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For Silk software products
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**Products covered**

<table>
<thead>
<tr>
<th>Products</th>
<th>E-LTU or E-Media available *</th>
<th>Non-production software class **</th>
<th>Term License Non-production software class (if available)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Silk Performance Manager</td>
<td>Yes</td>
<td>Class 2</td>
<td>Class 2</td>
</tr>
<tr>
<td>Silk4J</td>
<td>Yes</td>
<td>Class 2</td>
<td>Class 2</td>
</tr>
<tr>
<td>Silk4Net</td>
<td>Yes</td>
<td>Class 2</td>
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</tr>
<tr>
<td>SilkCentral (all variants)</td>
<td>Yes</td>
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</tr>
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<td>SilkPerformer .NET Explorer</td>
<td>Yes</td>
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<td>Yes</td>
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</tr>
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<td>SilkPerformer SOA Edition (all variants)</td>
<td>Yes</td>
<td>Class 2</td>
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</tr>
<tr>
<td>SilkTest (all variants)</td>
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<td>Class 2</td>
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</tr>
</tbody>
</table>

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<table>
<thead>
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<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client Software</td>
<td>Means software that allows a computer or workstation to access or utilize the services provided by Server Software.</td>
</tr>
<tr>
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<td>Means individuals who, at the same point in time, have accessed or used the Licensed Software via any device or other software program, directly or indirectly, regardless of how such access occurs or whether such user uses any hardware or software that reduces the apparent number of users who are using the Licensed Software, such as by using a terminal service. Access or use means the ability to use, copy or operate the Licensed Software or the loading of any part of the Licensed Software into random access memory (RAM) of a computer.</td>
</tr>
<tr>
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<td>Means an isolated user-space instance created using operating-system-level virtualization, also known as containerization. A program running inside a Container can only see the resources and devices assigned to the Container.</td>
</tr>
<tr>
<td>E-LTU and E-Media</td>
<td>Means products which are electronically delivered only, and as such any reference to FOB Destination or delivery methods that are stated on your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.</td>
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<td>Named User</td>
<td>Means a single employee of Licensee who has been designated as an authorized user of the Licensed Software.</td>
</tr>
<tr>
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<td>Means a hardware chipset (e.g., PA-RISC, Itanium, x86, or SPARC) and operating system (e.g., Windows, Linux, Solaris, AIX, or HP-UX) combination.</td>
</tr>
<tr>
<td>Server Software</td>
<td>Means software that provides services on a server.</td>
</tr>
<tr>
<td>Virtual Machine</td>
<td>Means a software implementation that can run its own operating system and execute programs like a physical machine where the software running inside the virtual machine is limited to the resources and abstractions provided by the virtual machine.</td>
</tr>
<tr>
<td>Virtual User</td>
<td>Means a simulation of a particular individual user executing a transaction or sequence of operations.</td>
</tr>
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</table>

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