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**Products covered**

<table>
<thead>
<tr>
<th>Products</th>
<th>E-LTU or E-Media available</th>
<th>Non-production software class **</th>
<th>Term License Non-production software class (if available)</th>
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<tbody>
<tr>
<td>Analysis Center</td>
<td>Yes</td>
<td>Class 3</td>
<td>Class 3</td>
</tr>
<tr>
<td>AppManager</td>
<td>Yes</td>
<td>Class 3</td>
<td>Class 3</td>
</tr>
<tr>
<td>AppManager Unix Agent</td>
<td>Yes</td>
<td>Class 3</td>
<td>Class 3</td>
</tr>
<tr>
<td>Operations Center</td>
<td>Yes</td>
<td>Class 3</td>
<td>Class 3</td>
</tr>
<tr>
<td>Vivinet Assessor</td>
<td>Yes</td>
<td>Class 3</td>
<td>Class 3</td>
</tr>
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<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>Device</td>
<td>Means any non-Server, non-user, network-addressable object, including, without limitation, a phone, switch, router, gateway or other similar object. Softphones and traditional telephones representing the same extension count as only one Device.</td>
</tr>
<tr>
<td>Manage</td>
<td>Means to monitor, and act upon information received, and to report upon such information and actions, as such functions may be supported in the Licensed Software.</td>
</tr>
<tr>
<td>Managed Object</td>
<td>Means either a Device, Server or User as specified in the product documentation.</td>
</tr>
<tr>
<td>Monitor</td>
<td>Means to receive information about, either directly or indirectly.</td>
</tr>
<tr>
<td>Server</td>
<td>Means a single physical machine, or a virtual machine, or instance of a server operating system, or a remote machine instance residing on any public/private cloud infrastructure.</td>
</tr>
<tr>
<td>User</td>
<td>Means a user object in a single directory tree (or other class of object that contains data representing a person, such as objects containing credit card information or PIN numbers) that has (a) access or use rights to any portion of the Licensed Software, or (b) access or use rights to products (Devices, hardware, or software) being Managed by the Licensed Software, regardless of whether the user object is assigned to a person or Device. User objects (or other classes of objects) representing the same person that are linked to each other within a single tree and/or linked across multiple trees count as only one User.</td>
</tr>
</tbody>
</table>
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5200-1879, October 23, 2023; replaces 5200-1778 (January 19, 2021)