to performance test design and execution, performance test analytics, service virtualization, and dynamic, cloud-based scaling for performance testing.
- **Functional testing:** Review how your organization builds, coordinates, and automates functional testing, advanced testing approaches with coded and codeless test design, business centric model-based testing, mobile testing, mobile emulation lab, test scheduling and execution, insight-based test run optimization, and AI-based machine vision service.
- **Release:** Review of code-to-cash delivery, release governance, release orchestration, code and artifact management, environment and provisioning, and deployment automation.
- **Operations:** Understanding your organization's enterprise service management, service monitoring,

operational resource management, operations as code, and self-service portal capabilities.

- **Platform services:** Reviewing the processes, practices, and capabilities for collaboration, intelligent automation, security, and compliance.

Workshop

OpenText will work with you to schedule this workshop at a mutually agreed time during our local standard business hours. The workshop is conducted on-site at your office location with Professional Services consultants present. We work with your SMEs for each assessment area. They must attend the workshop and then be available for subsequent interviews or questions. The workshop will cover the areas as described in the assessment scope and will be an interactive review of IT value streams.

Investigation

Following the workshop, we will spend time with your SMEs to follow up on any gaps or to gather and identify further information and data that will assist us in making a recommendation. Interviews and follow-ups will validate and inform observations from the workshop.

Recommendation

Once we have conducted the workshop and follow-ups, our consultants will collate, assess, and review the data and spend time making recommendations and a roadmap for moving from your current state to a recommended future state. The recommendations and roadmap artifact will define a path to improve each of your IT value streams.

Walkthrough

Once we have built the recommendation artifact, we will provide a walkthrough session for our recommendations, including a roadmap how we can assist you to implement the recommendations.

Service Duration

The duration of this service is limited to six days with a mix of on-site or off-site activities covering workshop, interviews, data collation, review, assessment and construction recommendations and roadmap and finally the walkthrough of recommendations and roadmap.

Service Limitations

The service is limited to the following conditions:

- This service only includes the activities in the service description and mapping scope and is conducted as a single, continuous event.
- OpenText uses a forty-hour work week as its standard.
- The service delivery times will be subject to our local standard business hours, excluding holidays, unless otherwise agreed to in writing by OpenText.

Customer Requirements

- Assign a Service Sponsor who is available for the duration of the service.
- Assign SMEs to participate in the workshop, interviews, and provide input into the review across the mapping scope.
- Authorize SMEs to share data or provide insight into systems, processes, and governance.
- Ensure that service stakeholders and SMEs are available from the recommendations and roadmap review session.
- Ensure that there is an adequate, allocated space for OpenText to conduct the workshop, interviews and for consultants to work if required to remain on-site.

Service Eligibility

To be eligible for this service, you must own or be subscribed to at least one OpenText product from the Application Delivery Product Group.

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- More than 45 years of experience helping large, complex, organizations around the world realize value from their OpenText software investments.
- Rich intellectual property and unparalleled reach into product engineering.
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- Education and support services to ensure adoption.

Find more information about our Professional Services capabilities:

[OpenText Professional Services](#)

Are you interested in a fully integrated end-to-end Value Stream Management platform? Access the [ValueEdge webpage](#).

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SKU

PS-AB193—VSM—Lifecycle and Portfolio Mgmt

PS-AB194—VSM—Performance Testing

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